



AXA Insurance Pte Ltd
8 Shenton Way
#27-01
Singapore 068811
Attention: Motor Claims

"Without Prejudice"

Your Ref :

Our Ref :

Date :

22 February 2019

Subject :

ACCIDENT INVOLVING VEHICLES SLK369L & SFL608M ON 25.11.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	10910.99
Loss of use	:	S\$	600.00 (S\$120.00 x 5 days)
GIA search fee	:	S\$	2.00
Total	:	S\$	11512.99

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation & Discharge Voucher

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Teng Wai Khan
Customer Service Manager, Body & Paint



Auto.
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15th December 2018

MABEL LEONG MUM YEE

355 Bukit Timah Road,
#12-04,
Singapore 259724.

Dear Sir/Madam,

OUR REF : CC4/ASM18021394/T1fb3

YOUR REF : SFL 608M

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SFL 608M AND SLK 369L ALONG
CARPARK OF 355 BUKIT TIMAH ROAD ON 25.11.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Performance Motors Ltd, acting on behalf of the owner of SLK 369L against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into Third Party vehicle SLK 369L. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLK 369L & SFL 608M ON 25/11/18

I, Koh Seok Leng owner of Vehicle Registration No. SLK 369L
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name: Koh Seok Leng
NRIC No.: S73458506A

(Date) 26/11/18

In the presence of:

KEVIN LEONG WAI KIT
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Name: _____ (Date) _____
NRIC No.: _____



redefining / insurance

CLAIM REF : S8M014AP
INSURED : Mabel Leung Mun Yee

DISCHARGE VOUCHER

We/I [Koh Seok Leng], NRIC NO. S7345850A hereby agree to accept the sum of dollars [Eleven Thousand Four Hundred Twelve & Cents Ninety Nine Only] (S\$ 11412.99) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SFL608M] as a result of an accident along [Madison Residences Carpark] on [25/11/18] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SLK369L].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SFL608M] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SFL608M].

Dated this 16 day of Aug 2017

Claimant's Signature : _____

NRIC no./ Company Stamp : _____

Occupation/ Business : _____

Address : _____

Telephone No. : _____

Witness's Name : _____

Witness's Signature : _____

Witness's NRIC No. : _____

KEVIN LEONG WAI KIT
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1320123

Page No. : 1 of 2

Date IN : 03/12/2018

Invoice Number : 2068063 / WSB

Cust. Svc. Advisor: Kevin Leong Wai Kit

Invoice Date : 21/02/2019

Payment Terms : 30 Days From Invoice

Invoice By : Sharon Heng

- CUSTOMER INFORMATION -

Ms Koh Seok Leng (Xu Xueling)
355 Bukit Timah Road
#04-04 Maidson Residences

Singapore 259724

- INVOICE TO - 238

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

REGN. NO.
SLK369L

CHASSIS NO.
D793134

REGN. DATE
26/08/2016

MODEL
520IA

MILEAGE
16745

- - - - LABOUR 1 - - - -

To replace front left fender and front bumper etc including
to remove and install body parts in order to carry out
painting job.

To respray front bumper and front left fender.

To replace right Technology LED Headlight.

To check electrical wiring systems at the front section
for proper function.

To carry out body cavity preservation.

Sundries.

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

DATE OF ACCIDENT : 25.11.2018. 3RD PARTY CAR : SFL608M.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO
CONSULTANTS PTE LTD ON 3.12.2018 AT 2.45 PM.
AUTHORISED REPAIR BY MR CHONG POH KIN FROM LKK ON
29.11.2018 VIA E-MAIL.

PROPOSE LOSS OF USE = \$120X5. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

GIA SEARCH FEE = \$2.00.

Retail

Price DISC%

NETT

1,700.00 10.00 1,530.00

1,730.00 10.00 1,557.00

408.00 10.00 367.20

150.00 10.00 135.00

100.00 10.00 90.00

150.00 0.00 150.00

0.00 0.00 0.00

0.00 0.00 0.00

0.00 0.00 0.00

Total Labour 1: 3,829.20

- - - - PARTS - - - -

FRT RH FENDER

Qty Price DISC% NETT

1 884.90 3.00 858.35

FRT BUMPER RH SPACER

1 9.65 3.00 9.36

FRT BUMPER PANEL PRIMED (PDC)

1 1,309.50 3.00 1,270.21

EMBLEM GROMMET

2 0.80 3.00 1.55

BMW EMBLEM

1 71.25 3.00 69.11

RH HEADLIGHT LED TECHNOLOGY

1 4,203.70 3.00 4,077.59

FRT RH 1 SIDE PANEL BRACKET

1 32.95 3.00 31.96

RIVET

3 0.45 3.00 1.31

GASKET SET

1 45.05 3.00 43.70

BUMPER RIVET

10 0.50 3.00 4.85

Total Parts : 6,367.99

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x



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Tel. 63190528 (AfterSales)
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Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

Repair Order No. : B1 1320123	Page No. : 2 of 2
Date IN : 03/12/2018	Invoice Number : 2068063 / WSB
Cust. Svc. Advisor: Kevin Leong Wai Kit	Invoice Date : 21/02/2019
	Payment Terms : 30 Days From Invoice
	Invoice By : Sharon Heng

Labour Charges : 3,679.20	Total Labour & Parts Charges : S\$ 10,197.19
Parts Charges : 6,367.99	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 150.00	Invoice Total Amount Exclude GST : S\$ 10,197.19
	GST @ 7% : S\$ 713.80
	Invoice Total Amount Include GST : S\$ 10,910.99

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 10,910.99**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-183466
Date of Request: 26/11/2018

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 26/11/2018
Enquiry By Melanie Setiawati
TP Vehicle No. SFL608M
Accident Date 25/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFL608M	AXA Insurance Pte Ltd	07/05/2018-06/05/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-183466

Date of Request: 26/11/2018

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 26/11/2018
Enquiry By Melanie Setiawati
TP Vehicle No. SFL608M
Accident Date 25/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque