

Shu Pei (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Tuesday, 4 December 2018 11:59 AM
To: Shu Pei (LKKAUTO)
Subject: FW: Direct Settlement - Accident Involving SKS2555Y (OI : EQI - TBA) AND SJN4919G (TP : LKK REF - CC6/EQI18021505/fb3) on 27.11.2018
Attachments: TP GIA REPORT.PDF; LTA SEARCH.PDF; SAS2513402.pdf

Dear Shu Pei,

Please inform third party to revert OD first if possible as the case is under investigation.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



A handwritten signature in black ink, appearing to be 'Shu Pei', is located at the end of the email body.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Janet Tan
Sent: Thursday, November 29, 2018 10:35 AM
To: 'shupeil@lkkauto.com' <shupeil@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving SKS2555Y (OI : EQI - TBA) AND SJN4919G (TP : LKK REF - CC6/EQI18021505/fb3) on 27.11.2018

Dear Shu Pei

Accident not reported.

We shall follow up. Please do not direct settle. Understand from insured that they have issues with driver.

Regards,

Janet Tan
Senior Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

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From: Justin Wong

Sent: Thursday, November 29, 2018 9:07 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKS2555Y (OI : EQI - TBA) AND SJN4919G (TP : LKK REF - CC6/EQI18021505/fb3) on 27.11.2018

Dear Janet,

OI vehicle SKS2555Y under your care.

NCD enquiry shows policy ended in Sept 2017 but kindly check with underwriters whether vehicle still with us.

ENQUIRY DETAILS					
NRIC/FIN or Co. Reg. No.					
Vehicle No.	SKS2555Y				
Policy Details					
Req. By	Req. Date	Insured	NRIC/Co Reg No	Vehicle No.	Insurer
Justin Wong [EQ Insurance Company Ltd]	29/11/2018 09:02	Dream Car Leasing Pte Ltd	201420013Z	SKS2555Y	EQ Insurance Com

Thank you.

Regards,

Justin Wong

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg

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From: Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, November 28, 2018 6:05 PM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving SKS2555Y (OI : EQI - TBA) AND SJN4919G (TP : LKK REF - CC6/EQI18021505/fb3) on 27.11.2018

Dear Justin,

LTA search attached for your reference.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>

Sent: Wednesday, 28 November 2018 5:52 PM

To: Shu Pei (LKKAUTO) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKS2555Y (OI : EQI - TBA) AND SJN4919G (TP : LKK REF - CC6/EQI18021505/fb3) on 27.11.2018

Dear Shu Pei,

None of the vehicles stated in the report are insured with EQ Insurance.

Please check again.

Regards,

Justin Wong

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, November 28, 2018 5:36 PM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKS2555Y (OI : EQI - TBA) AND SJN4919G (TP : LKK REF - CC6/EQI18021505/fb3) on 27.11.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Falcon-Air Auto Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)