

INSURANCE

INS. CASE OWNER:

CC 4 AXA1802

LKK

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age

Driver Tel No.:

(V/L) YES / NO

Claim No.

Policy No.

Make / Model

Place of Accident

OI GIA REPORT: YES / NO

Insured Liability:

TP GIA REPORT: YES / NO

Final ? Yes / No



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting hr (1st)

Non-Reporting hr (2nd)

Non-Reporting hr (Final)

Notification hr (if non-pickup)

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

FINAL SETTLEMENT

Date/Time:

Confirm with:

Final

Call

Final Liability:

%

(Assessed / Assessed) BOIA S/N No.:

if NO or '0' <8, Ass. Lin.:

Repair Cost:

SS

Loss of Rental (LOR):

SS

days)

Loss of Use (LOU):

SS

(S100 x 5 days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

SS

LOR + LOU

LOR + LOI

[Tick only one]

GLA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

3,507.45

Global Sum SS:

3,500

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3,500.00

Name 1:

CHEW MOTOR PTE LTD

Payee 2: (Strike if N.A.)

SS

X

Name 2:

X

Payee 3: (Strike if N.A.)

SS

Name 3:

X

COPY SENT

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

GBC2441H Yr Regn: 2011 Sept.

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Toyota Hiace

C.C. 2982

Colour:

Silver

A/C: Insured / Std / NI / NA

Sp. Reading:

314335

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTFHT02P30007384

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ Order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ Order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☒ Nil / ☒ S/Rim / ☐ STD A/Rim or

Tyre Size:

F:

195R15

R:

195R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Cordor.

Front

Rear

R/Bal:

26 mm

R/Bal:

26 mm

L/Bal:

26 mm

L/Bal:

26 mm

D.O.A.

D.O.I.

28/11/18

Survey held at

Chew Mslor.

Des. of Damages: Frt / Rear ☒ N/S / ☐ U/C / ☐ Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TPAXA.

MV: 32K
3V: 9.7K
Nett: 22.3K.

7-1-19 L/S \$3K

R (\$9,806.45/77%)

Date/Time: File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S + RS: \$

) Photos

) Others

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

Adrian LEE - AXA



CHEW MOTOR PTE. LTD.

1 Kaki Bukit Avenue 6, Blk A #01-11 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545

Fax: 6509 5567

Website: www.chewmotor.com

Registration No.: 201718369R

28/11/2018

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TPAYA

Joy

Accident date: 19/11/2018

Estimated repair cost for vehicle no: GBC2441H TOYOTA HIACE MANUAL 3.0 '11

S/n	Qty	Items	U/price	Amount
1	1	Rear R/H Tail Lamp <i>cracked</i>		\$378.20 ✓
2	1	Rear R/H Tail Lamp Lower Cover <i>broken</i>		\$182.10 ✓
3	1	Rear R/H Tail Lamp Lower Cover Retainer <i>new</i>		\$122.10 +
4	1	Rear Bumper <i>cut</i>		\$380.10 ✓
5	8	Rear Bumper Clip <i>new</i>	\$6.50	\$52.00 30
6	1	Rear R/H Bumper Side Retainer <i>new</i>		\$121.25 ✓
7	1	Rear R/H Fender <i>distorted</i>		\$1,317.80 ✓
8	1	Rear R/H Fender Inner Panel <i>local repair</i>		\$1,271.10 300/sv
9	1	Rear R/H Fender Mud Flap <i>new</i>		\$84.00 +
10	1	Rear R/H Tyre <i>3rd door</i>		\$350.00 +
11	1	Rear R/H Rim		\$650.00 +
12	1	Rear R/H Hub Cap <i>lt</i>		\$186.10 80/sv
13	1	Rear R/H Shock Absorber <i>3 new</i>		\$182.40 +
14	1	Rear R/H Axle Bearing <i>new</i>		\$321.20 +
15	1	Rear Axle		\$2,728.10 +

