

INS. CASE OWNER: Chit Jan CC 3 /AIG1802 1460, 1460, 1460 LKK
IDAC:

Surveyor: Ramon DOI: 26/11/18 Date / Time: 10/11/18
Registered in Meritum: 28/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SLV 8406E

Name of Insured: Ng Henry Tee

Insured Tel No.: HP: 20/11/18

Excess See II :SS D.O.A: 20/11/18

Is driver the owner? (YES / NO) NO Nature of Accident: DRUNKEN RD IN FRONT OF

If NO, Driver Name / Age: Ng Henry Kelly

Driver Tel No.: (V/L: YES / NO)

Claim No.: 980626068156

Policy No.: 70122214-01

Make / Model: Kia

Place of Accident: DRUNKEN RD IN FRONT OF

Death Certificate

OI GIA REPORT: YES / NO: YES TP GIA REPORT: YES / NO: YES

Insured Liability: Final ? Yes / No

SLV 765X



INSRS:
WSP:
Tel:
Liability:
RMKS:

SMRT



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time	STAGE	DATE / PIC
<u>4/11/18</u>	Non-Reporting 1st (1st):	
<u>4/11/18</u>	Non-Reporting 1st (2nd):	
<u>4/11/18</u>	Non-Reporting 1st (Final):	
<u>4/11/18</u>	Notification 1st (if non-pickup):	
<u>4/11/18</u>	Call OE: <u>8/11/18</u>	
<u>4/11/18</u>	After call 1st to OE:	
<u>4/11/18</u>	Documentation Check List: Handler Typist	
<u>4/11/18</u>	Notification 1st (if non-pickup):	
<u>4/11/18</u>	After call 1st to OE:	
<u>4/11/18</u>	Authorisation To Act:	
<u>4/11/18</u>	Release Voucher:	
<u>4/11/18</u>	Final Repair Bill:	
<u>4/11/18</u>	Car Rental Invoice:	
<u>4/11/18</u>	Towing Invoice:	
<u>4/11/18</u>	LTA / GIA:	
<u>4/11/18</u>	Medical Bill:	
<u>4/11/18</u>	PIR:	
<u>4/11/18</u>	Mandate/Reject Instruction:	
<u>4/11/18</u>	LOD:	
<u>4/11/18</u>	Payment Breakdown Form:	
<u>4/11/18</u>	Post-Repair Photos:	
<u>4/11/18</u>	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	<u>45</u>	<u>SS 850</u>	<u>(3 days) Reduction: 69%</u>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	<u>100</u>	(Agreed / Assessed) BOLA S/N No: <u>27</u>	If NO or B 28, Ass. Lia:
Repair Cost:	<u>SS 850</u>		<u>Front to rear</u>
Loss of Rental (LOR):	<u>SS 686.94</u>	<u>(6 days) x \$ 114.49</u>	<u>14/12/19</u>
Loss of Use (LOU):	<u>SS 50</u>	<u>(5 - 1 days)</u>	
Loss of Income (LOI):	<u>SS 50</u>	<u>(5 - 1 days)</u>	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>		[Tick only one]	
GIA/LTA Search:	<u>SS 7.00</u>		
Medical:	<u>SS -</u>		
Disbursement:	<u>SS -</u>	(e.g. Tow/ Independent)	
Legal Cost:	<u>SS -</u>		
Total:	<u>SS 1,593.94</u>	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	<u>SS 1,593.00</u>	Name 1: <u>SMRT TAXIS</u>	<u>PTELTD</u>
Payee 2: (Strike if N.A.)	<u>SS -</u>	Name 2:	
Payee 3: (Strike if N.A.)	<u>SS -</u>	Name 3:	

PROBAC *Pass*

REF:

ASSIGNMENT

From: Date: **26/11/18**

Veh No: **SHB 765X** Yr Reg: **2014 DEC**

Estimated Cost:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Car / Prime Mover /

OD TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No: **SHB 765X**

Make: **TOYOTA PRIMS 1-8 A** G/C **1798**

at Workshop n/s:

Colour: **MAKON** A/C: Insured / Std / NI / NA

of **1 Kaki Bkt Ave 6 # 01-58**

Sp. Reading: **-** T/Radio: Insured / Std / NI / NA

Insured

Eng/No:

Policy No.

