

## Vic (LKKAuto)

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**From:** Tony Ong <tony@carcrafters.sg>  
**Sent:** Tuesday, 19 February, 2019 1:18 PM  
**To:** Vic (LKKAuto); Claims Assistance - VAG Singapore  
**Subject:** SKD7146R accident on 2/11/2018 and SJV7361J accident on 21 November 2018

Hi Vic

It has come to my attention that the above 2 cases had been surveyed long time ago by Rasul.

It is a normal practice to send our finalize repair estimates for confirmation with him.

Up to dates we have not received any reply from him.

Hope you will look into the cases before end of day and revert by return email for me to output the necessary documents to submit to your principal.

Appreciate your understanding and cooperation.

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Best Regards

Tony Ong  
Manager  
Motor Claims Dept

VAG Singapore Pte Ltd / CarCrafters Singapore Pte Ltd  
48 Toh Guan Road East #05-155  
Enterprise Hub  
Singapore 608586

Tel : (65) 6267 9916  
Fax : (65) 6267 9313  
Towing: (65) 6795 5005

[www.carcrafters.sg](http://www.carcrafters.sg)