

Rozan

REF: CC3/AIG18021444/R1qd3e2

43554

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: **SLH 9886S**

at Workshop n/s: **PREMIUM**

of: **24, Merom Street**

Insured:

Policy No: **2100484992**

Claims No: **335925128356**

Sum Insured: \_\_\_\_\_ Excess: **TBA 3300**

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: **98K**

IDAC Accident Rport: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: **12** days Res.: Yes or No

Lump Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA /  REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle IN / OUT

Van No: **SLH 9886S** Yr Regn: **2016** S&P

Type:  Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: **AUDI A3 SEDAN 1.4 TFSI** CC: **1398**

Colour: **BLACK** A/C: Insured / Std / NI / NA

Sp Reading: **16176** T/Radio: Insured / Std / NI / NA

Eng No: \_\_\_\_\_

Ch No: **WAK 22280861105453**

Gen. Cond: Good / Fair / Poor / Burnt

Steering:  In order / Jammed / Leaked / Burnt or

Brake:  In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: **205/55R16**  
R: \_\_\_\_\_

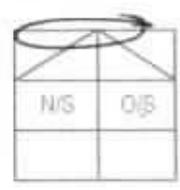
BS:  JUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal: <b>6</b> mm	R/Bal: <b>6</b> mm
L/Bal: <b>6</b> mm	L/Bal: <b>6</b> mm
D.O.A: <b>23/11/18</b>	D.O.I: <b>27/11/18</b>

Survey held at: **PREMIUM**

Des. of Damage:  Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision



Date / Time Action / Instruction

**SLH 9886S - X**

28/11/18 @ 3.11pm revert to Victor via messenger.

30/11/18 @ 10.17am 2nd revert to Victor via messenger. (avoided labour cost).

30/11/18 @ 12.03pm Victor informed c/a via messenger.

30/11/18 @ 1.53pm Informed Tony c/a & ex: \$3300 by email.

09/12/18 @ 5.04pm 3rd revert to Victor via messenger. (Supplementary)

08/12/18 @ 1.24pm Andy Tong informed c/a at \$20848.84 via messenger:

08/12/18 @ 11.17am confirmed with Mr Bob from Ang \$20848.84, 12 days. (12ed \$14577.16, 41%)

Days Of Repair: **12**

Resurvey No. of Trip: **1** Survey Fee: **200**

Transportation: \_\_\_\_\_

Report Format: **MEMO**

Lump Sum / I.B.F. IS: **20848.84**

Add Fee:  Site Insp (\$)  
 Interview (\$)  
 Tech Insp (\$)  
 Weekend (\$)

RECEIVED 00 JUN 2019

11

211

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 9 May 2019 11:12 AM  
**To:** Boo seng yak; SUR; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SLH9886S - OD AIG - SURVEYED 27 NOV 18 - RASUL

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$20,848.84 before excess \$3,300.00 & GST and 12 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewse@lkkauto.com](mailto:siewse@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Wednesday, 9 January 2019 3:40 PM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SLH9886S - OD AIG - SURVEYED 27 NOV 18 - RASUL

Hi Adrian and all,

Revised estimate and re-survey docs attached.

Please confirm repair cost of \$20,848.84 @ 12 days of repairs.

Your early closure is well appreciated.

Best regards - jb

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Nov 2018 18:42	Cim Veh Model Changed		[ ] Merimen Administrator
2	24 Nov 2018 18:42	Cim Created	Reg No: SLH9886S, Policy No: 2100484992-02, Acct Date: 2018/11/23, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification. Created from SAS:MPA118152476	[1] Merimen Administrator
3	28 Nov 2018 09:40	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[ ] Nivitha Govindasamy
4	28 Nov 2018 09:40	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[ ] Nivitha Govindasamy
5	28 Nov 2018 09:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
6	28 Nov 2018 09:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/07	[A] Nivitha Govindasamy
7	28 Nov 2018 09:40	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] Nivitha Govindasamy
8	28 Nov 2018 09:40	Cim Registration Modified	Rep:1137->204569.	[A] Nivitha Govindasamy
9	28 Nov 2018 09:40	Cim Veh Model Changed	(204968) AUDI A3 1.4 TFSI (A).	[A] Nivitha Govindasamy
10	28 Nov 2018 09:41	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Nivitha Govindasamy
11	28 Nov 2018 15:06	Adj Rpt Initiated		[A] SHIAU CHAN
12	28 Nov 2018 15:06	Insured Phone No Updated	[None] -> [+6596367361]	[A] SHIAU CHAN
13	28 Nov 2018 15:06	Cim Dtl Modified	JPJ Reg. Date: -> 2016/09/29.	[A] SHIAU CHAN
14	28 Nov 2018 15:06	Cim Details Notified		[A] SHIAU CHAN
15	28 Nov 2018 15:09	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/12/07	[A] SHIAU CHAN
16	28 Nov 2018 15:10	Adj Mandate Request	Cur.Req:29607.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	29 Nov 2018 10:53	Cim Registration Modified	Init.Est.->6,000 - 7,000, Excess: -> 3300.00, 2F Remarks: -> Young Driver. GST: -> 7.00.	[1] Dally Amri, Mimi Zarina
18	29 Nov 2018 10:53	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
19	29 Nov 2018 11:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/07. Mandate Remarks: Kindly advise why the labour at \$4125 and spray paint at \$2500.00?	[1] Koh, Victor-CK
20	29 Nov 2018 11:37	Adj Mandate Set	Maintained:Kindly advise why the labour at \$4125 and spray paint at \$2500.00?Reinsp:Yes.	[1] Koh, Victor-CK
21	30 Nov 2018 10:04	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/12/07	[A] SHIAU CHAN
22	30 Nov 2018 10:17	Adj Mandate Request	Cur.Req:28982.00:We have revised the labour charges to \$3,250.00. However, the spray painting charges has been revised to \$2,750.00. -Bonnet \$550.00 (refer photo 7 & 9) -Bumper \$550.00 (refer photo 41) -Fender x2 \$1,100.00 (refer photo 8, 5 B & 8)	[A] SHIAU CHAN
23	30 Nov 2018 12:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/12/07. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[1] Koh, Victor-CK
24	30 Nov 2018 12:03	Adj Mandate Set	Approved:17977.00:Re-inspection to be done for damage check and supplementary items / labour.	[1] Koh, Victor-CK
25	28 Mar 2019 17:01	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/12/07	[A] SHIAU CHAN
26	28 Mar 2019 17:02	Adj Mandate Request	Cur.Req:20848.84:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.	[A] SHIAU CHAN
27	02 Apr 2019 08:27	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/12/07. Mandate Remarks: Submit survey report.	[1] Koh, Victor-CK
28	02 Apr 2019 08:27	Adj Mandate Set	Maintained:Submit survey report.	[1] Koh, Victor-CK
29	09 Apr 2019 17:14	Adj Mandate Request	Cur.Req:20848.84:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.	[A] SHIAU CHAN
30	07 May 2019 16:22	Cim Registration Modified	Rep:204569->204491.	[1] Fong, Andy-SY
31	08 May 2019 13:24	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/12/07. Mandate Remarks:	[1] Fong, Andy-SY
32	08 May 2019 13:24	Adj Mandate Set	Approved:20848.84:	[1] Fong, Andy-SY

Date From



Date To



Audit Type None

Go

## ACTIVITY

No record

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No.:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 28 Mar 2019

**Preliminary Advice**

Vehicle No	: SLH9886S	Accident Date	: 23/11/2018
Make	: AUDI A3	Policy No.	: 2100484992-02
Assignment Date	: 28/11/2018	Excess	: S\$3,300.00
Date of Inspection	: 27/11/2018	Est. Duration of Repair	: 12.00
Inspection At	: PREMIUM AUTOCARE CENTRE (BENOI) 24 BENOI SECTOR SINGAPORE 629857		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	35,426.00	(ESTIMATE \$35,061.00 + SUPPLEMENTARY \$365.00)
Revised Amount	:S\$	20,848.84	(INCLUSIVE OF SUPPLEMENTARY & CHECK ITEMS)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	20,848.84	
Lump Sum Repair	:S\$		

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	98,000.00
COE / PARF Rebate	:S\$	51,994.00
Salvage Value	:S\$	
Margin for Repair	:S\$	46,006.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Friday, 30 November 2018 1:52 PM  
**To:** Claims; SUR; Admin A  
**Subject:** RE: OD claim for SLH 9886 S

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLH 9886S (Excess \$3,300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 29 November 2018 5:46 PM  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OD claim for SLH 9886 S

Dear Tony,

As spoken with James.

The officer, Victor had asking some question.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Thursday, 29 November 2018 5:42 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OD claim for SLH 9886 S

Dear all,

Owner had received msg from AIG the case is authorise repair. Can check?

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Nov 2018 18:42	Cim Veh Model Changed		[ ] Merimen Administrator
2	24 Nov 2018 18:42	Cim Created	Reg No: SLH9886S, Policy No: 2100484992-02, Acct Date: 2018/11/23, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA118152476	[I] Merimen Administrator
3	28 Nov 2018 09:40	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[ ] Nivitha Govindasamy
4	28 Nov 2018 09:40	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[ ] Nivitha Govindasamy
5	28 Nov 2018 09:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
6	28 Nov 2018 09:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/07	[A] Nivitha Govindasamy
7	28 Nov 2018 09:40	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] Nivitha Govindasamy
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10	28 Nov 2018 09:41	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Nivitha Govindasamy
11	28 Nov 2018 15:06	Adj Rpt Initiated		[A] SHIAU CHAN
12	28 Nov 2018 15:06	Insured Phone No Updated	[None] -> [+6596367361]	[A] SHIAU CHAN
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14	28 Nov 2018 15:06	Cim Details Notified		[A] SHIAU CHAN
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16	28 Nov 2018 15:10	Adj Mandate Request	Cur.Req:29607.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	29 Nov 2018 10:53	Cim Registration Modified	Init.Est.->6,000 - 7,000, Excess: -> 3300.00, 2F Remarks: -> Young Driver, GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
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19	29 Nov 2018 11:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/12/07, Mandate Remarks: Kindly advise why the labour at \$4125 and spray paint at \$2500.00?	[I] Koh, Victor-CK
20	29 Nov 2018 11:37	Adj Mandate Set	Maintained:Kindly advise why the labour at \$4125 and spray paint at \$2500.00?Reinsp:Yes.	[I] Koh, Victor-CK
21	30 Nov 2018 10:04	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/12/07	[A] SHIAU CHAN
22	30 Nov 2018 10:17	Adj Mandate Request	Cur.Req:28982.00:We have revised the labour charges to \$3,250.00. However, the spray painting charges has been revised to \$2,750.00. -Bonnet \$550.00 (refer photo 7 & 9) -Bumper \$550.00 (refer photo 41) -Fender x2 \$1,100.00 (refer photo 8, 5 & 8 &	[A] SHIAU CHAN
23	30 Nov 2018 12:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/12/07, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
24	30 Nov 2018 12:03	Adj Mandate Set	Approved:17977.00:Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

## ACTIVITY

No record

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1988494	28/11/2018 15:06	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH9886S		10.70

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 30 Nov 2018

**Preliminary Advice**

Vehicle No	: SLH9886S	Accident Date	: 23/11/2018
Make	: AUDI A3	Policy No.	: 2100484992-02
Assignment Date	: 28/11/2018	Excess	: S\$3,300.00
Date of Inspection	: 27/11/2018	Est. Duration of Repair	: 12.00
Inspection At	: PREMIUM AUTOCARE CENTRE (BENOI) 24 BENOI SECTOR SINGAPORE 629857		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	35,061.00
Revised Amount	:S\$	17,977.00
Check Items (Estimated)	:S\$	11,005.00
Total	:S\$	28,982.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	98,000.00
COE / PARF Rebate	:S\$	51,994.00
Salvage Value	:S\$	
Margin for Repair	:S\$	46,006.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

### View Received Message

This mail is associated with :

**\*SLH9886S (3359751283SG)**  
OD  
Nov 23 2018 4:15PM  
[CHONG HORNG SIONG STEVEN]  
Premium Autocare Centre

Reply   Reply All   Mark as Unread   Print Message   Delete Message   Forward

**From**    **AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG)**, sent on **29/11/2018 11:37 AM**.  
**To**        LKK\_HQ  
**Subject**   **Alert - Adj Mandate Maintained - SLH9886S - Claim Handler: Dally Amri, Mimi Zarina**

Maintained: Kindly advise why the labour at \$4125 and spray paint at \$2500.00?

#### DOCUMENTS SUMMARY

There are no documents.

We have revised the labour charges to \$3250.  
However, the spraying painting charges has been revised to \$2750.

Bonnet    550 (photo <sup>9 9</sup> 7229 8 7231)

Bumper    550 (photo <sup>41</sup> 7263)

Fender x02 = 550 x 2 = 1100. (photo <sup>58 29</sup> 7280, 7281 and photo <sup>8</sup> 7230)

RH Door = 550 (photo <sup>17</sup> 7289)

2750

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 28 Nov 2018

**Preliminary Advice**

Vehicle No	: SLH9886S	Accident Date	: 23/11/2018
Make	: AUDI A3	Policy No.	: 2100484992-02
Assignment Date	: 28/11/2018	Excess	: S\$0.00
Date of Inspection	: 27/11/2018	Est. Duration of Repair	: 12.00
Inspection At	: PREMIUM AUTOCARE CENTRE (BENOI) 24 BENOI SECTOR SINGAPORE 629857		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	35,061.00
Revised Amount	:S\$	18,602.00
Check Items (Estimated)	:S\$	11,005.00
Total	:S\$	29,607.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	98,000.00
COE / PARF Rebate	:S\$	51,994.00
Salvage Value	:S\$	
Margin for Repair	:S\$	46,006.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4395G
Vehicle Details	
Vehicle No.:	SLH9886S
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (ATTRACTION)
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	CZC564596
Chassis No.:	WAUZZZ8V8G1105453
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$25,074.00
Original Registration Date:	29 Sep 2016
First Registration Date:	29 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$17,104.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Sep 2026
PARF Rebate Amount:	\$12,828.00
Intended COE Rebate Details	
COE Expiry Date:	28 Sep 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,000.00
COE Rebate Amount:	\$39,166.00
<b>Total Rebate Amount:</b>	<b>\$51,994.00</b>

The information contained herein is correct as at 28 Nov 2018

OK

98,000  
51,994  

---

46,006

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	24/11/2018 15:48
Date Of Accident	23/11/2018 16:15
Exact Location Of Accident	THOMSON ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLH9886S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHONG HORNG SIONG STEVEN
NRIC No	S1234395G
Email Address	STEVENCHONGSC@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96367361
Alternative Phone No	OFFICE-96367361

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100484992-02
Cover Note Number	

