

## Mei Kwan (LKKAuto)

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**From:** Catherine Thia <catherine.thia@sg.cntaiping.com>  
**Sent:** Wednesday, 28 November, 2018 2:27 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Lucas Lee; Asher Sng (LKKAuto); Admin A; CS A Team  
**Subject:** RE: Direct Settlement - Accident Involving GBF872U (OI : CTI - SNM18D05525C01) and GBH9138L (TP : LKK REF - CC6/CTI18021405/Aea3) on 23/11/2018  
**Attachments:** GBE872U report.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed  
**Categories:** HMK

Dear Mei Kwan

Please see attached GIA report

Thanks

**Catherine Thia**  
Senior Executive  
Motor Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, 27 November, 2018 7:56 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Catherine Thia <catherine.thia@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

**Subject:** Direct Settlement - Accident Involving GBF872U (OI : CTI - TBA) and GBH9138L (TP : LKK REF - CC6/CTI18021405/Aea3) on 23/11/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle GBH 9138L at M/s Lee Sheng Auto Pte Ltd - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim reference for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID 6841 6051.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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