

- Pre repair inspection request - SMB3570L VS SKS2717Y (OI) DOA: 22/11/2018

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Abu Kassim, Noor Mariesa, Kaur, Baljit, Hor, Yinrul
Sent: Monday, 26 November, 2018 3:12:31 PM
Attachments:  [GIA Report SMB3570L.PDF](#)  [GIA TP Search Fee SMB3570L.PDF](#)

Hi,

Please refer to the enclosed request from **Tower Transit Singapore Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]
Sent: Monday, November 26, 2018 3:07 PM
To: Azlan, Syazairdina; Fong, Andy-SY; Chin, Lee-Ying; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Abu Kassim, Noor Mariesa; Kaur, Baljit; Hor, Yinrul
Cc: Subramanian Kasi; Wu Tzu Ying; Alvin Tan
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKS2717Y AND SMB3570L ON 22/11/2018

WITHOUT PREJUDICE

Dear Syaza,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)
Senior Executive, Claims

Mobile +65 9848 2243
Office +65 6817 1747
Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
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From: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Sent: Monday, 26 November, 2018 3:02 PM
To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKS2717Y AND SMB3570L ON 22/11/2018



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From: Syazairdina.Azlan@aig.com

To: sharifah@towertransit.sg

Cc: Andy-SY.Fong@aig.com ,Lee-

Ying.Chin@aig.com ,Imran.Ishak@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,yokeshi.chan@aig.com ,NoorMariesa.AbuKassim@aig.com ,Baljit.Kaur@aig.com ,Yin

Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKS2717Y AND SMB3570L ON 22/11/2018

Date: Mon, 26 Nov 2018 07:01:40 +0000

Without Prejudice

Your Reference : SMB3570L
Our Reference : SKS2717Y

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: Lim, Sheng Yang

Sent: Monday, November 26, 2018 2:39 PM

To: Azlan, Syazairdina

Subject: FW: Pre-Repair Inspection - Accident Involving SMB3570L & SKS2717Y D.O.A: 22/11/2018

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]

Sent: Monday, November 26, 2018 2:38 PM

To: AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran

Cc: Subramanian Kasi; Wu Tzu Ying; Alvin Tan; Mohamed Hairi Bin Mohd Zais

Subject: Pre-Repair Inspection - Accident Involving SMB3570L & SKS2717Y D.O.A: 22/11/2018

WITHOUT PREJUDICE

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SMB3570L & SKS2717Y ON 22ND NOVEMBER 2018 ALONG HOLLAND ROAD AT ABOUT 1135HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **22nd November 2018** at about **1135hrs** along **Holland Road** involving our bus, **SMB3570L** & your insured vehicle **SKS2717Y**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Contact Person: **Sharifah @ +65 9848 2243**

Thank you.

Sharifah Nusaybah (Ms)
Claims Executive
E: sharifah@towertransit.sg | **T:** +65 6817 1747 | **M:** +65 9848 2243



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