Subtotal :- \$8,326.45

2409.45

180708

500 380

Labour charges

To remove & refit reverse sensor	\$100.00 90
To remove & refit rear axle	\$380.00 +
To check wheel alignment	\$150.00 80
To check wiring	1560. \$100.00 30
Tuff kote	\$150.00 60
Panel beating	\$1,800.00 600
Spray painting	\$1,800.00 750

Subtotal :- \$4,480.00

Total:- \$12,806.45



total 374708

L/s 3K

05Days

3K
05Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18021484/Ajb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 28-11-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGP 3902K	Veh. Inspected	GBC 2441H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/11/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	19/10/2018	Inspection Date
Survey held at	CHEW MOTOR PTE LTD BLK 1 KAKI BUKIT AVE 6 #01-41 AUTOBAY @ KAKI BUKIT SINGAPORE 417883	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
Owner ID: 2446N

Vehicle Details

Vehicle No.: GBC2441H
Vehicle to be Exported: No
Intended Deregistration Date: 22 Nov 2018
Vehicle Make: TOYOTA
Vehicle Model: HIACE MANUAL
Primary Colour: Silver
Manufacturing Year: 2011
Engine No.: 1KD2110310
Chassis No.: JTFHT02P300079384
Maximum Power Output: -
Open Market Value: \$25,820.00
Original Registration Date: 12 Sep 2011
First Registration Date: 12 Sep 2011
Transfer Count: 0
Actual ARF Paid: \$1,291.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 11 Sep 2021
COE Category: C - Goods Vehicle & Bus
COE Period(Years): 10
QP Paid: \$34,502.00
COE Rebate Amount: \$9,676.00
Total Rebate Amount: \$9,676.00

The information contained herein is correct as at 22 Nov 2018

OK

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 27 November 2018 4:21 PM
To: assignments
Subject: FW: FW: GBC2441H CLAIMING AGAINST SGP3902K DOA:19.10.18- S8M00ZX3

4.40pm @ 27/11/18
vni
suk yi

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: NG Stacey <stacey.ng@axa.com.sg>
Sent: Tuesday, 27 November 2018 3:53 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: claims@chewmotor.com
Subject: FW: FW: GBC2441H CLAIMING AGAINST SGP3902K DOA:19.10.18- S8M00ZX3

Hi LKK,

Please survey the vehicle.

Thanks.

Regards

Stacey Ng | Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: stacey.ng@axa.com.sg
Customer Care No. 1800 8804888



**GLOBAL INSURANCE
BRAND
FOR THE 8TH
CONSECUTIVE YEAR**

Please consider the environment before printing this message

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From: Chew Motor Pte. Ltd. [<mailto:claims@chewmotor.com>]
Sent: 27-11-18 12:09 PM
To: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Cc: NG Stacey <stacey.ng@axa.com.sg>
Subject: Re: FW: GBC2441H CLAIMING AGAINST SGP3902K DOA:19.10.18

Without Prejudice

Urgent

Hi Stacey

We had called you but unable get you.

Vehicle has yet survey, please kindly advice can re-arrange to LKK Consultants instead LBS?

Please kindly advice and revert,thanks.

Regards,

Sukyi Chong



1 Kaki Bukit Ave 6 Blk C #01-41
Autobay@Kaki Bukit S(417883)
Tel: 6509 5545 Fax: 6509 5567

CHEW MOTOR PTE. LTD.

On Mon, Nov 26, 2018 at 4:49 PM Chew Motor Pte. Ltd. <claims@chewmotor.com> wrote:

Without Prejudice

Hi Stacey

Please kindly advice and revert,thanks.

Regards,

Sukyi Chong



1 Kaki Bukit Ave 6 Blk C #01-41
Autobay@Kaki Bukit S(417883)
Tel: 6509 5545 Fax: 6509 5567

CHEW MOTOR PTE. LTD.

On Mon, Nov 26, 2018 at 3:38 PM NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg> wrote:

Hi Stacey

Please assist on the below email.