### Driver

Name of Driver	NICOLA ANNE CHONG WAN CHING
NRIC No	S9610913Z
Date Of Birth	26/03/1996
Occupation	INDOOR
Date Of Driving Pass	13/11/2015
Driving Experience	3 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96163126
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	18 MOUNT ECHO PARK
Postcode	248780
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON FRIDAY 23 NOVEMBER 2018 AT AROUND 4.15PM, I WAS DRIVING MY CAR (AUDI REGISTRATION NUMBER SLH9886S) IN THE EXTREME RIGHT LANE OF THOMSON ROAD HEADING TOWARDS MARYMOUNT ROAD. MY LANE WAS THE GOING STRAIGHT LANE. JUST AFTER THE PEDESTRIAN OVERHEAD BRIDGE OPPOSITE FAR EAST FLORA AND FAR EAST ORCHID, THE CAR IN FRONT OF ME (TOYOTA WISH REGISTRATION NUMBER SFG5212P) STOPPED ABRUPTLY AND I COLLIDED INTO THE BACK OF THE CAR AS I WAS UNABLE TO STOP IN TIME. AT THE TIME OF THE ACCIDENT IT WAS RAINING AND THE ROAD CONDITIONS WERE WET.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFG5212P
Vehicle Make/Model/Colour	TOYOTA WISH
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN THIAM TZE (CHEN TIANCI)
NRIC/Passport Number	S7441909G
Contact Number	97964600
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information to collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

20/11/2018 10:05 am



Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

24/11/18 10:40 am



Reporting Centre Personnel's Signature

Name: *Wah E Han Seng Pong*  
NRIC/FN No.: *G2171145A*





### Sketch Plan #3

On Friday 23 November 2018 at around 4.15pm, I was driving my car (Audi registration number DL1998802) in the extreme right lane of Tiersoun Road heading towards Marymount Road. My lane was the going straight lane. Just after the pedestrian overpass bridge opposite Far East Plaza and Far East Orchard, the car in front of me (Toyota Wish registration number SFG5212P) stopped abruptly and I collided into the back of the car as I was unable to stop in time. At the time of the accident it was raining and the road conditions were wet.

I have attached below photos of the location of the accident taken from Google Maps.



Accident Photo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1353/2018/GW  
**Date** : 26-Nov-18

**Vehicle IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr.Chong Horng Siong Steven  
**Address** : 16 Mount Echo Park  
Singapore 248780  
**Telephone** : HP +65 96367361  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100484992-02  
**Vehicle No** : **SLH 9886 S**  
**Model Code** : Audi A3 Sedan 1.4 TFSI  
**Model / Year** : Sep-16  
**Engine No** : CZC 564596  
**Chassis No** : WAUZZZ8V8G1105433  
**Mileage** :  
**Date In** : 24-Nov-18  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 23-Nov-18  
**Place of Accident** : Thomson Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLH 9886 S

S/N	Nature of Jobs	Estimated Charges
1	To remove , check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00
2	To remove and renew aicon condenser, radiator and additional radiator. Check electrical fans and control unit . Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,000.00
3	To dismantle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$ 300.00
4	To dismantle and renew front bumper, bonnet, both front fenders and both headlights. To repair rhs front door. Renew front lock carrier align to position. Re-organise front crash management components. Reinstall all parts removed	S 6,300.00
5	To respray front bumper, both front fenders, bonnet, hinges, rhs front door.	S 4,000.00
6	To carry out wheel alignment.	S/N \$ 240.00
7	To carry out diagnostic check.	S/N \$ 192.00
<b>SUB- TOTAL LABOUR CHARGES</b>		<b>: \$ 12,392.00</b>

*L-Per day - 500*  
~~3850~~ ~~4125~~ <sup>3250</sup>  
 3950 3250  
~~2850~~ <sup>550x5</sup> = 2750  
 2750  
 XNN

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No.SLH 9886 S

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
1	FRONT BUMPER <i>7000 ✓</i>	\$	1,739.00	1791.20
2	FRONT BUMPER FIXING PARTS <i>? XAM</i>	\$	161.00	X
3	FRONT BUMPER COVER TRIM-LH/RH <i>2 XAM</i>	2 \$	280.00	X
4	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE <i>? XAM</i>	\$	140.00	X
5	FRONT BUMPER PULL STRAP-LOWER <i>? XAM</i>	4 \$	175.00	X
6	FRONT BUMPER GUIDE SECTION-LH/RH <i>? XAM</i>	2 \$	66.00	X
7	FRONT BUMPER AIR GUIDE GRILLE-LH/RH <i>CM ✓</i>	2 \$	190.00	151.68
8	RADIATOR GRILLE <i>CR ✓</i>	\$	573.00	458
9	RADIATOR GRILLE COVER <i>? CR ✓</i>	\$	86.00	68.16 ✓
10	FOAM FILLER PIECE <i>CR ✓</i>	\$	117.00	93.60
11	FRONT BUMPER SIDE REINFORCEMENT <i>? BT ✓</i>	\$	633.00	506 ✓
12	FRONT BUMPER COVER <i>? CR ✓</i>	\$	48.00	37.92
14	FRONT FENDER-LH/RH - <i>RH-BT / LH-repair BT ✓</i>	2 \$	1,492.00	1193.60
15	FRONT FENDER ATTACHEMENT PARTS-LH/RH <i>X AM</i>	2 \$	115.00	X AM
16	FRONT FENDER BRACKET-LH/RH <i>RH-BT / LH-X SU</i>	2 \$	68.00	54.00
17	FRONT FENDER BRACE-LH/RH <i>RH-BT / LH-X SU</i>	2 \$	168.00	64.80
18	FRONT WHEEL HOUSING LINER-LH/RH <i>X cut ✓</i>	2 \$	302.00	241.60 ✓
19	WHEEL HOUSING LINER ATTACHMENT PARTS <i>X AM</i>	2 \$	153.00	
20	BONNET <i>BT ✓</i>	\$	2,755.00	2204
<b>SUB -TOTAL SPARE PARTS</b>		:	<b>\$ 6,506.00</b>	9261

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLH 9886 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	BONNET ATTACHEMENT PARTS ? <i>from</i>	\$	141.00 X
22	BONNET LID HINGE-LH/RH ? <i>from</i>	2 \$	106.00 X
23	BONNET GAS FILLED STRUT X <i>see</i>	\$	105.00 X
24	BONNET CATCH HOOK <i>PH</i> -	\$	78.00 62.24
25	BONNET STRIKER-LH/RH <i>RH PH</i> -	2 \$	192.00 159.04
26	BONNET EDGE PROTECTION <i>CRA</i> -	\$	24.00 18.88
27	BONNET CATCH HOOK ? <i>BA</i> -	\$	55.00 43.84 ✓
28	BONNET LID LOCK WITH MICRO <i>PH</i> -	2 \$	353.00 282.40
29	BONNET BOWDEN CABLE ? <i>cut</i> -	\$	50.00 60 ✓
30	HEADLIGHT -LH/RH <i>CRA</i> -	2 \$	3,528.00 2822.40
31	HEADLIGHT POWER MODULE ? <i>new</i> ✓	2 \$	1,006.00 402.40 ✓
32	HEADLIGHT CONTROL UNIT ? <i>new</i> -	2 \$	2,036.00 810.40 ✓
33	HEADLIGHT GAS DISCHARGE LAMP ? <i>from</i>	2 \$	787.00 X
34	SIGNAL HORN-LOW TONE ? <i>from</i>	\$	177.00 X
35	SIGNAL HORN-HIGH TONE ? <i>from</i>	\$	177.00 X
36	HEADLIGHT LIFT CLINDER-LH/RH ? <i>from</i>	2 \$	348.00 X
37	WASH WATER RESERVOIR ? <i>from</i>	\$	177.00 X
38	LOCK CARRIER WITH RADIATOR MOUNTING <i>CRA</i> -	\$	638.00 510
39	RADIATOR AIR GUDIE-LH/RH ? <i>CRA</i> -	2 \$	40.00 2.84 ✓
40	RADIATOR AIR GUDIE-UPPER CENTRE ? <i>from</i>	\$	10.00 X
<b>SUB-TOTAL SPARE PARTS</b>		:	<b>\$ 10,028.00</b>

All charges are not inclusive of GST.