C/No: **3T0KN36U305753496**

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

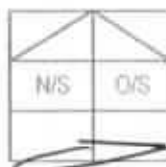
Make of Veh:

Mod: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size: F: **195/65R15**
R: **195/65R15**

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **FALKEN**

Bal. or Market Value:

Front: Rear

IDAC Accident Rpt: Consistent? : Yes or No

R/Bal. **5** mm R/Bal. **5** mm

GIA / PR Seen: Consistent? : Yes or No

L/Bal. **5** mm L/Bal. **5** mm

Est. Repairs: **3** days Res: Yes or No

D.O.A. **20/11/18** D.O.I. **26/11/18**

Lump Sum: % 3 Val: Yes or No

Survey held at **SMART**

CA / REV / REP. / 24 HRS **1 up**

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Vehicle: IN / OUT

Date: Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

11/18/2090

(LIS 850 / Red \$1,933.61 / 69%.)

AKG

3 days + 3 PPS = 6 days

SLL 8406E

Date/Time: File Past to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

Survey Fee:

2)

Add Fee: ☐ Site Insp \$

Transportation:

☐ Interview \$

☐ 3 x PPS \$

☐ Tech. Invs \$

☐ Photo

☐ Weekend \$

☐ Others

Report Format :

Lump Sum / L.B.I. (\$

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

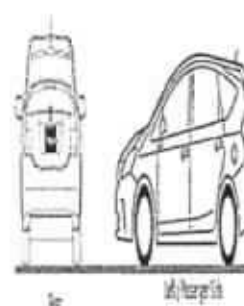
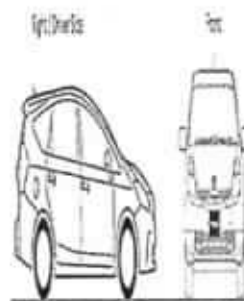
TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R



Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18021460/R1fb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 28-11-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLL 8406E	Veh. Inspected	SHB 765X	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	28/11/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	20/11/2018	Inspection Date	26/11/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Section A - Accident Details

Registration Number	SHB765X
Case Reference Number	TAX/11/18/2090
Registration Date	10/12/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	YEO KHEE SENG
Type of Accident	Head to Rear
Accident Date and Time	20/11/18 8:08 PM
Accident Reported Date and Time	21/11/18 9:21 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24088657
Special Instruction to ARC, if any	TOS/AIG - LKK
Prepared Date and Time	22/11/18 4:04 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$150.00
Total Spray Cost	\$738.00	\$300.00
Total Spare Part Cost	\$1,447.61	\$363.42
Total Other Cost	\$260.00	\$60.00
TOTAL COST	\$2,783.61	\$873.42
Lump Sum Total	\$2,800.00	\$850.00 (L/S)
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Tuck Foo Kok	RASUL (LKK) / AIG
ARC / Surveyor Sign Off Date	28/11/2018 9:20 AM	26/11/2018 4:34 PM
Signature		
Remarks	Initial = 3 days Request number of days to extend 1 day	resurvey after repair / lump sum.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1812-0508	Invoice Number	
Quotation Date	25.12.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$338.00	\$150.00
Total Labour	\$338.00	\$150.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY BUMPER BEAM	\$180.00	\$100.00
Total Spray Painting & Panel Beating	\$738.00	\$300.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$60.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$260.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.50	100.00	\$0.00	Replace	Repair
		52161-16018	BUMPER CLIPS	0.00	\$1.61	0.00	\$0.00	Replace	Not Given
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.50	0.00	\$0.00	Replace	Check
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.50	0.00	\$0.00	Replace	Check
		89997-30572	ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Check
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Check
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
		76881-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Check
		52575-47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given
		52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given
Total					\$1,761.01		\$120.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace
Total					385.70		334.28		

454.28

- 20%

363.42

+ 150.00

+ 360.00

873.42

45 \$ 850/-

3 days

BT Shorted



Case Details

Case Reference Number : TAX/11/18/2090
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHB765X

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-4635-ID
 Assigned By : B. Thiyai Nayagi

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 20/11/2018 12:08 PM
 Vehicle Age(In Months) : 47

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval		
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	0	Repair
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	0	0	Not Give
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.50	139.50	25.00	104.70	Replace	0	0	Check
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.50	139.50	25.00	104.70	Replace	0	0	Check
One Time Key In	Main			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	157.40	10.00	141.66	Replace	0	0	Check
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Check
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace

Total Spare Part Cost 1,475.24

Surveyor Total 120.00

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 1,180.19

Final Sur Total 96.00

SMRT Recommendation

Surveyor Approval

SOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Check *
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give *
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	0	0	Not Give *
Total Spare Part Cost									1,475.24		Surveyor Total	120.00	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20	
Final Spare Part Cost									1,180.19		Final Sur Total	96.00	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR REAR PORTION	338.00	150	
Total:		338.00	150.00	

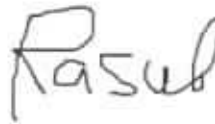
Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	378.00	200	
2	TO RESPRAY BUMPER BEAM	180.00	0	
Total:		558.00	200.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	
2	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60	
3	TO WASH AND VACUUM	60.00	0	
Total:		260.00	60.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
- Total Spare Part Detail	1,180.19	96.00
Total Labour Cost	338.00	150.00
Total Spray Painting	558.00	200.00
Other	260.00	60.00
Overall Total	2,336.19	506.00
Lump Sum Repair Option	-	-
Lump Sum Total	2,336.00	506.00
Surveyor Approved Amount		506.00
No of Repair Days*	3	2
Remarks	-	resurvey after repair / lump sum
Surveyor Name		Rasul
Signature		
Survey Date	26/11/2018	<input type="button" value="Save"/> <input type="button" value="Clear"/>

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 9 April 2019 3:41 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: URGENT / REMINDER Re: Accident on 20/11/2018 involving SHB 765X & SLL 8406E (your insured) Our Ref: TAX/11/18/2090/lg

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC3/AIG18021460/R1fb3
Your Ref: TAX/11/18/2090/lg

Dear Lee Gek,

We refer to above matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement at global sum of **\$1,310.00**(all in) on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 17 April 2019 3:11 PM
To: Poh Kin (LKKAuto)
Cc: Admin A
Subject: URGENT / REMINDER Re: Accident on 20/11/2018 involving SHB 765X & SLL 8406E (your insured) Our Ref: TAX/11/18/2090/lg
Attachments: img-417135616-0001.pdf

Dear Poh Kin,

Your offer of \$1,310.00 is unacceptable.

We have checked with our workshop and they confirmed that our taxi was surveyed by Rasul on 26/11/18 (please refer to the attachment). No records of any survey done by Naz on 23/11/18. Finalisation is also done by Rasul.

We are prepared to accept a global sum of \$1,730.00 as follows:-

Cost of Repair	\$850.00
Loss of Rental	\$801.43 (**7 days x \$114.49)
Loss of Income	\$75.00 (1.5 days x \$50.00)
LTA Search Fee	\$7.00
Total	\$1733.43

Rounded up to a global sum of \$1,730.00.

Please reconsider your offer and let us hear from you soon. Thanks.

** 3 working days + 4 days of delay (we notified your office of PRS on 23/11/18 at 8.22am and our taxi was surveyed on 26/11/18 at 4.34pm).

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: 09/04/2019 15:41
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: URGENT / REMINDER Re: Accident on 20/11/2018 involving SHB 765X & SLL 8406E (your insured) Our Ref: TAX/11/18/2090/lg
Importance: High

'WITHOUT PREJUDICE'

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 6 September 2019 4:29 PM
To: 'Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)'
Cc: Admin A
Subject: RE: URGENT / REMINDER Re: Accident on 20/11/2018 involving SHB 765X & SLL 8406E (your insured) Our Ref: TAX/11/18/2090/lg

Tracking:	Recipient	Delivery
	'Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)'	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 6/9/2019 4:29 PM
	olivialau@lkkauto.com	Delivered: 6/9/2019 4:29 PM
	shupeil@lkkauto.com	Delivered: 6/9/2019 4:29 PM

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.

We propose settlement at global sum of **\$1,479.00(all in)** on this matter.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 17 April 2019 3:11 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: URGENT / REMINDER Re: Accident on 20/11/2018 involving SHB 765X & SLL 8406E (your insured) Our Ref: TAX/11/18/2090/lg

Khanchna (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 12 September 2019 11:22 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: Re: Accident on 20/11/2018 involving SHB 765X & SLL 8406E (your insured) Our Ref: TAX/11/18/2090/lg

Dear Khanchna,

Your offer of \$1,479.00 is unacceptable. In a final gesture to resolve the matter, we are prepared to accept a global sum of \$1,700.00 (LOR at 7 days - 3 + 4 days delay).

Please reconsider your offer and let us hear from you soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: 06/09/2019 16:29
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: URGENT / REMINDER Re: Accident on 20/11/2018 involving SHB 765X & SLL 8406E (your insured) Our Ref: TAX/11/18/2090/lg

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.

We propose settlement at global sum of **\$1,479.00(all in)** on this matter.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 24 September 2019 4:23 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: Accident on 20/11/2018 involving SHB 765X & SLL 8406E (your insured) Our Ref: TAX/11/18/2090/lg

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.

We propose settlement at global sum of **\$1,593.00(all in)** on this matter.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 12 September 2019 11:22 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Accident on 20/11/2018 involving SHB 765X & SLL 8406E (your insured) Our Ref: TAX/11/18/2090/lg

Dear Khanchna,

Your offer of \$1,479.00 is unacceptable. In a final gesture to resolve the matter, we are prepared to accept a global sum of \$1,700.00 (LOR at 7 days - 3 + 4 days delay).

Please reconsider your offer and let us hear from you soon. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Tuesday, 8 January 2019 12:22 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 20/11/2018 involving SHB 765X & SLL 8406E (your insured)
Our Ref: TAX/11/18/2090/lg
Attachments: 11 18 2090 - LOD.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$850.00
Loss of Rental	\$973.16 (8.5 days x \$114.49)
Loss of Income	\$90.00 (**1.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$1920.16

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Vehicle attachment history

Please let us have your offer soon. Thanks.

** our hirer took a courtesy taxi on 23/11/18 at 3.26pm (please refer to the vehicle attachment history).

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18021460/R1kb3

08th March 2019

NG CHENG TEE

Apt Blk 139 Bishan Street 12
#04-478
Singapore 570139

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING NOS. SLL8406E AND SHB765X ALONG ORCHARD ROAD IN FRONT OF PLAZA SINGAPURA ON 20.11.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the video footage, accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

AUTHORISATION TO ACT

We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHB 765X** (vehicle no.) hereby authorize **SMRT Automotive Services Pte Ltd** ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. **SLL 8406E** was damaged pursuant to the accident which occurred on **20/11/2018** (date) along **Orchard Road in front of Plaza Singapura** (location) involving vehicle no/s. **SHB 765X** ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 (day) of Oct (month) 2019 (year)



Signed by "the third party claimant"
(with company stamp if applicable)



Signed by "the workshop"
(with company stamp)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,593.00 (Global Sum) for vehicle no. SHB765X that was damaged pursuant to the accident which occurred on 20/11/2018 (date) along ORCHARD ROAD IN FRONT OF PLAZA SINGAPURA (location) involving vehicle no/s SLL8406E.

This is pursuant to the inspection conducted on 26/11/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB765X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB765X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of Oct (month) 2019 (year)



M R B

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice


GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV181200519
Date : 26.12.2018
Vehicle No. : SHB765X
Your Ref No. : TAX/11/18/2090
Our Ref No. : 24098857
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	850.00
GRAND TOTAL					\$ 850.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 20.11.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/18/2090

From: SMRT Taxis Pte Ltd

Date: 03/12/2018

ACCIDENT INVOLVING SHB 765X & SLL 8406E ON 20/11/2018 ALONG ORCHARD ROAD

This is to confirm that the daily rental rate for SHB 765X is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/11/2018
Accident End Date : 12/12/2018

Date Generated : 13/12/2018
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAXU11/18/2090	SHB3765X	SMRT Taxi Pte Ltd	TOYOTA	PROUS	24098857	22/11/2018 10:00 AM	30/11/2018 1:52 PM

1 of 1 100% Find | Next

Select a format Export



3 December 2018

SMRT TAXIS PTI

Woodlands Industrial Park
Singapore
Tel : 65 647
Fax : 65 636
www.smrt.

Vehicle Attachment History of YEO KHEE SENG (S6944903D)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHB765X	TOYOTA	PRIUS	MAIN	23/10/2018 02:30 PM		
SHC4514Y	TOYOTA	PRIUS	COURTESY	23/11/2018 03:26 PM	30/11/2018 05:15 PM	

Page

Enquire Transaction History

Transaction History Details

Log Date/Time:	22 Nov 2018 / 12:37:40	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLB8406E	Channel:	External Agency
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Business Transaction Reference No.:	20181122123740690400
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 20 Nov 2018 20:08:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Nov 2018 Edit Reg		26 Nov 2018 00:00 Edit Adj Rpt	\$850.00 Edit Estimates	\$850.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	NG CHENG TEE, ID: 50133705Z								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHB765X	Date of Loss:	20/11/2018 20:00 - :59 [47 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9806265681SG	Policy/Cover Note No.:	2100503224 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLL8406E	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 07/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents






*SHB765X (98062656815G)
[SLL8406E]
TP
SMRT TAXIS PTE LTD
Nov 20 2018 8:00PM
[NG CHENG TEE]
SMRT Automotive Services Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	13/02/19 15:08	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
2	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
3	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
4	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
5	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
6	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
7	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
8	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
9	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
10	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
11	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
12	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
13	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
14	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
15	13/02/19 15:08	General View		Load JPG	<input checked="" type="checkbox"/>
16	13/02/19 15:08	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
17	13/02/19 15:08	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
18	13/02/19 15:08	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
19	13/02/19 15:08	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
20	13/02/19 15:08	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
21	13/02/19 15:08	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
22	13/02/19 15:08	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
23	13/02/19 15:09	Reinspection Photo-after repair photo		Load JPG	<input checked="" type="checkbox"/>
24	13/02/19 15:09	Reinspection Photo-after repair photo		Load JPG	<input checked="" type="checkbox"/>
25	13/02/19 15:09	Reinspection Photo-after repair photo		Load JPG	<input checked="" type="checkbox"/>
26	13/02/19 15:09	Reinspection Photo-after repair photo		Load JPG	<input checked="" type="checkbox"/>
27	13/02/19 15:09	Reinspection Photo-after repair photo		Load JPG	<input checked="" type="checkbox"/>
28	13/02/19 15:09	Reinspection Photo-after repair photo		Load JPG	<input checked="" type="checkbox"/>
29	13/02/19 15:09	Reinspection Photo-after repair photo		Load JPG	<input checked="" type="checkbox"/>
30	13/02/19 15:09	Reinspection Photo-after repair photo		Load JPG	<input checked="" type="checkbox"/>
31	13/02/19 15:09	Reinspection Photo-after repair photo		Load JPG	<input checked="" type="checkbox"/>
32	13/02/19 15:09	Reinspection Photo-after repair photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	28/11/18 19:18	TP ESTIMATE- MARKED		Load PDF	
2	28/11/18 19:18	TP GIA REPORT		Load PDF	
3	11/10/19 14:49	LETTER TO OI		Load PDF	
4	24/10/19 09:43	WORKSHOP INVOICE		Load PDF	
5	24/10/19 09:43	AUTHORISATION TO ACT FORM		Load PDF	
6	24/10/19 09:43	Release Voucher		Load PDF	

