

INSURANCE

INS. CASE OWNER:

CC 4/AIG1802

LKK  
IDAC

Surveyor:

Rasul Karrah

DOI:

ASSIGNMENT

3/12/18

Date / Time:

17/11/18

Registered in Merimen:

18/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SM 7942E

Name of Insured:

DANIELA BIN SUHOD

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

20/11/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

SUHOD BIN MOHAMAD

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

021118296254

Policy No.:

1700086522

Make / Model:

PIR

Place of Accident:

PIR

CI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SM 7942E

SLQ 59832

SJA 4144



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

DI



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Accord  
wsp  
IP



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

4/12/18  
LAT

SLQ 59832-X

SM 7942E-X

3m cc. old lost.

OV SM

21/3/19

27/3/19

File to shu per to lose

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

After call Itr to OI:

SM 914V

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Approved / Unapproved) BOLA S/N No.

If NO in 28. Ass. Lia:

Repair Cost:

SS

3926.44

2813cc (001041)

Loss of Rental (LOR):

SS

( days )

Loss of Use (LOU):

SS

590.00

( days )

Loss of Income (LOI):

SS

( \$ x days )

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search:

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost:

SS

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

4518.44

Global Sum SS:

4510.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4510.00

Name 1:

Accord Auto Services

Name 2:

Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 3:

Payee 3: (Strike if N.A.)

SS

COPY SENT

15/11/18

\$222W

REF: AIG

## ASSIGNMENT

From: Date: 3/12/18

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLQ 5983J

at Workshop m/s

Accord Auto

of 10 AMK Ind. Park 2A #03-11

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

After 11 am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR. Sett: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lump Sum: 1-B1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS lups

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SLQ 5983J

Yr Regn:

07 17

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Prius (A)

CC

1797

Colour:

N. Black

A/C

Insured / Std / NI / NA

Sp Reading:

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Z VW 50

6080977

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Double Star

Front

Rear

R/Bal:

8

mm

R/Bal:

8

mm

L/Bal:

8

mm

L/Bal:

8

mm

D.O.A:

26/1/18

D.O.I:

3/12/18

Survey held at

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

8 151

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

4/12 File pass to Customer

11P \$ 3716.30 credit 14407.56 / 79%.

Date/Time: File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

5 + 20 = 25

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 4 December 2018 12:50 PM  
**To:** Md Noor, Norsiah (Norsiah.MdNoor@aig.com)  
**Subject:** <Request for OI Video>Your Ref: 6291183963SG

Your Ref: **6291183963SG**  
Our Ref: CC4/AIG18021469/pb3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SLU 7943E(OI)/ SLQ 5983Z(TP) / OTHERS ON 26/11/2018**

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Kp

# ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

## ESTIMATE

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way,

AIG Building #09-16

Singapore 079120

Attn: Motor Claims Department

Not Authored

Accident Report

3716.30

344843 5-klay

Date : 27/11/2018

Vehicle No : SLQ5983Z

Veh Make/Model : Toyota Prius Hybrid 1.8S

YOM : 2017

Chassis No : ZVW506080977

Date of Accident : 26/11/2018

No	Qty	Description	Amount S
<b>List Items:-</b>			
1	1	Bonnet	\$ 519.70
2	1	LH head lamp	\$ 1,850.60
3	1	RH head lamp	\$ 1,850.60
4	1	Front badge	\$ 129.70
5	1	Front grille (top)	\$ 260.80
6	1	Front grille (bottom)	\$ 149.70
7	1	Front bumper	\$ 419.80
8	1	Front bumper center seal	\$ 68.90
9	1	Front bumper number plate garnish	\$ 140.60
10	1	Front bumper sponge (top)	\$ 89.80
11	1	Front bumper sponge (bottom)	\$ 120.60
12	1	Front bumper reinforcement	\$ 468.70
13	2	Front bumper side retainer	\$ 159.60
14	1	Front bumper under cover	\$ 240.60
15	1	Support panel	\$ 1,280.60
16	1	Air-con condenser	\$ 1,080.60
17	1	Rear boot lid	\$ 1,050.45
18	1	Rear boot lid windscreen glass moulding	\$ 250.60
19	1	Rear boot lid cover (bottom)	\$ 850.60
20	1	Rear boot lid logo	\$ 79.80
21	1	Rear boot lid "hybrid" emblem	\$ 80.40
22	1	Rear boot lid "PRIUS" emblem	\$ 80.40
23	2	Rear boot lid stopper	\$ 99.40
24	1	Rear boot lid lock	\$ 410.60
25	1	Rear boot lid weatherstrip	\$ 269.70
26	2	Rear boot lid number plate lamp	\$ 481.20
27	1	LH Tail lamp	\$ 339.60
28	1	RH Tail lamp	\$ 339.60
29	1	Rear bumper	\$ 389.60
30	1	Rear bumper lid	\$ 340.60
<b>Balance b/f</b>			<b>\$ 13,893.45</b>

LKK Auto Consultants hence notify

the Reparer of the following:

• To resurvey before/after spray painting

• To display damaged part(s) during resurvey

• Parts prices are subject to confirmation

• Third party survey is on a "Without Prejudice" basis

• No illegal modification(s) is allowed

• Supplementary item(s) must be resurveyed and

is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature:

Date:

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10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

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78 Shenton Way,

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Veh Make/Model : Toyota Prius Hybrid 1.8S

YOM : 2017

Chassis No : ZVW506080977

Date of Accident : 26/11/2018

No	Qty	Description	Amount S
		Balance c/f	\$ 13,893.45
31	1	Rear bumper reflector (LH)	\$ 389.50
32	1	Rear bumper reflector (RH)	\$ 389.50
33	1	Rear bumper tow cover	\$ 60.80
34	2	Rear bumper side retainer	\$ 221.60
35	1	Rear bumper reinforcement	\$ 280.60
36	1	End panel	\$ 419.70
37	1	End panel top garnish	\$ 210.80
38	6	End panel top garnish clip	\$ 88.80
		<b>Total - List Item</b>	<b>\$ 15,954.75</b>
		<b>Less 25%</b>	<b>\$ 3,988.69</b>
		<b>Total</b>	<b>\$ 11,966.06</b>
		<b>Special Nett Items:-</b>	
1	1	Front number plate with holder	\$ 55.00
2	1	Rear number plate with holder	\$ 55.00
3	2	Rear reverse sensor	\$ 721.40
4	10	Front bumper clips	\$ 100.40
5	10	Rear bumper clip	\$ 96.00
6	1	Rear windscreen glass gum/sealant	\$ 80.00
7	1	Rear boot lid compartment sealant	\$ 150.00
		<b>Total - SN Item</b>	<b>\$ 1,257.80</b>
		<b>Balance b/f</b>	<b>\$ 13,223.86</b>

**ACCORD AUTO SERVICES PTE LTD**

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: [claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)

## ESTIMATE

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way,

ALG Building #09-16

Singapore 079120

Attn: Motor Claims Department

Date : 27/11/2018

Vehicle No : SLQ5983Z

Veh Make/Model : Toyota Prius Hybrid 1.8S

YOM : 2017

Classis No : ZVW506080977

Date of Accident : 26/11/2018

[illegible]

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**ACCORD AUTO SERVICES PTE LTD**

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: [claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)

## SUPPLEMENTARY

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way,

ALG Building #09-16

Singapore 079120

Attn: Motor Claims Department

Date : 03/12/2018

Vehicle No : SLO5983Z

Veh Make/Model : Toyota Prius Hybrid 1.8S

YOM: 2017

Chassis No : ZVW506080977

Date of Accident : 26/11/2018

[illegible]

# ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

## ESTIMATE

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way,

AIG Building #09-16

Singapore 079120

Attn: Motor Claims Department

Date :

27/11/2018

Vehicle No :

SLQ5983Z

Veh Make/Model :

Toyota Prius Hybrid 1.8S

YOM :

2017

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LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



# ACCORD AUTO SERVICES PTE LTD

10 Ang Mo Kio Industrial Park 2A

#03-11 AMK Autopoint Singapore 568047

Tel: 6481 9518 / 6481 9517 Fax: 6481 9516 email: claims@mycarworkshop.com.sg

## ESTIMATE

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way,

AIG Building #09-16

Singapore 079120

Attn: Motor Claims Department

Date : 27/11/2018

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Veh Make/Model : Toyota Prius Hybrid 1.8S

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Date of Accident : 26/11/2018

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6	1	Rear windscreen glass gum/sealant	\$ 80.00
7	1	Rear boot lid compartment sealant	\$ 150.00
		Total - SN Item	\$ 1,257.80
		Balance b/f	\$ 13,223.86



[> Back to OneMotoring](#)

## Enquire Transfer Fee

Vehicle No.:	SLQ5983Z
Vehicle Type:	Z10 - Private Hire (Chauffeur) Motor Car
Vehicle Attachment 1:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.85 CVT
Chassis No.:	ZVW506080977
Propellant:	Petrol-Electric
Engine No.:	2ZR8113070
Motor No.:	07WA17D03339
Engine Capacity:	1797 cc
Power Rating:	53.0 kW
Maximum Power Output:	90.0 kW ( 120 bhp)
Maximum Laden Weight:	1635 kg
Unladen Weight:	1360 kg
Year Of Manufacture:	2017
Original Registration Date:	17 Jul 2017
Lifespan Expiry Date:	-
COE Category:	E - Open - all except motorcycle
Quota Premium:	\$52,000.00
COE Expiry Date:	16 Jul 2027
Road Tax Expiry Date:	16 Jan 2019
PARF Eligibility Expiry Date:	16 Jul 2027
Inspection Due Date:	16 Jul 2020
Intended Transfer Date:	26 Nov 2018
CO2 Emission:	82.00 (g/km)
CEV/VES Rebate Utilised Amount:	\$23,400.00
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

The current road tax expiry is 16 Jan 2019. You may renew the road tax from 17 Oct 2018 with all pre-requisite(s) fulfilled. If the road tax is renewed after 16 Jan 2019, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

### Amount Payable (From 17 Jan 2019 to 16 Jul 2019)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
<b>Sub Total:</b>			<b>25.00</b>
Nett Road Tax Amount (After Offsetting Over Payment):	487.00	-	487.00
<b>Total Amount Payable:</b>			<b>512.00</b>

### Amount Payable (From 17 Jan 2019 to 16 Jan 2020)

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
<b>Sub Total:</b>			<b>25.00</b>
Nett Road Tax Amount (After Offsetting Over Payment):	974.00	-	974.00
<b>Total Amount Payable:</b>			<b>999.00</b>

You may print this page for reference.

[OK](#)
[Print](#)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18021469/pb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 28-11-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLU 7943E	Veh. Inspected	SLQ 5983Z	
Policy No.		Coverage (\$)	0.00	
Claim No		Excess (\$)	0.00	
Assign From		Assign Date	28/11/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	26/11/2018	Inspection Date		
Survey held at	ACCORD AUTO SERVICES PTE LTD 10 ANG MO KIO INDUSTRIAL PARK 2A AMK AUTO POINT #03-11 SINGAPORE 568047			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 6271 5133/6271 7433 FAX: 6274 5715  
GST Regn No: 201113141K

28 January 2019

## AIG Asia Pacific Insurance Pte Ltd

AIG Building  
78 Shenton Way #07-16  
Singapore 079120

Attn: Motor Claims Department

Dear Sirs,

### ACCIDENT INVOLVING VEHICLE: SLQ5983Z, SLU7943E and SJA4199K on 16.11.2018 Along PIE(Chan Nearby Toh Guan Exit.

We are the authorized repair workshop for the owner of motor vehicle no: **SLQ5983Z** which was involved in the captioned accident with your insured vehicle: **SLU7943E**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$	3,716.30
02) 7% GST	\$	260.14
03) Loss Of Use 5 days @ \$150	\$	750.00
04) 2 Days Pre-Repair	\$	200.00
05) GIA/LTA Search Fee	\$	2.00
		<u>4,928.44</u>

3926.44

80 x 6 = 480

We enclosed herewith the following documents to support the claims:-

- |                                  |                        |
|----------------------------------|------------------------|
| a) GIA Report                    | d) Letter Of Authority |
| b) Repair Statement AMK494       | e) GIA/LTA Search Fee  |
| c) Driver NRIC & Driving Licence |                        |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully

**ACCORD**  
AUTO SERVICES PTE LTD  
Celia Lai

Accord Auto Services Pte Ltd  
Tel: 6271 7433 / 9274 0999  
email: avclaims@mycarworkshop.com.sg



Kp: 2670 6590

Email: kamales17@gmail.com



my  
my. N  
ca. N  
Total. 1.

## Hsiao Tong (LKKAUTO)

---

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Monday, 11 March 2019 9:07 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Re: Your Ref: SLQ 5983Z \*Our Ref: CC4/AIG18021469/Kpb3 [ACCIDENT INVOLVING SLU 7943E(AIG)/ SLQ 5983Z/ OTHERS ON 26/11/2018]

Dear Hsiao Tong,

We refer your email as below.

Accept on your offer. Kindly let us have your DV.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Sun, Mar 10, 2019 at 9:23 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to revise offer at a global sum of \$4,510.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Sent:** Thursday, 21 February 2019 10:59 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: Your Ref: SLQ 5983Z \*Our Ref: CC4/AIG18021469/Kpb3 [ACCIDENT INVOLVING SLU 7943E(AIG)/ SLQ 5983Z/ OTHERS ON 26/11/2018]

Dear Hsiao Tong,

We refer to your email as below.

We regret to inform you not agree on your offer. Counter propose \$4,600.00 (all in).

Kindly advise.



Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Thu, Feb 7, 2019 at 3:40 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Your Ref: **SLQ 5983Z**

**Without Prejudice**

Our Ref: CC4/AIG18021469/Kpb3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SLU 7943E(AIG)/ SLQ 5983Z/ OTHERS ON 26/11/2018**

We refer to the above matter.

We propose settlement at a global sum of \$4,450.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18021469/Kpb3

05 DEC 2018

**DZULHAIRI BIN SUHOD**  
BLK 340 JURONG EAST AVENUE 1  
#08-1672  
SINGAPORE 600340

Dear Sir/Madam,

**ACCIDENT INVOLVING SLU 7943E / SLQ 5983Z/ OTHERS ON 26/11/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLQ 5983Z against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: SLG 51832, SLU 7943E and SLA 4191E on 26.11.2018  
Along PIE (Changi) Nearby Toh Guan Exit.

I/We, Apex Leasing Pte Ltd NRIC no. 201616961Z  
of \_\_\_\_\_

owner of motor vehicle no. SLG 51832 do hereby appoint **Accord Auto Services Pte Ltd**  
as my/ours authorised representation and \_\_\_\_\_

as my/ours solicitors to write, to negotiate and settle my/our claims against the other party/parties  
involved in the above mentioned accident. I/We, Apex Leasing Pte Ltd  
shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid  
**Accord Auto Services Pte Ltd** and such payment will be constitute a full and final discharge of my  
claims.

Signature of Owner

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **ACCORD AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,510.00** (Global Sum) for vehicle no. **SLQ 5983Z** that was damaged pursuant to the accident which occurred on **26/11/2018** (date) along **PIE (CHANGI) NEARBY TOH GUAN EXIT** involving vehicle no/s **SLU 7943E**.

This is pursuant to the inspection conducted on **03/12/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **APEX LEASING PTE LTD** (the third party claimant") of vehicle no. **SLQ 5983Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLQ 5983Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of March (month) 2019 (year)



Signed by appointed surveyor

**ACCORD**  
AUTO SERVICES PTE LTD

Signed by "the workshop" (with chop)

# ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3  
#01-80 SINGAPORE 159723  
TEL: 6271 5133/6271 7433 FAX: 6274 5715  
Co/GST Regn No: 201113141K

Date : 28 Jan 2019

AIG Asia Pacific Insurance Pte Ltd  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

Our Ref No : AMK494  
Insured : Apex Leasing Pte Ltd  
Insured NRIC : 201616961Z  
Make & Model : Toyota Prius Hybrid 1.8 S CVT  
DOA : 26.11.2018  
Claim Type : Third Party

## REPAIR STATEMENT

Re: Vehicle Registration No:

SLQ5983Z

Cost Of Repair	\$	3,716.30
7% GST	\$	260.14
	\$	<u>3,976.44</u>

Accord Auto Services Pte Ltd

**ACCORD**  
AUTO SERVICES PTE LTD



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-183912  
Date of Request: 27/11/2018

Your Ref No: Online Purchase

Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A #03-11  
AMK Auto Point  
Singapore 568047

Dear Sir/Madam,

Enquiry Date: 27/11/2018  
Enquiry By: Soe Jie Yi  
TP Vehicle No: SLU7943E  
Accident Date: 26/11/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLU7943E	AIG Asia Pacific Insurance Pte. Ltd.	11/12/2017-10/12/2019	65-6419-3000
SLU7943E	AIG Asia Pacific Insurance Pte. Ltd.	14/12/2017-13/12/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2018 <a href="#">Edit Reg</a>		27 Nov 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$53,716.30</b> <a href="#">Edit Estimates</a>	<b>\$53,716.30</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>














Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>DZULHAIRI BIN SUHOD</b> , ID: 587100648								
Main Claimant:	<b>APEX LEASING PTE LTD</b> , Co. Reg. No.: 201616961Z								
Vehicle Reg. No.:	<b>SLQ5983Z</b>	Date of Loss:	26/11/2018 08:00 - :59 [16 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claims Type:	<b>TP / 6291183963SG</b>	Policy/Cover Note No.:	1700088522 (Comprehensive) Coverage: 14/12/2017 - 13/12/2019						
Vehicle Reg. No. (Insured):	<b>SLU7943E</b>	Policy No. (Claimant):	5082827526-02						
		Excess:							
Repairer:	<b>Accord Auto Services Pte Ltd (Bukit Merah)</b> BLK 1009 BUKIT MERAH LANE 3, #01-80, 159723 Bukit Merah - Tel:								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>MdNoor, Norsiah</b> ] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 07/12/2018]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SLQ5983Z (6291183963SG)  
[SLU7943E]  
TP  
APEX LEASING PTE LTD  
Nov 26 2018 8:00AM  
[DZULHAIRI BIN SUHOD]  
Accord Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span>View in Browser</span>		
Video														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print	
1	05/12/18 11:05	Video - Accident <small>From: OD - Reg. No: SLU7943E, Claimant: DZULHAIRI BEN SUHOD</small>													Load MP4		
Letters/Correspondences														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit		
Photos/Images														3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print	
1	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
2	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
3	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
4	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
5	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
6	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
7	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
8	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
9	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
10	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
11	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
12	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
13	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
14	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
15	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
16	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
17	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
18	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
19	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
20	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
21	05/12/18 08:19	General View													Load JPG	<input checked="" type="checkbox"/>	
22	05/12/18 08:19	Chassis Number													Load JPG	<input checked="" type="checkbox"/>	
23	07/02/19 15:37	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>	
24	07/02/19 15:37	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>	
25	07/02/19 15:37	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>	
26	07/02/19 15:37	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>	
27	07/02/19 15:37	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>	
28	07/02/19 15:37	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>	
29	07/02/19 15:37	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>	
30	07/02/19 15:37	Reinspection Photo													Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
31	07/02/19 15:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	07/02/19 15:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
33	07/02/19 15:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
34	07/02/19 15:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	07/02/19 15:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/18 15:34	EMAIL FROM AIG DD 27112018	 Load PDF	
2	28/11/18 15:34	NOTICE & GIA REPORT	 Load PDF	
3	04/12/18 19:27	TP ESTIMATE- MARKED	 Load PDF	
4	26/03/19 16:31	WORKSHOP INVOICE	 Load PDF	
5	26/03/19 16:31	AUTHORISATION TO ACT FORM	 Load PDF	
6	26/03/19 16:31	Release Voucher	 Load PDF	
7	26/03/19 16:31	GIA SEARCH	 Load PDF	
8	26/03/19 16:31	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/11/18 09:27	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLU7943E (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8
	SLQ5983Z (TP veh)		CVT (A)
Date of Accident:	26/11/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	19,846.50
Final Repair Cost	:	\$	4,510.00
Loss of Use	:	\$	6.00 days at \$90.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	4,510.00

**Is Third Party Workshop GIA Registered?** ☐ YES ☒ NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_100\_\_\_\_(%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_100\_\_\_\_(%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Accord Auto Services Pte Ltd	:	\$ 4,510.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

26 Mar  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18021469/KPB3Q2

Date: 26/03/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700088522  
**Claimant Vehicle No :** SLQ5983Z **Insured Vehicle No :** SLU7943E  
 Date of Loss: 26/11/2018 Nature of Claim: TP Claim No: 6291183963SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLQ5983Z**  
 Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A) Engine No: 2ZR8113070  
 Reg. Date: 17/07/2017 (Man. Year: 2017) Chassis No: ZVW506080977  
 Colour: Metallic Black Odometer: 0 km  
 Engine Capacity: 1797 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Double Star 8 mm Rear Left Side: Double Star 8 mm  
 Front Right Side: Double Star 8 mm Rear Right Side: Double Star 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,648.13	2,226.30	11,421.83	83.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,900.00	1,490.00	3,410.00	69.59
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>18,548.13</b>	<b>3,716.30</b>	<b>14,831.83</b>	<b>79.96</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,298.37</b>	<b>260.14</b>	<b>1,038.23</b>	<b>79.96</b>
<b>Nett Amount (S\$)</b>	<b>19,846.50</b>	<b>3,976.44</b>	<b>15,870.06</b>	<b>79.96</b>
<b>+ Loss of Use (6.0 x S\$90.00/day) (S\$)</b>		<b>540.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>4,518.44</b>		
<b>Global Sum Settlement (S\$)</b>		<b>4,510.00</b>		

### INSPECTION

Date of Assignment: 27/11/2018  
 Date Inspected: 03/12/2018 Inspected At: 10 ANG MO KIO INDUSTRIAL PARK 2A  
 AMK AUTO POINT #03-11  
 SINGAPORE 568047

Repairer: Accord Auto Services Pte Ltd  
(Bukit Merah)