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Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No.SLH 9886 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	A/C CONDENSER ? <i>PA ✓</i>	\$ 500.00	<i>399.60 ✓</i>
42	RADIATOR ? <i>Ksun</i>	TBC	<i>X</i>
43	ADDITIONAL RADIATOR ? <i>Ksun</i>	\$ 797.00	<i>+</i>
44	COOLANT CONCENTRATE 1.5 LTR <i>nu ✓</i>	4 \$ 133.00	<i>67.20</i>
45	RADIATOR FAN WITH RING ? <i>Ksun</i>	\$ 1,425.00	<i>X</i>
46	FRONT CAR PALTE NO. <i>Bt ✓</i>	S/N \$ 25.00	<i>✓</i>
47	SUNDRIES ? <i>nu ✓</i>	\$ 500.00	<i>48.16 ✓</i>
	<b>TOTAL SPARE PARTS</b>	<b>\$ 19,914.00</b>	<i>22669</i>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 12,392.00</b>	
	<b>GRAND TOTAL</b>	<b>\$ 32,306.00</b>	<i>35061</i>

All charges are not inclusive of GST.

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Spare parts are Special Nett.

*35365.48*

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: RASUL - Hp 90010068

: 27/11/18 @ 1220 hrs

: REVERT

: EXCESS : TBA

: Resurvey by paint

12 days

  
28/11/2018

## Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hereby notify the Repairer of the following:

- To reserve  for spray painting
- To display damaged parts clearly
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications allowed
- Supplemental items shall be resurveyed and is subject to final approval from LKK Auto Consultants Company

Acknowledged by Repairer  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/1353/2018/GW

Date

5-Dec-18

Service Advisor

Kee Siang

Pages

1 of 1

Regn No

SLH 9886 S

Model No

Audi A3 Sedan 1.4 TFSI

### Quantity Description

Unit Price

Amount

#### Parts

1	Air guide cover	\$ 10.00	7.68
2	Noise Insulation	\$ 226.00	191.20
3	Outside temperature sensor bracket	\$ 16.00	13.04
4	"CAUTION STICKER"	\$ 12.00	9.76
5	"AIR COND STICKER"	\$ 7.00	5.12
6	Air Intake duct	\$ 50.00	41.84
7	Air Intake air guide	\$ 18.00	14.48
8	Air Intake air cover	\$ 26.00	21.36

**TOTAL**

**\$ 365.00**

For Premium Automobiles Pte Ltd



Authorized Signature

*Handwritten signature and date: 12/12/18*

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1353/2018/GW  
Date : 26-Nov-18

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr.Chong Horng Siong Steven  
Address : 16 Mount Echo Park  
Singapore 248780  
Telephone : HP +65 96367361  
Type of Claim : Own Damage Claims  
Policy No. : 2100484992-02  
Vehicle No : **SLH 9886 S**  
Model Code : Audi A3 Sedan 1.4 TFSI  
Model / Year : Sep-16  
Engine No : CZC 564596  
Chassis No : WAUZZZ8V8G110S433  
Mileage :  
Date In : 24-Nov-18  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 23-Nov-18  
Place of Accident : Thomson Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle SLH 9886 S

S/N	Nature of Jobs	Estimated Charges
1	To remove , check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓
2	To remove and renew aicon condenser, radiator and additional radiator. Check electrical fans and control unit . Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,000.00 ? ✓
3	To dismantle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$ 300.00 ✓
4	To dismantle and renew front bumper, bonnet, both front fenders and both headlights. To repair rhs front door. Renew front lock carrier align to position. Re-organise front crash management components. Reinstall all parts removed	\$ <del>6,300.00</del> 3850 4125 3250
5	To respray front bumper, both front fenders, bonnet, hinges, rhs front door.	\$ <del>4,000.00</del> 2500 2750
6	To carry out wheel alignment.	S/N \$ 240.00 X
7	To carry out diagnostic check.	S/N \$ 192.00 ✓
SUB- TOTAL LABOUR CHARGES		: \$ <u>12,392.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

Telefax

## Material List for Accident Vehicle Regn No.SLH 9886 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>70AN ✓</i>	S	1,739.00
2	FRONT BUMPER FIXING PARTS <i>? ✓</i>	S	161.00
3	FRONT BUMPER COVER TRIM-LH/RH <i>OK ✓ ? ✓</i>	2 S	280.00
4	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE <i>? ✓</i>	S	140.00
5	FRONT BUMPER PULL STRAP-LOWER <i>? Fix</i>	4 S	175.00
6	FRONT BUMPER GUIDE SECTION-LH/RH <i>? Te? no photo</i>	2 S	66.00
7	FRONT BUMPER AIR GUIDE GRILLE-LH/RH <i>CM ✓</i>	2 S	190.00
8	RADIATOR GRILLE <i>CPA ✓</i>	S	573.00
9	RADIATOR GRILLE COVER <i>? see ✓</i>	S	86.00
10	FOAM FILLER PIECE <i>CPA ✓</i>	S	117.00
11	FRONT BUMPER SIDE REINFORCEMENT <i>? Pt ✓</i>	S	633.00
12	FRONT BUMPER COVER <i>? see ✓</i>	S	48.00
14	FRONT FENDER-LH/RH - <i>RH-Pt / LH-repair Pt</i>	2 S	1,492.00
15	FRONT FENDER ATTACHEMENT PARTS-LH/RH <i>XX</i>	2 S	115.00
16	FRONT FENDER BRACKET-LH/RH <i>RH-Pt / LH-X ✓</i>	2 S	68.00
17	FRONT FENDER BRACE-LH/RH <i>RH-? / LH-X ✓</i>	2 S	168.00
18	FRONT WHEEL HOUSING LINER-LH/RH <i>X ✓</i>	2 S	302.00
19	WHEEL HOUSING LINER ATTACHMENT PARTS <i>XX</i>	2 S	153.00
20	BONNET <i>M ✓</i>	S	2,755.00
<b>SUB -TOTAL SPARE PARTS</b>		<b>:</b>	<b>\$ 6,506.00</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SLH 9886 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	BONNET ATTACHEMENT PARTS ? X	\$	141.00
22	BONNET LID HINGE-LH/RH ? X	2 \$	106.00
23	BONNET GAS FILLED STRUT X X	\$	105.00
24	BONNET CATCH HOOK ? X	\$	78.00
25	BONNET STRIKER-LH/RH ? X	2 \$	192.00
26	BONNET EDGE PROTECTION CRA ✓	\$	24.00
27	BONNET CATCH HOOK ? ? ✓	\$	55.00
28	BONNET LID LOCK WITH MICRO ? ✓	2 \$	353.00
29	BONNET BOWDEN CABLE ? ? ✓	\$	50.00
30	HEADLIGHT -LH/RH CRA ✓	2 \$	3,528.00
31	HEADLIGHT POWER MODULE ? ? ✓	2 \$	1,006.00
32	HEADLIGHT CONTROL UNIT ? ? ✓	2 \$	2,036.00
33	HEADLIGHT GAS DISCHARGE LAMP ? X	2 \$	787.00
34	SIGNAL HORN-LOW TONE ? X	\$	177.00
35	SIGNAL HORN-HIGH TONE ? X	\$	177.00
36	HEADLIGHT LIFT CLINDER-LH/RH ? X	2 \$	348.00
37	WASH WATER RESERVOIR ? X	\$	177.00
38	LOCK CARRIER WITH RADIATOR MOUNTING CRA ✓	\$	638.00
39	RADIATOR AIR GUDIE-LH/RH ? ? ✓	2 \$	40.00
40	RADIATOR AIR GUDIE-UPPER CENTRE ? ? X	\$	10.00
<b>SUB-TOTAL SPARE PARTS</b>			<b>\$ 10,028.00</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

35 Ubi Road 1, Singapore 408699  
 Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No.SLH 9886 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	A/C CONDENSER ? <i>bt ✓</i>	\$	500.00 <sup>↑</sup>
42	RADIATOR ? ?		TBC
43	ADDITIONAL RADIATOR ? ?	\$	797.00
44	COOLANT CONCENTRATE 1.5 LTR <i>per ✓</i>	4 \$	133.00
45	RADIATOR FAN WITH RING ? ?	\$	1,425.00
46	FRONT CAR PALTE NO. <i>bt ✓</i>	S/N \$	25.00 <i>25.00</i>
47	SUNDRIES ?	\$	500.00
TOTAL SPARE PARTS		:	\$ 19,914.00
TOTAL LABOUR CHARGES		:	\$ 12,392.00
GRAND TOTAL		:	\$ 32,306.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
 Spare parts are Special Nett.

