

ASS. REC. BY:

REF: CS/FCI/8021434/Dvd3/n2 Special Instruction:

Surveyor:

CWS

ASSIGNMENT (Office)

From (Person):

Karen Tan

of

FCI

Date/Time: 2:46pm 27/11

Estimated Cost:

Bill to:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHC 2988B

Insured:

SHC 1196B

at Workshop m/s

Chunni Motor

Tel:

6542 5119

of

soon hock motor #01-05

Policy No:

Claim No:

D18008388 MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

26/11/18

CA / REV / REP. / REV 24 HRS

(up)

28/11/18

H.O.D. Endorsement:

Date/Time:

3:38pm 27/11/18

Person Contacted:

Lynn

Vehicle

IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SHC 2988B - NBA / MSG / 7012220 / Y

DOA: 21/6/17

SHC 1196B - NS / INC / 2005541 / H / gn

DOA: 15/3/12

4/12/18

Email preli revised to FCI

REF:

ASSIGNMENT

02 Aug 2018

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

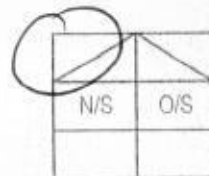
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 9 days Res.: Yes or No

Lum Sum: 717 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHC 2988 B Yr Regn: 2018 / August

Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) Prime Mover /

Truck / Trailer or

Make:

Hyundai Ioniq

c.c 1580

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

52554

T/Radio: Insured / Std / NI / NA

Eng/No:

G4LEJ4076135

C/No:

KMHC851C VKU106 531

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Insider / Jammed / Leaked / Burnt or

Brake: Insider / Jammed / Leaked / Burnt or

Modi: Nil / 2/Rim / STD A/Rim or

Tyre Size:

F:

195/65 R15

R:

— 11 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Michelin

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

26/11/2018

D.O.I.

28/11/2018

Survey held at

Chunni AMK

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rnd

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

First capter SHC 1196 B

17/12/18

Income 717 13,224.64 with 9 days of ✓ (Red 10,418.68, 4470)

RECEIVED 19 DEC 2018

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2) 17/12 - typet

Days Of Repair:

9

Resurvey No. of Trip:

2

Survey Fee:

Transportation:

S + RS - 31

Photos 550

Others 058

17/12/18

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Report Format :

TP

Lump Sum / I.B.I. (\$) 13,224.64

13x15=195

170+195

50

50+50

190

705



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18008388MFSH

Our ref: CS/FCI18021434/Dvd3

Date: 4/12/2018

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

Without Prejudice

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SHC 2988B

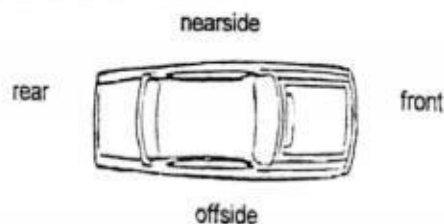
We thank you for your instruction on 27/11/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28/11/2018 at the premises of M/s CHUNNI MOTOR WORK PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$23,643.32
Revised Estimate Amount	: S\$9,857.04
"Check" Items Amount	: S\$
Book Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the n/s front portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

Bryan Ang
Motor Surveyor / Investigator

MOTOR SURVEY ASSIGNMENT

Date	26-11-2018	Our Ref No. D18008388MFSH
Accident Date	26-11-2018	Claim Type. Third Party
Insured Vehicle	SHC1196B	Third Party Vehicle. SHC2988B
Survey Location	AMK AUTOPOINT, SOON HOCK MOTOR, #01-05/06	
Contact Person.	LYNN OR IRENE - 65421726	
Contact No.	65427162/ 65425119	Fax No. 65426039
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CHUNNI MOTOR WORK PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	KARENT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 4 December 2018 8:26 AM
To: 'CWS Motor Claims'
Cc: 'Karen Tan'; SUR
Subject: RE: SURVEY ASSESSMENT - D18008388MFSH/1, SHC 2988B
Attachments: SHC 2988B PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SHC 2988B
Date of survey: 28/11/2018
Number of days : 7 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 27 November 2018 3:41 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Karen Tan' <karentan@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18008388MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer agreed survey on 28/11/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 27 November 2018 2:46 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D18008388MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

CHUNNI MOTOR WORK PTE LTD

1 (KK)

REPAIR ESTIMATE*

VEHICLE NO : SHC 2988B

DATE : 26.11.2018

MAKE :

TEL : 6542 5119

KCI

MODEL : HYUNDAI IONIQ

FAX : 6542 6039

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Radiator Grille new crack mounty			\$ 1,227.50	✓
	Front Bumper Cover new			\$ 418.30	✓
	Front Bumper Sponge new			\$ 86.90	X
	Front Bumper Reinforcement new photo taken			\$ 1,075.10	X
	Front Bumper Absorber new			\$ 86.90	X
	Front Bumper Grille (LH) new			\$ 186.90	✓
	Front Bumper Centre Grille new			\$ 193.00	X
	Front Bumper Centre Moulding new			\$ 44.00	X
	Front Bumper Lower Stiffener new			\$ 85.10	X
	Front Bumper Bracket Top (LH) new			\$ 35.80	X
	Front Bumper Bracket (LH) broken			\$ 28.00	✓
	Front Bumper Clips 10 pcs new			\$ 22.00	✓
	Headlamp Support Panel Assy broken			\$ 949.30	✓ photo
	Headlamp (LH) broken			\$ 1,198.80	✓
	Headlamp Halogen Bulb (LH) new			\$ 14.40	X
	Day Light, LH new			\$ 880.00	✓
	Day Light Wiring Assy, LH new			\$ 950.00	X
	Front Wheel Rim (LH) & disturbed			\$ 1,124.20	✓
	Front Wheel Hub Cap (LH) new			\$ 175.10	✓
	Front Wheel Bearing & Down			\$ 454.00	✓
	Front Shock Absorber (Assy) (LH) & disturbed			\$ 683.50	✓
	Front Shock Absorber Mounting (LH) new			\$ 126.90	X
	Front Shock Absorber Fork (LH) & new			\$ 212.15	✓ X
	Front Suspension Upper Arm (LH) & new			\$ 425.80	✓ X
	Front Drive Shaft (LH) new			\$ 1,586.90	X
	Rack & Pinion Assy new photo taken Down			\$ 1,850.60	✓
	STG Tie Rod & disturbed			\$ 294.70	✓
	STG Tie End & disturbed			\$ 941.50	✓
	Stabilizer Bar & disturbed			\$ 246.80	✓
	Stabilizer Bar Bush (LH) new			\$ 22.30	X
	Stabilizer Bar Link & new disturbed			\$ 194.90	✓
	Stabilizer Bracket & new			\$ 24.00	✓ X
	Front Suspension Lower Arm (LH) & disturbed			\$ 685.40	✓
	Knuckle Arm (LH) & disturbed			\$ 363.60	✓
	ABS Sensor new photo taken			\$ 290.00	X
	Engine Crossmember disturbed			\$ 2,358.90	✓
	Wiring-Engine new			\$ 3,474.00	X
	Wiring-FEM new			\$ 176.40	X
			14284.00		
			11427.20		
	SUB TOTAL			\$ 23,193.65	
	LESS 20%			\$ 4,638.73	
	DISCOUNTED TOTAL			\$ 18,554.92	

SHC 2988B

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Tyre (LH) <i>SVL</i>			\$ 216.00	Nett X
	Labour Charge				
	Panel Beating			\$ 1,500.00	600/-
	Spray Painting Charge			\$ 750.00	400/-
	Wiring Charge			\$ 50.00	30/-
	Tuff Kote			\$ 50.00	40/-
	Towing Charge			\$ 50.00	40/-
	Remove/Refix Undercarriage (FRT)			\$ 400.00	150/-
	FRT Wheel Alignment			\$ 120.00	60/-
	Remove/Refix Aircon & Refill Gas		1280.00	\$ 150.00	40/-
	Re-set Frt ABS System			\$ 200.00	40/-
	Diagnostic & Resetting To Erase Fault Code			\$ 480.00	40/-
	TOTAL LABOUR			\$ 3,750.00	
	ESTIMATE TOTAL			\$ 22,520.92	
	<i>28/11/2018 @ 1230m</i>				
	<i>WAT Antine</i>				
	<i>12/11/2018</i>				
	<i>9 days.</i>				
	<i>LKK Auto</i>				
	LKK Auto Consultants, hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:				
	This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

7/part
 12707.20
 Supp 517.44
 13224.64

REPAIR ESTIMATE*

Y (Al Br)

TEL : 6542 5119

FAX : 6542 6039

Page 1 of 1

NAME
ADDRESS

Home Tel.:

VIN:

Registration: SHC 2988 B

Technician:

Mileage: 52555

Time Printed 27.11.18 5:00 PM

HYUNDAI IONIQ

Front : Left

Actual	BEFORE	Specified Range
6°05'		-3°00' 3°00'
2°36'		-0°19' 5°41'
7°33'		-1°30' 1°30'
8°35'		
14°40'		

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	BEFORE	Specified Range
1°12'		-3°00' 3°00'
3°08'		-0°19' 5°41'
-0°04'		-1°30' 1°30'
13°52'		
15°03'		

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	BEFORE	Specified Range
4°53'		-3°00' 3°00'
-0°32'		-3°00' 3°00'
-5°17'		-3°00' 3°00'
7°29'		-3°00' 3°00'

Rear : Left

Actual	BEFORE	Specified Range
-2°27'		-3°30' 2°30'
0°27'		-1°30' 1°30'

Camber
Toe

Rear : Right

Actual	BEFORE	Specified Range
-1°12'		-3°30' 2°30'
-0°16'		-1°30' 1°30'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	BEFORE	Specified Range
-1°14'		-3°00' 3°00'
0°11'		-3°00' 3°00'
0°21'		-3°00' 3°00'



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18021434/Dvd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 26-12-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 1196B	Veh. Inspected	SHC 2988B	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18008388MFSH	Excess (\$)	0.00	
Assign From	KARENT	Assign Date	27/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI IONIQ	c.c	1580	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	KMHC851CVKU106531	Colour	BLUE	
Odometer	52554	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	MICHELIN	6 mm	
L/H Front Tyre	195/65 R15	MICHELIN	6 mm	
R/H Rear Tyre	195/65 R15	MICHELIN	6 mm	
L/H Rear Tyre	195/65 R15	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/11/2018	Inspection Date	28/11/2018	
Survey held at	CHUNNI MOTOR WORK PTE LTD BLK 10 ANG MO KIO IND. PARK 2A, #03-19 AMK AUTOPOINT SINGAPORE 568047.			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		9 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2988B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	RADIATOR GRILLE	MOUNTING CRACKED	1,227.50	1,227.50
1	FRONT BUMPER COVER	CRACKED	418.30	418.30
1	FRONT BUMPER SPONGE	NOT NECESSARY	86.90	-
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	1,075.10	-
1	FRONT BUMPER ABSORBER	NOT NECESSARY	86.90	-
1	FRONT BUMPER GRILLE (LH)	CUT	186.90	186.90
1	FRONT BUMPER CENTRE GRILLE	NOT NECESSARY	193.00	-
1	FRONT BUMPER CENTRE MOULDING	NOT NECESSARY	44.00	-
1	FRONT BUMPER LOWER STIFFNER	NOT NECESSARY	85.10	-
1	FRONT BUMPER BRACKET TOP (LH)	SERVICEABLE	35.80	-
1	FRONT BUMPER BRACKET (LH)	BROKEN	28.00	28.00
10	FRONT BUMPER CLIPS	NECESSARY	22.00	22.00
1	HEADLAMP SUPPORT PANEL ASSY	BROKEN	949.30	949.30
1	HEADLAMP (LH)	BROKEN	1,198.80	1,198.80
1	HEADLAMP HALOGEN BULB (LH)	NOT NECESSARY	14.40	-
1	DAY LIGHT,LH	CRACKED	880.00	880.00
1	DAY LIGHT WIRING ASSY,LH	NOT NECESSARY	950.00	-
1	FRONT WHEEL RIM (LH)	DISTORTED	1,124.20	1,124.20
1	FRONT WHEEL HUB CAP (LH)	CUT	175.10	175.10
1	FRONT WHEEL BEARING	DAMAGED	454.00	454.00
1	FRONT SHOCK ABSORBER (ASSY)(LH)	DISTORTED	683.50	683.50
1	FRONT SHOCK ABSORBER MOUNTING (LH)	NOT NECESSARY	126.90	-
1	FRONT SHOCK ABSORBER FORK (LH)	NOT NECESSARY	212.15	-
1	FRONT SUSPENSION UPPER ARM (LH)	NOT NECESSARY	425.80	-
1	FRONT DRIVE SHAFT (LH)	NOT NECESSARY	1,586.90	-
1	RACK & PINION ASSY	DAMAGED	1,850.60	1,850.60
1	STG TIE ROD	DISTORTED	294.70	294.70
1	STG TIE END	DISTORTED	941.50	941.50
1	STABILIZER BAR	DISTORTED	246.80	246.80
1	STABILIZER BAR BUSH (LH)	NOT NECESSARY	22.30	-

Report Ref No. CS/FCI18021434/Dvd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No..2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	STABILIZER BAR LINK	DISTORTED	194.90	194.90
1	STABILIZER BRACKET	NOT NECESSARY	24.00	-
1	FRONT SUSPENSION LOWER ARM (LH)	DISTORTED	685.40	685.40
1	KNUCKLE ARM (LH)	DISTORTED	363.60	363.60
1	ABS SENSOR	NOT NECESSARY	290.00	-
1	ENGINE CROSSMEMBER	DISTORTED	2,358.90	2,358.90
1	WIRING-ENGINE	NOT NECESSARY	3,474.00	-
1	WIRING-FEM	NOT NECESSARY	176.40	-
1	FRONT FENDER (LH)(ADDITIONAL)	DENTED	490.70	490.70
1	FRONT FENDER APRON PANEL (LH)(ADDITIONAL)	NOT NECESSARY	756.20	-
1	FRONT FENDER SHIELD (LH)(ADDITIONAL)	DISLODGE	114.70	114.70
1	FRONT FENDER RETAINER,LH (ADDITIONAL)	BROKEN	41.40	41.40
	LESS 20% DISCOUNT		-4,919.33	-2,986.16
			19,677.32	11,944.64
	SPECIAL NETT ITEMS			
1	FRONT TYRE (LH)(SN)	SERVICEABLE	216.00	-
			216.00	-
	LABOUR			
	PANEL BEATING.		1,500.00	600.00
	SPRAY PAINTING CHARGE.		750.00	400.00
	WIRING CHARGE.		50.00	30.00
	TUFF KOTE.		50.00	40.00
	TOWING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX UNDERCARRIAGE (FRT).		400.00	150.00
	FRT WHEEL ALIGNMENT.		120.00	60.00
	REMOVE/REFIX AIRCON & REFILL GAS.	NOT NECESSARY	150.00	-
	RE-SET FRT ABS SYSTEM.	NOT NECESSARY	200.00	-
	DIAGNOSTIC & RESETTING TO ERASE FAULT CODE.	NOT NECESSARY	480.00	-
			3,750.00	1,280.00
	GRAND TOTAL		23,643.32	13,224.64
	RECOMMENDED COST OF REPAIRS			13,224.64

Report Ref No. CS/FC118021434/Dvd3n2



Report Ref No. CS/FCI18021434/Dvd3n2

ANG BRYAN TANI

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.