

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 10 December, 2018 5:05 PM
To: PBSP
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY9366K & SFB3628M ON 26/11/2018
*** LKK REF: CC3/AIG18021457/ha3

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: PBSP [mailto:pml-pbsp@sime-darby.com.sg]
Sent: Monday, 10 December, 2018 9:06 AM
To: Shu Pei (LKKAUTO); Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Cc: CS A Team; Admin A
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SJY9366K & SFB3628M ON 26/11/2018 *** LKK REF: CC3/AIG18021457/ha3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Sent: Monday, 3 December 2018 6:03:20 PM

To: PBSP; Mei Kwan (LKKAUTO); Vic (LKKAUTO)

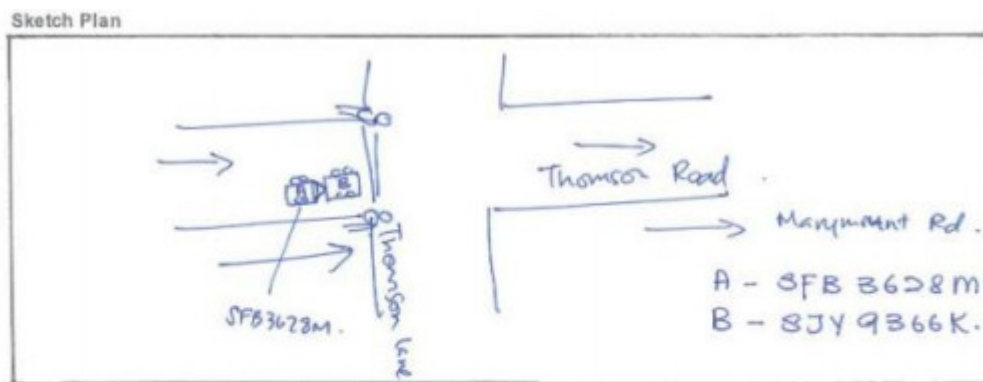
Cc: CS A Team; 甯璿 ©

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY9366K & SFB3628M ON 26/11/2018 *** LKK REF: CC3/AIG18021457/ha3

Dear Caroline,

As per requested.

Thank you



Accident Sketch Plan

Describe Circumstances of the Accident

Front car stopped at traffic light and I was not able to stop in time. Lightly touched car in front.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 3 December 2018 5:57 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SJY9366K & SFB3628M ON 26/11/2018 *** LKK REF: CC3/AIG18021457/ha3

Dear Sirs

Please advise if your insured had reported the accident by now?

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 28 November 2018 1:41:50 PM

To: PBSP; Vic (LKKAuto)

Cc: CS A Team; 甯瑒 ©; assignments

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY9366K & SFB3628M ON 26/11/2018 *** LKK REF: CC3/AIG18021457/ha3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Caroline,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Wednesday, 28 November, 2018 10:17 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SJY9366K & SFB3628M ON 26/11/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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