*Patricia Clarke*  
*Pat*  
*05/12/18*



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1353/2018/GW  
Date : 26-Nov-18

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian,Rasul,  
12 days - ok - jb - 9 Jan 18*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr.Chong Horng Siong Steven  
Address : 16 Mount Echo Park  
Singapore 248780  
Telephone : HP +65 96367361  
Type of Claim : Own Damage Claims  
Policy No. : 2100484992-02  
Vehicle No : **SLH 9886 S**  
Model Code : Audi A3 Sedan 1.4 TFSI  
Model / Year : Sep-16  
Engine No : CZC 564596  
Chassis No : WAUZZZ8V8G1105433  
Mileage :  
Date In : 24-Nov-18  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 23-Nov-18  
Place of Accident : Thomson Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLH 9886 S

S/N	Nature of Jobs	Estimated Charges	
1	To remove , check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To remove and renew aicon condenser, radiator and additional radiator. Check electrical fans and control unit . Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,000.00	\$ 1,000.00
3	To dismantle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$ 300.00	\$ 300.00
4	To dismantle and renew front bumper, bonnet, both front fenders and both headlights. To repair rhs front door. Renew front lock carrier align to position. Re-organis front crash management components. Reinstall all parts removed	\$ 6,300.00	\$ 3,750.00
5	To respray front bumper, both front fenders, bonnet, hinges, rhs front door.	\$ 4,000.00	\$ 2,750.00
6	To carry out wheel alignment.	S/N \$ 240.00	nil
7	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
<b>SUB- TOTAL LABOUR CHARGES</b>		<b>: \$ 12,392.00</b>	<b>\$ 8,352.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No.SLH 9886 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,739.00	\$ 1,391.20
2	FRONT BUMPER FIXING PARTS	\$ 161.00	
3	FRONT BUMPER COVER TRIM-LH/RH	2 \$ 280.00	
4	FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	\$ 140.00	
5	FRONT BUMPER PULL STRAP-LOWER	4 \$ 175.00	
6	FRONT BUMPER GUIDE SECTION-LH/RH	2 \$ 66.00	
7	FRONT BUMPER AIR GUIDE GRILLE-LH/RH	2 \$ 190.00	\$ 151.68
8	RADIATOR GRILLE	\$ 573.00	\$ 458.00
9	RADIATOR GRILLE COVER	\$ 86.00	\$ 68.16
10	FOAM FILLER PIECE	\$ 117.00	\$ 93.60
11	FRONT BUMPER SIDE REINFORCEMENT	\$ 633.00	\$ 506.00
12	FRONT BUMPER COVER	\$ 48.00	\$ 37.92
14	FRONT FENDER-LH/RH	2 \$ 1,492.00	\$ 1,193.60
15	FRONT FENDER ATTACHEMENT PARTS-LH/RH	2 \$ 115.00	
16	FRONT FENDER BRACKET-LH/RH	2 \$ 68.00	\$ 54.40
17	FRONT FENDER BRACE-LH/RH	2 \$ 168.00	\$ 64.80
18	FRONT WHEEL HOUSING LINER-LH/RH	2 \$ 302.00	\$ 241.60
19	WHEEL HOUSING LINER ATTACHMENT PARTS	2 \$ 153.00	
20	BONNET	\$ 2,755.00	\$ 2,204.00
<b>SUB -TOTAL SPARE PARTS</b>		<b>\$ 6,506.00</b>	<b>\$ 6,464.96</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLH 9886 S

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
			\$	6,464.96
21	BONNET ATTACHEMENT PARTS		\$ 141.00	
22	BONNET LID HINGE-LH/RH	2	\$ 106.00	
23	BONNET GAS FILLED STRUT		\$ 105.00	
24	BONNET CATCH HOOK		\$ 78.00	\$ 62.24
25	BONNET STRIKER-LH/RH	2	\$ 192.00	\$ 159.04
26	BONNET EDGE PROTECTION		\$ 24.00	\$ 18.88
27	BONNET CATCH HOOK		\$ 55.00	\$ 43.84
28	BONNET LID LOCK WITH MICRO	2	\$ 353.00	\$ 282.40
29	BONNET BOWDEN CABLE		\$ 50.00	\$ 40.00
30	HEADLIGHT -LH/RH	2	\$ 3,528.00	\$ 2,822.40
31	HEADLIGHT POWER MODULE	2	\$ 1,006.00	\$ 402.40
32	HEADLIGHT CONTROL UNIT	2	\$ 2,036.00	\$ 814.40
33	HEADLIGHT GAS DISCHARGE LAMP	2	\$ 787.00	
34	SIGNAL HORN-LOW TONE		\$ 177.00	
35	SIGNAL HORN-HIGH TONE		\$ 177.00	
36	HEADLIGHT LIFT CLINDER-LH/RH	2	\$ 348.00	
37	WASH WATER RESERVOIR		\$ 177.00	
38	LOCK CARRIER WITH RADIATOR MOUNTING		\$ 638.00	\$ 510.00
39	RADIATOR AIR GUDIE-LH/RH	2	\$ 40.00	\$ 31.84
40	RADIATOR AIR GUDIE-UPPER CENTRE		\$ 10.00	
<b>SUB-TOTAL SPARE PARTS</b>			<b>\$ 10,028.00</b>	<b>\$ 11,652.40</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No.SLH 9886 S

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 11,652.40
	<i>c/f</i>		
41	A/C CONDENSER	\$ 500.00	\$ 399.60
42	RADIATOR	TBC	
43	ADDITIONAL RADIATOR	\$ 797.00	
44	COOLANT CONCENTRATE 1.5 LTR	4 \$ 133.00	\$ 67.20
45	RADIATOR FAN WITH RING	\$ 1,425.00	
46	FRONT CAR PALTE NO.	S/N \$ 25.00	\$ 25.00
47	<i>Added parts - see attached</i>	\$ 365.00	\$ 304.48
48	SUNDRIES	\$ 500.00	\$ 48.16
	<b>TOTAL SPARE PARTS</b>	<b>\$ 20,279.00</b>	<b>\$ 12,496.84</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 12,392.00</b>	<b>\$ 8,352.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 32,671.00</b>	<b>\$ 20,848.84</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 <b>Attn: Mr. Adrian Ling - Motor Claims Dept</b> <b>Tel: 6841 0055 - Fax: 6256 4315</b>		<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/1353/2018/GW 5-Dec-18 Kee Siang 1 of 1 SLH 9886 S Audi A3 Sedan 1.4 TFSI
Quantity	Description	Unit Price	Amount
<b>Parts</b>			
1	Air guide cover	\$ 10.00	\$ 7.68
2	Noise Insulation	\$ 226.00	\$ 191.20
3	Outside temperature sensor bracket	\$ 16.00	\$ 13.04
4	"CAUTION STICKER"	\$ 12.00	\$ 9.76
5	"AIR COND STICKER"	\$ 7.00	\$ 5.12
6	Air Intake duct	\$ 50.00	\$ 41.84
7	Air Intake air guide	\$ 18.00	\$ 14.48
8	Air Intake air cover	\$ 26.00	\$ 21.36
<b>TOTAL</b>		<b>\$ 365.00</b>	<b>\$ 304.48</b>

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLH 9886 S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1353/2018/MAS

31 May 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLH 9886 S, Audi A3 Sedan 1.4 TFSI**

With reference to the above-mentioned vehicle, no. **SLH 9886 S**, claimant, **Mr. Chong Horng Siong Steven**, please find the related document per attached.

1. A copy of the Original invoice no. 85013807 – S\$18,777.26
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLH 9886 S

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
201 Alexandra Road  
Singapore 159938  
Main Telephone: 6396 2223  
Main Telefax: 6471 2751

Alexandra Service Centre  
201 Alexandra Road  
Singapore 159938  
Telephone: 6396 2223  
Telefax: 6475 1023

UBI Service Centre  
55 Ubi Road 1

Customer Service  
Service Appointment  
Your Breakdown Service  
Email: customer.care@premiumaudi.com.sg

9366 2323  
9828 1233

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013807 Date : 27/05/2019 Order : SLH9886S Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
-------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------

Regn No.: SLH9886S (V 30455)	Regn Date: 29/09/2016	Mileage: 16181	WIP No.: 33265
Model: A3 SEDAN 1.4 TFSI (ATTRACTION)	Chassis: WAUZZZ8V86G1105453	Engine: CZC 564596	Dept: U
VSB No.:			
You have been assisted by :- UB-Carrine ( 87 )			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-3300.00	1.00	-3,300.00
S	BODYWORK	M: TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND RENEW AIRCON CONDENSER. CHECK ELECTRICAL FANS AND CONTROL UNIT. OPRESSURISE COOL SYSTEM. TO CARRY OUT VACUUM AND REBAG.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO DISMANTLE RHS FRONT DOOR PANEL TRIM. TO REMOVE AND REINSTALL RHS WING MIRROR ASSY.	300.00	1.00	300.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, BONNET, BOTH FRONT FENDER AND BOTH HEADLIGHTS. TO REPAIR RHS	3750.00	1.00	3,750.00
				Sub-Total	
				7% GST	
				Grand Total	



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 119938  
Main Telephone: 6394 2222  
Main Telefax: 6471 3333

Alexandra Service Centre  
281 Alexandra Road  
Singapore 119938  
Telephone: 6388 2223  
Telefax: 6475 1033

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408721  
Telephone: 6388 7113

Customer Service  
Service Appointment  
Your Breakdown Service  
Email: customer.care@premiumauto.com.sg

6388 2223  
6388 2223

**INSURANCE INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 2 14:21

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013807 Date : 27/05/2019 Order : SLH98865 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
-------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------

Regn No.: SLH98865 (V 30455) Regn Date: 29/09/2016 Mileage: 16181 WIP No.: 33265

Model: A3 SEDAN 1.4 TFSI (ATTRACTION) Chassis: WAUZZZ8V8G1105453 Engine: CZC 564596 Dept: U

USB No.:

You have been assisted by :- UB-Carrine ( 87 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	FRONT DOOR. RENEW FRONT LOCK CARRIER ALIGN TO POSITION. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. M:	2750.00	1.00	2,750.00
S	BODYWORK	TO RESPRAY FRONT BUMPER, BOTH FRONT FENDERS, BONNET AND RHS FRONT DOOR. M:	192.00	1.00	192.00
X	ABV5853651 10P	GRILLE Less 020%	1.00	572.50	458.00
X	ABV0941043D	HEADLAMP Less 020%	1.00	1764.00	1,411.20
X	ABV0941044D	HEADLAMP Less 020%	1.00	1764.00	1,411.20
X	ABV5821105A	FENDER Less 020%	1.00	746.00	596.80
X	ABV5821171	(A) (SK) WHEEL HOUS (06 Less 020%	1.00	151.00	120.80
X	ASQ0025236Q	BAFFLE Less 020%	1.00	239.00	191.20
X	ABV5821106A	FENDER Less 020%	1.00	746.00	596.80
X	ABV5821172	WHEEL HOUS Less 020%	1.00	151.00	120.80
X	ASQ0016411BF	CONDENSER Less 020%	1.00	499.50	399.60
X	ABV0005588A	CARRIER Less 020%	1.00	637.50	510.00
Sub-Total					
7% GST					
Grand Total					



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159988  
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Fax: 6471 14121

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159988  
Telephone: 6390 2222  
Telefax: 6475 1023

UBI Service Centre  
55 Selegie Road  
Singapore 118057  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Customer Service  
Appointment  
Breakdown Service  
Email: customer.care@premiumaudis.com.sg  
6394 2223  
9828 1233

Page 3 of 14

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013807 Date : 27/05/2019 Order : SLH9886S Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
-------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------

Regn No.: SLH9886S (V 30455) Regn Date: 29/09/2016 Mileage: 16181 WIP No.: 33265

Model: A3 SEDAN 1.4 TFSI (ATTRACTION) Chassis: WAUZZZ8V8G1105453 Engine: CZC 564596 Dept: U

USB No.:

You have been assisted by :- UB-Carrine ( 87 )

		Details		Qty	Unit Price	Amount
X	A8V38075508	FOAM INSER	Less 020%	1.00	117.00	93.60
X	A8V08071098	BEAM	Less 020%	1.00	632.50	506.00
X	AG A13040M2	PREMIX-COOLANT	Less 020%	4.00	21.00	67.20
X	A8V5807065A GRU	COVER	Less 020%	1.00	1739.00	1,391.20
X	A8V5823829A	HOOD	Less 020%	1.00	2755.00	2,204.00
X	A8V0121285A	AIR DUCT	Less 020%	1.00	9.60	7.68
X	A8V0823126B	EDGING	Less 020%	1.00	23.60	18.88
X	A8V0821136A	SUPPORT	Less 020%	1.00	81.00	64.80
X	A8V5821468B	BRACKET	Less 020%	1.00	34.70	27.76
X	A8V0823485	HOOK	Less 020%	1.00	54.80	43.84
X	A8V5821467B	BRACKET	Less 020%	1.00	33.30	26.64
X	A500129621B	AIR DUCT	Less 020%	1.00	18.10	14.48
X	A8V0121230	SEAL	Less 020%	1.00	6.80	5.44
X	A8V0820536	BRACKET	Less 020%	1.00	16.30	13.04
X	A8V0823185C	CATCH	Less 020%	1.00	99.40	79.52
X	A8V0823186C	CATCH	Less 020%	1.00	99.40	79.52
X	A400260749B	WASHER	Less 020%	1.00	2.90	2.32
X	A300260749C	WASHER	Less 020%	1.00	3.80	3.04
					Sub-Total	
					7% GST	
					Grand Total	



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 119938  
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Fax: 6471 3723

Alexandra Service Centre  
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Singapore 119938  
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Ubi Service Centre  
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**INS TAX INVOICE**  
Company Reg. No: 199902271W  
GST Reg. No. 199902271W

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RIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013807 Date : 27/05/2019 Order : SLH98865 Term : 30	Account: A0006 (T 0) RIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
-------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------

Regn No.: SLH98865 (V 30455) Regn Date: 29/09/2016 Mileage: 16181 WIP No.: 33265

Model: A3 SEDAN 1.4 TFSI (ATTRACTION) Chassis: WAUZZZ8V861105453 Engine: CZC 564596 Dept: U

USB No.:

You have been assisted by :- UB-Carrine ( 87 )

		Details		Qty	Unit Price	Amount
X	ABV0623480A	HOOK	Less 020%	1.00	77.80	62.24
X	ABV0623509A	LOCK	Less 020%	2.00	176.50	282.40
X	ABV0623531A	BOND CABLE	Less 020%	1.00	50.00	40.00
X	ABV5807682 989	GRILL	Less 020%	1.00	94.80	75.84
X	ABV5807681 989	GRILL	Less 020%	1.00	94.80	75.84
X	ABK0941597B	BALLAST	Less 020%	1.00	1018.00	814.40
X	ABK0010520A	PLATE	Less 020%	1.00	12.20	9.76
X	ABV0010515A	STICKER	Less 020%	1.00	6.40	5.12
X	ASD012925A8	AIR DUCT	Less 020%	1.00	52.30	41.84
X	ABV0121283A	AIR DUCT	Less 020%	1.00	19.90	15.92
X	ABV0121284A	AIR DUCT	Less 020%	1.00	19.90	15.92
X	ABV5853037	COVER	Less 020%	1.00	65.20	68.16
X	A460907397R	POWER MOD	Less 020%	1.00	503.00	482.40
X	ABV3807217	COVER	Less 020%	1.00	47.40	37.92
X	AN 0161857	POP-RIVET	Less 020%	10.00	2.90	23.20
X	AN 0161857	POP-RIVET	Less 020%	5.00	2.90	11.60
X	AWHT005609	BOLT	Less 020%	2.00	1.60	2.56
X	ASD0129954	COVER	Less 020%	1.00	26.70	21.36

Parts 12,471.84  
Labour 0.00  
Sublet 8,377.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 17,548.84  
7% GST 1,228.42  
Grand Total 18,777.26



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLH 9886 S**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1353/2018/JW  
13 December 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A3 Sedan 1.4 TFSI  
**Vehicle Chassis No.** : WAUZZZ8V8G1105453  
**Vehicle Regn No.** : **SLH 9886 S**  
**Vehicle Mileage** : 16181 KM  
**Vehicle Owner** : Mr. Chong Horng Siong, Steven  
**Certificate No** : 2100484992-02  
**Own Damage Excess** : S\$ 3,531.00 (inclusive of 7% GST)  
**Accident Date** : 23/11/2018  
**Place** : Thomson Road  
**Repair Cost** : \$ 18,777.26  
**WIP No.** : 33265  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :

**Time** :

**Date** :

  
\_\_\_\_\_  
14/12/2018  
5.42 pm

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : CHONG HORNG SIONG STEVEN  
**Period of Insurance** : 29 Sep 2018 To 28 Sep 2019  
**Engine No.** : CZC564596  
**Chassis No.** : WAUZZZ8V8G1105453

**Vehicle No.** : SLH9886S  
**Policy No.** : 2100484992-02  
**Endorsement No.** :  
**Issued Date** : 28 Aug 2018

### ABOUT THE COVER

**Make/Model** : AUDI A3 Sedan 1.4 TFSI (Attraction)  
**Engine Capacity/Tonnage** : 1,395.00 CC      **Sum Insured** : Market Value      **First Year of Registration** : 2016  
**Driver Restriction** : NA      **Off Peak Car** : No      **Insuring with COE/PARF** : No  
**Person or Classes of Persons Entitled to Drive\*** :

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

**Section 1**

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

**Section 2**

Property Damage - \$0

Windscreen : \$100

**Named Driver and Excess** (where applicable)

CHONG HORNG SIONG STEVEN - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408899 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125220

PREMIUM LEASING - MH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

38PMLU

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Nov 2018 15:06		28 Nov 2018 09:40 <a href="#">Edit Adj Rpt</a>	<b>S\$20,848.84</b> <a href="#">Edit Estimates</a>	<b>S\$20,848.84</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>CHONG HORNG SIONG STEVEN</b> , ID: S1234395G, Tel: +6596367361								
Vehicle Reg. No.:	<b>SLH9886S</b>	Date of Loss:	23/11/2018 16:00 - :59 [25 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 3359751283SG</b>	Policy/Cover Note No.:	2100484992-02 (Comprehensive) Coverage: 29/09/2018 - 28/09/2019						
		Excess:	S\$3,300.00						
Repairer:	<b>Premium Automobiles Pte Ltd (Benoi)</b> 24 Benoi Sector, 629857 Pioneer - Tel: 67689911 / 63882323								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Daily Amri, Mimi Zarina</b> ] MimiZarina.DailyAmri@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... <b>[Final Rpt due 07/12/2018]</b>								
Driver/Custodian:	NICOLA ANNE CHONG WAN CHING (22 / Female) , NRIC: S9610913Z, Tel: +6596163126 Email: NOEMAIL								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a>	<a href="#">Compose Case Mail</a>						
<ul style="list-style-type: none"> <li>AIG_SG (08/05/2019): <b>Alert - Adj Mandate Approved (S\$20848.84) - SLH9886S - Claim Handler: Daily Amri...</b></li> <li>AIG_SG (02/04/2019): <b>Alert - Adj Mandate Maintained - SLH9886S - Claim Handler: Daily Amri, Mimi Zari...</b></li> <li>AIG_SG (30/11/2018): <b>Alert - Adj Mandate Approved (S\$17977.00) - SLH9886S - Claim Handler: Daily Amri...</b></li> <li>AIG_SG (29/11/2018): <b>Alert - Adj Mandate Maintained - SLH9886S - Claim Handler: Daily Amri, Mimi Zari...</b></li> <li>AIG_SG (29/11/2018): <b>SLH9886S / OD / 23/11/2018 / Coverage &amp; Excess update</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLH9886S (3359751283SG)  
OD  
Nov 23 2018 4:15PM  
[CHONG HORNG SIONG STEVEN]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span style="float: right;">View in Browser <input type="checkbox"/></span>		
<b>Video</b>															1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print				
1	24/11/18 18:24	<b>Video - Accident</b> [Linked Accident Report Documents]											Load MP4	<input type="checkbox"/>			
<b>Assessment Reports</b>															1 per page	<input checked="" type="checkbox"/>	
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2	30/11/18 10:04	<b>Adjuster Immediate Advice</b>											Load HTM	<input type="checkbox"/>			
3	28/03/19 17:01	<b>Adjuster Immediate Advice</b>											Load HTM	<input type="checkbox"/>			
<b>Photos/Images</b>															3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
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2	28/11/18 15:01	<b>Chassis Number</b>											Load JPG	<input checked="" type="checkbox"/>			
3	28/11/18 15:01	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>			
4	28/11/18 15:01	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>			
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30	28/11/18 15:01	<b>General View</b>											Load JPG	<input type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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Video			1 per page	<input checked="" type="checkbox"/>
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Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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158	28/03/19 17:03	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/11/18 14:51	Singapore Accident Statement	Load PDF	
2	28/11/18 14:51	ESTIMATE	Load PDF	
3	28/11/18 15:37	Certificate of Insurance	Load PDF	
4	28/11/18 15:37	Driver's Driving License	Load PDF	
5	07/12/18 15:16	SUPPLEMENTARY LIST	Load PDF	
6	28/03/19 16:57	REVISED ESTIMATE	Load PDF	
7	19/06/19 15:02	Workshop Invoice	Load PDF	
8	19/06/19 15:02	Discharge Voucher	Load PDF	
9	19/06/19 15:02	Supplementary	Load PDF	

### Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/11/18 18:24	Video - Accident	Load MP4	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/11/18 18:42	Accident Statement	Load HTM	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/11/18 18:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	24/11/18 18:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	24/11/18 18:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	24/11/18 18:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	24/11/18 18:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	24/11/18 18:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	24/11/18 18:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	24/11/18 18:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	24/11/18 18:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	24/11/18 18:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	24/11/18 18:40	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/11/18 18:29	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	24/11/18 18:29	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>
3	24/11/18 18:29	Sketch Plan #3	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG18021444/R1QD3E2

**Date:** 19/06/2019

#### REFERENCE

Insured/Claimant: CHONG HORNG SIONG STEVEN Policy No: 2100484992-02  
Date of Loss: 23/11/2018 Nature of Claim: OD Claim No: 3359751283SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLH9886S**  
Make & Model: AUDI A3, 1.4 TFSI (A) Engine No: CZC564596  
Reg. Date: 29/09/2016 (Man. Year: 2016) Chassis No: WAUZZZ8V8G1105453  
Colour: Black Odometer: 16176 km  
Engine Capacity: 1395 cc  
Market Value/New Car Price: S\$98,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	22,973.48	12,496.84	10,476.64	45.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	12,392.00	8,352.00	4,040.00	32.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>35,365.48</b>	<b>20,848.84</b>	<b>14,516.64</b>	<b>41.05</b>
<b>- Excess (S\$)</b>	<b>3,300.00</b>	<b>3,300.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>32,065.48</b>	<b>17,548.84</b>	<b>14,516.64</b>	<b>45.27</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>2,244.58</b>	<b>1,228.42</b>	<b>1,016.16</b>	<b>45.27</b>
<b>Nett Amount (S\$)</b>	<b>34,310.06</b>	<b>18,777.26</b>	<b>15,532.80</b>	<b>45.27</b>

#### INSPECTION

Date of Assignment: 28/11/2018  
Date Inspected: 27/11/2018 Inspected At: Premium Autocare Centre (Benoi)  
24 Benoi Sector  
Singapore 629857

Estimated Period of Repair: 12.0 days

**Adjuster:** MOHD RASUL

**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Torn	1,739.00 FS	*1,391.20 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	161.00 FS	*- FS
3	2		*FRONT BUMPER COVER TRIM - LH/RH	Not Necessary	280.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	140.00 FS	*- FS
5	4		*FRONT BUMPER PULL STRAP - LOWER	Not Necessary	175.00 FS	*- FS
6	2		*FRONT BUMPER GUIDE SECTION - LH/RH	Not Necessary	66.00 FS	*- FS
7	2		*FRONT BUMPER AIR GUIDE GRILLE - LH/RH	Cracked	190.00 FS	*151.68 FS
8	1		*RADIATOR GRILLE	Cracked	573.00 FS	*458.00 FS
9	1		*RADIATOR GRILLE COVER	Cracked	86.00 FS	*68.16 FS
10	1		*FOAM FILLER PIECE	Cracked	117.00 FS	*93.60 FS
11	1		*FRONT BUMPER SIDE REINFORCEMENT	Bent	633.00 FS	*506.00 FS
12	1		*FRONT BUMPER COVER	Cracked	48.00 FS	*37.92 FS
13	2		*FRONT FENDER - LH/RH	Bent	1,492.00 FS	*1,193.60 FS
14	2		*FRONT FENDER ATTACHMENT PARTS - LH/RH	Not Necessary	115.00 FS	*- FS
15	2		*FRONT FENDER BRACKET - LH/RH	Bent	68.00 FS	*54.40 FS
16	2		*FRONT FENDER BRACE - LH/RH	O/S Bent / N/S Serviceable	168.00 FS	*64.80 FS
17	2		*FRONT WHEEL HOUSING LINER - LH/RH	Cut	302.00 FS	*241.60 FS
18	2		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	153.00 FS	*- FS
19	1		*BONNET	Bent	2,755.00 FS	*2,204.00 FS
20	1		*BONNET ATTACHMENT PARTS	Not Necessary	141.00 FS	*- FS
21	2		*BONNET LID HINGE - LH/RH	Serviceable	106.00 FS	*- FS
22	1		*BONNET GAS FILLED STRUT	Serviceable	105.00 FS	*- FS
23	1		*BONNET CATCH HOOK	Bent	78.00 FS	*62.24 FS
24	2		*BONNET STRIKER - LH/RH	Bent	192.00 FS	*159.04 FS
25	1		*BONNET EDGE PROTECTION	Cracked	24.00 FS	*18.88 FS
26	1		*BONNET CATCH HOOK	Bent	55.00 FS	*43.84 FS
27	2		*BONNET LID LOCK WITH MICRO	Distorted	353.00 FS	*282.40 FS
28	1		*BONNET BOWDEN CABLE	Cut	50.00 FS	*40.00 FS
29	2		*HEADLIGHT - LH/RH	Cracked	3,528.00 FS	*2,822.40 FS
30	2		*HEADLIGHT POWER MODULE	Necessary	1,006.00 FS	*402.40 FS
31	2		*HEADLIGHT CONTROL UNIT	Necessary	2,036.00 FS	*814.40 FS
32	2		*HEADLIGHT GAS DISCHARGE LAMP	Serviceable	787.00 FS	*- FS
33	1		*SIGNAL HORN - LOW TONE	Serviceable	177.00 FS	*- FS
34	1		*SIGNAL HORN - HIGH TONE	Serviceable	177.00 FS	*- FS
35	2		*HEADLIGHT LIFT CLINDER - LH/RH	Serviceable	348.00 FS	*- FS
36	1		*WASH WATER RESERVIOR	Serviceable	177.00 FS	*- FS
37	1		*LOCK CARRIER WITH RADIATOR MOUNTING	Cracked	638.00 FS	*510.00 FS
38	2		*RADIATOR AIR GUIDE - LH/RH	Cracked	40.00 FS	*31.84 FS
39	1		*RADIATOR AIR GUIDE - UPPER CENTRE	Serviceable	10.00 FS	*- FS
40	1		*A/C CONDNSER	Bent	500.00 FS	*399.60 FS
41	1		*RADIATOR (NPA)	Serviceable	0.00 FS	*- FS
42	1		*ADDITIONAL RADIATOR	Serviceable	797.00 FS	*- FS
43	4		*COOLANT CONCENTRATE 1.5 LTR	Necessary	133.00 FS	*67.20 FS
44	1		*RADIATOR FAN WITH RING	Serviceable	1,425.00 FS	*- FS
45	1		*FRONT CAR PLATE NO.	Bent	25.00 FS	*25.00 FS
46	1		*SUNDRIES	Necessary	500.00 FS	*48.16 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
47	1		*AIR GUIDE COVER	Cracked	7.68 FS	*7.68 FS
48	1		*NOISE INSULATION	Cracked	191.20 FS	*191.20 FS
49	1		*OUTSIDE TEMPERATURE SENSOR BRACKET	Cracked	13.04 FS	*13.04 FS
50	1		*CAUTION STICKER	Necessary	9.76 FS	*9.76 FS
51	1		*AIR COND STICKER	Necessary	5.12 FS	*5.12 FS
52	1		*AIR INTAKE DUCT	Cracked	41.84 FS	*41.84 FS
53	1		*AIR INTAKE AIR GUIDE	Cracked	14.48 FS	*14.48 FS
54	1		*AIR INTAKE AIR COVER	Cracked	21.36 FS	*21.36 FS

F=Franchise part. S=SpcNett.

**Total Parts (\$\$) 22,973.48 12,496.84**

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO REMOVE AND RENEW AIRCON CONDENSER, RADIATOR AND ADDITIONAL RADIATOR. CHECK ELECTRICAL FANS AND CONTROL UNIT. PRESSURISE COOLING SYSTEM. TO CARRY OUT VACUUM AND REGAS.	New	1,000.00	1,000.00
3	TO DISMANTLE RHS FRONT DOOR PANEL TRIM. TO REMOVE AND REINSTALL RHS WING MIRROR ASSY.	New	300.00	300.00
4	TO DISMANTLE AND RENEW FRONT BUMPER, BONNET, BOTH FRONT FENDERS AND BOTH HEADLIGHTS. TO REPAIR RHS FRONT DOOR. RENEW FRONT LOCK CARRIER ALIGN TO POSITION. RE-ORGANIS FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	6,300.00	3,750.00
5	TO RESPRAY FRONT BUMPER, BOTH FRONT FENDERS, BONNET, HINGES, RHS FRONT DOOR.	New	4,000.00	2,750.00
6	TO CARRY OUT WHEEL ALIGNMENT.	New	240.00	0.00
7	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>12,392.00</b>	<b>8,352.00</b>

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< END OF ESTIMATES >