

15/02/18

INS. CASE OWNER

Chin Kiat

CC 3/CTI1802

1486, k2 p63

LKK:  
IDAC:

Surveyor:

Ragmi

DOI:

ASSIGNMENT

26/1/18

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

PC 1940X

Name of Insured:

1031 TEWS PUE SERVICES

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

26/1/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO. Driver Name / Age:

SAPARAD BIR SURIAMI

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SM18019576 CO ✓

Policy No.:

DMP15 NBU/ABN8 00

Make / Model:

TOYOTA

Place of Accident:

WOODLAND TRAIN WORKPNT

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHB 1215K

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

SMKT.

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

STAGE

DATE/ PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List:

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS 1,150.00

( 2 days) Reduction:

35.69 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

SS 1,150.00

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

SS 516.30

( 5 days) x 103.26

Loss of Rental (LOR):

SS -

( 5 x days)

Loss of Use (LOU):

SS 250.00

( 50.00 x 5 days)

Loss of Income (LOI):

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOU ☒ [Tick only one]

GIA/LTA Search

SS 7.00

Medical:

SS -

Disbursement:

SS -

Legal Cost

SS -

Total:

SS 1,923.30

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 1,920.00

Name 1:

SMART TAXIS PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 25/1/18

After call ltr to OI: 25/2/18

Documentation Check List:

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS 1,150.00

( 2 days) Reduction:

35.69 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

SS 1,150.00

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

SS 516.30

( 5 days) x 103.26

Loss of Rental (LOR):

SS -

( 5 x days)

Loss of Use (LOU):

SS 250.00

( 50.00 x 5 days)

Loss of Income (LOI):

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOU ☒ [Tick only one]

GIA/LTA Search

SS 7.00

Medical:

SS -

Disbursement:

SS -

Legal Cost

SS -

Total:

SS 1,923.30

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 1,920.00

Name 1:

SMART TAXIS PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$400.00

COPY SENT  
15/8/19

REF:

Person

REF:

# ASSIGNMENT

From: Date: 26/11/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHB 1215K

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS (up)

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHB 1215K

Yr Regn: 2013- Nov

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA PRIUS 1.8 A

c.c 1798

Colour:

MAROON

A/C: Insured / Std / NI / NA

Sp. Reading

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JDOKN 36000 570.7236

Gen. Cond: Good / (Fair) / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FAIR

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

24/11/18

D.O.I.

24/11/18

Survey held at

SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1.11.18

45141/150.00 (Red 62178 / 35.69%)

24/11/18/2110

CT1

PC1540X

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS: SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC3/CTI18021486/R1fb3	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 28-11-2018	
			Code : CTI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	PC 1540X	Veh. Inspected	SHB 1215K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/11/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	24/11/2018	Inspection Date	26/11/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/CTI18021486/R14b3

Date: 28.11.2018

The Motor Claims Department  
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHB1215K**

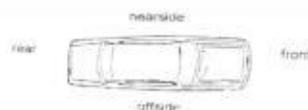
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26.11.2018 at the premises of M/s SMRT Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,896.50
Revised Estimate Amount	: S\$	1,220.83
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
O/S Rear Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MOHD. RASUL  
**Licensed Appraiser**



中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

MZ601  
N SN  
AN0580A  
COMPREHENSIVE  
AUTOSAFE

### CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)  
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960  
Road Transport Act, 1987 (Malaysia)  
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE No.	DMB13N3023621800	Engine No :1KD2287960 Chassis No:JTFST22P700016643
1. Index Mark and Registration Number of Vehicle	PC1540X	
2. Name of Policy Holder	M/S IDZY TRANSPORT SERVICES	
3. Effective date of the Commencement of Insurance for the purposes of the Regulations, Ordinance or Enactment	23 MARCH 2016	EX SECT. I .....S\$2,000.00 EX SECT. II .....S\$750.00 EX ON WINDSCREEN .....S\$100.00
4. Date of Expiry of Insurance	22 MARCH 2019	
5. Persons or Classes of Persons entitled to drive *	<p>ANY PERSON PROVIDED HE IS IN THE POLICYHOLDER'S EMPLOY AND IS DRIVING ON THEIR ORDER OR WITH THEIR PERMISSION.</p> <p>PROVIDED THAT THE PERSON DRIVING IS PERMITTED IN ACCORDANCE WITH THE LICENSING OR OTHER LAWS OR REGULATIONS TO DRIVE THE MOTOR VEHICLE OR HAS BEEN SO PERMITTED AND IS NOT DISQUALIFIED BY ORDER OF A COURT OF LAW OR BY REASON OF ANY ENACTMENT OR REGULATION IN THAT BEHALF FROM DRIVING THE MOTOR VEHICLE.</p>	
6. Limitations as to use: *	<p>USE ONLY FOR THE CARRIAGE OF PASSENGERS OR GOODS IN CONNECTION WITH THE POLICYHOLDER'S BUSINESS AS SPECIFIED IN THE SCHEDULE.</p> <p>THE POLICY DOES NOT COVER</p> <p>(1) USE FOR RACING, PACE-MAKING, RELIABILITY TRIAL OR SPEED-TESTING.</p> <p>(2) USE WHILST DRAWING A TRAILER, EXCEPT THE TOWING (OTHER THAN FOR REWARD) OF ANY ONE DISABLED MECHANICALLY PROPELLED VEHICLE.</p>	
<p>HIRE PURCHASE CO. : MV CREDIT PTE LTD AS HP OWNER</p> <p>* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.</p>		

**I/We hereby Certify** that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia). Please see reverse For CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Countersigned By:

Authorised Officer

Authorised Signatory

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S1718361C**

Name: **SURAIZAD BIN SULAIMI**

Birth Date: **24 Jul 1965**

Issue Date: **02 Sep 2003**

0007958690

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S1718361C**

Name: **SURAIZAD BIN SULAIMI**

Race: **BOYANESE**

Date of Birth: **24-07-1965**

Sex: **M**

Country of Birth: **SINGAPORE**

Land Transport Authority

VOCATIONAL LICENCE

License No: **S1718361C**

Name: **SURAIZAD BIN SULAIMI**

Issue Date: **30/11/2012**

Please visit [www.lta.gov.sg](http://www.lta.gov.sg) to check the status of this vocational licence

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS/ES

Class	Description	PASS DATE
Class 2B	Motorcycles not exceeding 200 cc	05 Apr 1990
Class 2A	Motorcycles between 201 cc and 400 cc	05 Apr 1998
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	27 Aug 1993

NP 620A

License No: **S1718361C**

2742670

NRIC No: **S1718361C**

Blood Group: **O+**

Date of Birth: **27-11-1995**

APT BLK 431 BUKIT PANJANG RING ROAD #03-691  
SINGAPORE 670431

NRIC No: **S1718361C**

Date: **18/03/2018**

This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to the LTA on request. If found, please return to LTA, 10 Sin Ming Drive, Singapore 575701.

Type	Description	Issue Date
03	BUS VL	27/12/1999
04	BUS ATTENDANT	27/12/1999

NOTICE OF REPORTING Pg. 1

CONFIDENTIAL



NOTICE OF COMPLIANCE

1. This is to inform that Mr Suraizad Bin Sulaimi NRIC S1718361C residing at Blk 431 Bt Panjang Ring Road #03-691 (670431) has report to the Police a non-injury traffic accident which occurred at the entrance of the drop off point next to Woodlands Train Checkpoint on 23/11/2018 at 17:15hrs involving the following vehicles:

0515W3

- I PC1540X (Complainant)
- II SHB1215K (Other Party)

2. If the accident was reported to Police within 24 hours of its accident occurrence, He/she therefore has complied with Sec 84(2) of the Road Traffic Act, 276

3.

Rank/Name of Issuing Officer: SSSgt Choo Ngai Pang

Date : 24/11/2018

S/D Ref : 55

Police Post/ Unit : Bt Panjang NPC

  
**Bukit Panjang NPC**  
**1 Sagar Road #01-05**  
**Singapore 877738**  
**Tel : 6892 9999**

Original - To issue to informant  
Duplicate - To be retained at NPC or Police Post

CONFIDENTIAL

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : \_\_\_\_\_ Vehicle Registration No: PC 1504X  
Name (as shown in NRIC) : SURAIDAB SULAIMI NRIC/FIN/Passport No : S1718361C  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : BLK 431 #03-691 Singapore 670431  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 81213761  
Email Address : raizad65@gmail.com  
Date of Accident : 24/11/2018 Time of Accident : 0515 am  
Place of Accident : WOODLAND CENTRE ROAD (WOODLAND TRAN CHECKPOINT)  
Insurance Company : M/s China Taiping Insurance(Singapore) Pte Ltd

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Date of Accident should be 24/11/2018, Instead of 23/11/2018.

Policyholder / Driver's Signature

Date: 26/2/19



Reporting Centre Personnel's Signature

Name:  
NRIC/FIN No.:  
Date:

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1812-0105	Invoice Number	
Quotation Date	06.12.2018	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	\$338.00	\$200.00
Total Labour	\$338.00	\$200.00

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$378.00	\$200.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00 <i>nn</i>
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$60.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	\$296.88 <i>SN NEC</i>	\$296.88
TO WASH AND VACUUM	\$60.00	\$0.00 <i>nn</i>
Total Other Costs	\$556.88	\$356.88

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.80	25.00	\$343.95	Replace	Replace <i>sw</i>
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace <i>sw</i>
		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given <i>sw</i>
		52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given <i>sw</i>
Total					\$731.50		\$463.95		

## Added Spare Parts / Material Usage After Surveyor Signed off

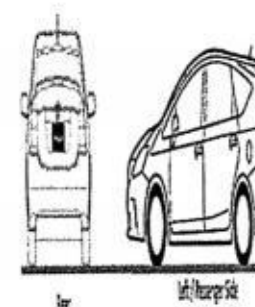
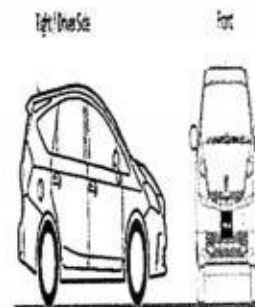
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

463.95  
 - 202  
 371.16  
 + 200.00  
 + 556.88  
 1128.04

45 \$1150/-  
 2064.38



## Section A - Accident Details

Registration Number	SHB1215K
Case Reference Number	TAX/11/18/2110
Registration Date	15/11/13
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	GOH YOKE CHENG
Type of Accident	Side Swipe
Accident Date and Time	24/11/18 5:25 AM
Accident Reported Date and Time	24/11/18 8:24 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098903
Special Instruction to ARC, if any	TP
Prepared Date and Time	26/11/18 11:49 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



## Section B - Summary of Repair Estimates

## Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$378.00	\$200.00
Total Spare Part Cost	\$498.90	\$371.16
Total Other Cost	\$556.88	\$356.88
TOTAL COST	\$1,771.78	\$1,128.04
Lump Sum Total	\$1,750.00	\$1,150.00 (L/S)
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Tuck Foo Kok	RASUL (LKK) / China Taiping
ARC / Surveyor Sign Off Date	28/11/2018 9:21 AM	26/11/2018 4:55 PM
Signature		
Remarks		resurvey after repair / lump sum



## Case Details

Case Reference Number : TAX/11/18/2110  
 Type of Repair : Accident Repair  
 Vehicle Registration Number : SHB1215K

Company Type : SMRT Taxis Pte Ltd  
 Estimation ID : EST-4686-ID  
 Assigned By : Kok Wah Wong

Insurance Company Name : China Taiping Insurance (Singapore) Pte Ltd  
 Accident Date and Time : 23/11/2018 09:25 PM  
 Vehicle Age(In Months) : 60

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace ▾
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace ▾
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Give ▾
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give ▾
Total Spare Part Cost									623.62		Surveyor Total	463.95	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20	
Final Spare Part Cost									498.90		Final Sur Total	371.16	

### Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR RH REAR PORTION	338.00	200	
Total:		338.00	200.00	

### Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
-------	-----------	-------------------------	-------------------------	---------

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
<b>Total:</b>		<b>378.00</b>	<b>200.00</b>	

**Other Cost Detail**

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	
2	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60	
3	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	296.88	
4	TO WASH AND VACUUM	60.00	0	
<b>Total:</b>		<b>556.88</b>	<b>356.88</b>	

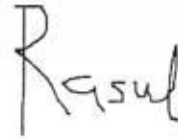
**Summary**

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	498.90	371.16
Total Labour Cost	338.00	200.00
Total Spray Painting	378.00	200.00
Other	556.88	356.88
Overall Total	1,771.78	1,128.04
Lump Sum Repair Option		✓
Lump Sum Total	1,750.00	1,150.00
Surveyor Approved Amount		1,150.00
No of Repair Days*	3	2
Remarks		resurvey after repair / lump sum
Surveyor Name		Rasul

Estimator Assesment(\$)

Surveyor Assesment(\$)

Signature



Save

Clear

Survey Date

26/11/2018



## Shu Pei (LKKAUTO)

---

**From:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>  
**Sent:** Friday, 21 December 2018 6:16 PM  
**To:** Shu Pei (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving PC1540X (OI : CTI - File ref: SNM18D05576C02) and SHB1215K (TP : LKK REF - CC3/CTI18021486/R1fb3) on 24.11.2018  
**Attachments:** PC1540X.pdf

Dear Shu Pei,

Attached our insured GIA report

Thank you.

Regards,

**Ong Chin Kiat**

Assistant Claims Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6174  
Fax (65) 6224 7174 / 6224 7478  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

---

**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Monday, 10 December, 2018 9:14 AM  
**To:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>  
**Cc:** Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: Direct Settlement - Accident Involving PC1540X (OI : CTI - File ref: SNM18D05576C02) and SHB1215K (TP : LKK REF - CC3/CTI18021486/R1fb3) on 24.11.2018



**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeir@lkkauto.com](mailto:shupeir@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>

**Sent:** Friday, 30 November 2018 2:09 PM

**To:** Shu Pei (LKKAuto) <[shupeir@lkkauto.com](mailto:shupeir@lkkauto.com)>

**Cc:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC1540X (OI : CTI - File ref: SNM18D05576C02) and SHB1215K (TP : LKK REF - CC3/CTI18021486/R1fb3) on 24.11.2018

**Without Prejudice**

Dear Shu Pei,

Our insured has not report the accident.

Letter has been send out to our insured and we will keep you informed once insured reported.

Thank you.

Regards,

**Ong Chin Kiat**

Assistant Claims Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7174 / 6224 7478

[www.sg.cntaiping.com](http://www.sg.cntaiping.com)

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>

**Sent:** Friday, 30 November 2018 2:09 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC1540X (OI : CTI - File ref: SNM18D05576C02) and SHB1215K (TP : LKK REF - CC3/CTI18021486/R1fb3) on 24.11.2018

**Without Prejudice**

Dear Shu Pei,

Our insured has not report the accident.

Letter has been send out to our insured and we will keep you informed once insured reported.

Thank you.

Regards,

**Ong Chin Kiat**

Assistant Claims Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7174 / 6224 7478

[www.sg.cntaiping.com](http://www.sg.cntaiping.com)

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---



**Disclaimer :**

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Wednesday, 28 November, 2018 7:10 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving PC1540X (OI : CTI - TBA) and SHB1215K (TP : LKK REF - CC3/CTI18021486/R1fb3) on 24.11.2018

**WITHOUT PREJUDICE**

Dear Chin Kiat,

We refer to the above matter.

We have inspected TP vehicle SHB 1215K at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Wednesday, 29 May 2019 4:30 PM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A  
**Subject:** RE: Accident on 24/11/2018 involving SHB 1215K & PC 1540X (China Taiping's insured) Our Ref: TAX/11/18/2110/lg  
**Attachments:** ATA SHB 1215K.pdf; DV SHB 1215K.pdf  
**Importance:** High  
**Categories:** clear

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC3/CTI18021486/R1fb3  
Your Ref: TAX/11/18/2110/lg

Dear Lee Gek,

We refer to above matter.

We hereby conformed settlement at global sum of **\$ 1,920.00**(all in) on this matter.

Please duly sign the DV and ATA attached and return to us (LKK) for payment processing.

We need original copy DV and documents in your letter of demand.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

## Poh Kin (LKKAUTO)

---

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Wednesday, 29 May 2019 11:57 AM  
**To:** Poh Kin (LKKAUTO); Shu Pei (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: Accident on 24/11/2018 involving SHB 1215K & PC 1540X (China Taiping's insured) Our Ref: TAX/11/18/2110/lg  
**Attachments:** breakdown of no. of days.xlsx

Dear Poh Kin,

Your offer of \$1,610.00 is unacceptable.

We are prepared to accept a global sum of \$1,920.00 (LOU at 5 days – please refer to the attached breakdown).

Kindly reconsider your offer and let us hear from you soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



---

**From:** Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]  
**Sent:** 22/05/2019 17:42  
**To:** Shu Pei (LKKAUTO); Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A  
**Subject:** RE: LOD Re: Accident on 24/11/2018 involving SHB 1215K & PC 1540X (China Taiping's insured) Our Ref: TAX/11/18/2110/lg

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC3/CTI18021486/R1fb3  
Your Ref: TAX/11/18/2110/lg

Dear Lee Gek,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,610.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

Date	Day	Taxi at workshop
24/11/2018	Sat	1 day
25/11/2018	Sun	1 day

Accident occurred at 5.25am. Our driver reported at 8.25am.

26/11/2018	Mon	1 day
27/11/2018	Tues	1 day
28/11/2018	Wed	1 day
		5 days

we notified your office of PRS at 11.22am & our taxi was surveyed at 4.55pm. Our workshop closes at 5pm

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Wednesday, 22 May 2019 5:42 PM  
**To:** Shu Pei (LKKAuto); LeeGek@smrt.com.sg  
**Cc:** Admin A  
**Subject:** RE: LOD Re: Accident on 24/11/2018 involving SHB 1215K & PC 1540X (China Taiping's insured) Our Ref: TAX/11/18/2110/lg

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC3/CTI18021486/R1fb3  
Your Ref: TAX/11/18/2110/lg

Dear Lee Gek,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,610.00**(all in) on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Tuesday, 21 May 2019 6:56 PM  
**To:** LeeGek@smrt.com.sg




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18021486/R1kb3n2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 19-08-2019		
		Code : CTI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	PC 1540X	Veh. Inspected	SHB 1215K	
Policy No.	DMB1SN3023621800	Coverage (\$)	0.00	
Claim No.	SNM18D05576/C02	Excess (\$)	0.00	
Assign From		Assign Date	26/11/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS 1.8A	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	JTDKN36U005707236	Colour	MAROON	
Odometer	-	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	5 mm	
L/H Front Tyre	195/65 R15	FALKEN	5 mm	
R/H Rear Tyre	195/65 R15	FALKEN	5 mm	
L/H Rear Tyre	195/65 R15	FALKEN	5 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	24/11/2018	Inspection Date	26/11/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1215K**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	BUMPER REAR (DISC 25%)	SCRATCHED	458.60	343.95
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	ADVERTISEMENT STICKER (SN)	NECESSARY	296.88	296.88
1	BUMPER SIDE RETAINER RR/RH	SERVICEABLE	94.80	-
1	BUMPER LIP COVER RR/RH	SERVICEABLE	118.10	-
			1,088.38	760.83
<b><u>LABOUR</u></b>				
	PANEL BEATING & BODY WORK.		338.00	200.00
	SPRAY PAINT.		378.00	200.00
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	80.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	60.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			976.00	460.00
<b>GRAND TOTAL</b>			<b>2,064.38</b>	<b>1,220.83</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,150.00</b>

Report Ref No. CC3/CT118021486/R1kb3n2

**MOHAMMED RASUL BIN MOHD YUNUS**

Automotive Assessor

**HO LEONG CHUAN**

Automotive Assessor

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.