Surv. From	REC. BY: TOUTION Person): (CHOP W		(Office)	300 Special Instruction:	
The Cartes of th	ACT CASE		MS(G Bill to:	Date/Time: 28/11	1188 11-91en
To Ins	pect Vehicle No:	D RES/EVA/INV/MV	7 CŞ		
at Wor	cshop m/s	Perfumence	41	Insured:	
of Policy 1	vo: 27506	10,100	Rd	Tel: 91165700	•
Sum Ins		3045MP		576836	
Make of (Client's I	Veh:		Excess:	\$750.00	
CA /R	EV) Pro	0.993		D.O.A. 20/11/18	
Date/Tin	= 12-3 lpm8 20/	4 HRS	.00.400	1100	
Date/Tim	Action #	Person Contacted:	Hun_	H.O.D. Endorsement: Vehicle IN OUT	
	Action/Instruction	on () Estimate			
28/11/180	27.52m ru	4L-X			
- Profile C	71 74 Na /111	Cr. T	Chao via hu	erinen.	
30/uli80	9.37an in	Corned Paris	ed C/A Via	TSO by email.	
-2/01/19	@ 6.44n. n.	,	11 10 610 18	750 by enail	
28/01/190	0 2 Obje Keni	1 and informed all	a Cho un	Medasen. Couppen inclusive of supp.	entry)

TOTAL

210

REF

...CLAIM SUBFOLDER...(New Assignment)

LAIM SUB	FOLDER TRA	CKING								
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj S	ubmitted	Ins Authled	Status	8	
Main	21 Nov 2018		28 Nov 2018 11:41 Assign					New Assignment Cancel Case		nt
	Main	Re	ference	C	laim Detail	s	Docume	nts] [Show All
CLAIM SU	JBFOLDER DE	TAILS				[Create	ed by insurer]	The Control of the Control		
Insured:	TAN KIM	WHATT, ID: S14	450183E, Tel:	+6596387183	, Email: JI	MBUILD@SI	NGNET.COM.SG			
Vehicle Re No.:	SFM444	4L			Date of Los	4.5	018 11:00 - :59 oths and 29 Days	From LTA	Reg Date (Man Yr)]
Claim Type	: OD / 576	5836			Policy/Cov Note No.:		506304SMP (Comprehensive) verage: 22/04/2018 - 21/04/2019			
					Excess:	S\$750.0	00			
Repairer:	Performa 63190172/	nce Motors Limit /63190174	ted (Alexandra) 303 Alexand	ira Road, Sir	ne Darby Pe	rformance Centre,	159941 A	lexandra -	Tel:
Handling Insurer:	MSIG Ins	urance (Singapo	re) Pte. Ltd. (H	IQ) - Tel: +65	6827 7888	[Handled	by Kwok Woon	Choo - 66	43 1330]	
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561	. [Imm.A	dvice due	29/11/2018]			
Driver/Cus dian:	to TAN KIM W	/HATT (58 / Male),	NRIC: S1450	183E, Tel: +	659638718	3				
Adj Asg. Remarks:	Car in, pls	revert								
ASSOCIA	TED MAIL RE	CEIVED						View All	Compos	e Case Mail
There are	no mail for this	case,								
ALL ASS	OCIATED TAS	KS⊟				View A	II Search Tasks	Create I	New Task	Complete
Due Dat No results.	Section of the sectio	Type Task	Group Sub	lect Hand	ler Ass	igned By	Completed O	d instrumentation	eated On	Done?

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Tuesday, 29 January 2019 4:48 PM

To:

'PBSP'; Taufikh (LKKAuto); SUR

Subject:

RE: FINAL REPORT / SFM4444L

Dear Caroline,

WITHOUT PREJUDICE

Confirm final fig \$11,737.10 before excess \$750.00 & GST and 10 repair days.

Kindly send the relevant documents to MSIG insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Tuesday, 22 January 2019 4:17 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FINAL REPORT / SFM4444L

Dear Taufikh

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 8,162.00 Total Parts : 3,575.10

Total Labour & Parts: 11,737.10

Repair days: 10

Claim Audit

Vo.	On	Audit	Remarks	By
1	24 Nov 2018		(203428) BMW 520I 2.0 (A).	[I] Margarei
2	12:22 24 Nov 2018 12:22	Clm Created	Reg No: SFM4444L, Acct Date: 2018/11/20. Claim Type: SC. Insurer: MSIG Insura nce (Singapore) Pte. Ltd. (HQ), Ins.Status => Notification, Created from SAS:MPML 18150731	ft1 Margaret
3	28 Nov 2018 10:58	Notification Status Changed	Ins.Status => Incoming Claim	[I] Kwok Woon Choo
4	28 Nov 2018 10:58	Clm Registration Modified	Setl.Type:3->0. Rep:1137->200071, Claim Type:SC->OD. Excess: -> 750.00.	[I] Kwok Woon Choo
5	28 Nov 2018 11:04	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):to revert	[I] Kwok Woon Choo
6	28 Nov 2018 11:04	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/11/29	[I] Kwok Woon Choo
7	28 Nov 2018 11:04	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Kwok Woon Choo
8	28 Nov 2018 11:09	Assignment 1st Accessed		[A] Ong Zi Hui
9	28 Nov 2018 11:40	Adj Assignment Cancelled	Kumar will follow-up this case, pending for his further instruction	[I] Pauline Soh Li Ping
10	28 Nov 2018 11:40	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Pauline Soh Li Ping
1	28 Nov 2018 11:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Car in, pls revert	[I] Pauline Soh Li Ping
12	28 Nov 2018 11:41	Adj Next Rpt Changed	Next Rpt:Im. Advice,Due Date:2018/11/29	[I] Pauline Soh Li Ping
13	28 Nov 2018 11:41	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Pauline Soh Li Ping
14	28 Nov 2018 11:58	Assignment 1st Accessed		[A] Nivitha Govindasam
15	28 Nov 2018 17:03	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Nivitha Govindasam
16	29 Nov 2018 14:47	Adj Rpt Initiated		[A] SHIAU CHAN
17	29 Nov 2018 14:50	Adj Im. Advice Submitted	Next Rpt:Final Rpt,Due Date:2018/12/28	[A] SHIAU CHAN
18	29 Nov 2018 14:50	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2018/12/28	[A] SHIAU CHAN
19	29 Nov 2018 14:52	Adj Mandate Request	Cur.Req:17663.70:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
20	29 Nov 2018 16:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/28. Mandate Remarks: a if c; check items to be confirmed	[I] Lui Siew Wei
21	29 Nov 2018 16:34	Adj Mandate Set	Approved:14163.40:a if c; check items to be confirmed	[I] Lui Siew Wei
22	25 Jan 2019 16:43	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/12/28	[A] SHIAU CHAN
23	25 Jan 2019 16:44	Adj Mandate Request	Cur.Req:11737.10:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY AP PROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
24	28 Jan 2019 14:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/28. Mandate Remarks: a if c. Inclusive of sup p parts.	[I] Keny One Thiam Beng
25	28 Jan 2019 14:06	Adj Mandate Set	Approved:11737.10:a if c. Inclusive of supp parts.	[I] Keny On Thiam Beng

ACTIVITY

[28/11/2018 11:33] Ong Zi Hui:

Woon Choo informed to outsource this case per discussion with Jason.

[28/11/2018 11:27] Ong Zi Hui:

Motor make mistake, case belong to Woon Choo not Jasmine, will pend for Woon Choo instruction. [28/11/2018 11:20] Ong Zi Hui:

pending for Jasmine instruction whether to outsouce or not [28/11/2018 11:15] Ong Zi Hui:

Han confirm car in but request external surveyor as this case may enage lawyer. Informed Jasmine about this and will pend for her further instruction

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1989634	29/11/2018 14:47	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFM4444L		10.70
1991595	24/11/2018 12:26	Motor	MSIG Insurance (Singapore) Pte. Ltd.	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	SFM4444L	576836	xx,xx

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Kwok Woon Choo

Date:

25 Jan 2019

Preliminary Advice

Vehicle No.

: SFM4444L

Accident Date

: 20/11/2018

Make

: BMW 5201

Policy No.

: 27506304SMP

Date of Inspection : 28/11/2018

Assignment Date : 28/11/2018

Excess Est. Duration of Repair : S\$750.00

Inspection At

: 10.00

: PERFORMANCE MOTORS LIMITED (ALEXANDRA)

303 ALEXANDRA ROAD, SIME DARBY PERFORMANCE CENTRE

SINGAPORE 159941

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	(ESTIMATE \$23,810.10 + 24,916.35 SUPPLEMENTARY \$1,106.25)
Revised Amount	:S\$	11,737.10 (INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	11,737.10
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	84,000.00
COE / PARF Rebate	:S\$	55,824.00
Salvage Value	:S\$	
Margin for Repair	:S\$	28,176.00

Remarks

- The vehicle is economical for repair.
- The above survey was conducted on a 'without prejudice' basis. KINDLY APPROVE ON SUPPLEMENTARY. (X)

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 30 November 2018 9:37 AM

To:

'PBSP'; Gary Poh Chai Hoon

Cc:

SUR

Subject:

FW: VEHICLE SFM 4444L (DOA: 20/11/2018)

Dear Sir/Madam,

Please refer to the below email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)

Sent: Friday, 30 November 2018 9:35 AM

To: 'han.kwan.yong@simedarby.com.sg' <han.kwan.yong@simedarby.com.sg>

Subject: VEHICLE SFM 4444L (DOA: 20/11/2018)

Dear Han,

As instructed by our client, please proceed to repair the insured vehicle SFM 4444L (Excess \$ 750/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent: To: Friday, 30 November 2018 9:35 AM 'han.kwan.yong@simedarby.com.sg'

Subject:

VEHICLE SFM 4444L (DOA: 20/11/2018)

Dear Han,

As instructed by our client, please proceed to repair the insured vehicle SFM 4444L (Excess \$ 750/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

lo.	On	Audit	Remarks	By
1	24 Nov 2018 12:22	Clm Veh Model Changed	(203428) BMW 520I 2.0 (A).	[I] Margaret Loh Wai Fun
2	24 Nov 2018 12:22	Clm Created	Reg No: SFM4444L, Acct Date: 2018/11/20, Claim Type: SC. Insurer: MSIG Insura nce (Singapore) Pte. Ltd. (HQ). Ins.Status => Notification, Created from SAS:MPML 18150731	[I] Margaret Loh Wai Fun
3	28 Nov 2018 10:58	Notification Status Changed	Ins,Status => Incoming Claim	[I] Kwok Woon Choo
4	28 Nov 2018 10:58	Clm Registration Modified	Setl.Type:3->0. Rep:1137->200071. Claim Type:SC->OD. Excess: -> 750.00.	[I] Kwok Woon Choo
5	28 Nov 2018 11:04	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):to revert	[I] Kwok Woon Choo
6	28 Nov 2018 11:04	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/11/29	[I] Kwok Woon Choo
7	28 Nov 2018 11:04	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Kwok Woon Choo
8	28 Nov 2018 11:09	Assignment 1st Accessed		[A] Ong Zi Hui
9	28 Nov 2018 11:40	Adj Assignment Cancelled	Kumar will follow-up this case, pending for his further instruction	[I] Pauline Soh Li Ping
10	28 Nov 2018 11:40	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] PaulineSoh Li Ping
11	28 Nov 2018 11:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Car in, pls revert	[I] PaulineSoh Li Ping
12	28 Nov 2018 11:41	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/11/29	[I] Pauline Soh Li Ping
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14	28 Nov 2018 11:58	Assignment 1st Accessed		[A] Nivitha Govindasam
15	28 Nov 2018 17:03	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Nivitha Govindasam
16	29 Nov 2018 14:47	Adj Rpt Initiated		[A] SHIAU CHAN
17	29 Nov 2018 14:50	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/12/28	[A] SHIAU CHAN
18	29 Nov 2018 14:50		Next Rpt:Final Rpt.Due Date:2018/12/28	[A] SHIAU CHAN
19	29 Nov 2018 14:52	Auj Handate Request	Cur.Req:17663.70:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL, WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
20	29 Nov 2018 16:34		Next Rpt:Final Rpt.Due Date: 2018/12/28. Mandate Remarks: a if c; check items to be confirmed	[I] Lui Siew Wei
21	29 Nov 2018 16:34	Adj Mandate Set	Approved:14163.40:a if c; check items to be confirmed	[I] Lui Siew Wei

ACTIVITY

[28/11/2018 11:33] Ong Zi Hui:

Woon Choo informed to outsource this case per discussion with Jason.

[28/11/2018 11:27] Ong Zi Hui:

Motor make mistake, case belong to Woon Choo not Jasmine, will pend for Woon Choo instruction. [28/11/2018 11:20] Ong Zi Hui:

pending for Jasmine instruction whether to outsouce or not

[28/11/2018 11:15] Ong Zi Hui:

Han confirm car in but request external surveyor as this case may enage lawyer, Informed Jasmine about this and will pend for her further instruction

erimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1989634	29/11/2018 14:47	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HO)	SFM4444L		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

MSIG Insurance (Singapore) Pte. Ltd. To:

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn: Kwok Woon Choo

29 Nov 2018 Date:

Preliminary Advice

: SFM4444L Vehicle No : BMW 5201 Make

: 28/11/2018

: 20/11/2018 Accident Date : 27506304SMP Policy No. : S\$750.00 Excess

Assignment Date Date of Inspection Inspection At

: 28/11/2018

Est. Duration of Repair : 10.00

: PERFORMANCE MOTORS LIMITED (ALEXANDRA)

303 ALEXANDRA ROAD, SIME DARBY PERFORMANCE CENTRE

SINGAPORE 159941

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,606.20
Revised Amount	:S\$	14,163.40
Check Items (Estimated)	:S\$	3,500.30
Total	:S\$	17,663.70

:\$\$ Lump Sum Repair

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	84,000.00
COE / PARF Rebate	:S\$	55,824.00
Salvage Value	:S\$	
Margin for Repair	:S\$	28,176.00

Remarks

- (X) The vehicle is economical for repair.
- The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particul	lars
Owner ID Type:	Singapore NRIC
Owner ID:	0183E
Vehicle Details	
Vehicle No.:	SFM4444L
Vehicle to be Exported:	No
Intended	29 Nov 2018
Deregistration Date:	
Vehicle Make:	B.M.W.
Vehicle Model:	520I 2.0L AT D/AB 2WD 4DR GAS/D NAV
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	A6470456N20B20B
Chassis No.:	WBAXG12090DX53674
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$40,186.00
Original Registration Date:	22 Apr 2013
First Registration Date:	22 Apr 2013
Transfer Count:	0
Actual ARF Paid:	\$43,261.00
Intended PARF Rebate	Details
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Apr 2023
PARF Rebate Amount:	\$30,282.00
Intended COE Rebate I	Details
COE Expiry Date:	21 Apr 2023
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$65,001.00
COE Rebate Amount:	\$25,542.00
Total Rebate Amount:	\$55,824.00

The information contained herein is correct as at 29 Nov 2018

ОК



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00 Singapore 048580 Tel (65) 6224 0010 Fax (65) 6224 0030 Operating Hours: Monday to Friday, 09:00 - 17:00

UEN: 566550020G / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

	ADDENDUM
A)	PARTICULARS OF PERSON MAKING THE AMENDMENTS:
	Original Report No: MPML18150731Vehicle Registration No:SFM4444L
	Name(as shownin NRIC): MR Jan KIM WKatt NRIC/FIN/Passport No: 81450183
	(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
	Address :Singapore(
	Contact (Tel) :Mobile No.:96387183
	Email Address :
	Date of Accident : 20/11/18Time of Accident :
	Place of Accident : Janjang Katong Road.
	Insurance Company: MS 16 Ins (S) Pte Ltd
в)	ADDITIONALINFORMATION / AMENDMENTS:
	I have made a report on the above mentioned accident and would like to include additional information or
	make the following amendments:
	I wish to revist back to own ins
	I wish to revert back to own ins policy Chiam and later Counter Chia
	against 30 party ins for unjusured
	Morres 1
	103020
	r [*]
	—— A
- 15	
	, / MMyor,
	Policyholder / Driver's Signature Reporting Centre Personnel's Signature
	Date: Name:
	27/11/18 NRIC/FINNO.: HAN KWAN YONG Performance Motors Limited
	27/1/18 Date: Performance Motors Limited 303 Alexandra Road Sime Darby Performance Centre Singapore 159941

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for Investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

ACCIDENT	CTA	-	12.1	
ACCIDENT	DIA	M-IV		E S

Date Of Report 21/11/2018 12:34 Date Of Accident 20/11/2018 11:20

Exact Location Of Accident TANJONG KATONG ROAD

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

NORMAL USAGE

YES

Vehicle Registration Number SFM4444L

Insured/Policyholder

Name Of Registered Owner TAN KIM WHATT

NRIC No S1450183E

Email Address JIMBUILD@SINGNET.COM.SG

Mobile Phone No. (LOCAL) +65-96387183 Alternative Phone No. OTHERS-96319809

Vehicle Particulars

Manufacturer **BMW** Model 520

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number

Cover Note Number

Driver

Name of Driver TAN KIM WHATT

NRIC No S1450183E Date Of Birth 24/02/1960 Occupation OUTDOOR Date Of Driving Pass 12/09/1980

Driving Experience 38 YEARS AND 2 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96387183

Fax Number

Contact Number OTHERS-96319809

EMail Address JIMBUILD@SINGNET.COM.SG Address 59 LORONG MYDIN

Postcode 416860

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle Registration Number of Driver's Own

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - OPENING DOOR OF VEHICLE

1

NO

NO

YES

NO

NO

Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?

Was there any video captured by Car Camera?

Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number XE4357J

Vehicle Make/Model/Colour MAN RUBBISH TRUCK WHITE

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE

Name of Driver BALACHANDAR A/L VERILEK DILLAY

NRIC/Passport Number 530107566

Contact Number

Address 800 SUPER 17A SENOKO WAY

Postcode 758056

Insurance Company Name NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage LEFT
No. Of Passenger (Including Driver) 1

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:

to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

er any regulations, laws or court orders. for complying with requirements une

Policyholder's Signatur

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Co. Name:

NRIC/FIN No.

tre Personnel's Signature

SKETCH PLAN	
->	
> Tanjong Katong Rd	
XE 435TJ <	
25FM4444 1 1	
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
As about 11. 20 a.m. I had parked my car along	
Tanjong Katong Road I got down my ear	
and opened the right hear passanger door	
of my ear to collect my filler from the	
that time, a garbage truck (XE 435TJ)	
was situated diagonally-adjurcent from the	
vear end of my lar, As I was about to	
close the vight rear passenger door, the	
Said truck suddenly and wexpectedly	
got so close that the left side of	
the said fruck was nearly inches away f	groun
me, as a result of the truck driver's red	Klessness
me : As a result of the truck driver's red	right
rear passing is door, causing it to be bent	sutwards
100	
DECLARATION We declare the foregoing particulars are true in every respect.	
MARINA / MARINAL	
Driver's Signature Reporting Centre Personnel's S	ignature
ate & /Time: (If driver is not the policyholder) Name:	and the same
Date & Time: NRIC/FIN No.?	
21/11/18 (11.59RM)	
(11.5)	

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303. Alexandra Road Sime Darby Performance Centre Singapore 159541

Tel. 53190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Koad Sime Darby Business Centre Singapore 159944 Tel. 61190528 (AfterSales) 63190533/530 (Motorrad) Fax. 64796604 (AfterSales) 64796624 (Motorrad)





GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 49178 Page No. : 1 of 5 Date Estimated : 20/11/2018 Prepared By : Han Kwan Yong - ESTIMATE REPAIR FOR -- ACCOUNT -40000 Tan Kim Whatt Cash Sales - Service 59, Lorong Mydin Singapore Singapore 416860

REGN. NO. REGN. DATE CHASSIS NO. MODEL MILEAGE SFM4444L DX53674 22/04/2013 520iA

> DESCRIPTION VALUE Repair - 3400 0 Replace - 2650. To replace rear right door, right 'B' pillar with side 8,500.00 member including to jack & straighten right 'B' pillar and to knock out dented area caused by the accident 4,602.00 To respray front right door, rear right door, rear right fender, right roof frame, right 'B' pillar and right side member To carry out body cavity preservation. 118.00 (Per panel). 10 To carry out body cavity preservation. 531.00 (For cut panel).

To transfer lock mechanism from old to new door including conduct checks on new door power window system for proper function. (1 door).

To remove and install front seats and carpets to facilitate repairs.

To remove and install rear seats and carpets to facilitate repairs.

To conduct water leak tests.

To check electrical wiring systems and lightings including reset and check air bags for proper function.

Sundries.

17 75.00

741 × 870.00

250 295.00

ML-150.00

531.00

870.00

nh

Total Labour 1:

16,542.00

DESCRIPTION CLAMP

QTY PRIC 10 0.85 VALUE 8.50

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road Sime Darby Performance Centre Singapore 159941 Tel. 63190100 (Sales & Admin) 53190111 (AfterSales) Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 498280 Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944 Tel 63190538 (AfterSales) 63190533/530 (Motorrad) Fax. 64796601 (AfterSales) 64796624 (Motorrad)



nr 7

111

nn

GST REG. NO : M2 - 0020081 - X

ESTIMATE

stimate No. ate Estimated repared By	: b1 49178 : 20/11/2018 : Han Kwan Yo	ong			Page No.	: 2 of 5	
EGN. NO.	CHASSIS NO.	REGN. DATE	MODEL			MILEA	GE
FM4444L	DX53674	22/04/2013	520iA			0	
DESC	CRIPTION			QTY	PRIC		VALU
	H DOOR			1	1,774.50	bt-	1,774.5
	LUMN B W/RH ROCKEL			1	1,724.35	RX	
	T UPPER REAR DOOR I			1	58.60		? 58.6
	SHT LOWER REAR DOOF			1	57.70		57.
	RRIER OUTSIDE DOOR I			1	161.85		⁷ ≥ 161.
	RAB HANDLE PAINT FIN	IISH (CA)		1	574.30	R	
	R DOOR BRAKE	VED EXTERIOR		1	86.45		86.
	RH DOOR CHANNEL CO VER WINDOW FRAME D			1	115.95		7 115.
400000	H DOOR OUTER WEATH			1	54.55 115.95	ne	9 54. 115.
	H DOOR WINDOW CHR			1	197.60	bit	= 197
	DOOR GAP DOOR RR E			1	43.40		43
	R RH DOOR SEAL SEAM			1	168.55		168
	RH DOOR LINING LEAT			1	1,567.55	7	1,567
	R DOOR SEAL			1	168.85	wer.	168
	CLEANER R1 (100ML)			1	26.15	ae	+ 26
	SL) W/SCREEN SEALAN	T (COLD 1 HOUR)	Ark.	1	131.55	ul.	× 131
	SL) GLASS PRIMER 30M		men	1	27.85	pl.	× 27.
6			11.	Tot	al Parts	:	7,064.
Claim	60 10-1 0-1 (11-1-		ment Zahil	0			
Regn N		d losses / Direct Settle	ment Z	LKKA	uto Consultants	t hence notify	
Date&T	ime 28 4 (8 Q 250	I Excess S\$,7, > .		the Re	epairer of the fol survey before/after s	flowing:	
Surveyo	or's Name	Sign Juliu		e To dis	play damaged part(e) during required	
	02.1-2.1	1 4 4 4 4 4		e Paris	prices are subject to	o confirmation	
Surveyo	1) 1 (A A	Authorised Yes (N				"Without Prejudice"	basis
Authori	sed Date Not Authority	_ Time		No ille	egal modification(a)	is allowed	
	VEY PARTS PHOTO BY SURVE		s / No	* Suppl is sub	ementary item(s) m ject to final approva	ust be resurveyed <u>a</u> I from Insurance Co	nd mpany
113-11-01-4	A S CHIRST	D A -	1000	Anknow	riedged by Repairer		
No. of V	Vorking Days Recommend	* 0	Cours .	Signatu			
				Date:	10.		

Labour 1 16,542.00 7,064.20 Parts 0.00 Labour 2 0.00 Excess Total GST @ 7% 1,652.43 Grand Total 25,258.63

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

^{**} PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

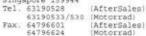
303, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190528 (AfterSa)





GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

Prepared By

: b1 49178

Date Estimated

: 20/11/2018

: Han Kwan Yong

MODEL

MILEAGE

REGN. NO. SFM4444L

DX53674

CHASSIS NO.

REGN. DATE 22/04/2013

520iA

0

Page No. : 3 of 5

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge
- 6. PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason
- 9. The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML
- 10. If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory
- 11. If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- 12. PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- 13. These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- 14. If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road Sime Darby Performance Centre Singapore 159941

Tel. 63190100 [Sales & Admin] 63190111 [AfterSales] Fax. 64747770 280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773 315. Alexandra Road Sime Darby Business Centre

Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796604 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

: b1 49178

: 20/11/2018

Date Estimated : 2

: Han Kwan Yong

Prepared By REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SFM4444L

DX53674

22/04/2013

520iA

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Page No. : 4 of 5

- 15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
- 16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
- 17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
 - 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
 - (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer.
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
 - 17.2 The Vendor shall also disclose the Customer's personal data:
 - (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
 - 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
 - 17.4 If the Vendor amends any provision in this clause17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
 - 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
 - 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
 - (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his
 personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303. Alexandra Road Sime Darby Performance Centre Singapore 159941 Tel 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773

315. Alexandra Road Sime Darby Business Centre Singapore 159944 Tel. 63190528 (AfterSale 63190533/530 (Motorrad) (AfterSales) (AfterSales) (Motorrad) Fax. 64796601 64796624



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No.

49178 : b1

Page No. : 5 of 5

Date Estimated

: 20/11/2018

: Han Kwan Yong

Prepared By REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SFM4444L

DX53674

22/04/2013

520iA

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- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
 - (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with

The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.

- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
 - (a) put his request in writing by way of an email sent to the Vendor,
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer, and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer Performance Motors Limited

Address: Sime Darby Performance Centre 303 Alexandra Road Singapore 159941

Email address: dataprotection@pml.com.sg

Performance Motors Limited



SUPPLEMENTARY

Estimate No. : b1 49178

Date Estimated : 20/11/2018

Prepared By

: Han Kwan Yong

REPAIR FOR -

- ACCOUNT -

66

Tan Kim Whatt

MSIG Insurance (S) Pte Ltd

Page No. :

59, Lorong Mydin

4 Shenton Way

#21-01 SGX Centre 2

Singapore 068807

Singapore 416860

REGN NO. SFM4444L CHASSIS NO

REGN DATE

MODEL

M LEAGE

DX53674

22/04/2013

520iA

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DESCRIPTION

ORIGINAL PRICE

DISC. %

NETT

DESCRIPTION	UNIT PRICE	QTY	DISC. % NET
# DRIVE POWER WINDOW FRT/RR RIGHT *	319.85	1.00	bt 319.8
# COVER COLUMN B REAR RH *	162.80	1.00	162.8
# RR RH DOOR WINDOW GUIDE *	98.75	1.00	JU / 98.7
# RR RH WINDOW LIFTER W/O MOTOR *	310.25	1.00	b+ / 310.2
# SIDE WINDOW GREEN FIXED RH RR DOOR *	214.60	1.00	Ny 214.6
			7 CONTROL OF THE PROPERTY OF T

Total Labour:

Total Parts:

Total Labour & Parts:

1,106.25 1,106.25

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No.

b1 49178

Page No. :

Date Estimated : Prepared By

20/11/2018 Han Kwan Yong

REPAIR FOR -

- ACCOUNT -

66

ORIGINAL PRICE

3400.00

100.00

Tan Kim Whatt 59, Lorong Mydin MSIG Insurance (S) Pte Ltd

4 Shenton Way

#21-01 SGX Centre 2

Singapore 068807

Singapore 416860

REGN NO.

CHASSI S NO

REGN DATE

MODEL

M LEAGE

SFM4444L

DX53674

22/04/2013

DESCRIPTION

520iA

NETT DISC. %

3,400.00

100.00

To replace rear RH door and attachments include making good the front RH door, rear RH fender, RH roof frame, RH 'B' pillar, include pulling and straightening on accident areas and knocking out dents caused by the accident * To respray front RH door, rear RH door, rear RH fender, RH roof frame and RH 'B' pillar To carry out body cavity preservation

3,398.00 3398.00

(Per panel) To transfer lock mechanism from old to new door include conducting checks on new door power window system for proper function (1x)

451.00 451.00

* To replace rear RH door fixed side window include conducting water leak tests

413.00 (M) 413.00

To check electrical wiring systems and lightings include resetting and checking air bags for proper function

150.00

250.00

150.00

250.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
RR RH DOOR	1,774.50	1.00		1,774.50
# DRIVE POWER WINDOW FRT/RR RIGHT *	319.85	1.00		319.85 (A)
RR RH DOOR OUTER WEATHERSTRIP	115.95	1.00		115.95
# COVER COLUMN B REAR RH *	162.80	1.00		162.80
# RR RH DOOR WINDOW GUIDE *	98.75	1.00		98.75
RR RH DOOR WINDOW CHROME FRAME TOP	197.60	1.00		197.60
SEAL DOOR GAP DOOR RR BOTTOM	43.40	1.00		43.40
REAR RH DOOR SEAL SEAM ROOF	168.55	1.00		168.55
# RR RH WINDOW LIFTER W/O MOTOR *	310.25	1.00		310.25 Uh
# SIDE WINDOW GREEN FIXED RH RR DOOR *	214.60	1.00		214.60 UM
REAR DOOR SEAL	168.85	1.00		168.85

Sundries

Performance Motors Limited A member of the Simo Dathy Group Co. Rog. No. 197401559W. GST Reg. No. M2-0020081-X



FINAL REPORT

SUPPLEMENTARY ITEMS

Total Labour :	8,162.00
Total Parts:	3,575.10
Total Labour & Parts :	11,737.10
Deduction for Excess :	750.00
Total Repair Costs less Excess:	10,987.10
GST @7%:	769.10
Grand Total:	11,756.20

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case N	otified	Est Submitted	Adj Assigned	Adj Rpt	A	dj Submitted	Ins Auth'ed	Status			
-	1 Nov 2018		28 Nov 2018 11:41 Edit Adj Rpt	S\$11,7	37.10 S	\$11,737.10 View Rpt		Pending fo Report Cancel Cas			
М	ain) F	teference		laim Detail	s T	Documents		Show All		
CLAIM SUB	FOLDER DE	TAILS			and the same of th	[Created	by insurer]				
Insured:	TAN KIM	WHATT, ID: SI	450183E, Tel: +65	96387183	Email: JIM	MBUILD@SINGN	NET.COM.SG				
Vehicle Reg. No.:	SFM444	4L			Date of Los	[66 Months	8 11:00 - :59 s and 29 Days From		(Man Yr)]		
Claim Type:	OD / 576	5836		Policy/Cover 27506304SMP (Comprehensive) Note No.: 27506304SMP (Comprehensive) Coverage: 22/04/2018 - 21/04/2019							
					Excess:	S\$750.00	5\$750.00				
Repairer:		nce Motors Lim /63190174	ited (Alexandra) 30	3 Alexand	ra Road, Sim	e Darby Perfor	mance Centre, 1599	41 Alexandra	Tel:		
Handling Insurer:	MSIG Ins	urance (Singap	ore) Pte. Ltd. (HQ)	- Tel: +65	6827 7888	[Handled by	Kwok Woon Choo	- 6643 1330]			
Adjuster:	28/12/20		e Ltd (HQ) - Tel: 62	56-3561	[Handled b	MOHD TAUF	IKH BIN HAMID]	. [Final Rp	t due		
Driver/Custo dian:	TAN KIM V	VHATT (58 / Male), NRIC: S1450183	E, Tel: +	659638718	3					
Adj Asg. Remarks:	Car in, pls	revert									
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ASSOCIATE								0.10			
 MSIG_SG 			andate Approved (andate Approved (
MSIG_SG MSIG_SG		3): Alert - Adj M				144L - Claim H	Handler: Kwok Woo		Complet		

Claim Documents

*SFM4444L (576836)
OD
Nov 20 2018 11:00AM
[TAN KIM WHATT]
Performance Motors Limited

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Linked Accident Report Documents

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Documents Checklist

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LKK Auto Consultants Pte Ltd (Co.Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way, #21-01 SGX Centre 2

Singapore 068807

Our File No:

CS/MSG18021492/T1QD3E2

Date:

30/01/2019

REFERENCE

Date of Loss:

Insured/Claimant:

TAN KIM WHATT

20/11/2018

Policy No:

Nature of Claim:

27506304SMP

OD

No

Claim No:

576836

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SFM4444L

Make & Model:

BMW 5201, 2.0 (A)

22/04/2013 (Man. Year: 2013)

Engine No: Chassis No: A6470456N20B20B WBAXG12090DX53674

Reg. Date: Colour:

White

1997 cc Engine Capacity:

Market Value/New Car Price: S\$84,000.00 Sum Insured (S\$):

Market Value/New Car Price

62984 km Odometer:

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable): Engine Modification:

Footbrake (Serviceable): Yes

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Front Tyre Size: 255/55 R17 Front Left Side:

Pirelli 6 mm

Rear Tyre Size: Rear Left Side:

255/55 R17

Front Right Side:

Pirelli 6 mm

Yes

Rear Right Side:

Pirelli 6 mm Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,320.45	3,725.10	4,595.35	55.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	16,805.00	8,012.00	8,793.00	52.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	25,125.45	11,737.10	13,388.35	53.29
- Excess (S\$)	750.00	750.00	0.00	0.00
(S\$)	24,375.45	10,987.10	13,388.35	54.93
+ GST 7.00/7.00% (S\$)	1,706.28	769.10	937.18	54.93
Nett Amount (S\$)	26,081.73	11,756.20	14,325.53	54.93

INSPECTION

Date of Assignment:

28/11/2018

Date Inspected:

28/11/2018 Inspected At:

Performance Motors Limited (Alexandra)

303 Alexandra Road, Sime Darby

Performance Centre Singapore 159941

Estimated Period of Repair:

10.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 30 Jan 2019)

Parts:

143

BMW 520I 2.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SFM4444L)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*150.00 FS
2	10		*CLAMP	Not Necessary	8.50 FS	*- FS
3	1		*RR RH DOOR	Bent	1,774.50 FS	
4	1		*#COLUMN B W/RH ROCKEL PANEL	Repair	1,724.35 FS	*-FS
5	1		*#LEFT UPPER REAR DOOR HINGE	Not Necessary	58.60 FS	
6	1		*#RIGHT LOWER REAR DOOR HINGE	Not Necessary	57.70FS	
7	1		*#CARRIER OUTSIDE DOOR HANDLE	Repair	161.85 FS	*-FS
8	1		*RH GRAB HANDLE PAINT FINISH (CA)	Repair	574.30 FS	*-FS
9	1		*REAR DOOR BRAKE	Not Necessary	86.45 FS	
10	1		*FRT RH DOOR CHANNEL COVER EXTERIOR	Not Necessary		*-FS
11	1		*#COVER WINDOW FRAME DOOR REAR		115.95 FS	*-FS
12	1		*RR RH DOOR OUTER WEATHERSTRIP	Not Necessary	54.55 FS	*-FS
13	1		*RR RH DOOR WINDOW CHROME FRAME TOP	Necessary	115.95 FS	*115.95 FS
14	1		*SEAL DOOR GAP DOOR RR BOTTOM	Bent	197.60 FS	*197.60 FS
15	1		*REAR RH DOOR SEAL SEAM ROOF	Necessary	43.40 FS	*43.40 FS
16	1		*#RR RH DOOR LINING LEATHER (S	Deformed	168.55 FS	*168.55 FS
17	1		*REAR DOOR SEAL	Not Necessary	1,567.55 FS	*-FS
18	1		*(DG) CLEANER R1 (100ML)	Necessary	168.85 FS	*168.85 FS
19	1			Not Necessary	26.15 FS	*-FS
20	1		*(DG/SL) W/SCREEN SEALANT (COLD 1 HOUR)	Not Necessary	131.55 FS	*-FS
			*(DG/SL) GLASS PRIMER 30ML (VP206)	Not Necessary	27.85 FS	*-FS
21	1		*DRIVE POWER WINDOW FRT / RR RIGHT	Bent	319.85 FS	*319.85 FS
22	1		*COVER COLUMN B REAR RH	Necessary	162.80 FS	*162.80 FS
23	1		*RR RH DOOR WINDOW GUIDE	Deformed	98.75 FS	*98.75 FS
24	1		*RR RH WINDOW LIFTER W/O MOTOR	Bent	310.25 FS	*310.25 FS
25 F=Frar	1 nchise c	art. S=SpcN	*SIDE WINDOW GREEN FIXED RH RR DOOR	Necessary	214.60 FS	*214.60 FS
				Total Parts (S\$)	8,320.45	3,725.10

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items There are no new miscellaneous items selected.

Recommended Labour

WATER LEAK TEST	OR, REAR RIGHT DOOR, OF FRAME, RIGHT BER RESERVATION. (PER RESERVATION. (FOR CUT M FROM OLD TO NEW ECKS ON NEW DOOR ROPER FUNCTION (1	New New New New New	8,500.00 4,602.00 118.00 531.00	3,400.00 3,398.00 100.00 0.00 451.00
TO RESPRAY FRONT RIGHT DOOR REAR RIGHT FENDER, RIGHT ROPILLAR AND RIGHT SIDE MEMBERS TO CARRY OUT BODY CAVITY PERANEL) TO CARRY OUT BODY CAVITY PERANEL) TO TRANSFER LOCK MECHANISH DOOR INCLUDING CONDUCT CHE POWER WINDOW SYSTEM FOR POOR) TO REMOVE AND INSTALL FRONT FACILITATE REPAIRS TO REMOVE AND INSTALL REAR SEACILITATE REPAIRS TO CONDUCT WATER LEAK TESTS	OR, REAR RIGHT DOOR, DOF FRAME, RIGHT BER RESERVATION. (PER RESERVATION. (FOR CUT M FROM OLD TO NEW ECKS ON NEW DOOR ROPER FUNCTION (1	New New	118.00 531.00	100.00
TO CARRY OUT BODY CAVITY PIPANEL) TO CARRY OUT BODY CAVITY PIPANEL) TO TRANSFER LOCK MECHANISI DOOR INCLUDING CONDUCT CHE POWER WINDOW SYSTEM FOR PIDOOR) TO REMOVE AND INSTALL FRONT FACILITATE REPAIRS TO REMOVE AND INSTALL REAR FACILITATE REPAIRS TO CONDUCT WATER LEAK TESTS	RESERVATION. (PER RESERVATION. (FOR CUT M FROM OLD TO NEW ECKS ON NEW DOOR ROPER FUNCTION (1	New	531.00	0.00
5 TO TRANSFER LOCK MECHANISI DOOR INCLUDING CONDUCT CHE POWER WINDOW SYSTEM FOR P DOOR) 6 TO REMOVE AND INSTALL FRONT FACILITATE REPAIRS 7 TO REMOVE AND INSTALL REAR S FACILITATE REPAIRS 8 TO CONDUCT WATER LEAK TESTS 9 TO CHECK ELECTRICATION	M FROM OLD TO NEW ECKS ON NEW DOOR ROPER FUNCTION (1	New	531.00	0.00
POWER WINDOW SYSTEM FOR P DOOR) TO REMOVE AND INSTALL FRONT FACILITATE REPAIRS TO REMOVE AND INSTALL REAR FACILITATE REPAIRS TO CONDUCT WATER LEAK TEST:	ROPER FUNCTION (1	4000	0.000000	27/07/270
TO REMOVE AND INSTALL FRONT FACILITATE REPAIRS TO REMOVE AND INSTALL REAR: FACILITATE REPAIRS TO CONDUCT WATER LEAK TEST: TO CHECK ELECTRICATION	SEATS AND CARPETS TO	New		
TO CONDUCT WATER LEAK TEST:			970.00	
TO CONDUCT WATER LEAK TEST:	SEATS AND CARPETS TO	New	870.00	0.00
	9		870.00	0.00
FUNCTION	YSTEMS AND LIGHTINGS	New New	75.00	0.00
TO REPLACE PEAR DURGE	N BAGS FOR PROPER		295.00	250.00
O TO REPLACE REAR RH DOOR FIXE INCLUDE CONDUCTING WATER LE	D SIDE WINDOW AK TESTS	New	413.00	413.00
	Gross Labour C	ost (S\$)	16,805.00	8,012.00

< END OF ESTIMATES >