

FINALIZATION	Date/Time	Confirm with	Confirm by:
Repair Cost:	\$5	(days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 14/1/14	Confirm with: Irew	Email: <input type="checkbox"/> Call: <input type="checkbox"/>
Final Liability:	%	Agreed / Advised: BOLA S/N No. : 9(a)	If NO to B 28. Ass. Lia :
Repair Cost: w/k/h	\$5 2889.00		
Loss of Rental (LOR):	\$5	(days)	
Loss of Use (LOU):	\$5 9w.w (\$180 x 5 days)		
Loss of Income (LOI):	\$5	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]	
GLA/LTA Search	\$5 2.00		
Medical:	\$5		
Disbursement:	\$5 -	(e.g. Tow/ Independent)	
Legal Cost:	\$5		
Total:	\$5 3791.00	Global Sum \$5: 7750.00	
FINAL PAYMENT	Date/Time:	Confirm with:	Email: <input type="checkbox"/> Call: <input type="checkbox"/>
Payee 1:	\$5 7750.00	Name 1: VAX Auto Ple Ltd	
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

DATE/TIME

REF: EQ1

4992H

COE XPIRY: 2019/08/31

ASSIGNMENT

From

Date: 06/12/18

Veh No:

PA 8423R

Yr Reg: 2009 / FEB

Estimated Cost:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / (P) WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or MINI-Bus

To inspect Vehicle No:

PA 8423R

Make:

TOYOTA COASTER

CC 4009

at Workshop n/s

Vfix Auto

Colour:

MULTI

A/C: Insured / Std / NI / NA

of

60 kaki Bkt Ave 6

Sp Reading

313717

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

C/No:

JT6EC538805000328

Policy No:

Gen. Cond: Good / Fair / Poor / Burnt

Claims No:

Steering: Inorder / Jammed / Leaked / Burnt or

Sum Insured:

Excess:

Brake: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Mod: Nil / S/Rim / STD A/Rim or

Make of Veh:

10am

Tyre Size:

F:

215/75 R17

R:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

4k

Front

Rear

IDAC Accident Rpt:

Consistent? Yes or No

R/Bal.

7

mm

R/Bal.

7/7

mm

GIA / PR Seen:

Consistent? Yes or No

L/Bal.

7

mm

L/Bal.

7/7

mm

Est. Repairs:

5

days

Res: Yes or No

D.O.A.

24/11/18

D.O.I.

06/12/18

Lump Sum:

20

%

3 Val: Yes or No

Survey held at

VFIX AUTO

CA / REV / REP. / 24 HRS (up)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FRONT O/S

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

US\$ 27W CRed \$1412.37 / 347.1

Date/Time, File Pass to?

☐

Prel. Report

Days Of Repair:

1)

☐

Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

) \$ + RCD \$

) Photos

) Other:

Report Format:

Lump Sum / I.B.I: (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ18021499/pb3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEX SINGAPORE 069110

Date : 28-11-2018



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJQ 1918M	Veh. Inspected	PA 8423R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/11/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	24/11/2018	Inspection Date
Survey held at	VFIX AUTO SERVICE PTE LTD 60 KAKI BUKIT AVE 6, ARK@KB, 417892 KAKI BUKIT SINGAPORE 417892	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ118021499/R1pb3

Date: 07.12.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

PA8423R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.12.2018 at the premises of M/s Vfix Auto Service Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,112.37
Revised Estimate Amount	: S\$	3,374.28
"Check" Items Amount	: S\$	338.10
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



Vfix Auto Pte Ltd
60 Kaki Bukit Ave 6 Ark@KB
Singapore 417892
Email : contact@vfixauto.com.sg
Tel : 6448 9268 Fax: 6445 2368
UEN / GST Reg No. : 201830761R

EQ INSURANCE CO LTD
5 MAXWELL ROAD
#17-00 TOWER BK / MND COMPLEX
SINGAPORE 069110

ESTIMATE

DATE : 27/11/2018
ACC DATE : 24/11/2018
REF NO : VFIX - TP20180564
POLICY NO :

ATTN TO : MOTOR CLAIM DEPT
RE : VEHICLE NO : PA8423R TOYOYA XZB59R

DESCRIPTIONS	AMOUNT S\$
1 1 FRONT BUMPER <i>bt</i>	2569.70 1,435.10 ✓
2 1 HEADLAMP RH <i>BR</i>	252 985.80 ✓
3 1 HEADLAMP PANEL RH <i>? X</i>	125.00 ✓
4 1 FOG LAMP RH <i>? X</i>	325.80 ✓
5 1 FOG LAMP COVER RH <i>ad</i>	148.80 ✓
	\$ 3,020.50
	\$ 755.13
	\$ 2,265.37 ✓

*From
Hp 90010068
5 days
48
06/12/18
@1000hrs*

Resing after repair

SPECIAL NETT ITEM	UNIT PRICE	AMOUNT S\$
1 2 HEADLAMP CLIP <i>re</i>	8.50	\$ 17.00 SN

LABOUR & MISCELLANEOUS:	AMOUNT S\$
1 To remove,replace damaged parts apply hot works straighten headlamp panel where necessary.replace new parts	700 1,000.00 ✓
2 To spray paint replaced/repared body panels inclusive of preparatory works and painting materials	700 800.00 ✓
3 To conduct headlamp headlamp alignments	30.00 ✓
	\$ 1,830.00

GRAND TOTAL : \$ 4,112.37

SINGAPORE DOLLARS : FOUR THOUSAND ONE HUNDRED TWELVE &
CENTS THIRTY SEVEN ONLY

Vfix Auto Pte Ltd



*1927.27
17.00
1430.00
3374.27
208*

2699.4

412.37 - 21700 5 days

*3712.37
742.47
2969.89*

EQ INSURANCE CO LTD
5 MAXWELL ROAD
#17-00 TOWER BK / MND COMPLEX
SINGAPORE 069110

ESTIMATE

DATE : 27/11/2018
ACC DATE : 24/11/2018
REF NO : VFIX - TP20180564
POLICY NO :

ATTN TO : MOTOR CLAIM DEPT
RE : VEHICLE NO : PA8423R TOYOYA XZB59R

DESCRIPTIONS	AMOUNT S\$
1 1 FRONT BUMPER <i>BT</i>	1,435.10
2 1 HEADLAMP RH <i>BR</i>	985.80
3 1 HEADLAMP PANEL RH ?	125.00
4 1 FOG LAMP RH ?	325.80
5 1 FOG LAMP COVER RH <i>ad</i>	148.80
	<hr/>
	\$ 3,020.50
	\$ 755.13
	\$ 2,265.37

From
HP 90010068
5 days
4S

06/12/18 less 25%
910000

Resay after repair

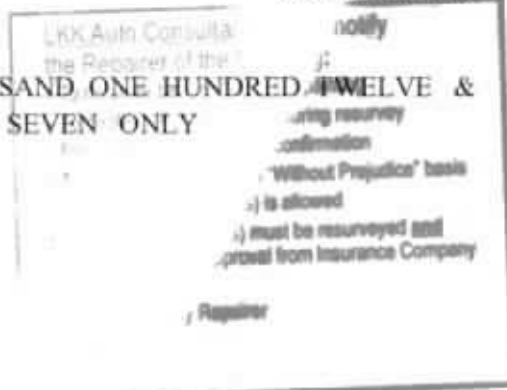
SPECIAL NETT ITEM	UNIT PRICE	AMOUNT S\$
1 2 HEADLAMP CLIP <i>ad</i>	8.50	\$ 17.00 SN

LABOUR & MISCELLANEOUS:	AMOUNT S\$
1 To remove, replace damaged parts apply hot works straighten headlamp panel where necessary. replace new parts	<i>700</i> 1,000.00
2 To spray paint replaced/repainted body panels inclusive of preparatory works and painting materials	<i>700</i> 800.00
3 To conduct headlamp headlamp alignments	30.00
	<hr/>
	\$ 1,830.00

GRAND TOTAL : \$ 4,112.37

SINGAPORE DOLLARS : FOUR THOUSAND, ONE HUNDRED TWELVE & CENTS THIRTY SEVEN ONLY

Vfix Auto Pte Ltd



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Information	
Owner ID Type:	Company
Owner ID:	4992H
Vehicle Details	
Vehicle No.:	PA8423R
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Dec 2018
Vehicle Make:	TOYOTA
Vehicle Model:	COASTER SUPER LWB
Primary Colour:	White
Manufacturing Year:	2008
Engine No.:	N04CTQ12850
Chassis No.:	JTGEC538805000328
Maximum Power Output:	-
Open Market Value:	\$78,272.00
Original Registration Date:	06 Feb 2009
First Registration Date:	06 Feb 2009
Transfer Count:	0
Actual ARF Paid:	\$3,914.00
Intended PARF/COE Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Details	
COE Expiry Date:	05 Feb 2019
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$6,189.00
COE Rebate Amount:	\$100.00
Total Rebate Amount:	\$100.00

The information contained herein is correct as at 07 Dec 2018

OK

4,000
- 100
3,900

Nivitha (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 27 November 2018 4:12 PM
To: irenelsk@vfixauto.com.sg
Cc: Admin A; assignments@lkkauto.com
Subject: RE: ACCIDENT INVOLVING PA8423R & SJQ1918M(EQ) ON 24/11/2018
Attachments: NOA.DOCX

10:01am 28/11/18

Irene

VNI

Without Prejudice

Dear Irene

We will appoint LKK to conduct PRS.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: irenelsk@vfixauto.com.sg [mailto:irenelsk@vfixauto.com.sg]
Sent: Tuesday, November 27, 2018 8:58 AM
To: EQI PRS
Subject: ACCIDENT INVOLVING PA8423R & SJQ1918M ON 24/11/2018

Dear Sir / Madam

Please find attached copy for your arrangement.

Thank you.

Best regards,

Irene Lee

Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

*T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |

F: +65 6445 2368 |

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 28 January 2019 11:04 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING PA8423R & SJQ1918M(EQ) ON 24/11/2018
Attachments: 20190125.000002.02.pdf

Dear Shu Pei

Attached LOD from Vfix for your necessary action.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify t.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Friday, December 7, 2018 7:14 PM
To: Joel Goh
Cc: Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING PA8423R & SJQ1918M(EQ) ON 24/11/2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

We have inspected TP vehicle PA 8423R at M/s Vfix Auto Service Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 28 November 2018 10:35 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING PA8423R & SJQ1918M(EQ) ON 24/11/2018

Dear Joel,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Tuesday, 27 November 2018 4:12 PM

To: irenelisk@vfixauto.com.sg

Cc: Admin A <admin-a@lkkauto.com>; assignments@lkkauto.com

Subject: RE: ACCIDENT INVOLVING PA8423R & SJQ1918M(EQ) ON 24/11/2018

Without Prejudice

Dear Irene

We will appoint LKK to conduct PRS.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify t

From: irenelsk@vfixauto.com.sg [<mailto:irenelsk@vfixauto.com.sg>]
Sent: Tuesday, November 27, 2018 8:58 AM
To: EQI PRS
Subject: ACCIDENT INVOLVING PA8423R & SJQ1918M ON 24/11/2018

Dear Sir / Madam

Please find attached copy for your arrangement.

Thank you.

Best regards,

Irene Lee

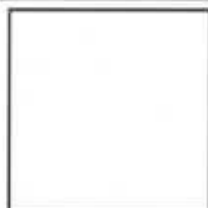
Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |

F: +65 6445 2368 |



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Hsiao Tong (LKKAUTO)

From: irenelsk@vfixauto.com.sg
Sent: Wednesday, 13 February 2019 9:45 AM
To: Hsiao Tong (LKKAUTO)
Cc: assignments; Admin A; kentsh@vfixauto.com.sg
Subject: RE: Your Ref: PA 8423R *Our Ref: CC4/EQI18021499/pb3 [ACCIDENT INVOLVING SJQ 1918M(EQ) & PA 8423R ON 24/11/2018]

Dear Hsiao Tong

We accepted your offer at global sum \$3,750.00.

Thank you.

Best regards,

Irene Lee

Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |

F: +65 6445 2368 |

From: irenelsk@vfixauto.com.sg <irenelsk@vfixauto.com.sg>
Sent: Tuesday, 12 February 2019 4:56 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'kentsh@vfixauto.com.sg' <kentsh@vfixauto.com.sg>
Subject: RE: Your Ref: PA 8423R *Our Ref: CC4/EQI18021499/pb3 [ACCIDENT INVOLVING SJQ 1918M(EQ) & PA 8423R ON 24/11/2018]

Dear Hsiao Tong

We accepted your offer at global sum of \$3,750.00(all-in).

Thank you.

Best regards,

Irene Lee

Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |

F: +65 6445 2368 |

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 11 February 2019 10:37 AM
To: irenelsk@vfixauto.com.sg

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: PA 8423R *Our Ref: CC4/EQ18021499/pb3 [ACCIDENT INVOLVING SJQ 1918M(EQ) & PA 8423R ON 24/11/2018]

Without Prejudice

Dear Sirs/Mdm.

We refer to your below email.

We are prepared to improve our offer at global sum of \$3,750.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: irenelsk@vfixauto.com.sg <irenelsk@vfixauto.com.sg>

Sent: Friday, 8 February 2019 9:22 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: PA 8423R *Our Ref: CC4/EQ18021499/pb3 [ACCIDENT INVOLVING SJQ 1918M(EQ) & PA 8423R ON 24/11/2018]

Dear Hsiao Tong

Thanks for your prompt reply.

We are unable to accept your offer at \$3,640.00, we would like to counter proposal at \$4,000.00.

Thank you.

Best regards,

Irene Lee

Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 |

E: contact@vfixauto.com.sg |

T: +65 6455 2957 (Line 1) ; +65 6385 4138 (Line 2) ; +65 6448 9268 (Line 3) |
F: +65 6445 2368 |

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, 7 February 2019 12:01 PM

To: irenelsk@vfixauto.com.sg

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: PA 8423R *Our Ref: CC4/EQ18021499/pb3 [ACCIDENT INVOLVING SJQ 1918M(EQ) & PA 8423R ON 24/11/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$3,640.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Tuesday, 4 December 2018 11:38 AM

To: 'irenelsk@vfixauto.com.sg' <irenelsk@vfixauto.com.sg>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Your Ref: PA 8423R *Our Ref: CC4/EQ18021499/pb3 [ACCIDENT INVOLVING SJQ 1918M(EQ) & PA 8423R ON 24/11/2018]

Your Ref: **PA 8423R**

Without Prejudice

Our Ref: CC4/EQ18021499/pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJQ 1918M(EQ) & PA 8423R ON 24/11/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

****Kindly arrange for survey.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

15 JAN 2019

Our Ref. No. : VFIX-TP20180564

MOTOR CLAIMS DEPT
EQ INSURANCE CO LTD
5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEX
SINGAPORE 069110




VFIX AUTO PTE LTD
60 Kaki Bukit Ave 6 Aek@KB
Singapore 417992
Email: contact@vfixauto.com.sg
Tel: 64552957 Fax: 64452368
UEN/GST Reg. No: 200830761R

WITHOUT PREJUDICE

Dear Sir / Madam

PROPERTY CLAIM ONLY

ACCIDENT INVOLVING PA8423R AND SJQ1918M ON 24 NOV 2018
ALONG JURONG WEST AVENUE 2

We refer to the above-mentioned accident.

We are writing on behalf of **M/S WHS GLOBAL LOGISTICS PTE LTD** the registered owner of motor vehicle number **PA8423R** which was involved in the above accident.

We are instructed that the above accident was caused by the negligence and management of your insured's vehicle number **SJQ1918M**. As a result of the above accident, our client's vehicle was damaged and our client's has been put to loss and expense, particulars of which are as follows :-

1	Cost of Repair	:S\$	2,889.00
2	Loss of Use (5 days X \$ 250.00)	:S\$	1,250.00
3	GIA Fees	:S\$	2.00
TOTAL AMOUNTS		:S\$	4,141.00

We enclosed a list of the supporting documents :-

- (a) Original Final Repair Bill
- (b) GIA Tax Invoice
- (c) GIA / Police Report lodged by Our Client
- (d) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Any settlement reached is strictly without prejudice to and shall not affect any other claims arising from this accident. Settlement is solely for the items claimed only.

Yours Faithfully,

VFIX AUTO PTE LTD

Ken Tan

Ken Tan

Operation Director



DM18H00240-JG
SJQ1918M
24/11/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQI18021499/pb3

05 DEC 2018

MOHAMED AFFANDI BIN BURHANUDDIN
BLK 61 CHAI CHEE ROAD
#11-850
SINGAPORE 460061

Dear Sir/Madam,

ACCIDENT INVOLVING SJQ 1918M AND PA 8423R ON 24/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from PA 8423R against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

To: EQ INSURANCE CO LTD
5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEX
SINGAPORE 069110

Dear Sir / Madam,

Claimant:

ACCIDENT INVOLVING PA8423R AND SJQ1918M ON 24/11/18 AT
JURONG WEST AVE 2

I/We, WHS GLOBAL LOGISTICS PTE LTD, am/are the registered owner
of motor car no. PA8423R.

Please be informed that I have assigned all compensation monies due to me/us in the above
accident to VFIX AUTO PTE LTD.

I/We hereby authorized you to release all monies pertaining to the above mentioned accident to
VFIX AUTO PTE LTD and forward the settlement cheque to VFIX AUTO PTE LTD whom
I/we have authorized to collect the said compensation monies.

Thank you,



Signature of Claimant &

Company Stamp if applicable

IC No.: 81782042 G

Date: 15/01/19



Signature of Witness

IC No.: S1527552I

Date: 15/01/19



Vfix Auto Pte Ltd
60 Kaki Bukit Ave 6, Ark@KB
Singapore 417892
E-mail: contact@vfixauto.com.sg
Tel: 64552957 Fax: 64452568
UPN/GST Reg. No.: 20180761R

EQ INSURANCE CO LTD
5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEX
SINGAPORE 069110

FINAL REPAIR BILL

DATE : 15/01/2019
VEHICLE NO : PA8423R
MAKE/MODEL : TOYOTA COASTER
ACC DATE : 24/11/2018
CLAIM NO : VFIX-TP20180564
POLICY NO :

AMOUNT S\$

LUMP SUM REPAIR COST

Repair Amount	2,700.00
7% GST	189.00
Total	<u>2,889.00</u>

SINGAPORE DOLLARS : TWO THOUSAND EIGHT
HUNDRED & EIGHTY NINE ONLY

VFIX AUTO PTE LTD

Ken Tan

Ken Tan

Operation Director





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-182844

Date of Request: 26/11/2018

Your Ref No: Online Purchase

Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6
ARK@KB
Singapore 417892

TP SGH
PA RA232

Dear Sir/Madam,

Enquiry Date: 26/11/2018
Enquiry By: Kelvin Poh Leong Hock
Vehicle No.: SJQ1918M
Accident Date: 24/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJQ1918M	EQ Insurance Company Ltd	15/05/2018-14/05/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-162844

Date of Request: 26/11/2018

Your Ref No: Online Purchase

Vfix Auto Service Pte Ltd
60 Kaki Bukit Ave 6
ARK@KB
Singapore 417892

Dear Sir/Madam,

Enquiry Date: 26/11/2018

Enquiry By: Kelvin Poh Leong Hock

P Vehicle No: SJQ1918M

Accident Date: 24/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 28/02/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SJQ 1918M (Insd Veh)	Your Ref. No. : DMPPHQ18-003084
	PA 8423R (TP Veh)	Our Ref. No. : CC4/EQI18021499/R1pb3q2
Date of Accident	24/11/2018	

Liability	100%	
Final Repair Cost	: \$ 2,889.00	
Loss of Use	: \$ 900.00	5 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	3,791.00	
Final Settlement Sum	: \$ 3,750.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	VFIX AUTO PTE LTD	: \$ 3,750.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQI18021499/R1pb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 28-02-2019	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJQ 1918M	Veh. Inspected	PA 8423R	
Policy No.	DMPPHQ18-003084	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	JOEL	Assign Date	27/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA COASTER	c.c	4009	
Engine No.	HIDDEN	Year of Reg.	2009	
Chassis No.	JTGEC538805000328	Colour	MULTI ✓	
Odometer	313717	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/75 R17	GOODYEAR	7 mm	
L/H Front Tyre	215/75 R17	GOODYEAR	7 mm	
R/H Rear Tyre	215/75 R17 (D)	GOODYEAR	7/7 mm	
L/H Rear Tyre	215/75 R17 (D)	GOODYEAR	7/7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/11/2018	Inspection Date	06/12/2018	
Survey held at	VFIX AUTO PTE LTD 60 KAKI BUKIT AVE 6, ARK@KB, 417892 KAKI BUKIT SINGAPORE 417892			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PA 8423R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT BUMPER	BENT	1,435.10	1,435.10
1	HEADLAMP RH	BROKEN	985.80	985.80
1	HEADLAMP PANEL RH	NOT NECESSARY	125.00	-
1	FOG LAMP RH	NOT NECESSARY	325.80	-
1	FOG LAMP COVER RH	CUT	148.80	148.80
	LESS 25% DISCOUNT		-755.13	-642.43
			2,265.37	1,927.27
<u>SPECIAL NETT ITEMS</u>				
2	HEADLAMP CLIP @\$8.50 (SN)	NECESSARY	17.00	17.00
			17.00	17.00
<u>LABOUR</u>				
	TO REMOVE, REPLACE DAMAGED PARTS APPLY HOT WORKS STRAIGHTEN HEADLAMP PANEL WHERE NECESSARY, REPLACE NEW PARTS.		1,000.00	700.00
	TO SPRAY PAINT REPLACED/REPAIRED BODY PANELS INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS.		800.00	700.00
	TO CONDUCT HEADLAMP ALIGNMENTS.		30.00	30.00
			1,830.00	1,430.00
GRAND TOTAL			4,112.37	3,374.27
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,700.00

Report Ref No. CC4/EQ18021499/R1pb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.