

INS. CASE OWNER:

Joel Goh

CC 3, EQ1180 21476, Rifa30/v

LKK:
IDAC:

Surveyor:

RASMU

DOI:

ASSIGNMENT

26/11/18

Date / Time:

26/11/18

Registered in:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKZ 3206 L

Name of Insured:

UOW SWEE TEE

Insured Tel No.:

HP:

Claim No.:

DM18HD 03320-JG

Policy No.:

Make / Model:

Excess Sec II : SS

D.O.A: 21/11/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Chen Kok Chuan Eric

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SHC 4394B

INSRS:
WSP:
Tel : * Smp7 (UL)
Liability:
RMKS:INSRS:
WSP:
Tel :
Liability:
RMKS:INSRS:
WSP:
Tel :
Liability:
RMKS:INSRS:
WSP:
Tel :
Liability:
RMKS:

Date / Time

4/12
CPKSHC 4394B - 11/3/19 1700 4888 / 11/3/19 1700 4888
- 11/3/19 1700 4888 / 11/3/19 1700 4888
SKZ 3206 L - X

26/11/18

After review, OTO now ended 11, BOLD 27, 100%
Sent letter to OZ
pending LOD ✓
After repair photo ✓

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 20/12/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

28/11/18

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 1,150.00

(2 days)

Reduction:

54.36

%

Email

Call

FINAL SETTLEMENT

Date/Time:

11/3/2019

Confirm with:

Lee Gek

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

SS 1,150.00

Loss of Rental (LOR):

SS 425.88

(4 days)

x 106.47

Loss of Use (LOU):

SS

-

(5 x days)

Loss of Income (LOI):

SS 200.00

(50.00 x 4 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS 1,782.88

Global Sum SS: 1,780.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 1,780.00

Name 1:

SMRT TAXIS PTE LTD

Payee 2: (Strike if N.A.)

SS

-

Payee 3: (Strike if N.A.)

SS

-

COMPLAINT
12/3/19OK
13/3/19
OK

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

71

3) Survey fee:

\$ 400.00

REF:

ASSIGNMENT

From:

Date: 26/11/18

Estimated Cost:

OD ☒ TS / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SHC 4394B

at Workshop m/s

SMRT

at

(woodlands)

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seek:

Consistent? : Yes or No

Est. Repairs:

2

days

Res: Yes or No

Lum Sum:

20

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{1 up}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHC 4394B

Vt Regd:

2013 DEC

Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA PRIUS 1.8 A

C/G 1798

Colour:

MARON

A/C: Insured / Std / NI / NA

Sp. Reading:

728/06

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKN 364 20571 3264

Gen. Cond: Good ☒ Fair / Poor / BurntSteering: ☒ Order / Jammed / Leaked / Burnt orBrake: ☒ Order / Jammed / Leaked / Burnt orModi: Nil ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

175/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

S

mm

R/Bal:

S

mm

L/Bal:

S

mm

L/Bal:

S

mm

D.O.A.

21/11/18

D.O.I.

26/11/18

Survey held at

SMRT

Des. of Damages: Frt / Rear ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

11/18/2101

EQ

SK2 3206L

C/S) \$ 1,150.00 (Red) \$ 1,369.74 / 54.36 %

Order/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S - R - M

) Photos

) Others

) TOTAL

TOTAL

Report Format :

Lump Sum / I.B.L: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Surveyor: NAZ REF: EQ TAX/IN/18/2101

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BoL or Market Value: _____
 IUAC Accident Report: _____ Consistent? : Yes or No
 GA / PR Seent: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC 4394B Yr Regn: 6 DEC / 2013
 Type: M.Car / M.Cycle / BUS / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIMS C.C. 1,798
 Colour: MAROON A/C: Insured / Std / NI / NA
 Sp. Reading: _____ T/Radi: Insured / Std / NI / NA

Eng/No: _____
 C/No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or WESTLAKES CE, FALKEN (R)

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 5 mm

L/Bal. 6 mm L/Bal. 5 mm

D.O.A. 21/11/18 U.O.I. 23/11/18

Survey held at SMART WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

Date/Time, File Pass to?

☐ : Preli Report
☐ : Final Report

1) _____
 Date/Time, File Return to?

2) _____

Report Format :

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

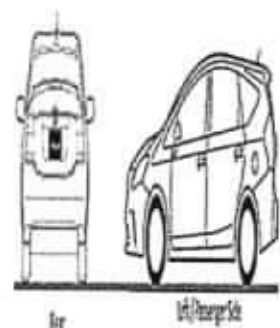
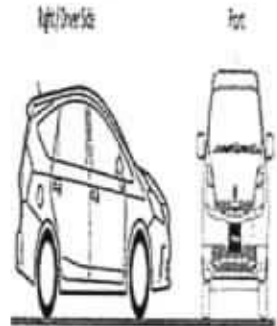
Add Fee: ☐ : Site Insp (\$ _____) ☐ : S + HS \$
☐ : Interview (\$ _____) ☐ : Photos
☐ : Tech. Invs (\$ _____) ☐ : Other
☐ : Weekend (\$ _____)

TOTAL

poli kin

Section A - Accident Details



Registration Number	SHC4394B
Case Reference Number	TAX/11/18/2101
Registration Date	06/12/13
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LIM CHOON HIONG
Type of Accident	Head to Rear
Accident Date and Time	21/11/18 2:00 PM
Accident Reported Date and Time	22/11/18 2:33 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098873
Special Instruction to ARC, if any	TP
Prepared Date and Time	23/11/18 8:47 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



poli kin

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$558.00	\$200.00
Total Spare Part Cost	\$1,066.88	\$380.82
Total Other Cost	\$558.88	\$356.88
TOTAL COST	\$2,519.74	\$1,137.70
Lump Sum Total	\$2,500.00	\$1,150.00 (L/S)
Number of Repair Days	4.0	2.0
Prepared / Adjusted By	Tuck Foo Kok	RASUL (LKK) / EQ
ARC / Surveyor Sign Off Date	28/11/2018 9:19 AM	26/11/2018 5:19 PM
Signature		
Remarks		resurvey after repair / lump sum

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1812-0152	Invoice Number	
Quotation Date	08.12.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$338.00	\$200.00
Total Labour	\$338.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00 <i>Xan</i>
Total Spray Painting & Panel Beating	\$558.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00 <i>Xan</i>
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$60.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	\$296.88	\$296.88
TO WASH AND VACUUM	\$60.00	\$0.00 <i>Xan</i>
Total Other Costs	\$556.88	\$356.88

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace
		52151-16010	BUMPER CLIPS	10.00	\$1.81	25.00	\$12.08	Replace	Replace
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Check
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Check
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Check
		52576-47020	BUMPER SIDE RETAINER RRLH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given
		52575-47020	BUMPER SIDE RETAINER RRRH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given
Total					\$1,603.61		\$476.03		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

476.03
- 20%

380.82

+ 200.00

+ 556.88

1137.70

45.1150

2 days



Case Details

Case Reference Number : TAX/11/18/2101
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4394B

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-4841-ID
 Assigned By : Kok Wah Wong

Insurance Company Name : EQ Insurance Company Ltd
 Accident Date and Time : 21/11/2018 06:00 AM
 Vehicle Age(In Months) : 59

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval		
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace +
One Time Key In	Main			BUMPER CLIPS	10	1.81	18.10	25.00	12.08	Replace	10	12.08	Replace +
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check +
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check +
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check +
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Check +
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace +
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Check +
Total Spare Part Cost									1,333.58		Surveyor Total	476.03	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20	
Final Spare Part Cost									1,066.86		Final Sur Total	380.82	

SMRT Recommendation											Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give
Total Spare Part Cost									1,333.58		Surveyor Total	476.03	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20	
Final Spare Part Cost									1,066.86		Final Sur Total	380.82	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR REAR PORTION	338.00	200	
Total:		338.00	200.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
2	TO RESPRAY BUMPER BEAM	180.00	0	
Total:		558.00	200.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	
2	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	80	
3	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	296.88	
4	TO WASH AND VACUUM	60.00	0	
Total:		556.88	356.88	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	1,066.86	380.82
Total Labour Cost	338.00	200.00
Total Spray Painting	558.00	200.00
Other	556.88	356.88
Overall Total	2,519.74	1,137.70
Lump Sum Repair Option	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Lump Sum Total	2,500.00	1,150.00
Surveyor Approved Amount		1,150.00
No of Repair Days*	4	2
Remarks		resurvey after repair / lump sum
Surveyor Name		Rasul
Signature		
Survey Date	26/11/2018	<input type="button" value="Save"/> <input type="button" value="Clear"/>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQ118021476/R1fa3

Date: 28/11/2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 4394B

We refer to the above matter.

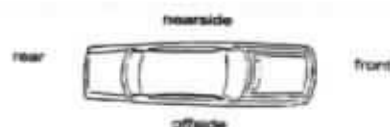
Please be informed that we had conducted the inspection of the above mentioned vehicle on 26/11/2018 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) have the following to report:-

Workshop Estimate Amount	: S\$	2,519.74
Revised Estimate Amount	: S\$	1,137.70
"Check" Items Amount	: S\$	572.28
Total (Including Check Items)	: S\$	1,709.98

Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

Poh Kin (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 11 March 2019 2:34 PM
To: Poh Kin (LKKAUTO)
Cc: Admin A
Subject: LOD Re: Accident on 21/11/2018 involving SHC 4394B & SKZ 3206L (EQ's insured)
Our Ref: TAX/11/18/2101/lg *** LKK REF: CC3/EQI18021476/R1fa3

Dear Poh Kin,

We accept your global offer of \$1,780.00 (all in). Please let us have your ATA since DV is not required.
Thanks for your prompt settlement.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: 09/03/2019 14:15
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: LOD Re: Accident on 21/11/2018 involving SHC 4394B & SKZ 3206L (EQ's insured) Our Ref: TAX/11/18/2101/lg *** LKK REF: CC3/EQI18021476/R1fa3
Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC3/EQI18021476/R1fa3
Your Ref: TAX/11/18/2101/lg

Dear Lee Gek,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,780.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Saturday, 9 March 2019 2:15 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: LOD Re: Accident on 21/11/2018 involving SHC 4394B & SKZ 3206L (EQ's insured) Our Ref: TAX/11/18/2101/lg *** LKK REF: CC3/EQI18021476/R1fa3

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC3/EQI18021476/R1fa3
Your Ref: TAX/11/18/2101/lg

Dear Lee Gek,

We refer to above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,780.00(all in)** on this matter.

Kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 7 March 2019 1:29 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 21/11/2018 involving SHC 4394B & SKZ 3206L (EQ's insured)
Our Ref: TAX/11/18/2101/lg
Attachments: img-307115052-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1150.00
Loss of Rental	\$851.76 (8 days x \$106.47)
Loss of Income	\$480.00 (8 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2488.76

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Our hirer engaged his own lawyer to claim for his injury only.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQ118021476/R1fa3

20th February 2019

LIOW SWEE TEE
642C Punggol Drive,
#11-363,
Singapore 823642.

Attn: Mr Lim Kok Chun, Eric

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKZ 3206L AND SHC 4394B ALONG JALAN TOA PAYOH ON 21.11.2018.

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Chong Poh Kin
Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHC 4394B** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHC 4394B** that was damaged pursuant to the accident which occurred on **21/11/2018** (date) along **Jalan Toa Payoh** (location) involving vehicle no/s **SKZ 3206L** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 11 (day) of Nov (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Date: 22/11/2018

Our Ref. No.:

Letter of Authorisation

I, Lim Choon Huan (NRIC No.: S74020576) the registered hirer / relief driver / taxi share driver of SMRT taxi registration number SHC 4394 B hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SKZ 3206 L happened on 21/10/18 time 1:00 pm along Jalan Toa Payoh (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

Lim Choon Huan

Signature:

NRIC No.

S74020576

Tel No.

8615 6229

Address

.....
.....



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190200102
Date : 14.02.2019
Vehicle No. : SHC4394B
Your Ref No. : TAX/11/18/2101
Our Ref No. : 24098873
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,150.00
GRAND TOTAL					\$ 1,150.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 21.11.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/18/2101

From: SMRT Taxis Pte Ltd

Date: 04/12/2018

ACCIDENT INVOLVING SHC 4394B & SKZ 3206L ON 21/11/2018 ALONG JALAN TOA PAYOH

This is to confirm that the daily rental rate for SHC 4394B is \$106.47 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/11/2018
Accident End Date : 12/12/2018

Date Generated : 13/12/2018
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX11/18/2101	SHC4394B	SMRT Taxi Pte Ltd	TOYOTA	PRIUS	24096873	22/11/2018 2:33 PM	30/11/2018 3:04 PM

Enquire Transaction History

Log Date/Time:	23 Nov 2018 / 08:45:35	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SK232061		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHID - BALQISHI BINTE ABDUL HALI	Business Transaction Reference No:	20181123084535837745

Search Date / Time: 21 Nov 2018 14:00:00
Insurance Company: EQ INSURANCE COMPANY LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 14/03/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKZ 3206L/	(Insd Veh)	Your Ref. No. : DM18HO03220-JG
	SHC 4394B	(TP Veh)	Our Ref. No. : CC3/EQI18021476/R1fa3q2
Date of Accident	21/11/2018		

Liability	100%	
Final Repair Cost	: \$ 1,150.00	
Loss of Income	: \$ 200.00	4 days
Rental (If any)	: \$ 425.88	4 days
Others:	: \$ 7.00	
	: \$	
	1,782.88	
Final Settlement Sum	: \$ 1,780.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	SMRT TAXIS PTE LTD	: \$ 1,780.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI18021476/R1fa3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 14-03-2019	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKZ 3206L	Veh. Inspected	SHC 4394B
Policy No.	DMPPHQ18-004657	Coverage (\$)	0.00
Claim No.	DM18HO03220-JG	Excess (\$)	0.00
Assign From		Assign Date	26/11/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA PRIUS 1.8 A	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	JTDKN36U205713264	Colour	MAROON
Odometer	728106	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	GOODYEAR	5 mm
L/H Front Tyre	195/65 R15	GOODYEAR	5 mm
R/H Rear Tyre	195/65 R15	GOODYEAR	5 mm
L/H Rear Tyre	195/65 R15	GOODYEAR	5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	21/11/2018	Inspection Date	26/11/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4394B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BUMPER REAR (DISC 25%)	DEFORMED	458.60	343.95
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	ADVERTISEMENT STICKER (SN)	NECESSARY	296.88	296.88
1	BUMPER REINFORCEMENT REAR	NOT NECESSARY	205.70	-
1	ARM SUB-ASSY ,RR BUMPER LH	NOT NECESSARY	139.60	-
1	ARM SUB-ASSY ,RR BUMPER RH	NOT NECESSARY	139.60	-
1	SENSOR REVERSE	NOT NECESSARY	180.00	-
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	BUMPER LIP REAR	NOT NECESSARY	228.90	-
1	BUMPER SIDE RETAINER RR/LH	NOT NECESSARY	94.80	-
1	BUMPER SIDE RETAINER RR/RH	NOT NECESSARY	94.80	-
			1,974.98	772.91
	<u>LABOUR</u>			
	PANEL BEATING & BODY WORK.		338.00	200.00
	SPRAY PAINT.		558.00	200.00
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	80.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	60.00
	TO WASH AND VACUUM .	NOT NECESSARY	60.00	-
			1,156.00	460.00
	GRAND TOTAL		3,130.98	1,232.91
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,150.00

Report Ref No. CC3/EQ118021476/R1fa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Friday, 15 March 2019 2:59 PM
To: 'Joel Goh'
Subject: TP Direct Settlement - Accident Involving SKZ 3206L (OI) and SHC 4394B (TP) on 21/11/2018
Attachments: LKK REPORT & PHOTO.pdf; TO DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933