Regards,

Santosh

From: Chew Motor Pte. Ltd. [mailto:claims@chewmotor.com]

Sent: Monday, November 26, 2018 3:35 PM

To: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Subject: Re: GBC2441H CLAIMING AGAINST SGP3902K DOA:19.10.18

Without Prejudice

Hi Santosh

Please advice and revert as need to survey the vehicle,thanks.

Regards,

Sukyi Chong

CHEW MOTOR PTE. LTD.

On Mon, Nov 26, 2018 at 12:01 PM Chew Motor Pte. Ltd. <claims@chewmotor.com> wrote:

Without Prejudice

H Santosh

Even we had no write in the PRI attachment but we had write in the email dd 20.11.18, please kindly double check,thanks.

Please kindly re-assign to Adrian Ling of LKK Auto Consultants Pte Ltd,thanks.

Regards,

Sukyi Chong

CHEW MOTOR PTE. LTD.

On Mon, Nov 26, 2018 at 11:57 AM NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg> wrote:

Hi Sir / Madam

Please check the attachment email for PRI as it was not requested for surveyor list hence we have assign it through Round Robin "LBS" as per our procedure.

Regards,

Santosh

From: Chew Motor Pte. Ltd. [<mailto:claims@chewmotor.com>]

Sent: Monday, November 26, 2018 11:48 AM

To: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Subject: Re: GBC2441H CLAIMING AGAINST SGP3902K DOA:19.10.18

Without Prejudice

Hi Santosh

We had choose Adrian Ling of LKK Auto Consultants Pte Ltd,please kindly re-arrange,thanks.

Regards,

Sukyi Chong

Error! Filename not specified.

CHEW MOTOR PTE. LTD.

On Mon, Nov 26, 2018 at 10:24 AM NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg> wrote:

Hi Sir / Madam,

Good Morning

Sorry for inconvenience cause as the email has been incorrectly send as LBS has been already assing.

Regards,

Santosh

From: Chew Motor Pte. Ltd. [<mailto:claims@chewmotor.com>]

Sent: Monday, November 26, 2018 10:19 AM

To: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Subject: Re: GBC2441H CLAIMING AGAINST SGP3902K DOA:19.10.18

Without Prejudice

Hi Santosh

Please arrange for Adrian Ling of LKK Auto Consultants Pte Ltd

Regards,

Sukyi Chong

Error! Filename not specified.

CHEW MOTOR PTE. LTD.

On Mon, Nov 26, 2018 at 10:12 AM NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg> wrote:

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
3. Sebastian Kong Wei Siang (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
6. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
7. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

**Please note that contents of this email should not be construed as any admission of liability on the part of our Insured and/ or Insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards

Santosh

From: Chew Motor Pte. Ltd. [mailto:claims@chewmotor.com]
Sent: Friday, November 23, 2018 12:43 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Re: GBC2441H CLAIMING AGAINST SGP3902K DOA:19.10.18

Resend

Hi Motor Claims Department,

Please send your surveyor list,thanks.

Please take note this claim under Chew Motor Pte Ltd

Please kindly take note that we have a mutual agreement on the selection of appointed surveyor from your panel surveyor's list. We hope that there will not be any further changes to the finalised repair cost after confirmation with your appointed surveyor or at the stage of LOD.

Regards,

Sukyi Chong

Error! Filename not specified.

CHEW MOTOR PTE. LTD.

On Thu, Nov 22, 2018 at 4:02 PM Chew Motor Pte. Ltd. <claims@chewmotor.com> wrote:

Hi Motor Claims Department,

Please send your surveyor list,thanks.

Please take note this claim under Chew Motor Pte Ltd

Please kindly take note that we have a mutual agreement on the selection of appointed surveyor from your panel surveyor's list. We hope that there will not be any further changes to

the finalised repair cost after confirmation with your appointed surveyor or at the stage of LOD.

Regards,

Sukyi Chong

Error! Filename not specified.

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----- Forwarded message -----

From: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>

To: "claims@chengauto.com" <claims@chengauto.com>, SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc:

Bcc:

Date: Tue, 13 Nov 2018 09:02:28 +0000

Subject:

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 30/01/2019

Survey Details:

Date of loss	19.10.18
Date of appointment	28.11.18
Date of survey	28.11.18
Location of survey	CHEW MOTOR PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	GBC2441H
Make and Model	TOYOTA HIACE 29B2CC
Date of registration	12.09.2011
Excess	
Market Value	\$32,000
Parf Rebate	\$9,700
Nett Loss	\$22,300

Repair details:

Initial Estimate	\$	12,806.45
------------------	----	-----------

Proposed/Revised repair cost:

Parts	\$	2,187.00
Check items (estimate)		
Labour	\$	1,560.00
Total	\$	3,747.00
Lump Sum(if applicable)	\$	3,000.00

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We have not authorized repairs. BOLA 10 . INSURED TURNING OUT FROM MINOR ROAD.

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 3,000.00	
Loss of use	\$ 500.00	\$100 x 5 days
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 7.45	
Others	\$ -	
Proposed Total	\$ 3,507.45	

Our Reference : CM1901-0018 / GBC2441H
Your Reference : SGP3902K

19th January 2019

AXA Insurance Singapore Pte Ltd
8 Shenton Way,
#B1-01,
Singapore 068811



CHEW MOTOR PTE. LTD

WITHOUT PREJUDICE

Dear Sir/Madam

ACCIDENT INVOLVING GBC2441H & SGP3902K ON 19.10.2018 ALONG KAKI BUKIT AVE 1 SHUN LI INDUSTRIAL PARK AT 13:00HRS

We are instructed by **ALCAP STATIONERY PTE LTD** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **GBC2441H** damaged by vehicle **SGP3902K** driven by your insured at the material time.

We are informed that the said accident was caused by your insured's negligence. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows: -

➤ Repair Costs	\$ 3,000.00
➤ Loss of Use for 05 days	\$ 500.00
➤ LTA Search Fees	\$ 7.45
➤ Total	\$ 3,507.45

A copy of each supporting documents are enclosed for your perusal.

- GIA Report
- Invoice
- LTA Search Receipt

Please let us have your cheque for the sum of **\$3,507.45** made payable to us, **CHEW MOTOR PTE. LTD.** within the next 14 days.

Yours Sincerely,



CHEW MOTOR PTE. LTD.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 DECEMBER 2018

TAY WEE CHEW

BLK 209A COMPASSVALE LANE
#09-112
SINGAPORE 541209

Dear Sir/Madam,

OUR REF : CC4/ASM18021484/Ajb3
YOUR REF : SGP 3902K

ACCIDENT INVOLVING SGP 3902K AND GBC 2441H ALONG KAKI BUKIT AVE 1 ON 19.10.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s CHEW MOTOR PTE LTD, acting on behalf of the owner of GBC 2441H against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided with Third Party vehicle whilst coming out from a minor road. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to joyirene@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at joyirene@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Joy Irene
Case Handler
DID: 6841 2409
FAX: 6741 4108
Email: joyirene@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)

LETTER OF AUTHORISATION

Chew Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-11

Singapore 417883

Dear Sir,

Accident on

Involving Vehicles

Along

19/10/18 @ 1300hrs
ABC2441H a SEP3908K
Along Kaki Bukit Ave 1 Shun Li Industrial Park

I/We, the registered owner/driver of vehicle registration no: ABC2441H
have involved in the above accident.

I/We hereby authorize **Chew Motor Pte Ltd** to commence repairs of the said vehicle forthwith.


I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,


Owner's Signature
(Company's stamp if applicable)

Name: _____

NRIC No.: _____

Date: _____

Assignment

To: Chew Motor Pte Ltd (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. GBC 2441H and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 28 day of 11 2018.

