

552/00

INS. CASE OWNER:

CC / AXA1802

LKK:
IDAC:

Surveyor:

Taufikh

DOI:

3/12/2018

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES/NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES/NO : TP GIA REPORT: YES/NO

Insured Liability: % Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

URGENT

Date/ Time	STAGE	DATE/ PIC
29/11/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	15/12/18
29/11/2018	Documentation Check List:	Handler
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Manoe/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	Agreed / Assessed) BOLA S/N No.:
Repair Cost:	SS	
Loss of Rental (LOR):	SS	(days)
Loss of Use (LOU):	SS	(\$1w x 5 days)
Loss of Income (LOI):	SS	(\$ x days)
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐		[Tick only one]
GIA/LTA Search	SS	
Medical:	SS	
Disbursement:	SS	(e.g. Tow/ Independent)
Legal Cost	SS	
Total:	SS	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS	Name 1:
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18021394/fb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 27-11-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFL 608M	Veh. Inspected	SLK 369L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	27/11/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	25/11/2018	Inspection Date		
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

26 NOV 2018

Estimate No. : b1 49246
Date Estimated : 26/11/2018
Prepared By : Kevin Leong Wai Kit

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -

Koh Seok Leng (Xu Xueling)
355 Bukit Timah Road
#04-04 Maidson Residences

Singapore 259724

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLK369L	D793134	26/08/2016	520iA	0

DESCRIPTION

Replacing front bumper panel, right front fender, etc to
knock out dents caused by the accident

Spray front bumper and right front fender

To replace right headlight.

To check electrical wiring systems at the front section
for proper function.

To carry out body cavity preservation.
(Per panel) Frt RH side panel

Sundries.

VALUE
1090
1530.00 ✓ 1700 2,550.00
1559.00 ✓ 1730 1,923.00
267.20 ✓ 408? 481.00
135.00 ✓ 150 177.00
90.00 ✓ 100 118.00
150.00 ✓ ? 150.00

Labour \$3,829.20

Total Labour 1: 5,399.00

DESCRIPTION

FRT RH FENDER
FRT BUMPER CARRIER
FRT BUMPER BOTTOM MOUNT
FRT BUMPER RH SPACER
RH GRILLE AIR INLET PARTLY CLOSED
FRT SHOCK ABSORBER
FRT BUMPER RH PROTECTIVE RUBBER STR
FRT BUMPER PANEL PRIMED (PDC)
EMBLEM GROMMET
BMW EMBLEM
RH HEADLAMP SUPPORT
FRT RH WHEEL ARCH COVER
COVER RIGHT
RH COVER BOTTOM
RH HEADLIGHT LED TECHNOLOGY

QTY	PRIC	VALUE
1	884.90	884.90
1	701.90	701.90
1	161.45	161.45
1	9.65	9.65
1	68.65	68.65
1	49.20	49.20
1	22.85	22.85
1	1,309.50	1,309.50
2	0.80	1.60
1	71.25	71.25
1	131.65	131.65
1	128.20	128.20
1	5.45	5.45
1	71.30	71.30
1	4,203.70	4,203.70

parts \$6,367.99
P/P: \$10,197.19

Total Parts : 7,821.25

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 49246
Date Estimated : 26/11/2018
Prepared By : Kevin Leong Wai Kit

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLK369L	D793134	26/08/2016	520iA	0

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

OD / 3rd Party / Uninsured losses / Direct Settlement

3/12/18 02:45pm

Tanferm

92495749

WP

Claim No.

Excess \$5

Sign: *[Signature]*

Authorised Yes / No

Time

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No

Surveyor's E-mail: *tanferm@lkkauto.com*

No. of Working Days Recommend: *5 days*

13302.07

Labour 1	:	5,399.00
Parts	:	7,821.25
Labour 2	:	13220.25 0.00
Excess	:	0.00
Total GST @ 7%	:	925.42
Grand Total	:	14,145.67

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

13302.074

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



SUPPLEMENTARY

Estimate No. : b1 49246
Date Estimated : 26/11/2018
Prepared By : Kevin Leong Wai Kit

Page No. :

REPAIR FOR -
Koh Seok Leng (Xu Xueling)
355 Bukit Timah Road
#04-04 Maidson Residences

- ACCOUNT - 40000
Cash Sales - Service
Singapore

Singapore 259724

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLK369L	D793134	26/08/2016	520iA	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
-------------	----------------	---------	------

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# FRT RH 1 SIDE PANEL BRACKET *	32.95	1.00	3.00	31.96
# BUMPER RIVET *	0.50	10.00	3.00	4.85
# RIVET *	0.45	3.00	3.00	1.31
# GASKET SET *	45.05	1.00	3.00	43.70

Total Labour :	
Total Parts :	81.82
Total Labour & Parts :	81.82



FINAL REPORT

Estimate No. : b1 49246
Date Estimated : 26/11/2018
Prepared By : Kevin Leong Wai Kit

Page No. :

REPAIR FOR -
Koh Seok Leng (Xu Xueling)
355 Bukit Timah Road
#04-04 Maidson Residences

- ACCOUNT - 40000
Cash Sales - Service
Singapore

Singapore 259724

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE		
SLK369L	D793134	26/08/2016	520iA	0		
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT			
To replace front bumper and attachments, front RH fender and attachments include knocking out dents caused by the accident	1700.00	10.00	1,530.00			
To spray front bumper and front RH fender	1730.00	10.00	1,557.00			
* To replace RH LED technology headlight include programming and conducting tests for proper function	408.00	10.00	367.20			
To check electrical wiring systems at the front section for proper function	150.00	10.00	135.00			
To carry out body cavity preservation for front RH fender (Per panel)	100.00	10.00	90.00			
Sundries	150.00	0.00	150.00			

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# FRT RH 1 SIDE PANEL BRACKET *	32.95	1.00	3.00	31.96
FRT RH FENDER	884.90	1.00	3.00	858.35
FRT BUMPER RH SPACER	9.65	1.00	3.00	9.36
FRT BUMPER PANEL PRIMED (PDC)	1,309.49	1.00	3.00	1,270.21
# BUMPER RIVET *	0.50	10.00	3.00	4.85
EMBLEM GROMMET	0.80	2.00	3.00	1.55
BMW EMBLEM	71.25	1.00	3.00	69.11
# RIVET *	0.45	3.00	3.00	1.31
# GASKET SET *	45.05	1.00	3.00	43.70
RH HEADLIGHT LED TECHNOLOGY	4,203.70	1.00	3.00	4,077.59

SUPPLEMENTARY ITEMS

Total Labour :	3,829.20
Total Parts :	6,367.99
Total Labour & Parts :	10,197.19
Deduction for Excess :	0.00
Total Repair Costs less Excess:	10,197.19
GST @7%:	713.80
Grand Total :	10,910.99

BMW Dealer

Performance Motors Limited

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64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

26 NOV 2018

Estimate No. : b1 49246
Date Estimated : 26/11/2018
Prepared By : Kevin Leong Wai Kit

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -
Koh Seok Leng (Xu Xueling)
355 Bukit Timah Road
#04-04 Maidson Residences
Singapore 259724

- ACCOUNT - 40000
Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLK369L	D793134	26/08/2016	520iA	0

DESCRIPTION

Replacing front bumper panel, right front fender, etc to
knock out dents caused by the accident

1700 2,550.00

1038 885
Spray front bumper and right front fender

934, 796: 1730 1,923.00

To replace right headlight

408? 481.00

To check electrical wiring systems at the front section
for proper function.

150 177.00

To carry out body cavity preservation.
(Per panel) Frt RH side panel

100 118.00

Sundries.

? 150.00

Total Labour 1: 5,399.00

DESCRIPTION

FRT RH FENDER
FRT BUMPER CARRIER
FRT BUMPER BOTTOM MOUNT
FRT BUMPER RH SPACER
RH GRILLE AIR INLET PARTLY CLOSED
FRT SHOCK ABSORBER
FRT BUMPER RH PROTECTIVE RUBBER STR
FRT BUMPER PANEL PRIMED (PDC)
EMBLEM GROMMET
BMW EMBLEM
RH HEADLAMP SUPPORT
FRT RH WHEEL ARCH COVER
COVER RIGHT
RH COVER BOTTOM
RH HEADLIGHT LED TECHNOLOGY

QTY	PRIC	VALUE
1	884.90	884.90
1	701.90	701.90
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1	68.65	68.65
1	49.20	49.20
1	22.85	22.85
1	1,309.50	1,309.50
2	0.80	1.60
1	71.25	71.25
1	131.65	131.65
1	128.20	128.20
1	5.45	5.45
1	71.30	71.30
1	4,203.70	4,203.70

Total Parts : 7,821.25



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GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 49246
Date Estimated : 26/11/2018
Prepared By : Kevin Leong Wai Kit

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLK369L	D793134	26/08/2016	520iA	0

OD / 3rd Party / Uninsured losses / Direct Settlement

Claim No. 312/18 2245

Excess \$

Time Tanfer

WP 92495749

Authorised Yes / No

Time

REPAIR PARTS PHOTO BY SURVEYOR Yes / No

Surveyor's E-mail tanfer @ huanfeng.com

No. of Working Days Recommend 5 days

Labour 1	:	5,399.00
Parts	:	7,821.25
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	925.42
Grand Total	:	14,145.67

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

◀ Service Request Details

Claim

S8M014AP

Reference

CC4/ASM18021394/fb3 ✎

Loss Date

November 25, 2018

Request Date

November 27, 2018

Due Date

November 27, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Incident Vehicle Registration

SLK369L

Make

TPVD BMW

Model

520i -2.0 (A)

Service Address

Primary Contact/Insured

MABEL LEONG MUN YEE
355 BUKIT TIMAH ROAD, #12-04, 259724, Singapore
93657311
mabelmy204@yahoo.com

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[Copy Message](#)

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5850A
Vehicle Details	
Vehicle No.:	SLK369L
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Dec 2018
Vehicle Make:	B.M.W.
Vehicle Model:	520I AT 2WD 4DR LED NAV
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	B1251486N20B20B
Chassis No.:	WBA5A32060D793134
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$41,984.00
Original Registration Date:	26 Aug 2016
First Registration Date:	26 Aug 2016
Transfer Count:	0
Actual ARF Paid:	\$50,778.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Aug 2026
PARF Rebate Amount:	\$38,083.00
Intended COE Rebate Details	
COE Expiry Date:	25 Aug 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,903.00
COE Rebate Amount:	\$44,719.00
Total Rebate Amount:	\$82,802.00

The information contained herein is correct as at 04 Dec 2018

OK

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS

 TP Mandate IA < S8M014AP >

Type

 Question

Message

Dear Lynn, Liability: Insured driver collided into the third party vehicle (parked) while moving out from parking lot, Liability is down against our insured. We have send letter to OI to notify TP claim and NCD issue on 15th December 2018. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Performance Motors Ltd" is as follows: - 1) COR(w/gst): \$10,910.99 + 2) Loss of Use (5 days x \$100.00): \$500.00 + 3) GIA search: \$2.00= Total: \$11,412.99. **5days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please.
PohKin- LKK- 03/07/2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 03/07/2019

Survey Details:

Date of loss	25-Nov-18
Date of appointment	27-Nov-18
Date of survey	3-Dec-18
Location of survey	PERFORMANCE MOTORS LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLK 369L
Make and Model	BMW 520I AT 2WD 4DR LED NAV
Date of registration	26/8/2016
Excess	
Market Value	\$185,000
Part Rebate	\$82,802
Nett Loss	\$102,198

Repair details:

Initial Estimate	\$ 13,220.25
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 6,367.99
Check items (estimate)	\$ -
Labour	\$ 3,829.20
Total	\$ 10,197.19
Lump Sum(if applicable)	\$ -

Number of days for repair	5
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Liability: Insured driver collided into the third party vehicle (parked) while moving out from parking lot, Liability is down against our insured. We have send letter to OI to notify TP claim and NCD issue on 15th December 2018.

Mandate:

Liability(TP)		100%
Proposed repair cost	\$	10,910.99 (\$10,197.19 + 7%gst)
Loss of use	\$	500.00 (\$100.00 x 5 days)
Loss of rental	\$	-
Loss of income	\$	-
GIA search fees	\$	2.00
Others	\$	-
Proposed Total	\$	11,412.99

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:TP Mandate IA < S8M014AP >

Type

🔔 Question

Message

Hi Poh Kin, kindly reconfirm with surveyor, PML guideline for BMW 5 Series- Spray Paint for Front Bumper should be \$882 and Front Fender \$752. After which, any revision to COR.
Thanks

Reply

My surveyor reconfirm. with PML side.
that spray paint front bumper is 934
and Front Fender 796, less 10% from the original
amount. And a further 10% discount applied
for finalisation.

English (default) ▼

LKK AUTO CONSULTANTS PTE LTD (TP) ▼



SERVICE REQUESTS

MESSAGES

CLAIMS



RE: Re:TP Mandate IA < S8M014AP >

Type

🔍 Question

Message

Dear Lynn, we refer to the above matter. please be informed that our surveyor had reconfirm with TP repairer that Spray Paint for Front Bumper is \$934.00 and Front Fender is \$796.00, less 10% from the original amount. And a further 10% discount applied for finalization. hope above information clarify. thank you. pohkin - LKK- 15/07/2019

Reply



Service Request Details

Claim

S8M014AP

Reference

CC4/ASM18021394/fb3 

Loss Date

25 November 2018

Report Date

27 Nov 2018 9:40:00 AM

Request Date

30 May 2019

Due Date

27 November 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Make

TPVD BMW

Model

520i -2.0 (A)

Service Address

...

Primary Contact/Insured

MABEL LEONG MUN YEE
355 BUKIT TIMAH ROAD, #12-04, 259724, Singapore
93657311
mabelmy204@yahoo.com

Claim Handler

KHONG Lynn
68804892
lynn.khong@axa.com.sg

Additional Instructions

1

Messages Invoices History Documents Assessment Metrics Notes

New Message

TYPE	
SENT	6/8/19 4:54 PM
FROM	KHONG Lynn
SUBJECT	Re:TP Mandate IA < S8M014AP >
BODY	Proceed with proposed quantum. Thanks



LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Menu

SENT 15/7/19 5:00 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT RE: Re:TP Mandate IA < S8M014AP >

BODY Dear Lynn, we refer to the above matter. please be...



TYPE ?

SENT 9/7/19 1:32 PM

FROM KHONG Lynn

SUBJECT Re:TP Mandate IA < S8M014AP >

BODY Hi Poh Kin, kindly reconfirm with surveyor, PML gu...



TYPE ?

SENT 3/7/19 6:32 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT TP Mandate IA < S8M014AP >

BODY Dear Lynn, Liability: Insured driver collided into...



TYPE ?

LKK AUTO CONSULTANTS PTE LTD (TP) ▾

Menu

FROM

LOH Cynthia

SUBJECT

PROCEED DS

BODY

ID collided into parked vehicle



Hsiao Tong (LKKAuto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 16 August 2019 5:30 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: 5TH LOD REMINDER - SLK369L & SFL608M ON 25/11/2018 *** LKK REF: CC4/ASM18021394/T1pb3

Dear Hsiao Tong

Our client finally agreed. Please proceed with payment using the pre-signed DV ASAP.

This customer needs to handle with care as the case was taking longer than expected.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 14 August 2019 7:37:54 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Subject: RE: 5TH LOD REMINDER - SLK369L & SFL608M ON 25/11/2018 *** LKK REF: CC4/ASM18021394/T1pb3

Without Prejudice

Dear Sirs/Mdm,

There is a typo error. The offer should be as follows: -

1. Cost of Repair (w/GST)	\$10,910.99
2. Loss of Use(5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	\$11,412.99

Apologised for your inconvenience caused.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 13 August 2019 6:36 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: 5TH LOD REMINDER - SLK369L & SFL608M ON 25/11/2018 *** LKK REF: CC4/ASM18021394/T1pb3

Dear Hsiao Tong

is there a typographical error in LOU offer?

Please clarify. Our customer is a BMW 5 series and your offer at \$60/day is below the benchmark. Or do you mean that offer at \$100/day for 5 days.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 7 August 2019 4:55:37 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Subject: RE: 5TH LOD REMINDER - SLK369L & SFL608M ON 25/11/2018 *** LKK REF: CC4/ASM18021394/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$10,910.99
2. Loss of Use(3days x \$60.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	\$11,412.99

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Wednesday, 7 August 2019 4:08 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: 5TH LOD REMINDER - SLK369L & SFL608M ON 25/11/2018 *** LKK REF: CC4/ASM18021394/T1pb3

URGENT REMINDER

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 19 July 2019 12:03:17 PM
To: PBSP <pml-pbsp@simedarby.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 甯珺 © <admin-a@lkkauto.com>
Subject: RE: 5TH LOD REMINDER - SLK369L & SFL608M ON 25/11/2018 *** LKK REF: CC4/ASM18021394/T1pb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 19 July, 2019 12:01 PM
To: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: 5TH LOD REMINDER - SLK369L & SFL608M ON 25/11/2018

5TH REMINDER

From: PBSP
Sent: Monday, 10 June 2019 5:45 PM
To: Poh Kin (LKKAUTO); Mei Kwan (LKKAUTO)
Subject: Re: 2nd LOD REMINDER - SLK369L & SFL608M ON 25/11/2018

4TH REMINDER

From: PBSP
Sent: Thursday, 23 May 2019 6:39:31 PM
To: Poh Kin (LKKAUTO); Mei Kwan (LKKAUTO)
Subject: Re: 2nd LOD REMINDER - SLK369L & SFL608M ON 25/11/2018

3rd reminder

From: PBSP
Sent: Tuesday, 7 May 2019 3:30:04 PM

To: Poh Kin (LKKAUTO); Mei Kwan (LKKAUTO)

Subject: 2nd LOD REMINDER - SLK369L & SFL608M ON 25/11/2018

URGENT REMINDER

From: PBSP

Sent: Thursday, 18 April 2019 5:49 PM

To: Poh Kin (LKKAUTO)

Subject: LOD REMINDER - SLK369L & SFL608M ON 25/11/2018

LOD REMINDER

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFL 608M (Insd veh)	Model:	B.M.W. 520I
	SLK 369L (TP veh)		
Date of Accident:	25/11/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	14,233.21
Final Repair Cost	:	\$	10,910.99
Loss of Use	:	\$	500.00
Rental (if any)	:	\$	5 days at \$100.00 per day
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	
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	:	\$	
Final Settlement Sum	:	\$	11,412.99

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____100_____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown			
1)	PERFORMANCE MOTORS LTD	:	\$ 11,412.99

NUR SHAQILAH BTE ABDOL
WAHAB

19/08/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18021394/T1pb3s2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: LYNN KHONG		Date : 19-08-2019 Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFL 608M	Veh. Inspected	SLK 369L	
Policy No.	GA352661/1	Coverage (\$)	0.00	
Claim No.	S8M014AP	Excess (\$)	0.00	
Assign From	LYNN KHONG	Assign Date	27/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	B.M.W. 520I	c.c	1997	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	WBA5A32060D793134	Colour	GREY	
Odometer	16745	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/45 R18	CONTINENTAL	6 mm	
L/H Front Tyre	245/45 R18	CONTINENTAL	6 mm	
R/H Rear Tyre	245/45 R18	CONTINENTAL	6 mm	
L/H Rear Tyre	245/45 R18	CONTINENTAL	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	25/11/2018	Inspection Date	03/12/2018	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 369L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRT RH FENDER (SN) (CONSISTENT)	BENT	884.90	858.35
1	FRT BUMPER CARRIER (SN) (CONSISTENT)	NOT NECESSARY	701.90	-
1	FRT BUMPER BOTTOM MOUNT (SN) (CONSISTENT)	NOT NECESSARY	161.45	-
1	FRT BUMPER RH SPACER (SN) (CONSISTENT)	NECESSARY	9.65	9.36
1	RH GRILLE AIR INLET PARTLY CLOSED (SN) (CONSISTENT)	NOT NECESSARY	68.65	-
1	FRT SHOCK ABSORBER (SN) (CONSISTENT)	NOT NECESSARY	49.20	-
1	FRT BUMPER RH PROTECTIVE RUBBER STR (SN) (CONSISTENT)	NOT NECESSARY	22.85	-
1	FRT BUMPER PANEL PRIMED (PDC) (SN) (CONSISTENT)	DEFORMED	1,309.50	1,270.21
2	EMBLEM GROMMET (SN) (CONSISTENT)	CRACKED	1.60	1.55
1	BMW EMBLEM (SN) (CONSISTENT)	NECESSARY	71.25	69.11
1	RH HEADLAMP SUPPORT (SN) (CONSISTENT)	NOT NECESSARY	131.65	-
1	FRT RH WHEEL ARCH COVER (SN) (CONSISTENT)	NOT NECESSARY	128.20	-
1	COVER RIGHT (SN) (CONSISTENT)	NOT NECESSARY	5.45	-
1	RH COVER BOTTOM (SN) (CONSISTENT)	NOT NECESSARY	71.30	-
1	RH HEADLIGHT LED TECHNOLOGY (SN) (CONSISTENT)	CRACKED	4,203.70	4,077.59
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	150.00	150.00
1	FRT RH 1 SIDE PANEL BRACKET (SN) (CONSISTENT) (ADDITIONAL)	BENT	31.96	31.96
10	BUMPER RIVET (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	4.85	4.85
3	RIVET (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	1.31	1.31
1	SET GASKET (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	43.70	43.70
			8,053.07	6,517.99
LABOUR				
REPLACING FRONT BUMPER PANEL, RIGHT FRONT FENDER, ETC TO KNOCK OUT DENTS CAUSED BY THE ACCIDENT.			2,550.00	1,530.00
SPRAY FRONT BUMPER AND RIGHT FRONT FENDER.			1,923.00	1,557.00
TO REPLACE RIGHT HEADLIGHT.			481.00	367.20
TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION.			177.00	135.00



LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CARRY OUT BODY CAVITY PRESERVATION. (PER PANEL) FRT RH SIDE PANEL.		118.00	90.00
			5,249.00	3,679.20
GRAND TOTAL			13,302.07	10,197.19

RECOMMENDED COST OF REPAIRS			10,197.19
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Report Ref No. CC4/ASM18021394/T1pb3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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