

[illegible]

Signature *Rasim*

REF:

2927C

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: **SLT 15772**
 at Workshop n/s: **MOTORWAY**
 of **1094, Lower Delta Rd**
 Insured **AXA**
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: **80K**
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: **4** days Res: Yes or No
 Lump Sum: **20** % 3 Val: Yes or No

CA / REV / REP. / 24 HRS **up**

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SLT 15772** Yr Regn: **2017** **04**
 Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **HONDA SHUTTLE 1.5 A** **1496**
 Colour: **BLACK** A/C: Insured / Std / NI / NA
 Sp Reading: **012018** T/Radio: Insured / Std / NI / NA
 Eng No: _____
 C/No: **GP 7111754**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: ☒ Inorder / Jammed / Leaked / Burnt or
 Brake: ☒ Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: **145/50R15**
 R: **145/50R15**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front: _____ Rear: _____
 R/Bal: **6** mm R/Bal: **6** mm
 L/Bal: **6** mm L/Bal: **6** mm
 D.O.A: **17/11/18** D.O.I: **27/11/18**

Survey held at: **MOTORWAY**
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
o/s Rear
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

L/S - \$1350 (Red \$1695.77 / 56%)

Date/Time: File Pass to?

☐ : Preli. Report
☐ : Final Report

Date/Time: File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee: ☐ Site Insp \$5
☐ Interview \$5
☐ Tech. Invs \$5
☐ Weekend \$5

\$ - \$ - \$ - \$

\$ - \$ - \$ - \$

\$ - \$ - \$ - \$

\$ - \$ - \$ - \$

Report Format :

Lump Sum / I.B.I. : \$

COPY



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18021384/R1pb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 27-11-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJJ 2788B	Veh. Inspected	SLT 1577Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/11/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	17/11/2018	Inspection Date	27/11/2018
Survey held at	MOTORWAY CAR CARE CENTRE PTE LTD 1094 LOWER DELTA ROAD MOTORWAY BUILDING . SINGAPORE 169205		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

AXA INSURANCE PTE LTD.

8 Shenton Way
#24-01 AXA Tower
Singapore 068811

Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. : **SLT1577Z**
CHASSIS NO : GP71117541
ENGINE NO : LEB6321637
MAKE / MODEL : HONDA SHUTTLE HYBRID 1.5 AUTO
DATE OF ACCIDENT : 17.11.2018 @ 12:00hrs
YOUR INSURED VEHICLE NUMBER : SJJ2788B

LKK Auto Consultants hence notify the Repairer of the following:

- To rectify before spray painting
- To display damaged part(s) during rectify
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be rectified and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

<u>PARTS DISCRPTION</u>	<u>QTY</u>	<u>List Price</u>	<u>Total List Price</u>
REAR RH FENDER <i>Repair</i>	1	\$ 663.40	\$ 663.40
REAR BUMPER ASSY <i>scr</i>	1	\$ 802.50	\$ 802.50
REAR BUMPER CLIPS <i>scr</i>	1 SET	\$ 30.25	\$ 30.25
Total		\$	1,496.15
ADD 10%		\$	149.62
TOTAL PARTS		\$	1,645.77

832.75
+ 10%
916.02

LABOUR CHARGES

TO REMOVE, REPLACE & REPAIR ALL DAMAGES PARTS DUE TO ACCIDENT	\$	700.00 350
TO SPRAY PAINT ON THE AFFECTED AREAS DUE TO THE ACCIDENT	\$	600.00 400
TO APPLY ANTI RUSTPROOFING	\$	100.00 40
TOTAL LABOUR		\$ 1,400.00
SUB TOTAL		\$ 3,045.77

Resul
4p 900/10068
4 days
4/3
27/11/18 @ 1600

Resumy after repair

Prepared By : -
LYNN AHMAD
Motor Claims Manager
Motorway Car Care Centre Pte Ltd
TEL: 6571 9635 FAX : 6278 5535
EMAIL: lynn@motorway.com.sg

916.02
790.00
1706.02
208
1364.81
45-1,350
4 days

**MOTORWAY**

1094 Lower Delta Road Motorway Building S(169205)

Main +65.6468 2200 | Fax +65.6273 5535

AXA INSURANCE PTE LTD.