Signature :

Name :

ID No. :

Address :

Witness Signature :

Witness Name :

Witness ID :

Witness Address :

TERENCE LIM /com owner (S70467369)
ALCAP STATIONERY PTE LTD
Blk 1002, #05-10 Jalan Bukit Merah
Singapore 159456
Tel: 6276 3800
Fax: 6276 6300, 6276 6900
Chew Ywe Yin
188266184



redefining / insurance

WITHOUT PREJUDICE :-

As a condition of Settlement of Claim

As a condition of Settlement of Claim

As a condition of Settlement of Claim

CLAIM REF : 58M002X3
INSURED : TAY WEE CHEW

DISCHARGE VOUCHER

We/I ALCAP STATIONERY PTE.LTD. CO REG NO. 200312446N hereby agree to accept the sum of dollars [THREE THOUSAND FIVE HUNDRED ONLY.] (S\$ 3,500.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. [SGP 3902K] as a result of an accident along [KAKI BUKIT AVE 1] on [19/10/2018] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [GBC 2441H].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said insurer, owner and/or driver of vehicle no. [SGP 3902K] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SGP 3902K]

Dated this 26 day of 02 2019

Claimant's Signature
NRIC no./ Company Stamp

[Signature]
200312446N



Occupation/ Business

Address

1002 Jalan Bukit Merah, Singapore 159456
9669-6418

Telephone No.

Witness's Name

CHEW MOTOR PTE. LTD.

1 Kaki Bukit Avenue 6, Bldg C #01-41

Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545 Fax: 6509 5567

Email: claims@chewmotor.com

UEN: 201718369R

Witness's NRIC No.

[Signature] Suryi Chong

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Customer Centre #B1-01

Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



CHEW MOTOR PTE. LTD.

1 Kaki Bukit Avenue 6, Blk C #01-41 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545

Fax: 6509 5567

Website: www.chewmotor.com

Registration No.: 201718369R

TAX INVOICE

AXA Insurance Pte Ltd

8 Shenton Way,
#B1-01,
Singapore 068811

Invoice No : CPI1901-0018

Date : 19-Jan-19

Date of Accident : 19-Oct-18

Vehicle No. : GBC2441H

Model Type : Toyota Hiace

Client: ALCAP STATIONERY PTE LTD

Descriptions		Amount
Lump Sum Repair Cost		3,000.00
Total		3,000.00

(SGD) Dollars: THREE THOUSAND ONLY



[> Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Nov 2018 / 15:40:51

Receipt Date/Time : 22 Nov 2018 / 15:40:51

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181122-001670

Previous Receipt No. :

S/N Item Description/**Business Transaction Reference****No.****Amount****Before****GST (S\$)****GST****Amount****(S\$)****Amount****After GST****(S\$)**

Result of Insurance Enquiry - SGP3902K

As at 19 Oct 2018/13:00:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SGP3902K

Enquiry Fee

20181122154009751155

7.00

0.49

7.49

Sub-Total

7.00

0.49

7.49

Total Before Rounding

7.00

0.49

7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By20181122154018756 Direct Debit: eNETS Debit
(Internet Banking)

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)[OK](#)[Save as PDF](#)

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGP 3902K ✓ (Insd veh)	Model:	TOYOTA HIACE
	GBC 2441H (TP veh)		
Date of Accident:	19/10/2018 ✓		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	12,806.45
Final Repair Cost	:	\$	3,000.00
Loss of Use	:	\$	500.00 ✓ 5days at \$100.00 per day
Rental (if any)	:	\$	0.00 ✓ days
LTA / GIA Search Fee	:	\$	7.45 ✓

Others:	:	\$	0.00 ✓
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,500.00 ✓

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	CHEW MOTOR PTE.LTD.	:	\$ 3,500.00 ✓

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

04/03/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18021484/Ajb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:STACEY NG			Date : 04-03-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGP 3902K	Veh. Inspected	GBC 2441H	
Policy No.	GA163000	Coverage (\$)	0.00	
Claim No.	S8M00ZX3	Excess (\$)	0.00	
Assign From		Assign Date	28/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA HIACE	c.c	2982	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	JTFHT02P300079384	Colour	SILVER	
Odometer	314335	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195 R15	CONDOR	6 mm	
L/H Front Tyre	195 R15	CONDOR	6 mm	
R/H Rear Tyre	195 R15	CONDOR	6 mm	
L/H Rear Tyre	195 R15	CONDOR	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	19/10/2018	Inspection Date	28/11/2018	
Survey held at	CHEW MOTOR PTE LTD BLK 1 KAKI BUKIT AVE 6 #01-41 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 2441H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR R/H TAIL LAMP (CONSISTENT)	CRACKED	378.20	378.20
1	REAR R/H TAIL LAMP LOWER COVER (CONSISTENT)	DEFORMED	182.10	182.10
1	REAR R/H TAIL LAMP LOWER COVER RETAINER (CONSISTENT)	NOT NECESSARY	122.10	-
1	REAR BUMPER (CONSISTENT)	CUT	380.10	380.10
8	REAR BUMPER CLIP @\$6.50 (CONSISTENT)	NECESSARY	52.00	30.00
1	REAR R/H BUMPER SIDE RETAINER (CONSISTENT)	NECESSARY	121.25	121.25
1	REAR R/H FENDER (CONSISTENT)	DISTORTED	1,317.80	1,317.80
1	REAR R/H FENDER MUD FLAP(CONSISTENT)	NOT NECESSARY	84.00	-
1	REAR R/H TYRE (CONSISTENT)	NOT NECESSARY	350.00	-
1	REAR R/H RIM (CONSISTENT)	NOT NECESSARY	650.00	-
1	REAR R/H SHOCK ABSORBER (CONSISTENT)	NOT NECESSARY	182.40	-
1	REAR R/H AXLE BEARING (CONSISTENT)	NOT NECESSARY	321.20	-
1	REAR AXLE (CONSISTENT)	NOT NECESSARY	2,728.10	-
	LESS 25% DISCOUNT		-	-602.36
			6,869.25	1,807.09
SPECIAL NETT ITEMS				
1	REAR R/H FENDER INNER PANEL (CONSISTENT) (SN) (LOCAL REPAIR)	CUT	1,271.10	300.00
1	REAR R/H HUB CAP (CONSISTENT) (SN)	CUT	186.10	80.00
			1,457.20	380.00
LABOUR				
	TO REMOVE & REFIT REVERSE SENSOR .		100.00	40.00
	TO REMOVE & REFIT REAR AXLE .	NOT NECESSARY	380.00	-
	TO CHECK WHEEL ALIGNMENT.		150.00	80.00
	TO CHECK WIRING.		100.00	30.00
	TUFF KOTE.		150.00	60.00
	PANEL BEATING.		1,800.00	600.00
	SPRAY PAINTING.		1,800.00	750.00
			4,480.00	1,560.00

Report Ref No. CC4/ASM18021484/Ajb3q2



GRAND TOTAL		12,806.45	3,747.09
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,000.00

Report Ref No. CC4/ASM18021484/Ajb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Claim	SBA00293	Actions	
Reference	CCA/ASM18021484/alp3q2 	Next Step	Wait for Approve Invoice
Loss Date	19 October 2018		<div>Add Invoice</div>
Report Date	14 Nov 2018 9:41:00 AM		

Claim	SBA0027X3	Actions	
Reference	CCA/ASM18021484/AJ3q2	Next Step	Wait for Approve Invoice
Loss Date	19 October 2018		<button>Print Invoice</button>
Report Date	14 Nov 2018 9:41:00 AM		
Request Date	27 November 2018		
Due Date			
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)		
Type of Loss	Third Party Vehicle Damage		
Services	Pending verification - Direct Settlement		

Additional Instructions

	Messages	Invoices	History	Documents	Assessment	Mileage	Notes
Document Type	Document SubType						
<input type="button" value="+ Upload Documents"/>							
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED			
<div> <div>■ Accident Statement</div> <div>Reports & Statement</div> <div>Mileage</div> </div>							