Estimated Period of Repair: 5.0 days

---

**Adjuster:** KENNETH KONG

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Repair	519.70 FL	*- FL
2	1		*LH HEAD LAMP	Serviceable	1,850.60 FL	*- FL
3	1		*RH HEAD LAMP	Serviceable	1,850.60 FL	*- FL
4	1		*FRONT BADGE	Serviceable	129.70 FL	*- FL
5	1		*FRONT GRILLE (TOP)	Cracked	260.80 FL	*260.80 FL
6	1		*FRONT GRILLE (BOTTOM)	Cracked	149.70 FL	*149.70 FL
7	1		*FRONT BUMPER	Buckled	419.80 FL	*419.80 FL
8	1		*FRONT BUMPER CENTER SEAL	Serviceable	68.90 FL	*- FL
9	1		*FRONT BUMPER NUMBER PLATE GARNISH	Cracked	140.60 FL	*140.60 FL
10	1		*FRONT BUMPER SPONGE (TOP)	Serviceable	89.80 FL	*- FL
11	1		*FRONT BUMPER SPONGE (BOTTOM)	Cracked	120.60 FL	*120.60 FL
12	1		*FRONT BUMPER REINFORCEMENT	Repair	468.70 FL	*- FL
13	2		*FRONT BUMPER SIDE RETAINER	Distorted	159.60 FL	*159.60 FL
14	1		*FRONT BUMPER UNDER COVER	Serviceable	240.60 FL	*- FL
15	1		*SUPPORT PANEL	Repair	1,280.60 FL	*- FL
16	1		*AIR-CON CONDENSER	Serviceable	1,080.60 FL	*- FL
17	1		*REAR BOOT LID	Repair	1,050.45 FL	*- FL
18	1		*REAR BOOT LID WINDSCREEN GLASS MOULDING	Not Necessary	250.60 FL	*- FL
19	1		*REAR BOOT LID COVER (BOTTOM)	Serviceable	850.60 FL	*- FL
20	1		*REAR BOOT LID LOGO	Not Necessary	79.80 FL	*- FL
21	1		*REAR BOOT LID HYBRID EMBLEM	Not Necessary	80.40 FL	*- FL
22	1		*REAR BOOT LID PRIUS EMBLEM	Not Necessary	80.40 FL	*- FL
23	2		*REAR BOOT LID STOPPER	Serviceable	99.40 FL	*- FL
24	1		*REAR BOOT LID LOCK	Repair	410.60 FL	*- FL
25	1		*REAR BOOT LID WEATHERSTRIP	Serviceable	269.70 FL	*- FL
26	2		*REAR BOOT LID NUMBER PLATE LAMP	Serviceable	481.20 FL	*- FL
27	1		*LH TAIL LAMP	Serviceable	339.60 FL	*- FL
28	1		*RH TAIL LAMP	Serviceable	339.60 FL	*- FL
29	1		*REAR BUMPER	Bent	389.60 FL	*389.60 FL
30	1		*REAR BUMPER LID	Bent	340.60 FL	*340.60 FL
31	1		*REAR BUMPER REFLECTOR (LH)	Serviceable	389.50 FL	*- FL
32	1		*REAR BUMPER REFLECTOR (RH)	Serviceable	389.50 FL	*- FL
33	1		*REAR BUMPER TOW COVER	Missing	60.80 FL	*60.80 FL
34	2		*REAR BUMPER SIDE RETAINER	Serviceable	221.60 FL	*- FL
35	1		*REAR BUMPER REINFORCEMENT	Bent	280.60 FL	*280.60 FL
36	1		*END PANEL	Repair	419.70 FL	*- FL
37	1		*END PANEL TOP GARNISH	Serviceable	210.80 FL	*- FL
38	6		*END PANEL TOP GARNISH CLIP	Not Necessary	88.80 FL	*- FL
39	1		*FRONT NUMBER PLATE WITH HOLDER	Cracked	55.00 FS	*45.00 FS
40	1		*REAR NUMBER PLATE WITH HOLDER	Serviceable	55.00 FS	*- FS
41	2		*REAR REVERSE SENSOR	Dented	721.40 FS	*200.00 FS
42	10		*FRONT BUMPER CLIPS	Necessary	100.40 FS	*50.00 FS
43	10		*REAR BUMPER CLIP	Necessary	96.00 FS	*50.00 FS
44	1		*REAR WINDSCREEN GLASS GUM/SEALANT	Not Necessary	80.00 FS	*- FS
45	1		*REAR BOOT LID COMPARTMENT SEALANT	Not Necessary	150.00 FS	*- FS
46	1		*REAR LH BUMPER COVER	Mtg Distorted	565.69 FL	*185.70 FL

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (S\$) 17,778.24 2,853.40

- List Item Discount on L Items 25.00/25.00% (S\$) 4,130.11 627.10

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Total Parts (S\$)					13,648.13	2,226.30

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	SPRAY PAINTING ON ALL AFFECTED AREA	New	1,500.00	800.00
2	LABOUR REMOVE/REFIX ACCIDENT DAMAGES PARTS TO KNOCK ,JACK ,CUT WELD AND REALIGN ACCIDENT AFFECTED AREA	New	1,650.00	600.00
3	TO APPLY ANTI RUST TREATMENT	New	250.00	0.00
4	TO CHECK WIRING SYSTEM & LIGHT	New	100.00	40.00
5	TO CHECK & ADJUST WHEEL ALIGNMENT	New	120.00	0.00
6	TO REMOVE AND REPLACE REVERSE SENSOR	New	120.00	50.00
7	TO REMOVE AND REINSTALL REAR WINDSCREEN GLASS TO ASSIST ON REPAIR	New	150.00	0.00
8	TO CHECK AND TEST REAR BOOT LID WATER LEAKING	New	80.00	0.00
9	TO REMOVE AND REPLACE /REINSTALL REAR BOOT LID INNER COMPARTMENT ,MECHANISM AND ASSY	New	250.00	0.00
10	TO REMOVE/REINSTALL AIRCON CONDENSER ,RADIATOR AND TOP-UP COOLANT,AIRCON GAS & ETC ,FOR FACILITATE REPAIR	New	180.00	0.00
11	TO REALIGN AND ADJUST FRONT MAIN CHASSIS	New	250.00	0.00
12	UPHOLSTERY DETAILS CLEANING	New	250.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>4,900.00</b>	<b>1,490.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >