# **Denise Tay (LKKAuto)**

From: Sent: To: Subject:	Denise Tay (LKKAuto) Monday, 6 April 2020 5:40 PM Elmer Alfonso; SUR RE: TC REF: SKR6701X / CTP REF NO. SNM18D05253C02/8 - ACCIDENT INVOLVING SGB3598D AND SKR6701X ON 07 NOVEMBER 2018
Dear Elmer,	
Confirm final figure at 2739.04, 5	days
Please submit relevant document	s directly to china taiping
Best Regards,  Denise Tay   Case Handler  LKK Auto Consultants Pte Ltd  Phone: 6271-0351   email: sur@lkkauto  Blk 51, Paya Ubi Industrial Park, Ubi Aver	
From: Elmer Alfonso <elmer@tar Sent: Monday, 6 April 2020 4:41 I To: SUR <sur@lkkauto.com> Subject: Fw: TC REF: SKR6701X / SKR6701X ON 07 NOVEMBER 201</sur@lkkauto.com></elmer@tar 	CTP REF NO. SNM18D05253C02/8 - ACCIDENT INVOLVING SGB3598D AND
From: Elmer Alfonso < elmer@tar Sent: Thursday, November 28, 20 To: Adrian Ling (LKKAuto) < adrian Subject: Fw: TC REF: SKR6701X / SKR6701X ON 07 NOVEMBER 201	19 10:24 AM lling@lkkauto.com> CTP REF NO. SNM18D05253C02/8 - ACCIDENT INVOLVING SGB3598D AND
Dear Adrian,	
Kindly finalize.	
Best Regards,	
Elmer Alfonso 96450084	

From: Elmer Alfonso < elmer@tanchong.com>
Sent: Monday, November 25, 2019 11:10 AM

**To:** Adrian Ling (LKKAuto) < adrianling@lkkauto.com >

<b>Subject:</b> Fw: TC REF: SKR6701X / CTP REF NO. SNM18D05253C02/8 - ACCIDENT INVOLVING SGB3598D AND SKR6701X ON 07 NOVEMBER 2018
Dear Adrian,
Kindly finalize.
Best Regards,
Elmer Alfonso 96450084
From: Elmer Alfonso < elmer@tanchong.com > Sent: Friday, August 23, 2019 4:29 PM
To: Elaine Cheong < <u>elaine.cheong@sg.cntaiping.com</u> > Cc: assignments < <u>assignments@lkkauto.com</u> >; Admin A < <u>admin-a@lkkauto.com</u> >; Adrian Ling (LKKAuto)
<adrianling@lkkauto.com></adrianling@lkkauto.com>
<b>Subject:</b> Re: TC REF: SKR6701X / CTP REF NO. SNM18D05253C02/8 - ACCIDENT INVOLVING SGB3598D AND SKR6701X ON 07 NOVEMBER 2018
Dear Adrian,
Attached file is the finalized estimate.
Best regards,
Elmer Alfonso
964500084
From: Elaine Cheong < <u>elaine.cheong@sg.cntaiping.com</u> > Sent: Friday, August 2, 2019 9:30:52 AM To: Elmer Alfonso < <u>elmer@tanchong.com</u> > Cc: assignments < <u>assignments@lkkauto.com</u> >; Admin A < <u>admin-a@lkkauto.com</u> >; Adrian Ling (LKKAuto) < <u>adrianling@lkkauto.com</u> > Subject: TC REF: SKR6701X / CTP REF NO. SNM18D05253C02/8 - ACCIDENT INVOLVING SGB3598D AND SKR6701X
ON 07 NOVEMBER 2018  WITHOUT PREJUDICE
WITHOUT INDIDICE
Your Ref: SKR6701X

Our Ref: SNM18D05253C02/8(EC)

Dear Elmer,

We refer to your email pertaining to the above matter.

Liability is clear and we agree to go for Direct Settlement, subject to consistency of damages, based on findings from M/s LKK Auto Consultants Pte Ltd, with supporting documents.

Thank you.

Regards,

## **Elaine Cheong**

Executive (Motor Claims)
Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909 Co. Reg. No. 20020838

Co. Reg. No. 200208384E DID: 6389 6530

Fax: 6224 7478 / 6224 7175

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Elmer Alfonso [mailto:elmer@tanchong.com]

Sent: Friday, 2 August, 2019 9:07 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto)

<adrianling@lkkauto.com>

Subject: Re: 12TH follow up CTP REF NO. SGB3598D TC REF: SKR6701X - ACCIDENT INVOLVING SGB3598D AND

**SKR6701X ON 07 NOVEMBER 2018** 

Dear Elaine,

Kindly give update for the above mentioned?

Best Regards,

Elmer Alfonso

96450084

From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>

Sent: Tuesday, July 16, 2019 9:33:41 AM

**To:** Elmer Alfonso <<u>elmer@tanchong.com</u>>; Irene Tay <<u>irene.tay@sg.cntaiping.com</u>>; Elaine Cheong <<u>elaine.cheong@sg.cntaiping.com</u>>

**Cc:** assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Adrian Ling (LKKAuto) <a href="mailto:assignments@lkkauto.com">adrianling@lkkauto.com</a>;

Subject: RE: 12TH follow up CTP REF NO. SGB3598D TC REF: SKR6701X - ACCIDENT INVOLVING SGB3598D AND

SKR6701X ON 07 NOVEMBER 2018

Dear Elmer,
Please be advise the officer in charge is Elaine.
Dear Elaine,
Please assist.
Thank you
Lim Shu Min Executive Claims Department
China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896156   F: (65) 62247175
W: www.sg.cntaiping.com   FB: www.facebook.com/chinataipingsg/   WeChat: 太平狮城 Taiping SG
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From: Elmer Alfonso [mailto:elmer@tanchong.com]  Sent: Tuesday, 16 July, 2019 9:24 AM  To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com> Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com> Subject: Re: 12TH follow up CTP REF NO. SGB3598D TC REF: SKR6701X - ACCIDENT INVOLVING SGB3598D AND SKR6701X ON 07 NOVEMBER 2018</adrianling@lkkauto.com></admin-a@lkkauto.com></assignments@lkkauto.com></claimsdept@sg.cntaiping.com></irene.tay@sg.cntaiping.com>
Hi,
Any update regarding this claim? Kindly check your insured liability and revert.
Best Regards,
Elmer Alfonso
From: Elmer Alfonso

**Sent:** Saturday, June 29, 2019 9:38:09 AM

**To:** Irene Tay

Cc: assignments; Admin A

Subject: Re: 12TH follow up CTP REF NO. SGB3598D TC REF: SKR6701X - ACCIDENT INVOLVING SGB3598D AND

SKR6701X ON 07 NOVEMBER 2018

Hi,

Any update regarding this claim? Kindly check your insured liability and revert.

Best Regards,

Elmer Alfonso

From: Elmer Alfonso

**Sent:** Tuesday, June 11, 2019 10:09:14 AM

To: Irene Tay

Cc: assignments; Admin A

Subject: RE: 12TH follow up CTP REF NO. SGB3598D TC REF: SKR6701X - ACCIDENT INVOLVING SGB3598D AND

**SKR6701X ON 07 NOVEMBER 2018** 

Hi.

Any update regarding this claim? Kindly check your insured liability and revert.

Best Regards,

Elmer Alfonso

From: Elmer Alfonso

**Sent:** Thursday, 23 May 2019 11:57 AM **To:** Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>

Cc: assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

Subject: RE: 12TH follow up CTP REF NO. SGB3598D TC REF: SKR6701X - ACCIDENT INVOLVING SGB3598D AND

**SKR6701X ON 07 NOVEMBER 2018** 

Hi.

Any update regarding this claim? Kindly check your insured liability and revert.

Best Regards,

Elmer Alfonso

From: Elmer Alfonso

**Sent:** Wednesday, 15 May 2019 10:06 AM **To:** Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>

Cc: assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

**Subject:** RE: 12TH follow up CTP REF NO. SGB3598D TC REF : SKR6701X - ACCIDENT INVOLVING SGB3598D AND SKR6701X ON 07 NOVEMBER 2018

Hi.

Any update regarding this claim? Kindly check your insured liability and revert.

Best Regards,

Elmer Alfonso

From: Elmer Alfonso

**Sent:** Monday, 4 March 2019 3:53 PM **To:** 'Irene Tay' < <u>irene.tay@sg.cntaiping.com</u>>

Cc: 'assignments' < assignments@lkkauto.com >; 'Admin A' < admin-a@lkkauto.com >

Subject: RE:8th follow up CTP REF NO. SGB3598D TC REF: SKR6701X - ACCIDENT INVOLVING SGB3598D AND

**SKR6701X ON 07 NOVEMBER 2018** 

Hi.

Please check for me liability status for the above mentioned. Looking for your quick response.

Best Regards,

Elmer Alfonso 96450084

From: Elmer Alfonso

**Sent:** Friday, 15 February 2019 11:32 AM **To:** 'Irene Tay' <irene.tay@sg.cntaiping.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lucas Lee

<lucas.lee@sg.cntaiping.com>

Subject: RE: CTP REF NO. SGB3598D TC REF: SKR6701X - ACCIDENT INVOLVING SGB3598D AND SKR6701X ON 07

**NOVEMBER 2018** 

Hi,

Please check for me liability status for the above mentioned. Looking for your quick response.

Best Regards,

Elmer Alfonso 96450084

From: Irene Tay [mailto:irene.tay@sg.cntaiping.com]

**Sent:** Tuesday, 27 November 2018 12:18 PM **To:** Elmer Alfonso <elmer@tanchong.com>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lucas Lee

< lucas.lee@sg.cntaiping.com>

Subject: CTP REF NO. SGB3598D TC REF: SKR6701X - ACCIDENT INVOLVING SGB3598D AND SKR6701X ON 07

**NOVEMBER 2018** 

Dear Sir,

We refer to the above matter and our telephone conversation a moment ago.

As spoken, you have requested for LKK to survey your vehicle.

## Aside to LKK: Please liaise with Mr Elmer from Tan Chong @ 6484-0217 for the PRS.

Thank you.

### Irene Tay

Executive

Claims Department (Motor Division)

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6192

Fax (65) 62247478/62247175

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>

www.sg.cntaiping.com

#### Disclaimer:

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From: Elmer Alfonso [mailto:elmer@tanchong.com]
Sent: Tuesday, 27 November, 2018 12:11 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: CTP REF NO. SGB3598D TC REF: SKR6701X - ACCIDENT INVOLVING SGB3598D AND SKR6701X ON 07

**NOVEMBER 2018** 

Hi.

We prefer LKK.

Best Regards,

Elmer Alfonso 96450084

From: Irene Tay [mailto:irene.tay@sg.cntaiping.com]

**Sent:** Tuesday, 27 November 2018 12:09 PM **To:** Elmer Alfonso <<u>elmer@tanchong.com</u>>

Subject: CTP REF NO. SGB3598D TC REF: SKR6701X - ACCIDENT INVOLVING SGB3598D AND SKR6701X ON 07

**NOVEMBER 2018** 

## Without Prejudice

Dear Sirs

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK	1
LBS	
STA	

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Case Handler:

Thank you.

## Irene Tay

Executive

Claims Department (Motor Division)

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Direct (65) 6389 6192

Fax (65) 62247478/62247175

Email: claimsdept@sg.cntaiping.com

www.sg.cntaiping.com

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