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W F TEAM	7122	3 2 22		Registered in Merimen:	[W/A
Pre-assign / CCU	() ()	8864H			
Insured Vehicle N	r : 21.00	-0.11	Claim No.		2
Name of Insured	UN		Policy No.	MIAMADIT	
Insured Tel No.		HP:	Make / Model	- Myumman	
VI.———		D.O.A. 777 14 18	Place of Accid	1.4 1.40.14.1	esols ho
Excess Sec II :SS			Place of Accid	CHI CY LV R	N. of
Is driver the owner		Nature of Accident :	- Marian Company		- (-)
		MATOMAN		RT: (YES / NO : TP GIA REPOR	Control of the Contro
Driver Tel	No. :	(VAL YER / NO)	Insured Liabili	y: % Final? Yes	/ No
SES THE	54				
- manager	-lana m	enet:	December:	INCHE.	
INSRS: WSP: Tel: Linbility:	W Charles	SRS:	WSP:	INSRS WSP:	
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01-12-19	Seek Meriore to	URANNU SC		Documentation Check List: Hand	fler Typist
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69-12-19	MYNORE APPROVE	E LIMBAUM.		After call lir to OI:	
				Authorisation To Act. (40 HERS)	
				Release Voucher	4
				Final Repair Bill	/
				Car Rental Invoice:	=
				Towing Invoice	==
				Medical Bill	=
				POC.	=
				Mandate/Reject Instruction:	
				LOD	7
				Payment Breakdown Form:	
PRELIMINARY ADVICE	Date/Time:	Sent By		Post-Repair Photos	
				Others:	
FINALIZATION	Dute/Time:	Confirm with:		Confirm by: MRB	
Repair Cost: PP	000 22	2. days) Reduction:	25 %	Email (Call
FINAL SETTLEMENT	Date/Time: 13-12-19	Confirm with Lines		Email Cal	
Final Liability		ed / Assemed) BOLA S/N No. :	15	If NO or B 28, Ass. Lia:	
Repair Cost: 6065	55963-40		GIANCED LANE	twi TP-	
Loss of Rental (LOR):	85 - 1	days).			
Loss of Use (LOU): Loss of Income (LOI):	SS 500.00 (S.250			FOREIV OF	
LOR only LOU only	SS - CS	x days) LOR + LO Tick only s	and a	21.1.1	m
GIA/LTA Search	SS -	Trick only a	ine	VUIVA	2
Medical	85 -			1) Claim status: Negnal/Reject/P	rivate Sattle
Disbursement:	SS -	(e.g. Tow/ Independe	out)	2) Report Format: 1/P	
Legal Cost	55 -			3) Survey fee: + 350	
Tetal:	851,463.00	Global Sum S5:			
FE-AL PAYMENT	Date/Time: 48-19-19	Confirm with 1994		Email Cal	
Payee 1	551,463.00	Name II TOWER TRANS	T SINGPROPE T	OTA UTO	
Payer 2: (Strike if N.A.)	55	Name 2:			
Payer 3: (Strike if N.A.)	88	Name 3:			



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

IND	IA INTERNATIONA	AL INSURANCE PL	Ref : CC4/III1802138	31/eb3			
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date: 27-11-2018 Code: III2				
1.		Policy Particul	lars :- THIRD PARTY CLAI	M			
	Insured Veh.	SHC 8865H	Veh. Inspected	SBS 3405Y			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	27/11/2018			
2.		Vehicle P	articulars & Condition	S. Spill Della			
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	-	Steering				
	Brakes		Modification				
	General						
3.		Cor	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Descr	ription of Damages				
5.		Ger	neral Information				
	Accident Date	23/11/2018	Inspection Date				
	Survey held at	TOWER TRANSIT SINGAP	ORE PTE. LTD.				
		21 BULIM DRIVE SINGAPORE 648170					
5a.			Remarks				

ESTIMATED ACCIDENT REPAIR COST



CCIDENT TIME EPORTED	1840HR5	BUS REGISTRATION NUMBER	SBS3405Y
CCIDENT DATE	12-Apr-17	BUS TYPE (SD/DD)	DD
US CAPTAIN NAME	INNASI VELANGANNI SURESH	BUS ROUTE NUMBER	
MPLOYEE NUMBER		BUS ADVERTS (Y/N)	N

SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

Part No.	Part or Item Description	Quantity	Total Cost
		7% GST	\$0.0
		FINAL TOTAL COST	50.0

SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)		900 \$1,280.00
	7% GST	\$84.00
	FINAL TOTAL COST	\$1,284.00

PAGE

ESTIMATED ACCIDENT REPAIR COST



SECTION 5: REPAIRS TO BU	SADVERTISMENT	VINYLS/PANELS	(ADVERTISEMENT	COST)
--------------------------	---------------	---------------	----------------	-------

TOTAL ADVERTISEMENT REPAIR COST

SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST

SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

8/12/2018	Date in For Repairs		
10/12/2018	Date Out From Repairs		
2	Number of Days Under Repair	dd	BUS TYPE (SD / DD)
\$800.00		OSS OF USE COST	-

