

INS. CASE OWNER:

CC 6, LCR 180 21393, Aja3

LKK:

IDAC:

Surveyor:

UMP

ASSIGNMENT
DOI: 23-11-18

Date / Time: 23-11-18

Registered in Merimen: 27-11-18

Pre-assign / CCU / FTE



Insured Vehicle No.: SLG 5658R

Claim No.:

Name of Insured: WPP PIC

Policy No.:

Insured Tel No.: HP:

Make / Model:

Excess Sec II : S\$ D.O.A: 22-11-18

Place of Accident: Orange Grove Rd

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SF Q 76 X

INSRS:
WSP: My Solution
Tel:
Liability:
RMKS: INSRS:
WSP:
Tel:
Liability:
RMKS: INSRS:
WSP:
Tel:
Liability:
RMKS: INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

28/11
004

SF Q 76 X X; SLG 5658R X

HEAD TO REAR

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 24-619 104

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: 10-11-19 Confirm with: 50 Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27

Repair Cost: GST S\$ 2,354.00

Loss of Rental (LOI) GST S\$ 535 (5 days) 100

Loss of Use (LOU): S\$ - (\$ x days)

Loss of Income (LOI): S\$ - (\$ x days)

LOR only LOR only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: S\$ 7.45

Medical: S\$ 1

Disbursement: S\$ x (e.g. Tow/ Independent)

Legal Cost: S\$ 1

Total: S\$ 2,896.45 Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1: S\$ 2,896.45 Name 1: MG SOLUTION PTE LTD

Payee 2: (Strike if N.A.) S\$ x Name 2: x

Payee 3: (Strike if N.A.) S\$ x Name 3: x

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

11/7/19

ASSIGNMENT

Adrian

Front: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

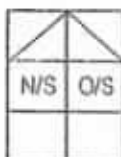
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Post-Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SFQ76X Yr Regt: 2013, JuneType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Golf cc 1395Colour: White A/C: Insured / Std / NI / NASp. Reading: 57528 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVW222442D4159619Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. 22-11-18 D.O.I. 23/11/18Survey held at M.A. SolutionsDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPA16.23-11-FRI24252425.2.19 L/S \$2,200/-R (\$3,414.90/61%)

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email : mg3solution@gmail.com

TO	: AIG	DATE	: 23/11/2018
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SFQ76X		
MODEL	: VOLKSWAGEN GOLF		
CHASSIS NO			
<u>ACCIDENT DETAILS</u>		DATE	: 22-11-2018
		TIME	: 22:45 HRS
THIRD PARTY REQUESTOR / CONTACT		:	JACK LI

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	REAR BUMPER (UPPER) <i>Painted</i>	1	\$ 1,250.00	\$ 1,250.00
2	REAR BUMPER (LOWER) <i>Painted</i>	1	\$ 880.00	\$ 880.00 350
3	REAR BUMPER BEAM <i>Painted</i>	1	\$ 230.00	\$ 230.00
4	REAR BUMPER RETAINER <i>Rtd Painted</i>	2	\$ 89.00	\$ 178.00 89.
5	REAR BUMPER REFELCTOR RH <i>Painted</i>	1	\$ 130.20	\$ 130.20
6	REAR BUMPER TOWING COVER <i>new</i>	1	\$ 75.10	\$ 75.10
7	REAR NUMBER PLATE LAMP(SET) <i>new</i>	1	\$ 155.20	\$ 155.20
8	REVERSE SENSOR <i>Painted</i>	2	\$ 188.20	\$ 376.40

TOTAL PRICE \$ 3,274.90

LESS 0% \$ -

SUB TOTAL PRICE \$ 3,274.90

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR NUMBER PLATE <i>new</i>	1	\$ 50.00	\$ 50.00
2	REAR BUMPER CLIPS <i>new</i>	1	\$ 20.00	\$ 20.00

TOTAL \$ 70.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR)

1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 600.00	200	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 600.00	250	
3	WIRING CHECK	\$ 250.00	30	
4	TUFF COAT	\$ 250.00	x.	
5	REMOVE AND REFIX UPHOLSTERY TO FACILITATE REPAIR	\$ 180.00	x.	
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 60.00	40	
7	CONDUCT WATER LEAKAGE TEST	\$ 150.00	x	
8	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	\$ 180.00	x 50	

TOTAL

\$2,270.00

600

ESTIMATE REPORT

TOTAL PARTS COST : \$ 3,344.90
 TOTAL LABOUR COST : \$ 2,270.00
 TOTAL REPAIR COST : \$ 5,614.90

APPROVED DETAILS

EXCESS :
 NO. OF WORKING DAYS :
 RE-SURVEY :
 PART BY PART OR LUMP SUM :
 DATE & TIME OF SURVEY :
 SURVEYED BY :
 CONTACT NUMBER :
 FAX NUMBER :

Adrian Lij
 L/s 23/11/18.
 032
 Total 275582
 L/s 22K

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

22K

check Diagnostics of Vehicle



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 15/03/2019

Your Ref : SLG5658R

To : AIG ASIA PACIFIC INSURANCE PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SFQ76X & SLG5658R ON 22/11/2018 AT
SLIP ROAD FROM ORANGE GROVE ROAD TOWARDS STEVENS ROAD.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198064 @ S\$2,354.00 (Inclusive Of 7% GST)
- 2) Loss of Rental @ S\$642.00 (5 Days x S\$128.40)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : GOH TANG KUAN

Address : 152 CANBERRA DRIVE
#02-13 SINGAPORE 768080

Contact No : _____

TO: AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SFB 76X AND SLG 565FR ON 22/11/2018
AT/ALONG SLIP ROAD FROM ORANGE GROVE ROAD TOWARDS STEVEN RD

I/We, Goh Tang Kuan, am/are the registered owner of
motor car no. SFB 76X

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Monday, 24 June 2019 9:56 AM
To: 'insurance@lioncityrentals.com.sg'
Cc: Admin A
Subject: ACCIDENT INVOLVING SLG 5658R (LCR) & SFQ 76X 22/11/2018 ALONG ORANGE GROVE ROAD

LCRF PTE LTD
Policy Holder

Your Ref: SLG 5658R
Our Ref: CC3/LCR18021393/Aja3

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 5658R (LCR) & SFQ 76X 22/11/2018 ALONG ORANGE GROVE ROAD

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SFQ 76X against your insurance policy.

Based on the information on hand, we are of the opinion that liability is down against us.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

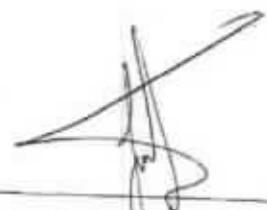
AUTHORIZATION TO ACT
(AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

I, GOM TANG KUAN ("the third party claimant")
of 153 CANBERRA DRIVE #02-13 SINGAPORE 768080 (address),
owner of SFG 76X (vehicle no.) hereby authorize
MG SOLUTION PTE LTD
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SFG 76X that was
damaged pursuant to the accident which occurred on 22/11/2018 (date) along
SLIP ROAD FROM ORANGE GROVE ROAD TOWARDS STEVEN ROAD (location)
involving vehicle no/s SLG 5658R ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 23 day of 11 (month) 20 18 (year)


Signed by "the third party claimant"


Signed by "the workshop"

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

We/I, MG SOLUTION PTE. LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 2,354.00 (repair costs), S\$ 535.00 (loss of use/rental) S\$ 7.45 (search fees) for vehicle no. SFQ 76X that was damaged pursuant to the accident which occurred on 22.11.18 (date) along ORANGE GROVE ROAD (location) involving vehicle no/s SLG 5658R.

This is pursuant to the inspection conducted on 23.11.18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GOH TANG KUAN ("third party claimant") of vehicle no. SFQ 76X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFQ 76X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any disputes arising out of the same.

Dated this 10 day of 7 (month) 20 19 (year)



mp

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

INVOICE No : TI 199176

PB No : 198064

Date : 10-July-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SFQ 76X

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 2,200.00
BEFORE GST		2,200.00
7% GST		154.00
TOTAL		\$ 2,354.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorized Signature



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

PROFORMA BILL

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

Bill No : 198064

Date : 15-March-2019

Vehicle Number : **SFQ 76X**

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 2,200.00
BEFORE GST		2,200.00
7% GST		154.00
TOTAL		\$ 2,354.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.



Co's stamp & Authorised Signature

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
GOH TANG KUAN 152 CANBERRA DRIVE #02-13 SINGAPORE 768080

DATE	INVOICE NO.
29-Nov-2018	A 38617

	VHA NO.	DUE DATE	VEH. NO.
	A 38617	29-Nov-2018	SJY 6180 Z
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 23 NOVEMBER 2018 TO 28 NOVEMBER 2018 YOUR REF: SFQ 76 X	5	120.00	600.00
GST @ 7%			\$42.00
TOTAL			\$642.00

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



bizSAFE

VEHICLE HIRING AGREEMENT

Workshop: 1117

HIRER'S PARTICULARS

Name (as in I/O): GO TANH KUAN
 NRIC/Passport No: S8402938F Date of Birth: 08-02-1984
 Address: 152 CANBERRA DRIVE Age: 34
#02-13 St: 710080
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: 9
 Driving Licence No: _____ Passed Date: 15-05-2009
 D/L Type: Local/Int'l/Other: _____
 Tel(O) _____ (H) _____ HP _____

DRIVER'S PARTICULARS

Name (as in I/O): _____
 NRIC/Passport No: _____ Date of Birth: _____
 Age: _____ Age: _____
 Occupation: _____ Driving Exp: _____ Yrs _____
 Driving Licence No: _____ Passed / Expiry Date: _____
 D/L Type: Local/Int'l/Other: _____ Contact No: _____

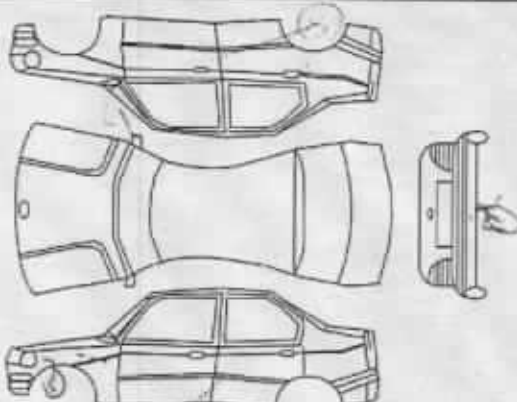
Hirer's Own Vehicle No: 5F076X Replace Veh No: _____
 Loan Vehicle No: SJY6180Z VR No: _____
 Make & Model: VOLKSWAGEN TETTA Auto/Manual Group: _____
CHARGES : \$ CTS
 Daily OK day @ \$ 120 Per day 600 -
 Weekly/Monthly week @ \$ Per week/Monthly _____
 Others _____
 CDW/PAI @ \$ Per day/Monthly _____
 Delivery/Collection Svc _____
 GST 71 42 -
 OR No: _____ (A) SUB-TOTAL 642 -
 Petrol Level OUT E 1/4 1/2 3/4 F
 Surcharge IN _____
 First _____ km FREE per day GST _____
 Excess mileage is chargeable at _____ cents per km TOTAL CHARGES _____

Security Deposit : \$ _____ Bank: _____
 CASH/NETS/VISA/MC/AMEX/CHQ No: _____
 Expiry Date: _____ Card ID No: _____
 Name as in Card: _____

NON WAIVER EXCESS (Subject to GST): \$ 2000
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: _____ Additional Driver's Signature: _____
SINGAPORE Use Only

INDICATE:
 A - Accidents
 D - Dents
 S - Scratches
 V - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given by BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expertise (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/Driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other pending matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
23/11/18	10:45	200/22	<u>GA</u>	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer/Driver is Required To Sign In The Column "Signature Of Hirer/Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
28/11	1300	200/580	<u>Abu</u>	

Hirer's/Driver Signature

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Nov 2018 / 10:06:58

Receipt Date/Time : 23 Nov 2018 / 10:06:58

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181123-000593

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SLG5658R As at 22 Nov 2018/22:45:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SLG5658R Enquiry Fee 20181123100603909947	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20181123100610514 Direct Debit: eNETS Debit (Internet Banking)			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Nov 2018 Edit Reg		23 Nov 2018 00:00 Edit Adj Rpt	S\$2,200.00 Edit Estimates	S\$2,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	GOH TANG KUAN (WU TINGKUAN), ID: S8402938F								
Vehicle Reg. No.:	SFQ76X	Date of Loss:	22/11/2018 22:00 - :59 [64 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5198314425SG	Policy/Cover Note No.:	0999994812 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLG5658R	Policy No. (Claimant):	5101720008						
		Excess:							
Repairer:	MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (28/11/2018): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFQ76X (5198314425SG)
[SLG5658R]
TP
GOH TANG KUAN (WU TINGKUAN)
Nov 22 2018 10:00PM
[LCRF PTE LTD]
MG Solution Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)
[Upload Video](#)
[Upload Audio](#)

