

Vic (LKKAUTO)

From: Tony Ong <tony@carcrafters.sg>
Sent: Wednesday, 28 November, 2018 1:47 PM
To: Vic (LKKAUTO); faisal@carcrafters.sg
Subject: Re: Traffic Accident on 21 November 2018 involving SJV7316J and your insured YL7912M (India Int'l Insurance) LKK REF CC6/III18021449/ha3
Attachments: WhatsApp Image 2018-11-26 at 17.07.44.jpeg; SJV7316J REPORT.pdf

Without Prejudice

Dear Vic

My client has checked with his insurance and was told to proceed with the repair. That was why he is sending his car to our workshop tomorrow at 2,30pm for the survey.

Please see your insured attached WhatsApp admitting his fault.

I believe this is a straight forward case and hope to get an answer before end of the day.

For your fast action.

Regards

Tony

On 28/11/2018 1:31 PM, Vic (LKKAUTO) wrote:

Without Prejudice

Dear Tony,

We refer to your below email.

Please be informed that we are currently pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Tony Ong [<mailto:tony@carcrafters.sg>]

Sent: Wednesday, 28 November, 2018 10:49 AM

To: Admin A; Admin-D (LKKAUTO); assignments; CS A Team; faisal@carcrafters.sg

Subject: Traffic Accident on 21 November 2018 involving SJV7316J and your insured YL7912M (India Int'l Insurance)

Dear Officer-in Charge

Reference to the above incident.

Please see attached files of our client's Accident Report, Accident photos and Repair Estimate for your scrutiny.

As our client is claiming against your insured **YL7912M** we would appreciate if you could revert to us on the **liability clearance urgently** or we could settle the case under Direct Settlement with Car Rental of @ 120.00 per day x no. of days and loss of use per day amount as recommended by your appointed surveyor .

Kindly have your surveyor to contact us - **Tony@9673 2080** located at **Carcrafters Singapore Pte Ltd, 48 Toh Guan Road East #05-155, Enterprise Hub, S(608586)** for an appointment to inspect our client's vehicle.

Please note our client's vehicle is driveable and please ensure your insured driver has make a **accident report.**

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

PS: Under MCF – Insurers to make its decision on liability for TP claims based on BOLA within 5 working days from date of survey.

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Best Regards

Tony Ong

CarCrafters Singapore Pte Ltd
48 Toh Guan Road East #05-155
Enterprise Hub
Singapore 608586

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