

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 9 July, 2019 11:04 AM
To: Sharon
Cc: Admin A; Lily Loi OW; Adeline Lim; Vic (LKKAUTO)
Subject: RE: FW: LOD - ACCIDENT INVOLVING SMF5156R & SGY567S ON 26/11/2018 (AIG) LKK REF CC6/AIG18021458/Kha3
Attachments: DV.pdf

Without Prejudice

Dear Sharon,

We refer to the subject matter.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, our principal is prepared to accept your counter proposed offer of **\$8,100.00 (all in)** to settle your client's claim.

Kindly chop and sign the attached DV then forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to **OPTIMA WERKZ PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Sharon [mailto:sharon@ow.sg]
Sent: Monday, 17 June, 2019 11:50 AM
To: Vic (LKKAUTO)
Cc: Admin A; Lily Loi OW; Adeline Lim
Subject: Re: FW: LOD - ACCIDENT INVOLVING SMF5156R & SGY567S ON 26/11/2018 (AIG) LKK REF CC6/AIG18021458/Kha3

Without Prejudice

Dear Vic,

Any update?

Please chase AIG to expedite on this matter.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

OPTIMA//WERKZ™ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

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On 25-May-19 5:17 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are currently in the midst of seeking mandate.

We will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Sharon [<mailto:sharon@ow.sg>]
Sent: Saturday, 25 May, 2019 2:48 PM
To: Vic (LKKAuto)
Cc: Admin A; Lily Loi OW; Adeline Lim
Subject: Re: FW: LOD - ACCIDENT INVOLVING SMF5156R & SGY567S ON 26/11/2018 (AIG) LKK REF CC6/AIG18021458/Kha3

Without Prejudice

Dear Vic,

We are not yet receive any response to date.

Kindly let us have your revise offer to close the case.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department
DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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On 08-Apr-19 5:23 PM, Sharon wrote:

Without Prejudice

Dear Vic,

Our client unable to accept your offer.

Our counter propose as follow:

COR \$7,652.17

LOR \$480.00 (8 days) - surveyor recommended 6 days + 1 down time + 1 weekend

LTA \$2.00

Total \$8,134.17

Hope we could resolved at \$8,100.00 for an amicable settlement.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

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On 08-Apr-19 4:24 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Sharon,

We refer to the subject matter.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer a global sum of **\$8,000.00 (all in)** to settle your client's claim.

If agreeable, kindly chop and sign the attached DV then **forward a copy to us (LKK)** for payment processing.

The above amount is to be made payable to **OPTIMA WERKZ PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Sharon [<mailto:sharon@ow.sg>]

Sent: Wednesday, 27 March, 2019 3:41 PM

To: Vic (LKKAuto)

Cc: Admin A; Lily Loi OW; Adeline Lim

Subject: Re: FW: LOD - ACCIDENT INVOLVING SMF5156R & SGY567S ON 26/11/2018 (AIG)

Without Prejudice

Dear Vic,

We are not yet receive any response to date.

Please let us have your offer to close this case as soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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On 26-Jan-19 2:11 PM, Sharon wrote:

Without Prejudice

Dear Vic,

Please let us have your proposed offer without further delay.

Thank you.

Best Regards,

Sharon Ten (Ms)

Claims Executive, Motor Claims

Department

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6868

F: +65 6452 9223

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On 02-Jan-19 8:54 AM, Shu Pei (LKKAuto) wrote:

Dear Sir / Madam,

Thank you for your email.

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Our respective case handler will look into the matter and revert to you in due course.

?

Please note that: -

LKK ref	Officer in charge	?
CC6/AIG18021458/Kha3	Vic	

?

To check availability of the case handler, you may contact the undersigned

?

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email:

shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue
1, #02-25 | S(408933)

?

From: Lily.loi@ow.sg

[<Lily.loi@ow.sg>](mailto:Lily.loi@ow.sg)

Sent: Monday, 31 December 2018
4:16 PM

To: Admin A [<admin-a@lkkauto.com>](mailto:admin-a@lkkauto.com); CS A Team [<cs-a@lkkauto.com>](mailto:cs-a@lkkauto.com)

Cc: 'Sharon' [<sharon@ow.sg>](mailto:sharon@ow.sg);
puitheng.chong@ow.sg;
hockkong.ong@ow.sg

Subject: LOD - ACCIDENT
INVOLVING SMF5156R & SGY567S
ON 26/11/2018 (AIG)

?

Our Ref????????? : SMF5156R /
TP#744

Your Ref????????? : SGY567S
(AIG)

?

Without Prejudice

Dear Officer-In-Charge,

We refer to the above
mentioned accident.?

We are claiming as below:

- Cost of Repair (incl. of GST
)????????????????????

S\$7,652.17

- Loss of

Use????????????????????
???????????????????? S\$880
(\$80.00 x 11 days)

- LTA/GIA Search

Fee????????????????????
????????? S\$2.00

Grand Total

????????????????????

????????????????????

S\$8,534.17

?

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

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Best Regards,

?

Lily Loi (Ms)

Claims Executive, Motor Claims
Department

D: +65 6481 1522 | F: +65 6481
1011

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