

## Jia Le (LKK Auto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 16 September 2019 5:08 PM  
**To:** Jia Le (LKK Auto); Admin A  
**Cc:** Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving GBF872U (OI : CTI - SNM18D05525C01) and GBH9138L (TP : LKK REF - CC6/CTI18021405/Ada3) on 23/11/2018

LKK REF - CC6/CTI18021405/Ada3  
CTPIS REF - SNM18D05525C02/2(tkl)

Dear Jia Le

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$8,274.58.

We await your payment advice to enable Kah Leong to act accordingly.

p.s. *Kah Leong currently on medical leave*

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID : (65) 6389 6183  
FAX: (65) 6224 7478

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** Monday, 16 September, 2019 12:08 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBF872U (OI : CTI - SNM18D05525C01) and GBH9138L (TP : LKK REF - CC6/CTI18021405/Ada3) on 23/11/2018

Your ref : **SNM18D05525C01**  
Our ref : CC6/CTI18021405/Ada3

Dear Sirs/Madam,

**ACCIDENT INVOLVING GBF 872U(OI) & GBH 9138L(TP) ON 23/11/2018**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "LEE SHENG AUTO PTE LTD" at **\$8,274.58(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$11,391.18	\$ 7,574.58
2. Loss of Rental (7days x \$100.00)	\$ 700.00	\$ 700.00 (7days x \$100.00)
Total	\$12,091.18	<b><u>\$ 8,274.58</u></b>

\*\*06 days recommendation for repair + 1Sun = 7days.

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Catherine Thia <[catherine.thia@sg.cntaiping.com](mailto:catherine.thia@sg.cntaiping.com)>

**Sent:** Wednesday, 28 November, 2018 2:27 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBF872U (OI : CTI - SNM18D05525C01) and GBH9138L (TP : LKK REF - CC6/CTI18021405/Aea3) on 23/11/2018

Dear Mei Kwan

Please see attached GIA report

Thanks

**Catherine Thia**

Senior Executive

Motor Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6193

[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



*Disclaimer :*

*This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.*

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** Tuesday, 27 November, 2018 7:56 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Catherine Thia <catherine.thia@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

**Subject:** Direct Settlement - Accident Involving GBF872U (OI : CTI - TBA) and GBH9138L (TP : LKK REF - CC6/CTI18021405/Aea3) on 23/11/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle GBH 9138L at M/s Lee Sheng Auto Pte Ltd - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim reference for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID 6841 6051.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**ACCIDENT INVOLVING VEHICLE NO GBH 9138L & GBF 872U ALONG  
BKE ON 23/11/2018**

We understand that you are the insurer of GBF 872U vehicle.

I/We wish to inform you that my/our vehicle GBH 9138L have been completed repairs to my/our satisfaction by M/s LEE SHENG AUTO PTE LTD. I/We therefore propose to claim from your as follows:

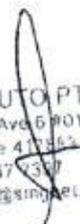
1.	Cost of Repairs (w/GST)	S\$ 7,574.58
2.	Loss of Use/Rental(S\$100 x 7 days)	S\$ 700.00

**TOTAL** **S\$ 8,274.58**

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

  
LEE SHENG AUTO PTE LTD  
1, Kaki Bukit Ave 6 #01-60  
Singapore 417862  
Tel: 6747 1317  
Email: lseoheng@singtel.com.sg



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/CTI18021405/Aea3**

28 DEC 2018

**ROPE ACCESS NETWORK PTE. LTD.**  
16A ENTERPRISE ROAD  
ENTERPRISE 10  
SINGAPORE 627650

Dear Sir/Madam,

**ACCIDENT INVOLVING GBF 872U AND GBH 9138L ON 23/11/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**AUTHORIZATION TO ACT**

I, Fang Fang Delights Pte Ltd <sup>Lead</sup> ("the third party claimant")  
of B 295B Compassvale Cres #04-223 (S 542295) (address),  
owner of GBH 9138L (vehicle no.) hereby authorize

Lee Sheng Auto Pte Ltd

("The workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
Vehicle No. GBH 9138L that was damaged pursuant to the  
accident which occurred on 23/11/18 (date) along Bukit  
Timah Expressway (location)

involving Vehicle No/s GBF 8724

("The accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 2<sup>th</sup> day of Dec (month) 20 18 (year)



刘淑芳 A

Signed by "the third party claimant"

LEE SHENG AUTO PTE LTD

1, Raki Bukit Ave 6 #01-00

Singapore 417882

Tel: 6747 1387

Email: leesheng@singnet.com.sg

Signed by "the workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3043351801 Claim No : SNM18D05525C02/2  
Claimant : FANG FANG DELIGHT PTE LTD  
Amount : S\$8,274.58  
DOLLARS EIGHT THOUSAND TWO HUNDRED SEVENTY FOUR AND CENTS  
FIFTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBH 9138L  
Insured Vehicle No. : GBF 872U

Date of Loss : 23/11/2018  
Place of Accident : BKE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ROPE ACCESS NETWORK PTE LTD  
Driver Name : RIDUWAN BIN MOHAMAD

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	7,574.58
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	700.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	8,274.58

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Claimant Name : 刘淑芬 NRIC No : 57869600A

Signature : 刘 Date : 9-10-19



# LEE SHENG AUTO PTE LTD

1, Kaki Bukit Ave 6, Autobay@KakiBukit  
#01-60/58, Singapore 417883  
Tel No. : 67477333 Fax No. : 67457138  
E-Mail : leesheng@singnet.com.sg  
Tax Reg. No. : 201000701R Buss. Reg. No. : 201000701R

Messrs. FANG FANG DELIGHT PTE LTD  
BLK 295B COMPASSVALE CRES #04-223  
SINGAPORE 542295

Attention : Motor Claim Department  
Contact : 97815374

## Tax Invoice : TP000789

Date : 30/11/2018  
Vehicle Num. : GBH 9138L  
Make/Model : NISSAN NV200 1.5L MT ABS-2018  
Chassis/Eng# : VSKYBAM20Z0171716/K9KE628D6192  
Accident Date : 23/11/2018  
Claim No. :  
Reference :  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		NETT ITEMS :		
1.	1	NISSAN EMBLEM		87.00
2.	1	70 KM/H STICKER		20.00
3.	1	NV 200 EMBLEM		97.00
4.	1	REAR DOOR RH		1,165.20
5.	1	REAR DOOR LH		1,165.20
6.	1	REAR DOOR LOCK (INNER)		187.70
7.	1	REAR END PANEL		552.20
8.	1	REAR BUMPER		581.20
9.	1	REAR BUMPER REFLECTOR		58.00
10.	1	REAR BUMPER RETAINER LH		48.00
11.	1	REAR BUMPER RETAINER RH		48.00
12.	1	REAR EXHAUST ASSY		545.00
		Nett Total S\$ :		4,554.50
		10.00% Discount S\$ :		455.45
				4,099.05
		SPECIAL NETT ITEMS :		
1.	1	COMPANY ADVERTISE STICKER		180.00
		Special Nett Total S\$ :		180.00
		LABOUR :		
		TO REMOVE & REFIX BUMPER / REAR END PANEL , KNOCKING		

CONTINUE / ...

# LEE SHENG AUTO PTE LTD

1, Kaki Bukit Ave 6, Autobay@KakiBukit  
#01-60/58, Singapore 417883  
Tel No. : 67477333 Fax No. : 67457138  
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Vehicle Num. : GBH 9138L  
Make/Model : NISSAN NV200 1.5L MT ABS-2018  
Chassis/Eng# : VSKYBAM20Z0171716/K9KE628D6192  
Accident Date : 23/11/2018  
Claim No. :  
Reference :  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		CUTTING , JACKING		1,400.00
		TO SPRAY PAINTING ON REAR END PANEL / DOOR / ETC		800.00
		TO REMOVE & REFIX ALUMINIUM CHECKER PLATE FOR REPAIR		
		SUPPLY CHECKER PLATE AND RR DOOR ALUMINIUM PLATE		600.00
		Labour Total S\$ :		2,800.00

LEE SHENG AUTO PTE LTD  
1, Kaki Bukit Ave 6 #01-80  
Singapore 417883  
Tel: 6747 7337  
Email: leesheng@singnet.sg

Total S\$ : 7,079.05  
GST @ 7% S\$ : 495.53  
Amount Due S\$ : 7,574.58  
=====

LEE SHENG AUTO PTE LTD

# Automobile Technology Centre

1, Kaki Bukit Ave 6 #01-60  
Singapore 417883

# RECEIPT

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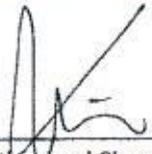
Date : 02/12/2018

No : 12500

Received from : **FANG FANG DELIGHTI PTE LTD**

Sum of Singapore Dollar **Seven Hundred Dollar Only (S\$700.00)**

Being Payment for **Car Rental from 24/11/2018 To 02/12/2018**

  
\_\_\_\_\_  
Authorized Signature

# AUTOMOBILE TECHNOLOGY CENTRE

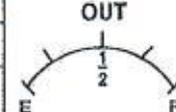
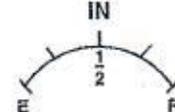
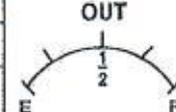
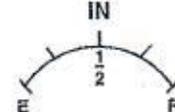
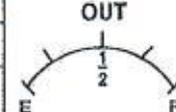
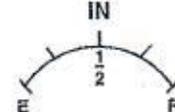
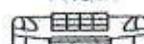
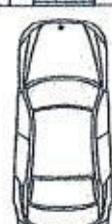
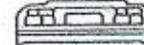
Co Reg : 46339400C

1 Kaki Bukit Ave 6, #01-60/61, Singapore 417883

HDB Hotline : 1800 - 22 55 432

Tel: 6749 1761 Fax: 6745 7138

## VEHICLE RENTAL AGREEMENT

<b>HIRER'S PARTICULAR</b> Name : (as in I/C) <u>Fang Fang Delight Pte Ltd</u> NRIC / PASSPORT No : _____ Address (Res) : _____ Name & Address of Employer : _____ Occupation : _____ Driving Exp : _____ D/L No : _____ D/L Type : Local / International Pass Date : _____ Date of Birth : _____ Tel : (O) _____ (R) _____ HP / PG : _____	Veh No : <u>6-BG5485P</u> Replace Veh No : _____ Mileage Out : _____ Mileage Out : _____ Make & Model : _____ Renting Location : _____ <input checked="" type="radio"/> Auto <input type="radio"/> Manual OUT : Date <u>24/11/18</u> Time : <u>11-41</u> HIRE / PERIOD EXPIRY / Contract Period : _____																														
<b>ADDITIONAL DRIVER'S PARTICULAR</b> Name : (as in I/C) <u>Shi Jian Jun</u> NRIC / PASSPORT No : <u>G-5410970D</u> D/L No : _____ D/L Type : Local / International Pass Date : _____ Date of Birth : <u>24/06/81</u> Occupation : _____ Driving Exp : _____	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="3" style="text-align: center;">RENTAL CHARGES</th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td>@\$ <u>100</u></td> <td style="text-align: right;"><u>700 00</u></td> </tr> <tr> <td>Weekly</td> <td>@\$</td> <td></td> </tr> <tr> <td>Monthly</td> <td>@\$</td> <td></td> </tr> <tr> <td>Hours</td> <td>@\$</td> <td></td> </tr> <tr> <td>Others</td> <td>@\$</td> <td></td> </tr> <tr> <td>CDW</td> <td>@\$</td> <td></td> </tr> <tr> <td>PAI</td> <td>@\$</td> <td></td> </tr> <tr> <td>Delivery Service</td> <td></td> <td></td> </tr> <tr> <td colspan="3" style="text-align: center;"><b>SUB-TOTAL \$</b></td> </tr> </tbody> </table>	RENTAL CHARGES			Daily	@\$ <u>100</u>	<u>700 00</u>	Weekly	@\$		Monthly	@\$		Hours	@\$		Others	@\$		CDW	@\$		PAI	@\$		Delivery Service			<b>SUB-TOTAL \$</b>		
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Refundable Deposit : \$500/- Cash/Net/Cheque/VISA/MC Cards No : _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;"> <b>OUT</b>   </td> <td style="text-align: center;"> <b>IN</b>   </td> </tr> <tr> <td colspan="2"><b>EXTENSION</b></td> </tr> <tr> <td colspan="2">Collection Service</td> </tr> <tr> <td colspan="2">Misc. Petrol Top Up Charges :</td> </tr> <tr> <td colspan="2" style="text-align: right;"><b>ESTIMATED TOTAL RENTAL \$</b> <u>700 00</u></td> </tr> <tr> <td colspan="2">Sales Person Code :</td> </tr> </table>	<b>OUT</b> 	<b>IN</b> 	<b>EXTENSION</b>		Collection Service		Misc. Petrol Top Up Charges :		<b>ESTIMATED TOTAL RENTAL \$</b> <u>700 00</u>		Sales Person Code :																			
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<div style="text-align: center;"> <p>FRONT</p>  </div> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>LEFT</p>  </div> <div style="text-align: center;">  </div> <div style="text-align: center;"> <p>RIGHT</p>  </div> </div> <div style="text-align: center; margin-top: 10px;"> <p>REAR</p>  </div> <p><b>ACCESSORIES CHECK</b></p> <table style="width: 100%;"> <tr> <td><input type="checkbox"/> Ashtray</td> <td><input type="checkbox"/> Video Camera</td> <td><input type="checkbox"/></td> </tr> <tr> <td><input type="checkbox"/> STD Tools</td> <td><input type="checkbox"/> Cig Lighter</td> <td><input type="checkbox"/> S / Type</td> </tr> <tr> <td><input type="checkbox"/> Radio / Case</td> <td><input type="checkbox"/> Jack</td> <td><input type="checkbox"/> Hup Caps</td> </tr> <tr> <td></td> <td><input type="checkbox"/> CD / Cartridges</td> <td><input type="checkbox"/> S / RM</td> </tr> </table>	<input type="checkbox"/> Ashtray	<input type="checkbox"/> Video Camera	<input type="checkbox"/>	<input type="checkbox"/> STD Tools	<input type="checkbox"/> Cig Lighter	<input type="checkbox"/> S / Type	<input type="checkbox"/> Radio / Case	<input type="checkbox"/> Jack	<input type="checkbox"/> Hup Caps		<input type="checkbox"/> CD / Cartridges	<input type="checkbox"/> S / RM	Total Excess in the event of accident involving OD claim : \$4280 Hirer's Signature _____ 																		
<input type="checkbox"/> Ashtray	<input type="checkbox"/> Video Camera	<input type="checkbox"/>																													
<input type="checkbox"/> STD Tools	<input type="checkbox"/> Cig Lighter	<input type="checkbox"/> S / Type																													
<input type="checkbox"/> Radio / Case	<input type="checkbox"/> Jack	<input type="checkbox"/> Hup Caps																													
	<input type="checkbox"/> CD / Cartridges	<input type="checkbox"/> S / RM																													

I/We agreed to the terms and conditions above, overleaf and that all information given in true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may change all amount due on the rental to my/our credit card.

**• IMPORTANT**

1. ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND CANNOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY
3. Hirer is responsible for the first \$4280 excess under Section I & II in any accident plus loss of rental income while the hire vehicle is under repair.
4. IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER SHALL REPORT ALL ACCIDENTS TO THE OWNER IMMEDIATELY.
5. Hirer is not to use the vehicle for illegal business or transportation of animals.
6. Hirer is responsible for all parking and traffic violations and missing items.
7. If hirer fails to make payment before due date, a late fees of 5% shall be added to the balance due and shall be payable immediately

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SINGAPORE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	
<u>2/12/18</u>	<u>11:30</u>					 SIGNATURE OF HIRER / DRIVER