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
7	24/10/19 09:43	RENTAL RECEIPT		Load PDF	
8	24/10/19 09:43	RENTAL MILEAGE		Load PDF	
9	24/10/19 09:43	LTA SEARCH		Load PDF	
10	24/10/19 09:43	LOD		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	29/11/18 10:05	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLL8406E (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB765X (TP veh)		
Date of Accident:	20/11/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,542.71
Final Repair Cost	:	\$	1,593.00
Loss of Use	:	\$	1.00 days at \$50.00 per day
Rental (if any)	:	\$	6 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,593.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 1,593.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

24 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18021460/R1KB3Q2

Date: 24/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100503224
 Claimant SHB765X Insured Vehicle No: SLL8406E
 Vehicle No: SHB765X
 Date of Loss: 20/11/2018 Nature of Claim: TP Claim No: 9806265681SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB765X
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR1461874
 Reg. Date: 10/12/2014 (Man. Year: 2014) Chassis No: JTDKN36U305753496
 Colour: Maroon Odometer: 0 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 5 mm Rear Left Side: Falken 5 mm
 Front Right Side: Falken 5 mm Rear Right Side: Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,206.71	454.28	1,752.43	79.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,336.00	510.00	826.00	61.83
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,542.71	964.28	2,578.43	72.78
Approved Total (Overridden) (S\$)		850.00		
Nett Amount (S\$)	3,542.71	850.00	2,692.71	76.01
+ Loss of Use (1.0 x S\$50.00/day) (S\$)		50.00		
+ Car Rental (6.0 x S\$114.49/day) (S\$)		686.94		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,593.94		
Global Sum Settlement (S\$)		1,593.00		

INSPECTION

Date of Assignment: 26/11/2018
 Date Inspected: 26/11/2018 Inspected At: 1 KAKI BKT AVE 6 #01-58
 Repairer: SMRT Automotive Services Pte Ltd (Woodlands)
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REINFORCEMENT REAR (DISC 25%)	Deformed	205.70 F	*154.28 F
2	1		*SENSOR REVERSE (SN)	Shorted	180.00 F	*180.00 F
3	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
4	1		*BUMPER REAR	Repair	458.60 F	*- F
5	1		*BUMPER LIP REAR	Serviceable	228.90 F	*- F
6	1		*BUMPER CLIPS	Not Necessary	1.61 F	*- F
7	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F
8	1		*ARM SUB-ASSY ,RR BUMPER LH	Not Necessary	139.60 F	*- F
9	1		*ARM SUB-ASSY ,RR BUMPER RH	Not Necessary	139.60 F	*- F
10	1		*ANTENNA ,ELECTRICAL LOWER REAR	Not Necessary	157.40 F	*- F
11	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
12	1		*BUMPER SIDE RETAINER RR/LH	Not Necessary	94.80 F	*- F
13	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F
Total Parts (\$\$)					2,206.71	454.28

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	338.00	150.00
2	SPRAY PAINT	New	738.00	300.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	60.00
5	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			1,336.00	510.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >