

XRL

REF:

Alh

CC3/AG18021453/Gtd30r

3097A

ASSIGNMENT

From: \_\_\_\_\_ Date: 27/11/2018

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: ~~SV 1135X~~

at Workshop n/s: Premium

of: 55 Ubi Rd 1

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \$1000/-

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition) ~~to 31/11/18~~

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: \$210k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 7 days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA /  REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: Skx 25305 Vr Regn: 30 Nov 2015

Type:  M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Q7 Audi c.c 1984

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 27962 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

ChNo: WAUZZZ 9M 86D 021936

Gen. Cond:  Good / Fair / Poor / Burnt

Steering:  In order / Jammed / Leaked / Burnt or

Brake:  In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 255/55R19  
R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Continental

Front	Rear
R/Bal: 6 mm	R/Bal: 6 mm
L/Bal: 6 mm	L/Bal: 6 mm
D.O.A. _____	D.O.I. 27-11-18

Survey held at: w/s 4:15pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The  U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Skx 25305-X

28/11/2018 - Report via menimen.

29/11/2018 11:44am authorize repair by victor ban

29/11/2018 1:53am inform premium authorize repair excess \$1000/-

Part by Part \$18,103.68 (Red. 8148.31; 31%)

RECEIVED 12 APR 2019

Date/Time, File Pass to?  Proll. Report

1) 12/4 Typist  Final Report

Days Of Repair: 7

Resurvey No. of Trip: 1

Survey Fee:

Date/Time, File Return to?

Add Fee:  Site Insp (\$)

Interview (\$)

Tech Invs (\$)

Weekend (\$)

Transportation

E-PS (\$)

Photo

Other

TOTAL

Report Format: OD

Lump Sum / (B): \$ 18,103.68

200
10
210

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Thursday, 29 November 2018 1:53 PM  
**To:** Claims Dept; SUR  
**Subject:** RE: SKX 2530 S Own Damage Claims

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKX2530S (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Thursday, 29 November 2018 8:33 AM  
**To:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SKX 2530 S Own Damage Claims

Dear Jeffery,

Still pending approval from insurnace

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Thursday, 29 November 2018 8:14 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: SKX 2530 S Own Damage Claims

## View Received Message

This mail is associated with :

**\*SKX2530S (8115249380SG)**  
OD  
Nov 24 2018 9:30AM  
[TEH THUAN KOON]  
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 29/11/2018 11:49 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$18810.00) - SKX2530S - Claim Handler: Mohd Zawaye, Norsazani

Approved:18810.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 28 Nov 2018

**Preliminary Advice**

Vehicle No	: SKX2530S	Accident Date	: 24/11/2018
Make	: AUDI Q7	Policy No.	: 2100450441-02
Assignment Date	: 28/11/2018	Excess	: S\$0.00
Date of Inspection	: 27/11/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident. The undercarriage affected due to collision.

Repairer's Estimate (Gross)	:S\$	24,832.00
Revised Amount	:S\$	18,810.00
Check Items (Estimated)	:S\$	2,326.00
Total	:S\$	21,136.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	210,000.00
COE / PARF Rebate	:S\$	101,594.00
Salvage Value	:S\$	
Margin for Repair	:S\$	108,406.00

**Remarks**

- ( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	3097A
Vehicle Details	
Vehicle No.:	SKX2530S
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	Q7 2.0 TFSI QU (252 BHP)
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	CYR001236
Chassis No.:	WAUZZZ4M8GD021936
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$59,115.00
Original Registration Date:	30 Nov 2015
First Registration Date:	30 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$78,407.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Nov 2025
PARF Rebate Amount:	\$58,805.00
Intended COE Rebate Details	
COE Expiry Date:	29 Nov 2025
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$62,019.00
COE Rebate Amount:	\$42,789.00
<b>Total Rebate Amount:</b>	<b>\$101,594.00</b>

The information contained herein is correct as at 28 Nov 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	24/11/2018 12:20
Date Of Accident	24/11/2018 09:30
Exact Location Of Accident	NEWTON CIRCUS BT TIMAH RD EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKX2530S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TEH THUAN KOON
NRIC No	S7403097A
Email Address	ALLEN.TEH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-86936566
Alternative Phone No	OTHERS-86936566

### Vehicle Particulars

Manufacturer	AUDI
Model	Q7 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100450441-02
Cover Note Number	

### Driver

Name of Driver	LOCHAYA SOPEETIDA
NRIC No	S7360140A
Date Of Birth	15/08/1973
Occupation	INDOOR
Date Of Driving Pass	30/06/2005
Driving Experience	13 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93389895
Fax Number	
Contact Number	HOME-66508955
EMail Address	SOPEETIDA@YAHOO.COM

Address	20D WATTEN RISE
Postcode	287384
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : TEH THUAN KOON GENDER: : MALE
Passenger 2	NAME: : TEH YUANJN HARRIGAN GENDER: : MALE
Passenger 3	NAME: : YANTI GENDER: : FEMALE

### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

TURNING OUT FROM NEWTON CIRCUS TOWARDS BUKIT TIMAH ROAD TO CITY, WHEN GBC2446U, WHO WAS ON THE MOST INNER LEFT LANE, DECIDED TO GO STRAIGHT AND WE COLLIDED.

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC2446U
Vehicle Make/Model/Colour	TOYOTA / DYNA / BLUE
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	CHIA SWEE CHOON
NRIC/Passport Number	S1479942G
Contact Number	90250094

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to reputate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### **E. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: JeanFeng Fu  
NRIC/FIN No: 63384909T





Accident Photo



License Number: **S7360140A**  
 Name:  
**LOCHAYA SOPEETIDA**  
 Birth Date: **15 Aug 1973**  
 Issue Date: **30 Jun 2005**




REPUBLIC OF SINGAPORE  
 IDENTITY CARD NO. **S7360140A**



Name:  
**LOCHAYA SOPEETIDA**

Race:  
**THAI**  
 Date of birth: **15-08-1973** Sex: **F** S7360140A  
 Country of birth:  
**THAILAND**

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES!**

Class	Description	PASS DATE
Class 3A	Motor cars without clutch pedals <= 3000kg with <= 7 passengers, exclusive of the driver, and motor tractors/vehicles without clutch pedals <= 2500 kg	30 Jun 2005



NRIC No: **S7360140A**

Nationality:  
**THAI**  
 Date of issue:  
**03-11-2004**

200 WATTEN RISE  
 SINGAPORE 287384  
 NRIC No: **S7360140A**

Date: **11/12/2017**





Name

TEH THUAN KOON  
(ZHENG CHUANKUN)

郑传琨

Race

CHINESE

Date of birth

06-02-1974

Sex

M

S7403097A

Country of birth  
SINGAPORE

354311



NRIC No. S7403097A

Date of issue

22-05-2004

200 WATTEN RISE  
SINGAPORE 287384  
NRIC No: S7403097A

Date: 11/08/2015



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : TEH THUAN KOON (ZHENG CHUANKUN)  
**Period of Insurance** : 30 Nov 2017 To 29 Nov 2018  
**Engine No.** : CYR001236  
**Chassis No.** : WAUZZZ4M8GD021936

**Vehicle No.** : SKX2530S  
**Policy No.** : 2100450441-02  
**Endorsement No.** :  
**Issued Date** : 30 Oct 2017

### ABOUT THE COVER

**Make/Model** : AUDI Q7 2.0 TFSI  
**Engine Capacity/Tonnage** : 1,984.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2015  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade

#### Loss of Use

\* Limitations rendered inoperative by Section 5 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

TEH THUAN KOON (ZHENG CHUANKUN) - \$1000 (Own Damage), LOCHAYA SOPEETIDA - \$1000 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1969 (Malaysia)

0504125219

PREMIUM LEASING - KATL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1360/2018/GW  
**Date** : 27-Nov-18

**Vehicle NOT IN workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr. Teh Thuan Koon  
**Address** : 20D Watten Rise  
Singapore 287384  
**Telephone** : (HP) 86936566  
**Type of Claim** : Own Damage Claim  
**Policy No.** : 2100450441-02  
**Vehicle No** : **SKX 2530 S**  
**Model Code** : Q7 2.0 TFSI Qu  
**Model / Year** : Nov-15  
**Engine No** : CYR 001236  
**Chassis No** : WAUZZZ4M8GD021936  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 24-Nov-18  
**Place of Accident** : NewTon Circus Bt Timah Rd Exit

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SKX 2530 S

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harnesss for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00
2	To dismantle and renew front bumper assy, lhs front fender and lhs headlights. Re-organise crash management components. Reinstall all parts removed.	\$ 2,800.00 1500
3	To respray front bumper, lower spoiler, lsh front fender and both front wheel arch covers.	\$ 3,000.00 1900
4	To renews lhs front rim and carry out wheel alignment.	S/N \$ 280.00
5	To carry out diagsnostic check.	S/N \$ 192.00
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 6,752.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKX 2530 S.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER / <i>re</i>	\$ 2,132.00	1705.60
2	FRONT BUMPER FIXING PARTS X	\$ 382.00	
3	FRONT BUMPER TOW CAP X	\$ 34.00	
4	FRONT BUMPER AIR GUIDE <del>re</del> X } <i>NN</i>	\$ 57.00	
5	FRONT BUMPER GRILLE-LOWER CENTRE X	\$ 180.00	
6	FRONT BUMPER UNDERRUN BAR X	\$ 700.00	
7	FRONT BUMPER CLOSING ELEMENT X	\$ 180.00	
8	FRONT BUMPER SPOILER-LH <del>re</del> X / <i>re</i>	\$ 183.00	146.40
9	FRONT BUMPER SPOILER-LH OUTER / <i>cut</i>	\$ 38.00	30
10	FRONT BUMPER AIR GUIDE GRILLE-LH / <i>scr</i>	\$ 260.00	208
11	FRONT BUMPER SPOILER-LH INNER X <i>NN</i>	\$ 54.00	
12	FRONT BUMPER GUIDE SECTION / <i>re</i>	\$ 37.00	29.60
13	FRONT SENSOR - INNER/ FRONT X <i>NN</i>	2 \$ 211.00	
14	FRONT SENSOR SEAL RING / <i>acc</i>	4 \$ 14.00	10.88
15	FRONT FENDER-LH / <i>Buc</i>	\$ 1,422.00	1137.60
16	FRONT FEDNER ATTACHEMENT PARTS-LH X <del>re</del> <i>NN</i>	\$ 67.00	
17	FRONT FEDNER BRACKET-LH / <i>acc</i>	\$ 56.00	44.64
18	FRONT FENDER BRACE-LH / <i>acc</i>	\$ 89.00	71.04
19	FRONT WHEEL HOUSING LINER-LH/RH / <i>acc</i>	2 \$ 430.00	343.20
20	WHEEL HOUSING LINER ATTACHMENT PARTS / <i>acc</i>	\$ 47.00	37.12
<b>SUB TOTAL PARTS CHARGES</b>		<b>\$ 6,573.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
 Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKX 2530 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
20	HEADLIGHT MOUNTING-LH <del>OK</del> X / nec.	\$ 103.00	82
21	LED HEALDIGHT / ser	\$ 8,849.00	7079.20
22	FRONT ALUMINIUM-LH / cut	\$ 1,005.00	804
23	RUBBER VALVE X nec NN	4 \$ 12.00	-
24	FRONT WHEEL COVER-LH/RH X / nec.	2 \$ 1,004.00	802.40
25	FRONT WHEEL COVER CLIP-LH/RH X NN	26 \$ 34.00	-
26	SUNDRIES X	\$ 500.00	-
<b>TOTAL PARTS CHARGES</b>		<b>\$ 18,080.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 6,752.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 24,832.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved. Remarks (X) = Not approved  
 Spare parts are Special Nett.

Tyre - cut.

28516

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : *Guo Q. - 8288 0282*  
Surveyed Date :  
Authorised Date : *6 Days.*  
Excess Cost :  
Liability : *Not Authorised.*  
Remarks : *29/11/18.*  
*before part photos.*

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LHY Auto Consultants hence notify the Repairer of the following:

- Resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/1360/2018/GW 4-Jan-19 CHANG 1 of 1 SKX 2530 S Audi Q7 2.0 TFSI QU	
Quantity	Description	Unit Price	Amount	
<b>Parts</b>				
1	RADIATOR GRILLE	\$ 2,269.00		
2	FRONT NO. PLATE	\$ 25.00		
3	TYRE - CONTI PREMIUM CONTACT / <i>Cot</i>	\$ 520.00	\$	520.00
<b>Labours</b>				
1	To respray LHS front door.	\$ 900.00	\$	700.00
<b>GRAND :</b>		<b>\$ 3,714.00</b>	<b>\$</b>	<b>1,220.00</b>

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
 Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Supplementary Estimate

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dep Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/00/1360/2018/GW 4-Jan-19 CHANG 1 of 1 SKX 2530 S Audi Q7 2.0 TFSI QU
Quantity	Description	Unit Price	Amount
<b>Parts</b>			
1	RADIATOR GRILLE <i>KX</i>	\$ 2,269.00	
2	FRONT NO. PLATE <i>X</i> <i>3nn</i>	\$ 25.00	S/N
<b>Labours</b>			
1	To respray LHS front door.	\$ 900.00	<i>700</i>
<b>GRAND TOTAL</b>		<b>\$ 3,194.00</b>	

For Premium Automobiles Pte Ltd



Authorized Signature

*Eric Ong*  
*08/1/19.*

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SKX 2530 S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1360/2019/MAS

11 Apr 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SKX 2530 S, Audi Q7 2.0 TFSI Qu**

With reference to the above-mentioned vehicle, no. **SKX 2530 S**, claimant, **Mr. Teh Thuan Koon**, please find the related document per attached.

1. A copy of the Original invoice no. 85013679 – S\$18,300.94
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SKX 2530 S

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone: 6386 2223  
Main Telefax: 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone: 6386 2223  
Telefax: 6475 1023

UBI Service Centre  
55 Ubi Road 1  
Singapore 408723  
Telephone: 6386 2223

Customer Service  
Service Appointment: 6366 2223  
6828 1233  
Your Breakdown Service  
Email: customer.care@premiumauto.com.sg

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85013679 Date : 04/04/2019 Order : SKX25306 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SKX25306 (V 28144)	Regn Date: 30/11/2015	Mileage: 39206	WIP No.: 33279
Model: Q7 2.0 TFSI QU (252 bhp) 4MB01	Chassis: WAUZZZ4M86D021936	Engine: CYR 001236	Dept: U
VSB No.:			
You have been assisted by :- UB-Jiayee ( 33 )			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER ASSY, LHS FRONT FENDER AND LHS HEADLIGHTS. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LOWER SPOILER, LHS FRONT FENDER AND BOTH FRONT WHEEL ARCH COVERS	1900.00	1.00	1,900.00
S	BODYWORK	M: TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL	280.00	1.00	280.00

Sub-Total

7% GST

Grand Total



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
201 Alexandra Road  
Singapore 159008  
Main Telephone: 6386 2223  
Main Telefax: 6471 3753

Alexandra Service Centre  
201 Alexandra Road  
Singapore 159008  
Telephone: 6386 2223  
Telefax: 6475 1021

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408722  
Telephone: 6386 2223

Customer Service  
Service Appointment  
Your Breakdown Service  
Email: customer.care@premiumauto.com.sg

6386 2223  
9828 1238

**INS TAX INVOICE**  
Company Reg. No: 199902271W  
GST Reg. No. 199902271W

Page 2 16:58

<b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013679 Date : 04/04/2019 Order : SKX2530S Term : 30	Account: A0006 (T 0) <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
--	---	---

Regn No.: SKX2530S (V 20144) Regn Date: 30/11/2015 Mileage: 39206 WIP No.: 33279  
 Model: Q7 2.0 TFSI QU (252 bhp) 4M001 Chassis: WAUZZZ4M86D021936 Engine: CYR 001236 Dept: U  
 VSB No.:  
 You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	ALIGNMENT M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	700.00	1.00	700.00
X	AAM0601025C	RIM 19" CH6 (EX-STK) Less 020%	1.00	1005.00	804.00
X	ZC255/55R19CPC6	CONTI PREMIUM CONTACT	1.00	520.00	520.00
X	AAM0941773D	HEADLIGHT Less 020%	1.00	8849.00	7,079.20
X	AAM0021105D	FENDER LH Less 020%	1.00	1422.00	1,137.60
X	AAM0021171Q	WHEEL HOUS Less 020%	1.00	214.50	171.60
X	AAM00211916	(A) (Ger) WHEEL HOUS(L Less 020%	1.00	214.50	171.60
X	AAM0053717A GRU	COVER Less 020%	1.00	501.50	401.20
X	AAM0053718A GRU	COVER Less 020%	1.00	501.50	401.20
X	AAM0007065B GRU	COVER Less 020%	1.00	2132.00	1,705.60
X	AAM0038629	ATT. PARTS Less 020%	1.00	46.40	37.12
X	AAM0007547D	SPOILER Less 020%	1.00	37.50	30.00
X	AAM0005607	MOUNTING Less 020%	1.00	102.50	82.00
X	AAM0021431	BRACKET Less 020%	1.00	55.00	44.64
Sub-Total					
7% GST					
<b>Grand Total</b>					



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159958  
Main Telephone: 6396 2222  
Main Telefax: 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159958  
Telephone: 6396 2222  
Telefax: 6471 1033

Uli Service Centre  
55 Uli Road 1  
Singapore 110005  
Telephone: 6396 2222  
Telefax: 6471 1033

Customer Service  
Service Appointment: 6396 2323  
8828 1233  
Email: customer.care@premiumauto.com.sg

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013679 Date : 04/04/2019 Order : SKX2530S Term : 30	Account: A0006 (T @) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKX2530S (V 28144) Regn Date: 30/11/2015 Mileage: 35206 WIP No.: 33279

Model: 07 2.0 TFSI DU (252 bhp) 4MB01 Chassis: WAUZZZ4MBGD021936 Engine: CYR 001236 Dept: U

VS8 No.:

You have been assisted by :- UB-Jiayee ( 33 )

	Details			Qty	Unit Price	Amount
X	A4M0821131C	SUPPORT	Less 020%	1.00	88.00	71.04
X	A4M0807283B	GUIDE	Less 020%	1.00	37.00	29.60
X	A4M0807061E GRU	FR. SPOILER	Less 020%	1.00	183.00	146.40
X	A4M0807681T 4M3	GRILL	Less 020%	1.00	250.00	208.00
X	A500919133 704	WASHER	Less 020%	4.00	3.40	10.88

Parts	13,051.68	Sub-Total	17,103.68
Labour	0.00	7% GST	1,197.26
Sublet	5,052.00	Grand Total	18,300.94
Menus	0.00		
Lubricant	0.00		

Received by

For & on-behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SKX 2530 S**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1360/2019/GW  
11<sup>TH</sup> January 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

total pages

**RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi Q7 2.0 TFSI QU  
**Vehicle Chassis No.** : WAUZZZ4M8GD021936  
**Vehicle Regn No.** : **SKX 2530 S**  
**Vehicle Mileage** : 39200 KM  
**Vehicle Owner** : Mr. Teh Thuan Koon  
**Certificate No** : 2100450441-02  
**Own Damage Excess** : **SS1,070.00 (Inclusive 7% GST)**  
**Accident Date** : 24/11/2018  
**Place** : Newton Circus Bt Timah Rd Exit  
**Repair Cost** : \$ 18,300.94  
**WIP No.** : 33279  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

  
\_\_\_\_\_

**Time** :

5:00pm  
\_\_\_\_\_

**Date** :

27/02/2019  
\_\_\_\_\_

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Policy No. : 2100450441-02

Period of Insurance : 30 Nov 2017 to 29 Nov 2018

Issued Date : 30 Oct 2017

### ABOUT THE POLICYHOLDER

Name of Policyholder : TEH THUAN KOON (ZHENG CHUANKUN)  
 Address : 20D WATTEN RISE  
 SINGAPORE 287384

Occupation/Nature of Business : Manager/Director/Management

### ABOUT THE VEHICLE

Registration No. : SKX2530S	Engine Capacity/Tonnage : 1,984.00 CC
Chassis No. : WAUZZZ4M8GD021936	Engine No. : CYR001236
Seating Capacity : 5	First Year of Registration : 2015
Make/Model : AUDI Q7 2.0 TFSI	Body Type : SUV
Hire Purchase Company/Employer's Loan : DBS BANK LTD	

### ABOUT THE COVER

Sum Insured : Market Value	Off Peak Car : No
Driver Restriction : NA	Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive :

- a) The Policyholder
  - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Other Key Policy Benefits :

Act of God, Strike, Riot and Civil Commotions, PA to Authorised Driver / Unnamed Passengers- \$10000, Dealer + AIG Authorised Workshops, PA Insured- \$100000, Fixture and Accessories (Cosmetic)- \$5000, Solar Film- \$1150, New For Old (36 months), Loss of Use, In-Car Camera Excess Waiver, Glass Roof/ Moon Roof/ Sun Roof/ Panoramic Glass Roof, NCD Protector.

### EXCESS

**Section 1**  
 Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

**Section 2**  
 Property Damage - \$0

Windscreen : \$100

**Named Driver**  
 TEH THUAN KOON (ZHENG CHUANKUN) - \$1000 (Own Damage), LOCHAYA SOPEETIDA - \$1000 (Own Damage)

### PREMIUM

Premium	: \$	1,729.74
GST (7%)	: \$	121.08
<hr/>		
Total	: \$	1,729.74

Your Premium includes the following discount(s):  
 Safe Driver Discount - 5.00%, No Claim Discount - 50%

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1360/2018/GW  
Date : 27-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Guo Qiang  
You recommended 6 days  
We took 7 days with added jobs  
jb - 18 Mar 19*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Teh Thuan Koon  
Address : 20D Watten Rise  
Singapore 287384  
Telephone : (HP) 86936566  
Type of Claim : Own Damage Claim  
Policy No. : 2100450441-02  
Vehicle No : **SKX 2530 S**  
Model Code : Q7 2.0 TFSI Qu  
Model / Year : Nov-15  
Engine No : CYR 001236  
Chassis No : WAUZZZ4M8GD021936  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 24-Nov-18  
Place of Accident : NewTon Circus Bt Timah Rd Exit

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SKX 2530 S

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harnesss for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	\$ 480.00
2	To dismantle and renew front bumper assy, lhs front fender and lhs headlights. Re-organise crash management components. Reinstall all parts removed.	\$ 2,800.00	\$ 1,500.00
3	To respray front bumper, lower spoiler, lhs front fender and both front wheel arch covers.	\$ 3,000.00	\$ 1,900.00
4	To renews lhs front rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
5	<i>Added labour charges - see attached</i>	\$ 900.00	\$ 700.00
6	To carry out diagnsostic check.	S/N \$ 192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 7,652.00</b>	<b>\$ 5,052.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKX 2530 S.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,132.00	\$ 1,705.60
2	FRONT BUMPER FIXING PARTS	\$ 382.00	
3	FRONT BUMPER TOW CAP	\$ 34.00	
4	FRONT BUMPER AIR GUIDE	\$ 57.00	
5	FRONT BUMPER GRILLE-LOWER CENTRE	\$ 180.00	
6	FRONT BUMPER UNDERRUN BAR	\$ 700.00	
7	FRONT BUMPER CLOSING ELEMENT	\$ 180.00	
8	FRONT BUMPER SPOILER-LH	\$ 183.00	\$ 146.40
9	FRONT BUMPER SPOILER-LH OUTER	\$ 38.00	\$ 30.00
10	FRONT BUMPER AIR GUIDE GRILLE-LH	\$ 260.00	\$ 208.00
11	FRONT BUMPER SPOILER-LH INNER	\$ 54.00	
12	FRONT BUMPER GUIDE SECTION	\$ 37.00	\$ 29.60
13	FRONT SENSOR - INNER/ FRONT	2 \$ 211.00	
14	FRONT SENSOR SEAL RING	4 \$ 14.00	\$ 10.88
15	FRONT FENDER-LH	\$ 1,422.00	\$ 1,137.60
16	FRONT FEDNER ATTACHEMENT PARTS-LH	\$ 67.00	
17	FRONT FEDNER BRACKET-LH	\$ 56.00	\$ 44.64
18	FRONT FENDER BRACE-LH	\$ 89.00	\$ 71.04
19	FRONT WHEEL HOUSING LINER-LH/RH	2 \$ 430.00	\$ 343.20
20	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 47.00	\$ 37.12
<b>SUB TOTAL PARTS CHARGES</b>		<b>\$ 6,573.00</b>	<b>\$ 3,764.08</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Nov 2018 14:48		28 Nov 2018 12:38 <a href="#">Edit Adj Rpt</a>	<b>S\$18,103.68</b> <a href="#">Edit Estimates</a>	<b>S\$18,103.68</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>TEH THUAN KOON</b> , ID: S7403097A, Tel: +6586936566								
Vehicle Reg. No.:	<b>SKX2530S</b>	Date of Loss:	24/11/2018 09:00 - :59 [ <b>35</b> Months and <b>25</b> Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 8115249380SG</b>	Policy/Cover Note No.:	2100450441 (Comprehensive) Coverage: 30/11/2017 - 29/11/2018						
		Excess:	S\$1,000.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Mohd Zawaye, Norsazani</b> ] Norsazani.Zawaye@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... <b>[Final Rpt due 07/12/2018]</b>								
Driver/Custodian:	LOCHAYA SOPEETIDA (45 / Female), NRIC: S7360140A, Tel: +6593389895 Email: SOPEETIDA@YAHOO.COM								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a> <a href="#">Compose Case Mail</a>							
<ul style="list-style-type: none"> <li>AIG_SG (29/11/2018): <b>Alert - Adj Mandate Approved (S\$18810.00) - SKX2530S - Claim Handler: Mohd Zaway...</b></li> <li>AIG_SG (29/11/2018): <b>SKX2530S / OD / 24/11/2018 / Coverage &amp; Excess update</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKX2530S (8115249380SG)  
 OD  
 Nov 24 2018 9:00AM  
 [TEH THUAN KOON]  
 Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			View	View in Browser
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/18 14:57	<b>Adjuster Immediate Advice</b>	Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
2	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
3	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
4	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
5	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
6	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
7	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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12	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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14	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
15	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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17	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
18	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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22	28/11/18 14:37	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
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32	26/03/19 10:11	<b>Dismantled Parts</b>	Load JPG	<input checked="" type="checkbox"/>
33	26/03/19 10:11	<b>Dismantled Parts</b>	Load JPG	<input checked="" type="checkbox"/>
34	26/03/19 10:11	<b>Dismantled Parts</b>	Load JPG	<input checked="" type="checkbox"/>
35	26/03/19 10:11	<b>Dismantled Parts</b>	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	26/03/19 10:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/18 14:35	Certificate of Insurance	Load PDF	
2	28/11/18 14:35	Driving Licence AND NIRC	Load PDF	
3	28/11/18 14:35	ESTIMATE	Load PDF	
4	28/11/18 14:35	Singapore Accident Statement	Load PDF	
5	30/04/19 12:52	Workshop Invoice	Load PDF	
6	30/04/19 12:52	Discharge Voucher	Load PDF	
7	30/04/19 12:52	Supplementary	Load PDF	

## Linked Accident Report Documents

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/11/18 12:46	Accident Statement	Load HTM	

  

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/11/18 12:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	24/11/18 12:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	24/11/18 12:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	24/11/18 12:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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6	24/11/18 12:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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10	24/11/18 12:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
11	24/11/18 12:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
12	24/11/18 12:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

  

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/11/18 12:30	Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	24/11/18 12:30	Sketch Plan #2	Load JPG	<input checked="" type="checkbox"/>

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG18021453/GTD3E2

**Date:** 30/04/2019

#### REFERENCE

Insured/Claimant:	TEH THUAN KOON	Policy No:	2100450441	
Date of Loss:	24/11/2018	Nature of Claim:	OD	Claim No: 8115249380SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKX2530S		
Make & Model:	AUDI Q7, 2.0 TFSI QU (A)	Engine No:	CYR001236
Reg. Date:	30/11/2015 (Man. Year: 2015)	Chassis No:	WAUZZZ4M8GD021936
Colour:	Black	Odometer:	37962 km
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$210,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	255/55 R19	Rear Tyre Size:	255/55 R19
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	20,894.00	13,051.68	7,842.32	37.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,652.00	5,052.00	2,600.00	33.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>28,546.00</b>	<b>18,103.68</b>	<b>10,442.32</b>	<b>36.58</b>
<b>- Excess (S\$)</b>	1,000.00	1,000.00	0.00	0.00
<b>(S\$)</b>	27,546.00	17,103.68	10,442.32	37.91
<b>+ GST 7.00/7.00% (S\$)</b>	1,928.22	1,197.26	730.96	37.91
<b>Nett Amount (S\$)</b>	<b>29,474.22</b>	<b>18,300.94</b>	<b>11,173.28</b>	<b>37.91</b>

#### INSPECTION

Date of Assignment:	28/11/2018		
Date Inspected:	27/11/2018	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	7.0 days		

**Adjuster:** XING GUO QIANG

**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRONT BUMPER	Deformed	2,132.00 FS	*1,705.60 FS	
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	382.00 FS	*- FS	
3	1		*FRONT BUMPER TOW CAP	Not Necessary	34.00 FS	*- FS	
4	1		*FRONT BUMPER AIR GUIDE	Not Necessary	57.00 FS	*- FS	
5	1		*FRONT BUMPER GRILLE - LOWER CENTRE	Not Necessary	180.00 FS	*- FS	
6	1		*FRONT BUMPER UNDERRUN BAR	Not Necessary	700.00 FS	*- FS	
7	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	180.00 FS	*- FS	
8	1		*FRONT BUMPER SPOILER - LH	Deformed	183.00 FS	*146.40 FS	
9	1		*FRONT BUMPER SPOILER - LH OUTER	Cut	38.00 FS	*30.00 FS	
10	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Scratched	260.00 FS	*208.00 FS	
11	1		*FRONT BUMPER SPOILER - LH INNER	Not Necessary	54.00 FS	*- FS	
12	1		*FRONT BUMPER GUIDE SECTION	Deformed	37.00 FS	*29.60 FS	
13	2		*FRONT SENSOR - INNER / FRONT	Not Necessary	211.00 FS	*- FS	
14	4		*FRONT SENSOR SEAL RING	Necessary	14.00 FS	*10.88 FS	
15	1		*FRONT FENDER - LH	Buckled	1,422.00 FS	*1,137.60 FS	
16	1		*FRONT FENDER ATTACHMENT PARTS - LH	Not Necessary	67.00 FS	*- FS	
17	1		*FRONT FENDER BRACKET - LH	Necessary	56.00 FS	*44.64 FS	
18	1		*FRONT FENDER BRACE - LH	Necessary	89.00 FS	*71.04 FS	
19	2		*FRONT WHEEL HOUSING LINER - LH/RH	Necessary	430.00 FS	*343.20 FS	
20	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Necessary	47.00 FS	*37.12 FS	
21	1		*HEADLIGHT MOUNTING - LH	Necessary	103.00 FS	*82.00 FS	
22	1		*LED HEADLIGHT	Scratched	8,849.00 FS	*7,079.20 FS	
23	1		*FRONT ALUMINIUM - LH	Cut	1,005.00 FS	*804.00 FS	
24	4		*RUBBER VALVE	Not Necessary	12.00 FS	*- FS	
25	2		*FRONT WHEEL COVER - LH/RH	Necessary	1,004.00 FS	*802.40 FS	
26	1		*FRONT WHEEL COVER CLIP - LH/RH (26PCS)	Not Necessary	34.00 FS	*- FS	
27	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS	
28	1		*RADIATOR GRILLE	Not Necessary	2,269.00 FS	*- FS	
29	1		*FRONT NO. PLATE	Not Necessary	25.00 FS	*- FS	
30	1		*TYRE - CONTI PREMIUM CONTACT	Cut	520.00 FS	*520.00 FS	
					<b>Total Parts (S\$)</b>	<b>20,894.00</b>	<b>13,051.68</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO RESPRAY FRONT BUMPER, LOWER SPOILER, LHS FRONT FENDER AND BOTH FRONT WHEEL ARCH COVERS	New	3,000.00	1,900.00
3	TO RENEWS LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO RESPRAY LHS FRONT DOOR	New	900.00	700.00
6	TO DISMANTLE AND RENEW FRONT BUMPER ASSY, LHS FRONT FENDER AND LHS HEADLIGHTS. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,800.00	1,500.00
<b>Gross Labour Cost (S\$)</b>			<b>7,652.00</b>	<b>5,052.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >