## Vic (LKKAuto)

From: Sharon <sharon@ow.sg>
Sent: Tuesday, 9 July, 2019 11:45 AM

To: Vic (LKKAuto)

Cc: Admin A; angela.tan@ow.sg; Lily Loi OW; Adeline Lim

Subject: Re: FW: LOD - ACCIDENT INVOLVING SMF5156R & SGY567S ON 26/11/2018 (AIG)

LKK REF CC6/AIG18021458/Kha3

**Attachments:** 09072019113845.pdf

Without Prejudice

Dear Vic,

Enclosed the signed DV for your necessary action.

Thank you.

Best Regards,

### Sharon Ten (Ms.)

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 551 Upp Thomson Road Singapore 574415 www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

On 09-Jul-19 11:29 AM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Sharon,

Noted with thanks.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Sharon [mailto:sharon@ow.sg] **Sent:** Tuesday, 9 July, 2019 11:24 AM

To: Vic (LKKAuto)

Cc: Admin A; Lily Loi OW; Adeline Lim

Subject: Re: FW: LOD - ACCIDENT INVOLVING SMF5156R & SGY567S ON 26/11/2018 (AIG) LKK REF

CC6/AIG18021458/Kha3

Without Prejudice

Dear Vic,

Our client name should be Pei ChangWei.

Thank you.

Best Regards,

## Sharon Ten (Ms.)

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 551 Upp Thomson Road Singapore 574415

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

On 09-Jul-19 11:03 AM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Sharon,

We refer to the subject matter.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, our principal is prepared to accept your counter proposed offer of **\$8,100.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV then forward a copy to us (LKK) for payment processing.

The above amount is to be made payable to **OPTIMA WERKZ PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this email or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Sharon [mailto:sharon@ow.sg] Sent: Monday, 17 June, 2019 11:50 AM

To: Vic (LKKAuto)

Cc: Admin A; Lily Loi OW; Adeline Lim

Subject: Re: FW: LOD - ACCIDENT INVOLVING SMF5156R & SGY567S ON 26/11/2018

(AIG) LKK REF CC6/AIG18021458/Kha3

Without Prejudice

Dear Vic,

Any update?

Please chase AIG to expedite on this matter.

Thank you.

Best Regards,

#### Sharon Ten (Ms.)

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 551 Upp Thomson Road Singapore 574415

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

On 25-May-19 5:17 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that we are currently in the midst of seeking mandate.

We will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Sharon [mailto:sharon@ow.sg]
Sent: Saturday, 25 May, 2019 2:48 PM

To: Vic (LKKAuto)

Cc: Admin A; Lily Loi OW; Adeline Lim

Subject: Re: FW: LOD - ACCIDENT INVOLVING SMF5156R & SGY567S

ON 26/11/2018 (AIG) LKK REF CC6/AIG18021458/Kha3

Without Prejudice

Dear Vic,

We are not yet receive any response to date.

Kindly let us have your revise offer to close the case.

Thank you.

Best Regards,

## Sharon Ten (Ms.)

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 551 Upp Thomson Road Singapore 574415

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
Tel: (+65) 6484 9919 Fax: (+65) 6481 1011
Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

On 08-Apr-19 5:23 PM, Sharon wrote:

Without Prejudice

Dear Vic,

Our client unable to accept your offer.

Our counter propose as follow:

COR \$7,652.17 LOR \$480.00 (8 days) - surveyor recommended 6 days + 1 down time + 1 weekend LTA \$2.00 Total \$8,134.17

Hope we could resolved at \$8,100.00 for an amicable settlement.

Thank you.

Best Regards,

## Sharon Ten (Ms.)

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 551 Upp Thomson Road Singapore 574415

Tel: (+65) 6472 1313 Tel: (+65) 6484 9919 Tel: (+65) 6452 6868

Fax: (+65) 6472 2112 Fax: (+65) 6481 1011 Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

On 08-Apr-19 4:24 PM, Vic (LKKAuto) wrote:

Without Prejudice

Dear Sharon,

We refer to the subject matter.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer a global sum of **\$8,000.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV then **forward a** 

copy to us (LKK) for payment processing.

The above amount is to be made payable to **OPTIMA WERKZ PTE** LTD.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the email, all attachments and any copies thereof. Thank you.

From: Sharon

[mailto:sharon@ow.sg]

Sent: Wednesday, 27 March, 2019

3:41 PM

To: Vic (LKKAuto)

Cc: Admin A; Lily Loi OW; Adeline

Lim

Subject: Re: FW: LOD - ACCIDENT **INVOLVING SMF5156R & SGY567S** 

ON 26/11/2018 (AIG)

Without Prejudice

Dear Vic,

We are not yet receive any response to date.

Please let us have your offer to close this case as soon as possible.

Thank you.

Best Regards,

### Sharon Ten (Ms.)

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

?

# OPT/MA ///ERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 551 Upp Thomson Road Singapore 574415

Tel: (+65) 6472 1313 F2 Tel: (+65) 6484 9919 F2 Tel: (+65) 6452 6868 F2

Fax: (+65) 64 Fax: (+65) 64 Fax: (+65) 64

www.ow.sg

www.facebook.com/OptimaWerkz

?

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

On 26-Jan-19 2:11 PM, Sharon wrote:

Without Prejudice

Dear Vic,

Please let us have your proposed offer without further delay.

# Thank you.

Best Regards,

Sharon Ten (Ms)
Claims
Executive,
Motor Claims
Department
D: +65 6481
1522 | F: +65
6481 1011

OPTIMA WERKZ PTE LTD Head office: 6 Kung Chong Road Singapore 159143

T: +65
6472
1313 F:
+65 6472
2112
Branch
: 9A Serangoon
North Ave 5
Singapore
554500 T:
+65 6484
9919 F:
+65 6481
1011

Branch: 551 Upp
Thomson Road
Singapore
574415
T: +65 6452
6868 F:
+65 6452

www.ow.sg www.facebook.c om/optimawerkz

9223

On 02-Jan-19 8:54 AM, Shu Pei (LKKAuto) wrote: Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge	?
CC6/AIG18021458/Kha3	Vic	

?

To

che

ck

av

ail

abi

lity

of

the

cas

e

ha

ndl

er,

yo

u

ma

y

con

tac

t

the

un

der

sig

ne

d

?

Best

Reg

ards

10

Shu Pei| Adm in LKK Aut 0 Con sult ants Pte Ltd Pho ne: 636 6-005 5 | ema il: <u>shu</u> pei <u>@lk</u> <u>kaut</u> <u>0.co</u> <u>m</u> | fax: 674 1-410 8 Blk 51, Paya Ubi Indu stria Park , Ubi Ave nue 1,

> Fro m:

#02-25 | \$(40 893 3) ?

Lily.

11

<u>loi</u> <u>@o</u> w.s g <Lil y.lo i@ ow. sg> Sen t: Мо nda y, 31 Dec em ber 201 8 4:1 6 PM To: Ad min Α <ad <u>min</u> <u>-</u> a@l <u>kka</u> <u>uto</u> <u>.co</u> <u>m></u>; CS Α Tea m <<u><cs</u> <u>a@l</u> <u>kka</u> <u>uto</u> <u>.co</u> <u>m></u> Cc: 'Sh aro n' <u><sh</u> <u>aro</u> <u>n@</u> <u>ow.</u> sg>

<u>pui</u> <u>the</u> ng. <u>cho</u> ng <u>@o</u> w.s g; hoc kko ng. ong <u>@o</u> w.s g Sub ject : LO D - $\mathsf{AC}$ CID EN Т INV OL VIN G SM F51 56R & SGY 567 S ON 26/ 11/ 201 8 (AI G) ? Ou r Ref ??? ??? ??? ? : SM

F5 15 6R / TP 13 #7 44 Yo ur Ref ??? ??? ??? : SG Y5

67 S (AI

G) ?

Wit ho ut Pr eju dic е

De ar Off ice r-In-Ch arg е,

W е ref er to the ab ov е me nti on ed ac cid ent .? W e are cla imi ng as bel ow :

Co st of Re pai r (in cl. of GS

)?? ??? ??? ??? ??? ??? ??? \$\$ 7,6

52. 17 -Lo ss of Us e?? ??? ??? ??? ??? ??? ???

???

??? ???

?? S\$

88

0 (\$8

0.0

0 x

11 day

s) -

LT

A/

GI

A

Sea

rch

Fee

???

???

??? ???

??? ???

???

???

???

???

???

?? S\$

2.0

Gr

an

d To tal

?? ??

?? ??

?? ??

?? ?? ?? ?? ??

??

?? ??

?? ?? ?? ?? ?? ?? ?? ?? \$\$,5

Yo ur pro mp t att ent ion is mo st gra tef ul an d loo k for wa rd to yo ur sp ee dy

Th an k yo u. ?

set tle me nt. ? ? ? --

Bes

t

Reg ard

s, ?

Lily

Loi (Ms

)

Clai

ms

Exe

cuti

ve,

Мо

tor

Clai

ms

De

par tm

ent D:

+65

648

1

152

2 |

F:

+65

648

1

101

1 ?

OP

ΤI

MA

WE

RKZ

PTE

LTD

Hea

d offi

ce:

6

Kun

g Cho

ng

Roa

d Sing

аро

re

159

143

???

???

??? ???

???

?T:

+65

647

2

131

3?

??? F:

+65

647

2

211 2??

?

Bra

nch

??? ???

?:

9A

Ser

ang

oon

Nor

th

Ave

5

Sing

аро

re

554

500

??

?T:

+65 648

4

991

9?

??

?F:

+65

648

1 101

1??

?

Bra

nch

???

??? 19

?:

551

Upp

Tho

mso

n

Roa

d

Sing

apo re 574

415

???

???

?T:

+65

645

2 686 8??

?? F:

+65

645

2 922

3?? ?

ww

<u>w.o</u>

w.s

g

ww

<u>w.f</u>

ace boo

<u>k.c</u>

<u>om</u> /op

<u>tim</u>

<u>aw</u> erk

<u>z</u> ?