View View in Browser

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/02/19 17:23	General View	1	Load JPG	☒
2	25/02/19 17:23	General View	1	Load JPG	☒
3	25/02/19 17:23	General View	1	Load JPG	☒
4	25/02/19 17:23	General View	1	Load JPG	☒
5	25/02/19 17:23	General View	1	Load JPG	☒
6	25/02/19 17:23	General View	1	Load JPG	☒
7	25/02/19 17:23	General View	1	Load JPG	☒
8	25/02/19 17:23	General View	1	Load JPG	☒
9	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
10	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
11	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
12	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
13	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
14	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
15	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
16	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
17	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
18	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
19	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
20	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
21	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
22	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
23	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
24	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒
25	25/02/19 17:23	Reinspection Photo	1	Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/11/18 11:08	TP GIA REPORT	1	Load PDF	
2	18/07/19 08:42	WORKSHOP INVOICE	1	Load PDF	
3	18/07/19 08:42	AUTHORISATION TO ACT FORM	1	Load PDF	
4	18/07/19 08:42	Release Voucher	1	Load PDF	
5	18/07/19 08:42	RENTAL RECEIPT	1	Load PDF	
6	18/07/19 08:42	LTA SEARCH	1	Load PDF	
7	18/07/19 08:42	LETTER TO OI	1	Load PDF	

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	28/11/18 11:01	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
---------------------	-------	------	-------

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLG5658R (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4 TSI
	SFQ76X (TP veh)		(A7) (5G13GZ) (A)
Date of Accident:	22/11/2018		

Global Sum Settlement	:	☐ Yes	☒ No	
Repair Estimate	: \$			6,007.94
Final Repair Cost	: \$			2,354.00
Loss of Use	: \$			days at \$0.00 per day
Rental (if any)	: \$			535.00 5 days
LTA / GIA Search Fee	: \$			7.45
Others:	: \$			0.00
	: \$			
Final Settlement Sum	: \$			2,896.45

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	MG Solution Pte Ltd	: \$	2,896.45
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

18 Jul
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/LCR18021393/AJA3Q2

Date: 18/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994812
 Claimant Vehicle No: SFQ76X Insured Vehicle No: SLG5658R
 Date of Loss: 22/11/2018 Nature of Claim: TP Claim No: 5198314425SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFQ76X
 Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A7) (5G13GZ) (A) Engine No: CMB145923
 Reg. Date: 25/06/2013 (Man. Year: 2013) Chassis No: WVVZZZAUZDW159619
 Colour: White Odometer: 57528 km
 Engine Capacity: 1395 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,344.90	2,324.32	1,020.58	30.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,270.00	600.00	1,670.00	73.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,614.90	2,924.32	2,690.58	47.92
Approved Total (Overridden) (S\$)		2,200.00		
(S\$)	5,614.90	2,200.00	3,414.90	60.82
+ GST 7.00/7.00% (S\$)	393.04	154.00	239.04	60.82
Nett Amount (S\$)	6,007.94	2,354.00	3,653.94	60.82
+ Car Rental (5.0 x S\$100.00/day + 7.00% GST) (S\$)		535.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		2,896.45		

INSPECTION

Date of Assignment: 23/11/2018
 Date Inspected: 23/11/2018 Inspected At: MG Solution Pte Ltd (HQ)
 23 Kaki Bukit Avenue 4 #02-03B, VICOM

Inspection Centre
Singapore 415933

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (UPPER)	Deformed	1,250.00 F	*1,250.00 FL
2	1		*REAR BUMPER (LOWER)	Cracked	880.00 F	*350.00 FL
3	1		*REAR BUMPER BEAM	Cracked	230.00 F	*230.00 FL
4	1		*REAR BUMPER RETAINER	O/S Cracked	178.00 F	*89.00 FL
5	1		*REAR BUMPER REFLECTOR RH	Cracked	130.20 F	*130.20 FL
6	1		*REAR BUMPER TOWING COVER	Not Necessary	75.10 F	*- FL
7	1		*SET REAR NUMBER PLATE LAMP	Not Necessary	155.20 F	*- FL
8	2		*REVERSE SENSOR	Damaged	376.40 F	*376.40 FL
9	1		*REAR NUMBER PLATE	Not Necessary	50.00 FS	*- FS
10	1		*REAR BUMPER CLIPS	Necessary	20.00 FS	*20.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	3,344.90	2,445.60
- List Item Discount on L Items 0.00/5.00% (S\$)	0.00	121.28
Total Parts (S\$)	3,344.90	2,324.32

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,REMOVING AND REPLACING PARTS	New	600.00	200.00
2	SPRAY PAINTING TO AFFECTED AREA	New	600.00	250.00
3	WIRING CHECK	New	250.00	30.00
4	TUFF COAT	New	250.00	0.00
5	REMOVE AND REFIX UPHOLSTERY TO FACILITATE REPAIR	New	180.00	0.00
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	New	60.00	40.00
7	CONDUCT WATER LEAKAGE TEST	New	150.00	0.00
8	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT /CONTROL UNITS ,RESET MEMORIES TO SPECIFICATION ETC	New	180.00	80.00
Gross Labour Cost (\$\$)			2,270.00	600.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >