

UNCLD

INS. CASE OWNER

CC 4 / III1802

LKK
IDAC

Surveyor:

Rasm

DOI:

ASSIGNMENT

Date / Time:

27/11/18

Registered in Merimen:

28/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.

SH 4563R

Name of Insured

UOL

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

Vo 14/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO: Driver Name / Age:

WKE PETER SENA

Driver Tel No.:

(V/L: YES / NO)

Claim No.

ACT1810021

Policy No.

MLOMOD14

Make / Model:

Hyundai

Place of Accident:

401 ARTIC AVE 7

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

FALCON
AIR



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

27/11/18
WKE

SH 4563R - 11/11/18 15:15:45 / 12/11/18 15:15:45

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call OI	
After call 1st to OI	
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup)	
After call 1st to OI	
Authorisation To Act	
Release Voucher	
Final Repair Bill	
Car Rental Invoice	
Towing Invoice	
LTA / GIA	
Medical Bill	
PIR	
Mandate/Reject Instruction	
LOD	
Payment Breakdown Form	
Post-Repair Photos	
Others	

04/12/18

MUR EQUIPMENT. OVO RATE-ENDED
TR. OVOE CREDIT CUBANKS.

05/12/18

11/12/18 DO
ORIGINAL TO LOD IN

06/12/18

17/6/19

File -> type mandate

11/7/19

File -> shup to close.

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	SS	days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	27
Repair Cost:	W/GH \$5 2621.50		
Loss of Rental (HOR):	W/GH \$5 249.00	(7 days) x \$40	
Loss of Use (LOU):	\$5 -	(5 x days)	
Loss of Income (LOI):	\$5 -	(5 x days)	
LOR only	☐ LOR only	☐ LOR + LOU	☐ LOR + LO
GIA/LTA Search	\$5 7.49		
Medical:	\$5 -		
Disbursement:	\$5 -	(e.g. Tow/ Independent)	
Legal Cost	\$5 -		
Total:	\$5 3377.99	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$5 3377.99	Name 1:	Falcon-Air Auto Services Pte Ltd
Payee 2: (Strike if N.A.)	\$5 -	Name 2:	
Payee 3: (Strike if N.A.)	\$5 -	Name 3:	

Signature

[Signature]

REF: III

4676c

ASSIGNMENT

From: Date: 29/11/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SJP 3167E

at Workshop with: Falcon-Air Auto

of: Blk & pendan loop

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Andy

Make of Veh:

Home owner writing

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: 20% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{up}

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SJP 3167E Yr Brgn: 2009 MATR

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: MAZDA 3 SP CC 1598

Colour: GRAY A/C: Insured / Std / NI / NA

Sp. Reading: 207827 TIRadio: Insured / Std / NI / NA

Eng/No:

C/Nr: JM66K106280449609

Gen. Cond: Good / Fair / Poor / Burnt

Sleeting: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or DAVANTI

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 26/11/18 D.O.I: 29/11/18

Survey held at: Falcon-Air

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45# 240 U/Cel # 667.36 / 176

Date/Time: File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

Survey Fee

2)

Add Fee: ☐ Site Insp (\$)

Transportation

☐ Interview (\$)

1) S-RS 34

☐ Tech. Invs (\$)

1) Photo

☐ Weekend (\$)

1) Other

Report Format :

Lump Sum / I.B.F: (\$)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18021471/R1hb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 28-11-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SH 9563R	Veh. Inspected	SJP 3167E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/11/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	26/11/2018	Inspection Date	29/11/2018
Survey held at	FALCON-AIR AUTO SERVICES PTE LTD BLK 8 PANDAN LOOP SINGAPORE 128226		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



FALCON-AIR

SELVARANI D/O VEERAPPAN
BLK 405 BUKIT BATOK WEST AVENUE 7 #03-02
SINGAPORE 650405
NGANAVEAL

Attention : Motor Claim Department

Contact : 96842907

Estimate : ES003334

Date : 27/11/2018
Vehicle Num : SJP3167E
Make/Model : MAZDA 3 SP
Chassis/Eng# : JM6BK106280449609
Accident Date : 26/11/2018
Claim No :
Reference : TP NTUC VS III
Policy No :

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS				
1.	1	BOOTLID LOGO <i>NE</i>		42.50
2.	1	BOOTLID EMBLEM 'MAZDA 3' <i>NE</i>		47.50
3.	1	REAR BUMPER <i>DE</i>		685.00
4.	1	REAR BUMPER SIDE RETAINER <i>NE</i>		32.50
5.	1	RH REAR FENDER UNDERSHIELD <i>DE</i>		55.00
6.	1	REAR END PANEL <i>BT</i>		401.00
7.	1	BOOTLID EMBLEM SP <i>DE</i>		50.00
8.	1	RH REAR FENDER AIRDUCT <i>DE</i>		58.20

List Total S\$:

1,371.70

20.00% Discount S\$:

274.34

1,097.36

SPECIAL NETT ITEMS				
1.	1	RH TAILLAMP <i>? XMR</i>		65.00
2.	1	REAR NUMBER PLATE <i>CHA</i>		40.00
3.	1	REVERSE SENSOR <i>NE</i>		200.00
4.	1	RH REAR BUMPER SPOILER <i>DE</i>		650.00

Special Nett Total S\$:

955.00

LABOUR :

TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING

100.00

CONTINUE / ...

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St. 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

SELVARANI D/O VEERAPPAN
BLK 405 BUKIT BATOK WEST AVENUE 7 #03-02
SINGAPORE 650405
NGANAVEAL

Attention : Motor Claim Department

Contact : 96842907

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Date : 27/11/2018
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Make/Model : MAZDA 3 SP
Chassis/Eng# : JM6BK106280449609
Accident Date : 26/11/2018
Claim No. :
Reference : TP NTUC VS III
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER
TO RUST PROOF ON ACCIDENT DAMAGED PARTS
TO CUT OUT REWELD REAR END PANEL, REPAIR RH REAR FENDER
INNER, REAR CHASSIS INCLUDES KNOCKING & REPLACEMENT
OF PARTS

800 ~~900.00~~
80 ~~150.00~~
600 ~~700.00~~
1,850.00

Labour Total S\$:

Passer
HP 9000068
6 days
4/5
29/11/18 @ 1000hrs
Reg after repair

LKK Auto Consultants hereby notify
the Repairer of the following:
• To receive before spray painting
• To display damaged part(s) during survey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be re-surveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date: E. & O.E.

Total S\$ 3,902.36



for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

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Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #05-00 IOB BUILDING
SINGAPORE 049711

Attention : Motor Claim Department

Contact : 62238122 Fax No. : 62244174

Estimate : ES003334

Date : 03/12/2018

Vehicle Num. : SJP3167E

Make/Model : MAZDA 3 SP

Chassis/Eng# : JM6BK106280449609

Accident Date : 26/11/2018

Claim No. :

Reference : TP NTUC VS III

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	BOOTLID LOGO		42.50
2.	1	BOOTLID EMBLEM 'MAZDA 3'		47.50
3.	1	REAR BUMPER		685.00
4.	1	REAR BUMPER SIDE RETAINER		32.50
5.	1	RH REAR FENDER UNDERSHIELD		55.00
6.	1	REAR END PANEL		401.00
7.		BOOTLID EMBLEM SP		
8.	1	RH REAR FENDER AIRDUCT		58.20
List TotalS\$:				1,321.70
20.00% Discount S\$:				264.34
				1,057.36
SPECIAL NETT ITEMS :				
1.	1	RH TAILLAMP		
2.	1	REAR NUMBER PLATE		40.00
3.	1	REVERSE SENSOR		200.00
4.	1	RH REAR BUMPER SPOILER		300.00
Special Nett Total S\$:				540.00
LABOUR :				
TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING				40.00

CONTINUE / ...

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #05-00 IOB BUILDING
SINGAPORE 049711

Attention : Motor Claim Department

Contact : 62238122 Fax No. : 62244174

Estimate : ES003334

Date : 03/12/2018

Vehicle Num. : SJP3167E

Make/Model : MAZDA 3 SP

Chassis/Eng# : JM6BK106280449609

Accident Date : 26/11/2018

Claim No. :

Reference : TP NTUC VS III

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER/OUTER		800.00
		TO RUST PROOF ON ACCIDENT DAMAGED PARTS		80.00
		TO CUT OUT REWELD REAR END PANEL, REPAIR RH REAR FENDER		
		INNER, REAR CHASSIS INCLUDES KNOCKING & REPLACEMENT		
		OF PARTS		600.00
		Labour Total S\$:		1,520.00

E. & O.E.

Total S\$: 3,117.36

L/S

LESS 20%

623.47

for FALCON AIR AUTO SERVICES PTE LTD

2493.88

L/S 2450.00

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Nov 2018 15:41	Clim Veh Model Changed	(202148) MAZDA 3 1.6 (A).	[A] Lau Shu Pei
2	28 Nov 2018 15:41	Clim Created	Reg No: SJP3167E. Acct Date: 2018/11/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Falcon-Air Auto Services Pte Ltd (Pandan)	[A] Lau Shu Pei
3	28 Nov 2018 15:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);	[A] Lau Shu Pei
4	28 Nov 2018 15:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/07	[A] Lau Shu Pei
5	28 Nov 2018 15:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	28 Nov 2018 15:41	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
7	28 Nov 2018 15:41	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	30 Nov 2018 13:12	Label Removed	(30651):Vehicle Not In.	[A] Lau Shu Pei
9	30 Nov 2018 13:12	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
10	04 Dec 2018 09:34	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
11	04 Dec 2018 09:34	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
12	04 Dec 2018 16:10	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA 27 - OID rear-ended TP	[A] VIC ALPEH
13	05 Dec 2018 14:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/07. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
14	05 Dec 2018 14:18	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice	[I] Sundari Nagarajan
15	17 Jan 2019 12:57	Adj Rpt Initiated		[A] Lau Shu Pei
16	17 Jan 2019 12:57	Clim Dtl Modified	Claimant's ID: -> -.	[A] Lau Shu Pei
17	17 Jan 2019 12:57	Clim Dtl Modified	JPJ Reg. Date: -> 2000/01/01.	[A] Lau Shu Pei
18	17 Jan 2019 12:57	Clim Details Notified		[A] Lau Shu Pei
19	25 Jun 2019 11:31	Clim Dtl Modified	JPJ Reg. Date: 2000/01/01 -> 2009/03/19.	[A] JOANNE LEE KHANG MIN
20	29 Jun 2019 09:15	Adj Mandate Request	Cur.Reg:3377.99:PODS Liability: 100% Quantum: (a)CORw/GST: \$2,621.50 + (b)LORw/GST(7days x \$100.00): \$749.00 + (c)LTA/GIA search fee: \$7.49 = Total: \$3,377.99 Vehicle Model: Mazda 3 (1598cc) 6 recommendation repair days + 1Sunday = 7days For yo	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

[06/12/2018 10:14] VIC ALPEH:

PENDING COR FINALIZATION

[06/12/2018 10:14] VIC ALPEH:

Alert - Adj Mandate Approved (S\$0.00) - SJP3167E - Claim Handler: Sundari Nagarajan

Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice

[04/12/2018 16:10] VIC ALPEH:

Adj Mandate Request Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA 27 - OID rear-ended TP

[04/12/2018 16:10] VIC ALPEH:

FILE REVIEWED. OID Mr Loke Peng Seng reported that he rear-ended TP. Seek liability mandate to III by merimen.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2032461	17/01/2019 12:57	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJP3167E	SH9563R	10.70

Print Received Message

This mail is associated with :

***SJP3167E (MCT18110831)
[SH9563R]**

TP

SELVARANI D/O VEERAPPAN

Nov 26 2018 1:00PM

[COMFORT TRANSPORTATION PTE LTD]

Falcon-Air Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 01/07/2019 09:53 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3377.99) - SJP3167E - Claim Handler: Sundari Nagarajan

Approved:3377.99:



FALCON-AIR

FALCON - AIR AUTO SERVICES PTE LTD

Co. Reg. No.: 199501140D
GST Reg. No.: 199501140D

23 January 2019

Our Ref: TPC/FAS/III/PL03310

Attn: MOTOR CLAIMS DEPARTMENT

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #05-00
IOB BUILDING
SINGAPORE 049711

Dear Sir /Madam

RE: ACCIDENT INVOLVING SJP3167E & SH9563R ON 26/11/2018 ALONG BUKIT BATOK WEST AVE 7

We are pleased to have a direct settlement with you based on the following:

S/N Details	Amount (S\$)
1 Cost of Repair	2,621.50
2 Vehicle Rental @ \$100 X 7 Days	749.00
3 LTA Search Fee	7.49
	<u>3,377.99</u>
	=====

Enclosed are the relevant documents for your reference.

Thank you and best regards,

Andy Esperanza
Workshop Manager
(Pandan Loop Branch)
Tel : 6779 5665 Fax: 67791110
Email : andy@falconair.com.sg

NB: Please revert all correspondences with regards to the above case to No. 8 Pandan Loop
(Blk K / Blk 1) Singapore 128226

"Without prejudice to Injury/ Medical Claim"

FALCON - AIR AUTO SERVICES PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862
Branches : Tampines St 93 Blk 9005 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110
Website: www.falconair.com.sg Email: email@falconair.com.sg

AUTHORIZATION TO ACT

I, SELVARANI D/O VEERAPPAN ("the third party claimant")
of BLK 405 B. BATOK WEST AVE 7 # 03-02 (address),
S 7650405
owner of SJP 3167E (vehicle no.) hereby authorize
FALCON- AIR AUTO SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SJP 3167E that was damaged pursuant to the
accident which occurred on 26/11/18 (date) along BUKIT
BATOK WEST AVE 7 SLIP RD TO B. BATOK (location)
ROAD
involving vehicle no/s SH9563R
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 17 day of 12 (month) 20 18 (year)

Ram
Signed by "the third party claimant"

[Signature]
Signed by "the workshop"
(with chop)



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT18110831
Claimant Ref: SJP3167E

We, Falcon-Air Auto Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd, LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$2624.50 (repair cost), S\$799.00 (loss of use/rental), S\$7.49 (search fee), vehicle no. SJP3167E that was damaged pursuant to the accident which occurred on 26-11-18 (date) at Bukit Batok Ave 7 Slip Road (location) involving vehicle no. 219563R (insured vehicle). This is pursuant to the inspection conducted on 29-11-18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Sekaram P O Veerappan ("the third party claimant") of vehicle no. SJP3167E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJP3167E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$3377.99 to Falcon-Air Auto Services Pte Ltd

Dated this 11 day of July, 2019

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by "the workshop" (with chop)

Esperanza Fernandez
FALCON-AIR AUTO SERVICES-PTE LTD
No. 8 Pandan Loop (Blk 1 / Blk K)
Singapore 128226

Filipino
Workshop Manager

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd
199607198R
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park S 409032



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #05-00 IOB BUILDING
SINGAPORE 049711

Attention : Motor Claim Department

Contact : 62238122 Fax No : 62244174

Tax Invoice : TI101043

Date : 21/12/2018

Vehicle Num : SJP3167E

Make/Model : MAZDA 3 SP

Chassis/Eng# : JM6BK106280449609

Accident Date : 26/11/2018

Claim No.

Reference : TP NTUC VS III L/SS 2450.00

Policy No.

Amount S\$

LUMP SUM REPAIR
INCLUSIVE OF PARTS , LABOUR & PAINT

2,450.00

E & O.E

Total S\$: 2,450.00

7% GST S\$: 171.50

Amount Due S\$: 2,621.50

=====



for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE : PDL 07216

Please quote full invoice number when making payment

V.A. Nr: FAAS-JTP3167E		Vehicle Reg. Nr: SJO6891R		Model Type: Mit Lancer		Co. Reg. No.: 1988-04415-W	
Rates/Remarks		☐ Inc. GST ☐ exc. GST		Rental Period		Agreed Return Date	
\$ 100/- Per Day \$ Per Month Plus First Km Free Per thereafter,		Per Week KM IN KM OUT 199583 KM DRVN		Time/Date In 1425 17122018 Hour Day Mth Yr Time/Date Out 0915 10122018 Hour Day Mth Yr			
Chargeable at \$ Per Km				Collision Damage Excess Reduction		☐ Accept ☐ Decline	
Hirer's Name: Nganaveal s/o Kothandapani				\$ Per Day \$ Per Mth		☐ Accept ☐ Decline	
Hirer's Address: Blk 405 Bukit Batok West Ave 7 #03-02 S(650405)				Personal Accident Insurance		☐ Accept ☐ Decline	
Co. Reg. No. Tel. No. (Res/HP/Pgr) Fax No.				\$ Per Day \$ Per Mth		Rental Charge Computation	
9684 2907						Dollars Cents	
Reference Contact Tel. No. (Ofc)				Vehicle Hire		7 days \$700 00	
Driver's Name: AS Above D.O.B. 03/06/57				CDER			
Driver's Address				PAI			
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country				Delivery / Collection Fee			
S12373380		S12373380		Petrol			
Driving Licence Nr. Expiry / Pass Date Issued By				Misc			
S12373380 14/08/96 TP							
Additional Driver's Name D.O.B.				Sub-Total		\$700 00	
Additional Driver's Address				Add GST @ 7%		\$49 00	
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country				Total Net Charges (Incl. GST)		\$749 00	
S12373380		S12373380		*Less Total Prepayment/Deposit Rec'd			
Driving Licence Nr. Expiry / Pass Date Issued By				Balance Amount Due/Refundable			
S12373380 14/08/96 TP				Refund Acknowledgement ☐ By Cash ☐ By Credit Card/Nets			
Method Of Payment ☐ Cash ☐ Cheque/Nets ☐ Card ☐ Bill Co				Received \$ By Hirer X			
Details of Payment				Out By In By			
Amount \$ Date Rec'd by				Check In Station Computed By			
				Extension 1. 2. 3.			
				Remarks: Vehicle Out		Remarks: Vehicle In	
* Total Payment Received				E 1/4 1/2 3/4 F ↑ Indicate petrol level when vehicle is checked out ↓ Indicate petrol level when vehicle is returned			
Hirer is responsible for the first \$ 2500.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2000.00 excess for collision/damage to third party's vehicle for each and every accident/damage.							
Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.							

X
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).

FA RENTAL AGREEMENT NO. : PDL 07216

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Website: www.falconair.com.sg E-mail: support@falconair.com.sg

FALCON-AIR

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE: PDL 07216

From point 6.4.1, we get number when interest is added

V. A. No.: FA-2P2HDE	Vehicle Reg. Nr. JCB8916	Model Type FALCON	Co. Reg. No.: 1988-04415-W GST Reg. No.: M2-0084125-5
Rates/Remarks	☐ Inc. GST ☐ Exc. GST	Rental Period	Agreed Return Date
\$ 100/- Per Day \$ Per Week		KM IN	Time/Date In: 14/05/17 12:20 PM
\$ Per Month \$		KM OUT: 199583	Hour Day Mth Yr
Plus First Km Free Per , thereafter,		KM DRIVEN	Time/Date Out: 09/15/17 12:29 PM
Chargeable at \$ Per Km			Hour Day Mth Yr
Hirer's Name Mr. P. B. Jeyaraj		Collision Damage Excess Reduction \$ Per Day \$ Per Mth	☐ Accept ☐ Decline
Hirer's Address No. 415 Bukit Merah Road #03-02 S(150405)		Personal Accident Insurance \$ Per Day \$ Per Mth	☐ Accept ☐ Decline
Co./Reg. No.	Tel. No. (Res/HQ/Pgr) 9624 2102	Fax. No.	Rental Charge Computation Dollars Cents
Reference Contact		Tel. No. (Off)	Vehicle Hire 7 days \$700.00
Driver's Name A. S. Abene	D.O.B. 02/01/57		
Driver's Address			
Tel. No. (Res/HQ/Pgr)	Passport/I.C. Nr./Country S123333D		
Driving Licence Nr. S123333D	Expiry / Pass Date 14/08/96	Issued By TP	Delivery / Collection Fee
Additional Driver's Name	D.O.B.		Petrol
Additional Driver's Address			Misc.
Tel. No. (Res/HQ/Pgr)	Passport/I.C. Nr./Country		
Driving Licence Nr.	Expiry / Pass Date	Issued By	Sub-Total \$700.00
Method Of Payment ☐ Cash ☐ Cheque/Nets ☐ Card ☐ Bill Co			Add GST @ 7% \$49.00
Details of Payment Amount \$ Date Rec'd by			Total Net Charges (incl. GST) \$749.00
* Less Total Prepayments/Deposit Rec'd			
Balance Amount Due/Refundable			
Refund Acknowledgement ☐ By Cash ☐ By Credit Card/Nets			
Received \$ By Hirer X			
Out By In By			
Check In Station Computed By			
Extension F. Z. S.			
Remarks: Vehicle Out		Remarks: Vehicle In	
E 1/4 1/2 3/4 F			
X			
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).			
			FA RENTAL AGREEMENT NO. : PDL 07216

FA RENTAL AGREEMENT NO. : PDL 07216

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Website: www.falconair.com.sg Email: email@falconair.com.sg



FALCON-AIR

SELVARANI D/O VEERAPPAN
BLK 405 BUKIT BATOK WEST AVENUE 7 #03-02
SINGAPORE 650405
NGANAWEAL

Contact : 96842907

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice : PL114208

Invoice Date : 22/11/2018
Vehicle Num : SJP3167E
Make/Model : MAZDA 3 SP
Mileage(Km) :
PO/NO/RO# :
Ref./Remark : SEARCH FEE

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		BEING SEARCH FEE FOR VEHICLE DOA 26/11/2018 INDIA INTERNATIONAL INSURANCE	7.00	7.00

SingDollars : Seven & Cents Forty-Nine Only

E & O.E

Total S\$	7.00
7% GST S\$	0.49
Amount Due S\$	7.49

Terms : Cash

Customer's Signature/Co. Stamp

for FALCON AIR AUTO SERVICES PTE LTD



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11/27/2018

Insurance Particulars Enquiry By Assets Detail

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SH9563R	26 Nov 2018 / 13:50:00	Successful	105	INDIA INT'L INS PTE LTD

Previous

OK



Thank you

Ng Jacqueline has successfully logged out.

Your last login date and time was 27 Nov 2018, 09:35:15.

To return to ONE.MOTORING, please [click here](#)For security reasons, please **CLEAR YOUR CACHE** after each session.**Session Transaction History**

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(\$)	Log Date/Time
1	Vehicle	SH9563R		18.32 Insurance Enquiry (GIRO Payment)	7.49	27 Nov 2018 / 09:36:11

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Nov 2018 Edit Reg		27 Nov 2018 00:00 Edit Adj Rpt	S\$2,450.00 Edit Estimates	S\$2,450.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	SELVARANI D/O VEERAPPAN, ID: S1404676C								
Vehicle Reg. No.:	SJP3167E	Date of Loss:	26/11/2018 13:00 - :59 [116 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18110831	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH9563R	Policy No. (Claimant):	5049129076-07						
		Excess:							
Repairer:	Falcon-air Auto Services Pte Ltd (pandan Loop) (HQ) No. 8 Pandan Loop (Blk K / Blk 1), 128226 West Coast - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 07/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (01/07/2019): Alert - Adj Mandate Approved (S\$3377.99) - SJP3167E - Claim Handler: Sundari Nag... - III_SG (05/12/2018): Alert - Adj Mandate Approved (S\$0.00) - SJP3167E - Claim Handler: Sundari Nagara...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJP3167E (MCT18110831)
[SH9563R]
TP
SELVARANI D/O VEERAPPAN
Nov 26 2018 1:00PM
[COMFORT TRANSPORTATION PTE LTD]
Falcon-air Auto Services Pte Ltd (pandan Loop)

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	29/06/19 09:14	Odometer Reading		Load JPG	☒
2	29/06/19 09:14	Chassis Number		Load JPG	☒
3	29/06/19 09:14	General View		Load JPG	☒
4	29/06/19 09:14	General View		Load JPG	☒
5	29/06/19 09:14	General View		Load JPG	☒
6	29/06/19 09:14	General View		Load JPG	☒
7	29/06/19 09:14	General View		Load JPG	☒
8	29/06/19 09:14	General View		Load JPG	☒
9	29/06/19 09:14	General View		Load JPG	☒
10	29/06/19 09:14	General View		Load JPG	☒
11	29/06/19 09:14	General View		Load JPG	☒
12	29/06/19 09:14	General View		Load JPG	☒
13	29/06/19 09:14	General View		Load JPG	☒
14	29/06/19 09:14	General View		Load JPG	☒
15	29/06/19 09:14	General View		Load JPG	☒
16	29/06/19 09:14	General View		Load JPG	☒
17	29/06/19 09:14	General View		Load JPG	☒
18	29/06/19 09:14	General View		Load JPG	☒
19	29/06/19 09:14	General View		Load JPG	☒
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28	29/06/19 09:14	General View		Load JPG	☒
29	29/06/19 09:14	General View		Load JPG	☒
30	29/06/19 09:14	Reinspection Photo		Load JPG	☒
31	29/06/19 09:14	Reinspection Photo		Load JPG	☒
32	29/06/19 09:14	Reinspection Photo		Load JPG	☒
33	29/06/19 09:14	Reinspection Photo		Load JPG	☒
34	29/06/19 09:14	Reinspection Photo		Load JPG	☒
35	29/06/19 09:14	Reinspection Photo		Load JPG	☒
36	29/06/19 09:14	Reinspection Photo		Load JPG	☒
37	29/06/19 09:14	Reinspection Photo		Load JPG	☒

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	29/06/19 09:14	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/18 15:41	EMAIL FROM III DD 27112018	 Load PDF	
2	28/11/18 15:41	TP GIA REPORT	 Load PDF	
3	28/11/18 15:41	ESTIMATE & LTA SEARCH	 Load PDF	
4	30/11/18 15:33	TP ESTIMATE- MARKED	 Load PDF	
5	25/06/19 11:34	WORKSHOP INVOICE	 Load PDF	
6	25/06/19 11:34	RENTAL RECEIPT	 Load PDF	
7	25/06/19 11:34	LTA SEARCH	 Load PDF	
8	25/06/19 11:34	LOD	 Load PDF	
9	17/07/19 11:27	DISCHARGE VOUCHER	 Load PDF	
10	17/07/19 11:27	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	29/11/18 09:02	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18021471/R1PB3Q2

Date: 17/07/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SJP3167E

Insured Vehicle No: SH9563R

Date of Loss: 26/11/2018

Nature of Claim: TP

Claim No: MCT18110831

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJP3167E

Make & Model: MAZDA 3, 1.6 (A)

Engine No: Z6760535

Reg. Date: 19/03/2009 (Man. Year: 2008)

Chassis No: JM6BK106280449609

Colour: Grey

Odometer: 207827 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Davanti 6 mm

Rear Left Side:

Davanti 6 mm

Front Right Side: Davanti 6 mm

Rear Right Side:

Davanti 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,052.36	1,597.36	455.00	22.17
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,850.00	1,520.00	330.00	17.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,902.36	3,117.36	785.00	20.12
Approved Total (Overridden) (S\$)		2,450.00		
(S\$)	3,902.36	2,450.00	1,452.36	37.22
+ GST 7.00/7.00% (S\$)	273.17	171.50	101.67	37.22
Nett Amount (S\$)	4,175.53	2,621.50	1,554.03	37.22
+ Car Rental (7.0 x S\$100.00/day + 7.00% GST) (S\$)		749.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		3,377.99		

INSPECTION

Date of Assignment: 27/11/2018

Date Inspected: 29/11/2018 Inspected At:

Falcon-Air Auto Services Pte Ltd (Pandan)
No 8 Pandan Loop
Singapore

Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 25 Jun 2019)
Parts: 144	MAZDA 3 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJP3167E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID LOGO	Necessary	42.50 FL	*42.50 FL
2	1		*BOOTLID EMBLEM MAZDA 3	Necessary	47.50 FL	*47.50 FL
3	1		*REAR BUMPER	Deformed	685.00 FL	*685.00 FL
4	1		*REAR BUMPER SIDE RETAINER	Necessary	32.50 FL	*32.50 FL
5	1		*RH REAR FENDER UNDERSHIELD	Deformed	55.00 FL	*55.00 FL
6	1		*REAR END PANEL	Bent	401.00 FL	*401.00 FL
7	1		*BOOTLID EMBLEM SP	Not Necessary	50.00 FL	*- FL
8	1		*RH REAR FENDER AIRDUCT	Deformed	58.20 FL	*58.20 FL
9	1		*RH TAILLAMP	Serviceable	65.00 FS	*- FS
10	1		*REAR NUMBER PLATE	Cracked	40.00 FS	*40.00 FS
11	1		*REVERSE SENSOR	Necessary	200.00 FS	*200.00 FS
12	1		*RH REAR BUMPER SPOILER	Deformed	650.00 FS	*300.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,326.70	1,861.70
- List Item Discount on L Items 20.00/20.00% (S\$)	274.34	264.34
Total Parts (S\$)	2,052.36	1,597.36

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE/REPLACE REVERSE SENSOR & CHECK WIRING	New	100.00	40.00
2	SPRAY PAINTING ON ACCIDENT DAMAGED AREAS INNER /OUTER	New	900.00	800.00
3	TO RUST PROOF ON ACCIDENT DAMAGED PARTS	New	150.00	80.00
4	TO CUT OUT REWELD REAR END PANEL,REPAIR RH REAR FENDER INNERREAR CHASSIS INCLUDE KNOCKING & REPLACEMENT OF PARTS	New	700.00	600.00
Gross Labour Cost (\$\$)			1,850.00	1,520.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >