

Version:

INS CASE OWNER

CC 3/QBE1802

LKK

IDAC

Surveyor:

FALUN

DOI:

ASSIGNMENT

Date / Time

22/11/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJX 9734

Name of Insured:

Wong Pui Man Nicholas

Insured Tel No.:

HP: 88081608

Excess Sec II :SS

D.O.A.:

10/11/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VAL YES / NO)

Claim No.:

VL012093

Policy No.:

8 V0018701 mva

Make / Model:

MINI COOPER

Place of Accident:

DIPOAT BULEVARD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

6X 5987K

SJX 9734

SHD 18595



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

5/12/18
2018

SHD 18595 - 25/11/18 06:57:01 / 22/11/18 08:00:00
SJX 9734 -

STAGE	DATE / PIC
Non-Reporting 1st (1st):	
Non-Reporting 1st (2nd):	
Non-Reporting 1st (Final):	
Notification 1st (if non-pickup):	
Call 01:	
After call 1st to 01:	5.12.18
Documentation Check List: Handler Typist	
Notification 1st (if non-pickup):	<input checked="" type="checkbox"/>
After call 1st to 01:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>
Multimedia/Reject Instruction:	<input checked="" type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed)	BOLA S/N No.:
Repair Cost:	SS	1,123.50	28
Loss of Rental (LOR):	SS	410.68	4 days 102.72
Loss of Use (LOU):	SS	(5 x days)	
Loss of Income (LOI):	SS	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>		LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]
GIA/LTA Search	SS	2 x 1	
Medical:	SS	-	
Disbursement:	SS	-	(e.g. Tow/ Independent)
Legal Cost	SS	-	
Total:	SS	1,536.38	Global Sum SS: 1,535
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS	1,535.38	Name 1: PREMIER AUTOMOTIVE SERVICES PTE LTD.
Payee 2: (Strike if N.A.)	SS	X	Name 2: X
Payee 3: (Strike if N.A.)	SS		Name 3: X



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE18021493/K1jb3		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 28-11-2018		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJX 973Y	Veh. Inspected	SHD 1859S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/11/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	26/11/2018	Inspection Date	27/11/2018	
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

311 BUAYE L, #02-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564318

Your ref: To Be Advised
Our ref: CC3/QBE18021493/K1jb3

Date: 28.11.2018

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD1859S

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.11.2018 at the premises of M/s Premier Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,013.40
Revised Estimate Amount	: S\$	1,334.40
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

26-Nov-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1859 S

1 pc	Rear bumper	<i>Revised</i>	\$	696.00
1 pc	Rear bumper lower cover	<i>x repair</i>	\$	206.00
2 pcs	Rear bumper side bracket o/s & n/s @ \$29.00	<i>x sm</i>	\$	58.00
1 pc	Rear bumper reflector - o/s	<i>x sm</i>	\$	46.00
			\$	1,006.00
		Less 10%	\$	100.60
			\$	905.40

S/NETT

1 set	Rear bumper clips	<i>new</i>	\$	48.00
1 set	Reverse sensor	<i>shut</i>	\$	288.00 200
1 pc	Rear bumper top protector	<i>new</i>	\$	80.00 50
	Sundry		\$	50.00 x 2 = 100
	To dismantle / replace reverse sensor to new bumper and reset to the same		\$	120.00 30
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.		\$	180.00 x 1 = 180
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the end panel, etc.		\$	650.00 200
	To putty and spray painting on rear bumper, end panel	<i>x</i>	\$	180.00 180
	To apply rustproofing on the repaired and replaced panels.		\$	150.00 x 1 = 150
			\$	3,013.40

LKK Auto Consultants hence notify the Registrar of the following:

- To insure below/after spray painting
- To dismantle
- Parts provided
- Third party survey is on a
- No illegal modifications is allowed
- Supplementary item(s) must be reserved and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

3/12/18
add 2/3 \$1050/2 Rys

Kalvin 10/11/18
27/11/18 1030hr
2 Rys
L/S
After Repair photo

Shu Pei (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Tuesday, 4 December 2018 3:08 PM
To: Shu Pei (LKKAuto); Joy Irene (LKKAuto); Admin A
Subject: FW: Direct Settlement - Accident Involving SJX973Y (OI : QBE - TBA) AND SHD1859S (TP : LKK REF - CC3/QBE18021493/K1jb3) on 26.11.2018
Attachments: TP GIA REPORT.PDF; Preliminary_Advice.pdf; TP_ESTIMATE-_MARKED.PDF; SJX973Y.pdf

Our Ref. VC012093

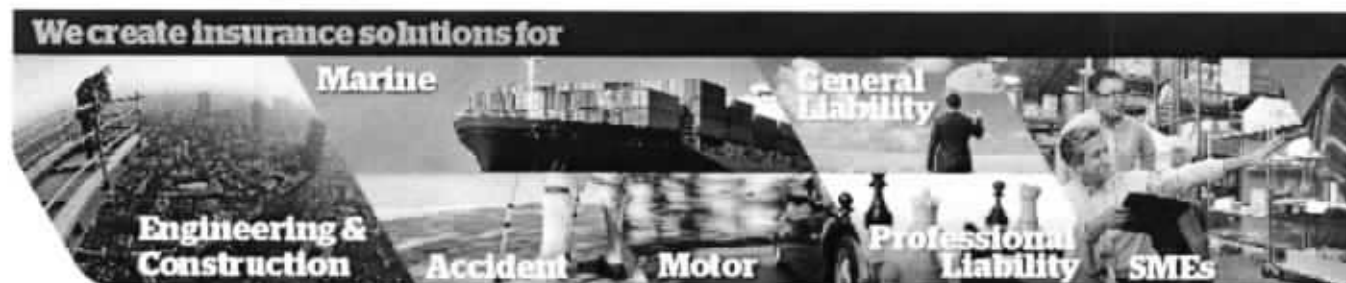
Hi Shu Pei

Attached Insured's report for your retention.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Friday, 30 November 2018 1:09 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJX973Y (OI : QBE - TBA) AND SHD1859S (TP : LKK REF - CC3/QBE18021493/K1jb3) on 26.11.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1859S at M/s Premier Automotive Services Pte Ltd - Changi on a WP basis and

TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511

CO. REG:200707743D GST REG:200707743D

26-Nov-18

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1859 S

1 pc	Rear bumper	\$	696.00
1 pc	Rear bumper lower cover	\$	206.00
2 pcs	Rear bumper side bracket o/s & n/s @ \$29.00	\$	58.00
1 pc	Rear bumper reflector - o/s	\$	46.00
			\$ 1,006.00
Less 10%			\$ 100.60
			\$ 905.40
S/NETT			
1 set	Rear bumper clips	\$	48.00
1 set	Reverse sensor	\$	280.00 200
1 pc	Rear bumper top protector	\$	80.00 50
Sundry			\$ 50.00 X
To dismantle / replace reverse sensor to new bumper and reset to the same			\$ 120.00 30
To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.			\$ 180.00 X
To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the end panel, etc.			\$ 650.00 200
To putty and spray painting on rear bumper, end panel			\$ 580.00 180
To apply rustproofing on the repaired and replaced panels.			\$ 150.00 X
			\$ 3,013.40

LKK Auto Consultants hereby notify the Repairer for the repair.

- To resurvey before after spray painting
- To display
- Parts price

- Third party safety is on a "Workshop" basis
- No illegal modifications is allowed
- Supplementary repair(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

Kalvin 11/11/18

27/11/18 1030hr
2 Days

L/S
After Repair photo

Text size + -

Enquire Transaction History**Transaction History Details**

Log Date/Time:	16 Dec 2014 / 08:37:52	Receipt No.:	AACCK001-AX239-141216-000002
Asset Type:	Vehicle	Transaction Amount:	\$65,101.00
Asset ID:	SHD1859S	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20141216083752715726		
Vehicle No.:	SHD1859S		
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)		
Vehicle Attachment 1:	Air-Con (Taxi)		
Vehicle Attachment 2:	-		
Vehicle Attachment 3:	-		
Vehicle Scheme:	Taxi (Company)		
First Registration Date:	16 Dec 2014		
Original Registration Date:	16 Dec 2014		
Vehicle Make:	KIA		
Vehicle Model:	OPTIMA 1.7(A) DIESEL		
Chassis No.:	KNAGM414MF5561706		
Engine No.:	D4FDEH311919		
Motor No.:	-		
Trailer Chassis No.:	-		
Propellant:	Diesel		
Passenger Capacity:	4		
Engine Capacity:	1685		
Power Rating:	-		
Unladen Weight:	1584		
Maximum Laden Weight:	2050		
Primary Color:	Silver		
Secondary Color:	-		
Manufacturing Year:	2014		
Open Market Value:	\$20,566.00		
Minimum PARF Benefit:	\$7,975.00		
PARF Eligibility:	Y		
No. of Transfer:	0		
Effective Ownership Date/Time:	16 Dec 2014 08:37:52		
COE No.:	2014121601001520E		
COE Expiry Date:	15 Dec 2022		
COE Bid Category:	-		
Actual QP/PQP Paid Amount:	\$51,668.00		
Lifespan Expiry Date:	15 Dec 2022		

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1859S/GS

WITHOUT PREJUDICE

28th December 2018

(By Email Only)

Attn: The Motor Claims Department

QBE Insurance (Singapore) Pte Ltd

1 Raffles Quay

#29-10 South Tower

Singapore 048583

Dear Sir/Madam

ACCIDENT INVOLVING SHD1859S & SJX973Y ALONG ECP (CITY) ON 26.11.18

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHD1859S, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SJX973Y at the material time of the accident with the driver of our client's vehicle, Mr Lee Kim San

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SJX973Y, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 1123.50 (Incl. GST)
(2) Loss of Rental - 4Days @\$102.72per day	\$ 410.88
(3) GIA Search Fee	\$ 2.00
	<u>\$ 1536.38</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHD1859S
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1859S/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE18021493/K1jb3

05 December 2018

LIM POH MENG NICHOLAS
BLK 339B SEMBAWANG CLOSE
#14-07, SINGAPORE 752339

Dear Sir/Madam,

ACCIDENT INVOLVING SJX 973Y AND SHD 1859S ON 26/11/2018

We refer to the above accident where we are acting for QBE Insurance (International) Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal QBE Insurance (International) Limited.

Please call us if you have further queries.

Yours faithfully,



Joy Irene
Case Handler
DID: 6841 2409
FAX: 6741 4108
Email: joyirene@lkkauto.com

c.c. *QBE Insurance (International) Limited*
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, PREMIER TAXIS PTE LTD ("the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHD 1859S vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHD 1859S that was damaged pursuant to the accident which occurred on 26/11/2018 (date) along ECP (CITY) (location) involving vehicle no/s SJX 973Y ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of "the workshop".

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of Nov (month) 2019 (year)




Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : SHD1859S
Our Reference : VC012093

I/We, **PREMIER TAXIS PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **One Thousand Five Hundred Thirty Five Only (S\$1,535.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, **LIM POH MENG NICHOLAS**, over damage to my/our vehicle **SHD 1859S** from an accident involving **SJX 973Y** at/along **ECP (CITY)**, which occurred on **26 NOV 2018** at about **1200** hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured, **LIM POH MENG NICHOLAS**, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 17 of (month) APRIL (year) 2019

Signature

Witness's Signature

PREMIER TAXIS PTE LTD
Claimant's Name

SHARAWATI MD RAJUL
Witness's Name

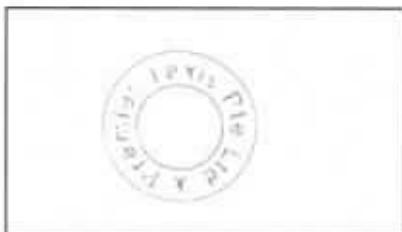
200304975H
FIN/NRIC No.

S8309324B
FIN/NRIC No.

23 CHANGI SOUTH AVE 2
(S) 486443

Address

Address



Company stamp if applicable

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6533 3270




PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65438676 / 65438688 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 28-Dec-2018
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHD 1859 S			\$ 1,050.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,050.00
GST @ 7%				\$ 73.50
GRAND TOTAL				\$ 1,123.50


for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



07 December 2018

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Lee Kim San of NRIC Number S1178593Z is a registered driver of SHD1859S. Lee Kim San is paying daily rental rate of \$102.72 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Kellie Poh", written over a circular stamp or seal.

Kellie Poh

Administration Manager

Prepared By: SY

PREMIER TAXIS PTE LTD
23 Changi South Avenue 1
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 20030497511

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Lee Kim San</u>		HANDPHONE <u>94891941</u>	
NRIC <u>S 1178 5932</u>		MAKE / MODEL <u>K02</u>	
TAXI REGN NO. <u>S HD 18599</u>		DATE IN <u>26/11/18</u> TIME IN <u>1645</u>	
DATE OUT <u>29/11/18</u> TIME OUT <u>1025</u>		KILOMETRES IN <u> </u> FUEL IN <u> </u>	
KILOMETRES OUT <u> </u> FUEL OUT <u> </u>		<input type="checkbox"/> E <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN
CHECK OUT

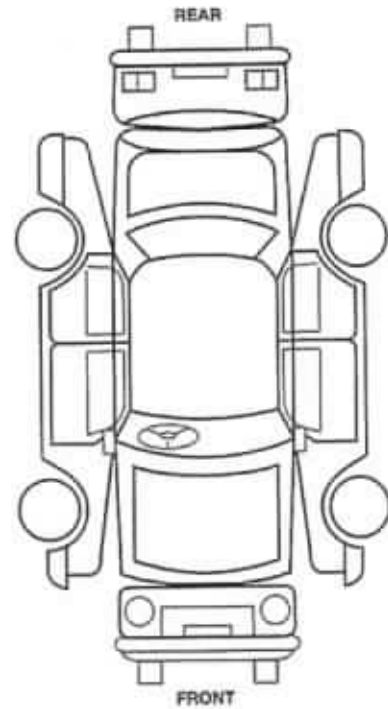
Lee Kim San
DRIVER'S NAME
✓ Lee 26/11/2018
DRIVER'S SIGNATURE / DATE / TIME

Lee Kim San X
DRIVER'S NAME
Lee Kim San X
DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input checked="" type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <input type="checkbox"/> TURBO D D M M Y Y H H M M <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<p>7p/6</p>

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-183418
Date of Request: 26/11/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 26/11/2018
Enquiry By GARY SHI GUO RONG
TP Vehicle No. SJX973Y
Accident Date 26/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJX973Y	QBE Insurance (Singapore) Pte Ltd	14/07/2018-13/07/2019	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-183418
Date of Request: 26/11/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 26/11/2018
Enquiry By GARY SHI GUO RONG
TP Vehicle No. SJX973Y
Accident Date 26/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Joy Irene (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Tuesday, 9 April 2019 8:35 AM
To: Joy Irene (LKKAuto); Admin A
Subject: FW: Direct Settlement - Accident Involving SJX973Y (OI : QBE - TBA) AND SHD1859S (TP : LKK REF - CC3/QBE18021493/K1jb3) on 26.11.2018
Attachments: SURVEY REPORT.pdf; SHD1859S - LOD.pdf; SURVEY PHOTOS.pdf; SURVEY REPORT.pdf

Hi Joy

Please proceed to offer as advised.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

Website LinkedIn Twitter



From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Sent: Thursday, 4 April 2019 5:30 PM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJX973Y (OI : QBE - TBA) AND SHD1859S (TP : LKK REF - CC3/QBE18021493/K1jb3) on 26.11.2018

Ref. VC012093

Dear Joyce,

This is a chain collision accident involving 3 vehicles. BOLA 28. Our insured vehicle was 2nd in line.

We had notified insured on 05.12.2018

Summary to offer to repairer "PREMIER AUTOMOTIVE SERVICES PTE LTD" is as follows:

	Claimed Amount	Revised Amount
Cost of Repair	\$3,013.40 (per estimate)	\$ 1,123.50 GST inc

Loss of Rental	\$ 410.88 (\$102.72 x 4 days)	\$ 410.88 (\$102.72 x 4 days)
GIA Search	\$ 2.00	\$ 2.00
Total	\$ 3,426.28	\$ 1,536.38

For your approval.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Monday, 1 April 2019 3:54 PM

To: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <joyirene@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJX973Y (OI : QBE - TBA) AND SHD1859S (TP : LKK REF - CC3/QBE18021493/K1jb3) on 26.11.2018

Our Ref. VC012093

Hi

We refer to the above.

We have yet to receive an update. Please advise status of the claim asap.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 / +65 62246633

Website LinkedIn Twitter





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/QBE18021493/K1jb3n2		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 09-05-2019		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJX 973Y	Veh. Inspected	SHD 1859S	
Policy No.	8-V0018261-MVA	Coverage (\$)	0.00	
Claim No.	VC012093	Excess (\$)	0.00	
Assign From		Assign Date	27/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	KIA OPTIMA	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	KNAGM414MF5561706	Colour	SILVER	
Odometer	366663	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/65 R16	HANKOOK	7 mm	
L/H Front Tyre	205/65 R16	HANKOOK	7 mm	
R/H Rear Tyre	205/65 R16	HANKOOK	7 mm	
L/H Rear Tyre	205/65 R16	HANKOOK	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/11/2018	Inspection Date	27/11/2018	
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 1859S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	696.00	696.00
1	REAR BUMPER LOWER COVER	TO REPAIR SEE LABOUR	206.00	-
2	REAR BUMPER SIDE BRACKET O/S & N/S @\$29.00	SERVICEABLE	58.00	-
1	REAR BUMPER REFLECTOR-O/S	SERVICEABLE	46.00	-
	LESS 10% DISCOUNT		-100.60	-69.60
			905.40	626.40
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	48.00	48.00
1	SET REVERSE SENSOR (SN)	SHORTED	280.00	200.00
1	REAR BUMPER TOP PROTECTOR (SN)	NECESSARY	80.00	50.00
1	SUNDRY (SN)	NOT NECESSARY	50.00	-
			458.00	298.00
LABOUR				
	TO DISMANTLE/REPLACE REVERSE SENSOR TO NEW BUMPER AND RESET TO THE SAME.		120.00	30.00
	TO DISMANTLE/REFIT THE INNER GARNISHES, INNER LININGS, INNER TRIMS, CUSHION SEAT, CARPET, ETC TO FACILITATE REPAIRS.	NOT NECESSARY	180.00	-
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS, INCLUDING KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE AND ADJUST OF THE END PANEL, ETC, INCLUSIVE OF THE REPAIR OF REAR BUMPER LOWER COVER.		650.00	200.00
	TO PUTTY AND SPRAY PAINTING ON REAR BUMPER, END PANEL.		550.00	180.00
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.	NOT NECESSARY	150.00	-
			1,650.00	410.00
GRAND TOTAL			3,013.40	1,334.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,050.00

Report Ref No. CC3/QBE18021493/K1jb3n2



Report Ref No. CC3/QBE18021493/K1jb3n2

A handwritten signature in black ink, appearing to be 'KALVIN'.

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

A handwritten signature in black ink, appearing to be 'HO LEONG'.

HO LEONG CHUAN

Automotive Assessor

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