8 Shenton Way

#24-01 AXA Tower

Singapore 068811

Attn : MOTOR CLAIMS DEPT

ESTIMATEVEHICLE NO. : **SLT1577Z**

CHASSIS NO : GP71117541

ENGINE NO : LEB6321637

MAKE / MODEL : HONDA SHUTTLE HYBRID 1.5 AUTO

DATE OF ACCIDENT : 17.11.2018 @ 12:00hrs

YOUR INSURED VEHICLE NUMBER : SJJ2788B

Let's All Go Green! Please fully
 (for Repairer to fill in):

- To ensure better quality painting
- To display damaged parts during resurvey
- Parts prices equivalent to confirmation
- Third party survey is on a "Without Prejudice" basis
- Any illegal modification is allowed
- Supplementary work must be resurveyed and
 is subject to final approval from Insured Company

Acknowledged by Repairer
 Signature:
 Date:

PARTS DISCRIPTION

	<u>QTY</u>	<u>List Price</u>	<u>Total List Price</u>
REAR RH FENDER <i>Repair</i>	1	\$ 663.40	\$ 663.40
REAR BUMPER ASSY <i>SEA</i>	1	\$ 802.50	\$ 802.50
REAR BUMPER CLIPS <i>new</i>	1 SET	\$ 30.25	\$ 30.25
Total			\$ 1,496.15
ADD 10%			\$ 149.62
TOTAL PARTS			\$ 1,645.77

LABOUR CHARGES

TO REMOVE, REPLACE & REPAIR ALL DAMAGES PARTS DUE TO ACCIDENT	\$	700.00 <i>350</i>
TO SPRAY PAINT ON THE AFFECTED AREAS DUE TO THE ACCIDENT	\$	600.00 <i>400</i>
TO APPLY ANTI RUSTPROOFING	\$	100.00 <i>40</i>
TOTAL LABOUR		\$ 1,400.00
SUB TOTAL		\$ 3,045.77

Prepared By : -

LYNN AHMAD

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

TEL: 6571 9635 FAX : 6278 5535

EMAIL: lynn@motorway.com.sg

Resur
*Hp 900/10068**4 days**4/3**27/11/18 @ 1600**Resurvy after repair*

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	2927C

Vehicle Details

Vehicle No.:	SLT1577Z
Vehicle to be Exported:	Yes
Intended Deregistration Date:	28 Nov 2018
Vehicle Make:	HONDA
Vehicle Model:	SHUTTLE HYBRID 1.5 AUTO
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	LEB6321637
Chassis No.:	GP71117541
Maximum Power Output:	101.0 kW (135 bhp)
Open Market Value:	\$21,036.00
Original Registration Date:	20 Oct 2017
First Registration Date:	20 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Oct 2027
PARF Rebate Amount:	\$3,750.00

Intended COE Rebate Details

COE Expiry Date:	19 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,109.00
COE Rebate Amount:	\$38,487.00
Total Rebate Amount:	\$42,237.00

The information contained herein is correct as at 27 Nov 2018

OK

Hsiao Tong (LKKAUTO)

From: Lynn <lynn@motorway.com.sg>
Sent: Tuesday, 2 April 2019 10:59 AM
To: Shu Pei (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: Admin A; Admin-D (LKKAUTO); Rasul (LKKAUTO)
Subject: 1ST REMINDER : -LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY

Dear Hsiao Tong

Kindly advise and revert by this week.

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager
Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building, Singapore 169205
DID : 6571 9635 | Fax : 6273 5535

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Monday, 21 January, 2019 9:15 AM
To: lynn@motorway.com.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: FW: LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18021384/R1pb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn <lynn@motorway.com.sg>

Sent: Friday, 18 January 2019 4:15 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY

Dear LKK

1. Pls find attached after repair photos
2. Pls Advise liability

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

From: Lynn [mailto:lynn@motorway.com.sg]

Sent: Saturday, 24 November, 2018 10:10 AM

To: 'CST' <cst@axa.com.sg>; 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>

Subject: LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY

Dear Officers

We refer to the above matter, please

1. Advise liability
2. Arrange survey on Tuesday 27th November 2018

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

Hsiao Tong (LKKAUTO)

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>
Sent: Tuesday, 2 April 2019 9:41 AM
To: Mei Kwan (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: Re: Accident involving vehicle SLV1874E & SGQ7770S doA on 23/03/2019 *** LKK
REF: CC4/ASM19005574/pa3

hi Hsiao Tong,

How is the liability, kindly advise.

thanks
ying

On Mon, Apr 1, 2019 at 2:57 PM Pegasus Engineering <claims2@pegasusengrg.com.sg> wrote:
Hi Mei Kwan,

Any update??

Kindly advise.

thanks & regards
YING

On Thu, Mar 28, 2019 at 5:46 PM Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

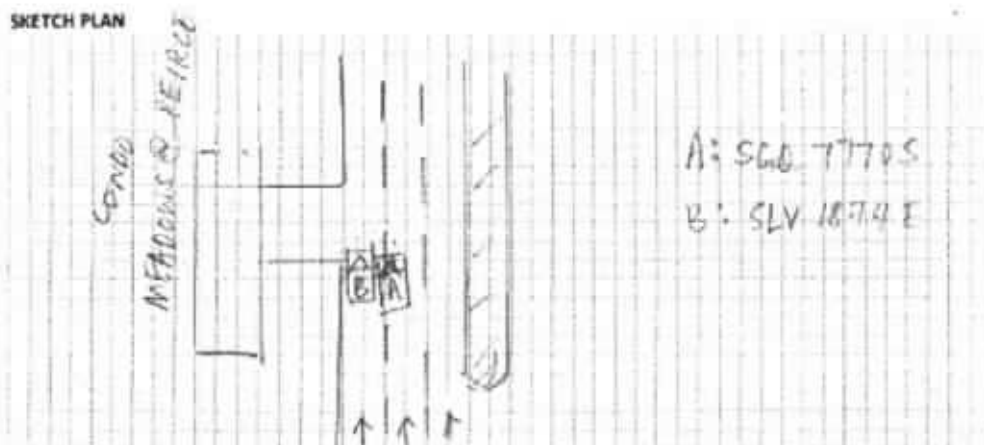
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement**.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DRIVING ALONG UPPER THOMSON ROAD AND
CHECKED TRAFFIC CLEAR AND MADE A U-TURN.
WANTED TO TURN LEFT INTO THE CONDO AND
A CAR (VEHICLE B) DROVE VERY FAST AND WE
COLLIDED.
WAY
I WAS ON MY HOME AFTER MY SHIFT AT NUH.
* Repair at other workshop. Open Policy *

Please arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

From: Pegasus Engineering <claims2@pegasusengrg.com.sg>

Sent: Wednesday, 27 March, 2019 5:04 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Accident involving vehicle SLV1874E & SGQ7770S doa on 23/03/2019

Dear Sirs/ Madam,

Your ref: SGQ7770S

Our ref: SLV1874E

doa on 23/03/2019.

Kindly advise LIABILITY.

Kindly arrange your surveyor to inspect our client's vehicle soonest possible.

--

Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

--

Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

--

Best Regards,

Gary Seah

Pegasus @ SME Motor

Hp: 83388418

◀ RE: HOLD DS DUE TO OUTSTANDING PREMIUM (OSP)

Type

🔗 Question

Message

Hi, kindly advise if OSP had been cleared. We will engage OI after AXA agreed to proceed DS. Thank you.

Hsiao Tong - 03 April 2019

Reply

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 3 April 2019 7:15 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 83777, vehicle number SLT1577Z

<input checked="" type="checkbox"/> DS. Thank you. Hsiao Tong - 03 March 2019		7:55:14 PM
<input type="checkbox"/> Hi, kindly advise if OSP had been cleared. We will engage OI after AXA agreed to proceed	CHT	19/3/2019 11:22:06 PM
<input type="checkbox"/> DS. Thank you. Hsiao Tong - 19 March 2019		
<input type="checkbox"/> 030419 REMINDER TO AXA	CHT	3/4/2019 9:49:33 AM
<input type="checkbox"/> EMAIL TO TP: We have our principal instruction to hold on DS as there is policy issue. We will get back to you once we receive further instruction from AXA. Thank you.	CHT	3/4/2019 9:49:42 AM
<input type="checkbox"/> 3/4/19 12:49 PM LOH Cynthia —OSP is cleared. Please proceed DS	LSP	3/4/2019 7:02:34 PM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Wednesday, 3 April 2019 12:54 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 83777, vehicle number SLT1577Z

Best Regards,

G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: cynthia.loh@axa.com.sg [mailto:cynthia.loh@axa.com.sg]
Sent: Wednesday, 3 April 2019 12:50 PM
To: admin-d@lkkauto.com
Subject: New message for service request 83777, vehicle number SLT1577Z

AXA Insurance has sent you a message for claim number S8M013L0.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.

<https://www.avg.com>



<MANDATE IA> - S8M013L0 [ACCIDENT INVOLVING SJJ 2788B(OI) & SLT 1577Z(TP) ON 17/11/2018]

Type

🔗 Question

Message

• Liability: 50%. Both parties were changing lane and resulted the accident. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to 50% - \$879.70(if claim LOU) - \$997.20(if claim LOR). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Jia Le - 16 May 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 16/05/2019

Survey Details:

Date of loss	17-Nov-18
Date of appointment	27-Nov-18
Date of survey	27-Nov-18
Location of survey	MOTORWAY CAR CARE CENTRE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLT 1577Z
Make and Model	HONDA SHUTTLE HYBRID 1.5 A
Date of registration	20/10/2017
Excess	\$ -
Market Value	\$80,000
Part Rebate	\$42,237
Nett Loss	\$37,763

Repair details:

Initial Estimate	\$ 3,045.77
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 916.03
Check items (estimate)	\$ -
Labour	\$ 790.00
Total	\$ 1,706.03
Lump Sum(if applicable)	\$ 1,350.00

Number of days for repair	4
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Both parties were changing lane and resulted accident
4 Recommendation repair days + 1 PRS

Mandate:

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$ 1,444.50	\$ 1,444.50
Loss of use (5days x \$60)	\$ 300.00	NIL
Loss of rental (5days x \$100) (w/GST)	NIL	\$ 535.00
Loss of income	NIL	NIL
	\$ 1,744.50	\$ 1,979.50
50%	\$ 872.25	\$ 989.75
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 879.70	\$ 997.20



**Re:<MANDATE IA> - S8M013L0 [ACCIDENT INVOLVING
SJJ 2788B(OI) & SLT 1577Z(TP) ON 17/11/2018]**

Type

🔗 Question

Message

APPROVED

Reply

Hsiao Tong (LKKAUTO)

From: Tew Ai Nee <aine@motorway.com.sg>
Sent: Thursday, 13 June 2019 4:33 PM
To: Hsiao Tong (LKKAUTO)
Cc: malcolm@motorway.com.sg; leonard@motorway.com.sg; Admin A; Admin-D (LKKAUTO); Rasul (LKKAUTO)
Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018
Attachments: LOD, TAX INVOICES, LOA.pdf, TP INSURANCE SEARCH.pdf, SAS2507176.pdf

Dear All,

Here is the LOD, TAX INVOICES WITH LOA
Kindly do a necessary follow up.

From: Tew Ai Nee [mailto:aine@motorway.com.sg]
Sent: Thursday, 13 June, 2019 1:33 PM
To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>
Cc: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'malcolm@motorway.com.sg' <malcolm@motorway.com.sg>; 'leonard@motorway.com.sg' <leonard@motorway.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>
Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018

Dear Rasul,

Confirm the COR.

From: Rasul (LKKAUTO) [mailto:Rasul@lkkauto.com]
Sent: Thursday, 13 June, 2019 12:50 PM
To: Tew Ai Nee <aine@motorway.com.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; malcolm@motorway.com.sg; leonard@motorway.com.sg; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018

Hi Ai Nee,

It's a round up figure to 50
So if the amount is 1364 round up should be 1350

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Tew Ai Nee [mailto:aine@motorway.com.sg]
Sent: Thursday, 13 June, 2019 12:42 PM
To: Rasul (LKKAUTO)

Cc: Hsiao Tong (LKKAuto); malcolm@motorway.com.sg; leonard@motorway.com.sg; Admin A; Admin-D (LKKAuto)
Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

Dear Rasul,

This can close lump sum \$1360?

From: Tew Ai Nee [<mailto:aineen@motorway.com.sg>]

Sent: Thursday, 30 May, 2019 1:18 PM

To: 'Rasul (LKKAuto)' <Rasul@lkkauto.com>

Cc: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'malcolm@motorway.com.sg' <malcolm@motorway.com.sg>; 'leonard@motorway.com.sg' <leonard@motorway.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

Dear Rasul

Can confirm??

From: Tew Ai Nee [<mailto:aineen@motorway.com.sg>]

Sent: May 13, 2019 4:09 PM

To: 'Rasul (LKKAuto)'

Cc: 'Hsiao Tong (LKKAuto)'; 'malcolm@motorway.com.sg'; 'leonard@motorway.com.sg'

Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

Dear Rasul,

LUMP SUM COR \$1360.

From: Rasul (LKKAuto) [<mailto:Rasul@lkkauto.com>]

Sent: May 13, 2019 12:52 PM

To: Tew Ai Nee

Cc: Hsiao Tong (LKKAuto)

Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

Hi Ai Nee,

Refer to attachment,

Finalised amount is \$ 1350 / 4 days lump sum

Kindly confirm

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Tew Ai Nee [<mailto:aineen@motorway.com.sg>]

Sent: Thursday, 25 April, 2019 8:46 AM

To: Hsiao Tong (LKKAuto); Rasul (LKKAuto)

Cc: Admin A; Admin-D (LKKAUTO); leonard@motorway.com.sg; malcolm@motorway.com.sg

Subject: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

Dear Rasul

Can we finalize
Attach after paint photos.

Dear Hsiao Tong
Any updates for the liability status?

Best Regards,

Annie Tew

Motor Claims

Claims Department / Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID: 6571 9625 Fax: 6273 5535

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 21 January, 2019 9:15 AM

To: lynn@motorway.com.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>

Subject: FW: LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18021384/R1pb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn <lynn@motorway.com.sg>

Sent: Friday, 18 January 2019 4:15 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>

Subject: RE: LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY

Dear LKK

1. Pls find attached after repair photos
2. Pls Advise liability

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

From: Lynn [<mailto:lynn@motorway.com.sg>]

Sent: Saturday, 24 November, 2018 10:10 AM

To: 'CST' <cst@axa.com.sg>; 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>

Subject: LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY

Dear Officers

We refer to the above matter, please

1. Advise liability
2. Arrange survey on Tuesday 27th November 2018

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

Hsiao Tong (LKKAuto)

From: Tew Ai Nee <ainee@motorway.com.sg>
Sent: Friday, 14 June 2019 1:53 PM
To: Hsiao Tong (LKKAuto)
Cc: malcolm@motorway.com.sg; leonard@motorway.com.sg; Admin A; Rasul (LKKAuto)
Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018 *LKK REF: CC4/ASM18021384/R1pb3

Dear Hsiao Tong

Accepted.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 14 June, 2019 12:54 PM
To: Tew Ai Nee <ainee@motorway.com.sg>
Cc: malcolm@motorway.com.sg; leonard@motorway.com.sg; Admin A <admin-a@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018 *LKK REF: CC4/ASM18021384/R1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We attached here with a copy of our insured accident report for your easy reference. Our insured reported that both parties changed into the same lane and resulted the accident.

We have our principal instruction to offer at a global sum of **\$850.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tew Ai Nee <ainee@motorway.com.sg>
Sent: Thursday, 13 June 2019 4:33 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: malcolm@motorway.com.sg; leonard@motorway.com.sg; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018

Dear All,

Here is the LOD, TAX INVOICES WITH LOA
Kindly do a necessary follow up.

From: Tew Ai Nee [<mailto:aineer@motorway.com.sg>]
Sent: Thursday, 13 June, 2019 1:33 PM
To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>
Cc: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'malcolm@motorway.com.sg' <malcolm@motorway.com.sg>; 'leonard@motorway.com.sg' <leonard@motorway.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>
Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

Dear Rasul,

Confirm the COR.

From: Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]
Sent: Thursday, 13 June, 2019 12:50 PM
To: Tew Ai Nee <aineer@motorway.com.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; malcolm@motorway.com.sg; leonard@motorway.com.sg; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

Hi Ai Nee,

It's a round up figure to 50
So if the amount is 1364 round up should be 1350

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Tew Ai Nee [<mailto:aineer@motorway.com.sg>]
Sent: Thursday, 13 June, 2019 12:42 PM
To: Rasul (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); malcolm@motorway.com.sg; leonard@motorway.com.sg; Admin A; Admin-D (LKKAUTO)
Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

Dear Rasul,

This can close lump sum \$1360?

From: Tew Ai Nee [<mailto:aineer@motorway.com.sg>]
Sent: Thursday, 30 May, 2019 1:18 PM
To: 'Rasul (LKKAUTO)' <Rasul@lkkauto.com>
Cc: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'malcolm@motorway.com.sg' <malcolm@motorway.com.sg>; 'leonard@motorway.com.sg' <leonard@motorway.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D

(LKKAUTO)' <admin-d@lkkauto.com>

Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

Dear Rasul

Can confirm??

From: Tew Ai Nee [<mailto:aine@motorway.com.sg>]

Sent: May 13, 2019 4:09 PM

To: 'Rasul (LKKAUTO)'

Cc: 'Hsiao Tong (LKKAUTO)'; 'malcolm@motorway.com.sg'; 'leonard@motorway.com.sg'

Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

Dear Rasul,

LUMP SUM COR \$1360.

From: Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]

Sent: May 13, 2019 12:52 PM

To: Tew Ai Nee

Cc: Hsiao Tong (LKKAUTO)

Subject: RE: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

Hi Ai Nee,

Refer to attachment,

Finalised amount is \$ 1350 / 4 days lump sum

Kindly confirm

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Tew Ai Nee [<mailto:aine@motorway.com.sg>]

Sent: Thursday, 25 April, 2019 8:46 AM

To: Hsiao Tong (LKKAUTO); Rasul (LKKAUTO)

Cc: Admin A; Admin-D (LKKAUTO); leonard@motorway.com.sg; malcolm@motorway.com.sg

Subject: Request Finalise & Liability Status (SLT1577Z & SJJ2788B DOA: 17.11.2018)

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Can we finalize

Attach after paint photos.

Dear Hsiao Tong

Any updates for the liability status?

Best Regards,

Annie Tew

Motor Claims

Claims Department / Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID: 6571 9625 Fax: 6273 5535

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

Sent: Monday, 21 January, 2019 9:15 AM

To: lynn@motorway.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: FW: LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18021384/R1pb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn <lynn@motorway.com.sg>

Sent: Friday, 18 January 2019 4:15 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY

Dear LKK

1. Pls find attached after repair photos
2. Pls Advise liability

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535

From: Lynn [<mailto:lynn@motorway.com.sg>]

Sent: Saturday, 24 November, 2018 10:10 AM

To: 'CST' <cst@axa.com.sg>; 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>

Subject: LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY

Dear Officers

We refer to the above matter, please

1. Advise liability
2. Arrange survey on Tuesday 27th November 2018

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535



Service Request Details

Claim

S8M013L0

Reference

None

Loss Date

November 17, 2018

Request Date

November 26, 2018

Due Date

December 3, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pre-Repair Survey

Actions

Next Step

Agree to perform service

[Cancel Work](#)

[Accept Work](#)

Vehicle Information

Incident Vehicle Registration #

SLT1577Z

Make

TPVD HONDA

Model

SHUTTLE

Service Address

Primary Contact/Insured

LEE SEAH WENG
27 MIMOSA WALK, 807874, Singapore
62967014

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[Show Message](#)

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 26 November 2018 2:56 PM
To: assignments
Cc: Admin A
Subject: FW: LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY
Attachments: SLT1577Z 17.11.2018.pdf

Services: Pre-Repair Survey

SMARTCLAIM NEW CASE

3:27pm @ 26/11/2018
person @ lynn
VNI
arrange on 27/11/18

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn <lynn@motorway.com.sg>
Sent: Saturday, 24 November 2018 10:10 AM
To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: LIABILITY STATUS AND PRI REQUEST FOR ACCIDENT INVOLVING SLT1577Z & SJJ2788B ON 17.11.2018 @ 12:00HRS ALONG CTE CITY

Dear Officers

We refer to the above matter, please

1. Advise liability
2. Arrange survey on Tuesday 27th November 2018

Thank You

Best Regards,

Lynn Ahmad

Motor Claims Manager

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID : 6571 9635 | Fax : 6273 5535



Cn. Reg. No. 2000-00000-6
GST Reg. No. 2000-00000-6

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205
TEL: (65) 6467 2200
FAX: (65) 6278 5535
motorway.com.sg

13th JUN 2019

AXA Insurance (S) Pte. Ltd.

8 Shenton Way
AXA Tower #27-01
Singapore 068811

Attn: Motor Claims Officer In Charge

ACCIDENT INVOLVING SLT1577Z AND SJJ2788B ON 17.11.2018 AT 1200HRS ALONG CTE CITY.

We are instructed by our client **MOTORWAY CAR RENTALS PTE LTD** to claim damages against your insured in connection with a road traffic accident on 17.11.2018 along CTE CITY involving our client's vehicle number SLT1577Z and vehicle number SJJ2788B driven by the driver of your insured's vehicle at the material time.

As a result of the accident caused by the negligence of the driver of your insured vehicle, our client's vehicle number SLT1577Z was damaged and our client have been put to loss and expense, particulars of which are as follows :-

COST OF REPAIR (incl. 7% GST)	:	\$1,444.50	ALDY FINALIZE WITH SURVEYOR
LOSS OF USE (\$100 x 6 days)	:	\$600.00	
THIRD PARTY SEARCH	:	\$2.00	
TOTAL :		<u>\$2,046.50</u>	

We enclosed herewith the following documents to support the claims.

Failure of which the case shall be send to our solicitor without further advice.

Kindly review and revert within the next (7) seven days.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Annie Tew (Ms)

Motor Claims

Motorway Car Care Centre Pte Ltd

DID : 6571 9625, Fax : 6278 5535

Email : ainee@motorway.com.sg

TO : INSURANCE COMPANY

ATTN : MOTOR CLAIMS DEPARTMENT

SATISFACTION & DISCHARGE VOUCHER

I/We **MOTORWAY CAR RENTALS PTE LTD**


NRIC / ROC No **199902927C** hereby declare that the repairs to my /
our vehicle registration no. **SLT1577Z** have been completed to my / our
satisfaction.

I /We agree that **AXA INSURANCE PTE LTD** shall make a full and
final payment of the total agreed settlement amount to **MOTORWAY CAR CARE CENTRE
PTE LTD** of 1094 Lower Delta Road, Motorway Building, Singapore 169205 being the repair
costs of my/our vehicle registration no. **SLT1577Z** in connection to the
damages caused by your insured vehicle number **SJJ2788B** in the accident
occurred on **17.11.2018** at **1200** hrs at along
CTE CITY

Signature : 
Name : **MOTORWAY CAR RENTALS PTE LTD**

(Include Company stamp if applicable)

NRIC / UEN : **199902927C**
Date : **13.06.2019**

Witness
Signature : 
Name : **ANNIE**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 9 April 2019

LEE SEAH WENG
BLK 27 MIMOSA WALK
SINGAPORE 807874

Dear Sir/ Mdm

OUR REF : CC4/ASM18021384/R1pb3
YOUR REF : SJJ 2788B
**ACCIDENT INVOLVING SJJ 2788B AND SLT 1577Z ALONG PIE (CHANGI)
TOWARDS BAILESTIER ROAD EXIT ON 17/11/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Motorway Car Care Centre Pte Ltd acting on behalf of the owner of SLT 1577Z against your motor insurance policy.

Based on all the available information on hand, we are of the view that the case would be settled at equal liability as both parties were changing lane. Under Motor Accident Guide, both vehicles should exercise caution when changing lanes. Therefore, we will proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 5792 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Chan Jia Le
Case Handler
DID: 6749 5792
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc AXA Insurance Singapore Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORIZATION

To : **Motorway Car Care Centre Pte Ltd & Insurance Company**
RE : **Accident Involving**

Vehicle(s) Number : **SLT1577Z & SJJ2788B**

Location : **CTE CITY**

Date & Time : **17.11.2018 @ 1200HRS**

I / We

MOTORWAY CAR RENTALS PTE LTD

NRIC / ROC No.

199902927C

The owner of vehicle number **SLT1577Z** hereby authorize MOTORWAY CAR CARE CENTR PTE LTD to commence repairs of the said vehicle forthwith. I / We agree to assign the whole proceeds of my my / our third party claim to MOTORWAY CAR CARE CENTRE PTE LTD including any claim for loss of use if a vehicle had been provided by MOTORWAY CAR CARE CENTRE PTE LTD during the period of repairs to my / our vehicle is applicable, my / our solicitors (to be appointed by MOTORWAY CAR CARE CENTRE PTE LTD on my / our behalf) shall accept this as my / our irrevocable authority to pay the amount compensated direct to MOTORWAY CAR CARE CENTRE PTE LTD after deduction of their costs a solicitor & client basis. **I / We undertake to co-operate fully with MOTORWAY CAR CARE CENTRE PTE, I / We shall be liable if there's a breach in terms and condition in any insurance policy and / or my / our solicitors and alsowith a true Motor Accident Report / Police Report until the claim to a successful conclusion including writing to court, failing which. I / We undertake to bear repair costs, rental, legal costs and all other any incidentals incurred.**

1. If the 3rd party claim is unsuccessful or partly successful as the case may be I/We hereby instruct and authorize MOTORWAY CAR CARE CENTRE PTE to claim direct from my / our insurance company on my / our vehicle immediately without delay.
2. If for any reason my / our insurers' are not willing to settle the repair costs either in part or in full, I / We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the incidentals costs incurred of the abovementioned motor accident claims.
3. In alternative to no.1 & no. 2 above, if the 3rd party claims fails or only partly successful then I/We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the difference in amount of the claim.
4. I / We authorize MOTORWAY CAR CARE CENTRE PTE to sign all discharge vouchers / indemnity forms and all necessary paper on my / our behalf in connection with the abovementioned claim.
5. I / We also authorize MOTORWAY CAR CARE CENTRE PTE to appoint such firm of Solicitors on my / our behalf as MOTORWAY CAR CARE CENTRE PTE deem fit to purpose 3rd party / own insurance claims.
6. I / We undertake to inform MOTORWAY CAR CARE CENTRE PTE and / or the Solicitors appointed by MOTORWAY CAR CARE CENTRE PTE on my / our behalf in the event the 3rd party's insurance company communicate with me / us directly by telephone or in writing and I / We further undertake not to accept any monies, offer or settlement from third party's insurers without first communicate with MOTORWAY CAR CARE CENTRE PTE



Signature of Owner / Driver
(Company's Stamp - if any)

13

DAY OF

JUN

2019



Signature of Witness
Name of Witness :



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJJ 2788B [Insd veh]	Model: Honda Shuttle (1496cc)
	SLT 1577Z [TP veh]	
Date of Accident/ Time:	17/11/2018	

Repair Estimate	\$	3,258.97	
Final Repair Cost	\$		
Loss of Use	\$		days at \$ per day
Rental (if any)	\$		days at \$ per day
LTA / GIA Search Fee	\$		
Others	\$		
Final Settlement Sum (Global Sum)	\$	850.00	

Payee Name: MOTORWAY CAR CARE CENTRE PTE LTD	
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability: _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>9</u>
BOLA Liability: <u>50</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks:	

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of Workshop Representative / Workshop stamp Name of Representative: <u>General Manager / Malcolm</u> Date: <u>12/6/19</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>April</u> Date: <u>12/6/19</u>
 Signature of AXA's surveyor/representative: Name of AXA's surveyor/Representative: Date:	<u>MRB.</u>


TAX INVOICE NO:
C0051553

Owner's Information	P/O No	Service Advisor	Job Card No
A/C: MWC0050 AXA INSURANCE PTE LTD 8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811		INSURANCE CLAIM CASE(TP/CD/WS)	JC044107
	Registration No.	Make/Model	Date of Invoice
	SLT1577Z	HONDA SHUTTLE HYBRID 1.5 AUTO	13/6/2019
	Mileage (km)	Next Mileage	Next Service Date
	12018		27/11/2018
	Chassis No.	Engine No.	Promised Date/Time
	GP71117541	LEB6321637	27/11/2018 12:08:00 PM

Service Description

Quantity Unit Price Amount
SS SS

FINALIZE COR LUMP SUM

1 1,350.00 1,350.00

TOTAL SS 1,350.00

ADD GST @ 7% 94.50

GRAND TOTAL SS 1,444.50

SINGAPORE CURRENCY ONE THOUSAND FOUR HUNDRED FORTY FOUR AND CENTS FIFTY ONLY

Complaints: 13/6 - DONE FINALIZE

Important Note for Consumer:

1. Good sold are non returnable and non refundable.
2. Goods shall remain at property of Motorway Car Care Centre Pte Ltd until full payment is made.
3. Please collect receipt when making payment.
4. All clients' data will be kept strictly confidential and is solely used for the purpose of completing sales transactions. Should our company be required to release the data, our company will make this known to the customer and obtain his/her consent before releasing the information. The Company or the Company's related company or associates company may give the Customer the privilege of automated inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.

Customer's Signature/Co. Stamp

E. & O. E.

Service Advisor's Signature



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-179157
Date of Request: 19/11/2018

Your Ref No: Online Purchase

Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205

Dear Sir/Madam,

Enquiry Date: 19/11/2018
Enquiry By: Bazlin Binte Ahmad
TP Vehicle No: SJJ2788B
Accident Date: 17/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJJ2788B	AXA Insurance Pte Ltd	29/09/2018-28/09/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

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Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building
Singapore 169205

Dear Sir/Madam,

Enquiry Date: 19/11/2018
Enquiry By: Bazlin Binte Ahmad
TP Vehicle No: SJJ2788B
Accident Date: 17/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJJ 2788B (Insd veh)	Model:	HONDA SHUTTLE 1.5 A
	SLT 1577Z (TP veh)		
Date of Accident:	17/11/2018		

Global Sum Settlement	: [X] Yes [] No	
Repair Estimate	: \$	3,258.97
Final Repair Cost	: \$	1,444.50
Loss of Use	: \$	300.00
Rental (if any)	: \$	5days at \$60.00 per day
@50%		872.25
LTA / GIA Search Fee	: \$	2.00
Others:	: \$	0.00

	: \$	
Final Settlement Sum (Global Sum)	: \$	850.00
Is Third Party Workshop GIA Registered?	[X] YES [] NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____	
	BOLA Liability: _____ 50 _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks		

Payment Instruction: Payee's Breakdown		
1)	MOTORWAY CAR CARE CENTRE PTE LTD	: \$ 850.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

02/07/2019
Date


Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18021384/R1pb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: CYNTHIA LOH			Date : 02-07-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJJ 2788B	Veh. Inspected	SLT 1577Z	
Policy No.	GA283386	Coverage (\$)	0.00	
Claim No.	S8M013L0	Excess (\$)	0.00	
Assign From		Assign Date	27/11/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA SHUTTLE 1.5 A	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	GP71117541	Colour	BLACK	
Odometer	012018	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/50 R15	YOKOHAMA	6 mm	
L/H Front Tyre	185/50 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	185/50 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	185/50 R15	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/11/2018	Inspection Date	27/11/2018	
Survey held at	MOTORWAY CAR CARE CENTRE PTE LTD 1094 LOWER DELTA ROAD MOTORWAY BUILDING . SINGAPORE 169205			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLT 1577Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR RH FENDER (CONSISTENT)(WCP)	TO REPAIR SEE LABOUR	663.40	-
1	REAR BUMPER ASSY (CONSISTENT)(WCP)	SCRATCHED	802.50	802.50
1	SET REAR BUMPER CLIPS (CONSISTENT) (WCP)	NECESSARY	30.25	30.25
	COST PLUS 10%		149.62	83.28
			1,645.77	916.03
	LABOUR			
	TO REMOVE ,REPLACE & REPAIR ALL DAMAGES PARTS DUE TO ACCIDENT.INCLUSIVE OF THE REPAIR OF REAR RH FENDER .		700.00	350.00
	TO SPRAY PAINT ON THE AFFECTED AREAS DUE TO THE ACCIDENT .		600.00	400.00
	TO APPLY ANTI RUSTPROOFING.		100.00	40.00
			1,400.00	790.00
	GRAND TOTAL		3,045.77	1,706.03
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,350.00

Report Ref No. CC4/ASM18021384/R1pb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor


HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

<< Service Request Details

Claim	SJA0013LO	Vehicle Information	
Reference	CC4/ASM18021384/R1ub3d2 	Incident Vehicle Registration #	SLT15772
Loss Date	17 November 2018	Make	TRWD HONDA
Report Date	19 Nov 2018 12:00:00 AM	Model	SHUTTLE
Request Date	26 November 2018	Service Address	...
Due Date			
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)	Primary Contact/Insured	
Type of Loss	Third Party Vehicle Damage	LEE SEAH WENG	
Services	Pre-Repair Survey	27 MIMOSA WALK, #07B7A, Singapore	
		62967014	
		Claim Handler	
		LOH Cynthia	
		6568804843	
		cynthia.loh@aaa.com.sg	

Actions

Next Step

Wait for Approve Invoice

Add Evidence















Additional Instructions

MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document TypeDocument SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Accident Statement	Reports & Statement		Merimen	
 LKK Invoice 1 (10).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 PAYMENT BREAKDOWN_LKK.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 LKKAdjustment (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 LKKAdjustment 1a (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 LKK PHOTO - 2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 LKK PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 WORKSHOP INVOICE.pdf	Invoice	Requirer	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	5 July 2019
 Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 May 2019
 Video - Accident REAR.MP4	Evidence	Videos	LOH Cynthia	27 November 2018
 Video - Accident_Frt Part 2.MP4	Evidence	Videos	LOH Cynthia	27 November 2018
 Video - Accident.MP4	Evidence	Videos	LOH Cynthia	27 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 PRI EMAIL FROM WORKSHOP WITH TP GLA.mg	Forms / Claim Documents	Others	KUMAR Shalendra	26 November 2018