SUMMARY					
SECTION NO.	COST				
1	\$0.00				
2	\$1,284.00				
3	-				
4	-				
5	\$800.00				
ESTIMATED ACCIDENT REPAIR COST (1+2+3+4+5)	\$2,084.00				

Resylver repris

PAGE 2

Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sq>

Sent:

Tuesday, 27 November 2018 11:30 AM

To:

Sharifah Nusaybah Binte Syed Jamil Binshahab; 'sur@lkkauto.com'; Catherine Chong

(LKK Auto)

Cc:

Manivel Priyadarshini

Subject:

RE: Pre-Repair Inspection - Accident Involving SBS3405Y & SHC8865H D.O.A:

23/11/2018

Attachments:

GIA Report SBS3405Y.PDF

1.26pm@27/11/18 Person@Sharifuh

Dear Sir / Mdm.

Please conduct a survey on TP vehicle SBS3405Y and let us have your report urgently.

VNI amorge on 29/11/18

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept. India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: 27 November, 2018 9:23 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan

<alvin.tan@towertransit.sg>

Subject: RE: Pre-Repair Inspection - Accident Involving SBS3405Y & SHC8865H D.O.A: 23/11/2018

WITHOUT PREJUDICE

Dear Gabriel,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243 Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K www.towertransit.sg



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From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Tuesday, 27 November, 2018 9:11 AM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Subject: RE: Pre-Repair Inspection - Accident Involving SBS3405Y & SHC8865H D.O.A: 23/11/2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: 26 November, 2018 4:30 PM

To: Motor Claim - III < motorclaim@iii.com.sg >; Fleet Safety < fleetsafety@cdgtaxi.com.sg >

Cc: Subramanian Kasi <<u>Subramanian.kasi@towertransit.sg</u>>; Wu Tzu Ying <<u>Wu.Zy@towertransit.sg</u>>; Alvin Tan

<alvin.tan@towertransit.sg>; Mohamed Hairi Bin Mohd Zais <hairi.zais@towertransit.sg>

Subject: Pre-Repair Inspection - Accident Involving SBS3405Y & SHC8865H D.O.A: 23/11/2018

WITHOUT PREJUDICE

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SBS3405Y & SHC8865H ON 23ND NOVEMBER 2018 ALONG CHOA CHU KANG DRIVE AT ABOUT 0919HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on 23rd November 2018 at about 0919hrs along Choa Chu Kang Drive involving our bus, SBS3405Y & your insured vehicle SHC8865H.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd 21 Bulim Drive Bulim Bus Depot Singapore 648170

Contact Person:

Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 548170

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

B AUDIT TRAIL On Audit Remarks Cur.Req:1613.00:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$963.00 + (b) [A] Asher LOR w/GST: \$650.00 (2days x \$325) Total: a+b = \$1,613.00 VEH MODEL: VOLVO B9 TL 9364cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF A YI 33 10 Dec 2019 Adj Mandate Request NY.

■ Date To ■ Audit Type None ▼ Go **Date From**

А	c	т	1	v	1	т	Y
_	•	•	•	•	•	•	•

No record

2032480	17 Jan 2019 13:07:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SBS3405Y	SHC8865H	10.70
2370658	09 Dec 2019 10:00:01	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SBS3405Y	Priya	XX.XX

Print Received Message

This mail is associated with:

*SBS3405Y (MCT18110852) [SHC8865H]

TP

TOWER TRANSIT SINGAPORE PTE LTD Nov 23 2018 9:00AM [COMFORT TRANSPORTATION PTE LTD] Tower Transit Singapore Pte Ltd

From

India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/12/2019 14:08 PM.

Subject Alert - Adj Mandate Approved (S\$1463.00) - SBS3405Y - Claim Handler: Priya

Approved:1463.00:Please offer \$250 per day for loss of use

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		dj Submitted	Ins Auth'ed	Status	
Main	27 Nov 2018 Edit Reg		27 Nov 2018 00:00 Edit Adj Apt	S\$900.00 Edit Estin	The second second	\$900.00 View Apt		Pending for Sun Report Cancel Case	
	Main	R	eference	Cla	im Detai	•	Documents		Show All
CLAIM SU	BFOLDER DE	TAILS	ION PTE LTD. Co.	Reg. No.: -		[Created	by adjuster]		
Main Claimant:		RANSIT SINGAP		a. Reg. No.: 2	01419417	к			
Vehicle Reg No.:	SBS340	5Y		1	ate of Lo		8 09:00 - :59 s and 22 Days Fron	n LTA Reg Di	ate (Man Yr)]
Claim Type	TP / MC	18110852			alicy/Cov late No.:	MCOM0015	MCOM0015		
Vehicle Reg No. (Insured):		SHCBB65H				D-1809221	D-18092210MFBP		
Repairer:	Tower Tra	ansit Singapore	Pte Ltd (HQ) 21 B		im Bus D	epot, 648170 Ju	urong West - Tel: 8	1688950	
Handling Insurer:	India Int	ernational Insur	ance Pte Ltd (HQ)	- Tel: 63476	100 [H	andled by Priya	ı		
Claimant's Insurer:	1000000	The state of the s	e Ltd (HQ) - Tel: 6						
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Handled b	y MOHD RASU	L] [Final Rpt	due 06/12	/2018]
ASSOCIA	TED MAIL RE	CEIVED					View	All Con	npose Case Ma
• III_SG (• III_SG (• III_SG (09/12/2019): 02/04/2019): 25/02/2019): 20/12/2018):	Alert - Adj Mano Alert - Adj Mano Alert - Adj Mano Alert - Adj Mano	late Approved (S\$ late Approved (S\$ late Maintained - ! late Approved (S\$ late Approved (S\$ late Maintained - !	(0.00) - SBS3 SBS3405Y - ((0.00) - SBS3 (0.00) - SBS3	3405Y - C Claim Ha 3405Y - C 3405Y - C	laim Handler: ndler: Priya laim Handler: laim Handler:	Priya Priya		
ALL ASSO	CIATED TAS	KS ^{III}				View All	Search Tasks Cr	eate New Tas	sk Comple
Due Dat	e Priority	Type Task	Group Subject	ct Handle	r Ass	igned By	Completed On	Created	On Don

Claim Documents

*SBS3405Y (MCT18110852)

[SHC8865H]

TP

TOWER TRANSIT SINGAPORE PTE LTD

Nov 23 2018 9:00AM

[COMFORT TRANSPORTATION PTE LTD]

Tower Transit Singapore Pte Ltd

Vid	eo		1 per	page V	M
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	09/12/19 10:00	Video - Accident	0	Load MP4	
					_
Pho	otos/Images		3 per	page V	₩.
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	-
1	10/12/19 11:10	Odometer Reading	0	Load JPG	8
2	10/12/19 11:10	Chassis Number	0	Load JPG	
3	10/12/19 11:10	General View	0	Load JPG	
4	10/12/19 11:10	General View	0	Load JPG	Ø
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12	10/12/19 11:10	General View	0	Load JPG	82
13	10/12/19 11:10	General View	0	Load JPG	52
14	10/12/19 11:10	General View	0	Load JPG	8
15	10/12/19 11:10	General View	0	Load JPG	V
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18	10/12/19 11:10	Reinspection Photo	0	Load JPG	Ø
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_	cumentation	Time and Complete the Land (MR)	1 per	Thumbnail	11000
No	Relabel/Reorder 27/11/18 14:54	LKK Auto Consultants Pte Ltd (HQ) EMAIL FROM III DD 27112018	0	Load PDF	Primi
2	27/11/18 14:54	TP GIA REPORT	0	Load PDF	_
3	10/12/18 19:06	TP ESTIMATE- MARKED	0	Load PDF	1
4	22/02/19 10:42	SCREENSHOT OF THE VIDEO	0	Load PDF	
5	06/01/20 09:27	WORKSHOP INVOICE	0	Load PDF	
6	06/01/20 09:27	DISCHARGE VOUCHER	ő	Load PDF	
7	06/01/20 09:27	LOD	ŏ	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	28/11/18 08:48	Singapore Accident Statement	0	Load PDF	
2	20/12/18 11:45	Video overwritten.	0	Load PDF	

Documents Checklist

Reset	Save	Print
		^
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	Reset	Reset Save

Merimen e-Claims Page 2 of 2

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III18021381/R1EB3Q2

Date:

06/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No:

SBS3405Y

Insured Vehicle No: SHC8865H

Date of Loss:

23/11/2018

Nature of Claim:

TP

Claim No: MCT18110852

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SBS3405Y

Make & Model:

VOLVO B9TL, 9.4 D (A)

Engine No:

D9192887

Reg. Date:

01/08/2014 (Man. Year: 2014)

Chassis No: Odometer:

YV3S4P924EA167586 282920 km

Colour: Engine Capacity: Green

Market Value/New Car

9364 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

275/70 R22.5

Rear Tyre Size:

275/70 R22.5 (D)

Front Left Side:

Continental 8 mm

Rear Left Side:

Continental 8/8 mm

Front Right Side:

Continental 8 mm

Rear Right Side:

Continental 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,200.00	900.00	300.00	25.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,200.00 900.00	300.00	25.00	
+ GST 7.00/7.00% (S\$)	84.00	63.00	21.00	25.00
Nett Amount (S\$)	1,284.00	963.00	321.00	25.00
+ Loss of Use (2.0 x S	\$250.00/day) (S\$)	500.00		
Nett Liability (S\$)		1,463.00		

INSPECTION

Date of Assignment:

27/11/2018

Date Inspected:

07/12/2018 Inspected At:

Tower Transit Singapore Pte Ltd (HQ)

21 Bulim Drive, Bulim Bus Depot

Singapore 648170

Estimated Period of Repair:

2.0 days

Adjuster: MOHD RASUL Manager: Asher Sng Rong Yi Adjuster Report Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 10 Dec 2019)

Parts: N/A VOLVO B9TL 9.4 D (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SBS3405Y)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)	New	1,200.00	900.00
	Gross L	abour Cost (S\$)	1,200.00	900.00
	Report was unsubmitted	during this print-out.		

< END OF ESTIMATES >