

Asher Sng (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Friday, 16 August 2019 2:17 PM
To: Asher Sng (LKKAUTO)
Subject: 7025534524SG (CTC INSD @ 97498970)

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Please proceed with rejection as claimant is the last vehicle.

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, August 15, 2019 4:08 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Subject: [EXTERNAL] RE: sid : 13612376 oc : 7025534524SG (CTC INSD @ 97498970)

This message is from an external sender; be cautious with links and attachments.

Hi Saliha,

ACCIDENT INVOLVING SDP 3738D (OI) & SKB 2249X (TP) & SGL 5011P (OTHER) ON 21/11/2018

We refer to the above matter.

Based on the above accident scenario third party collided into insured in which insured collided into other party.

We are of the opinion that BOLA 28(g) is applied and insured shall not be liable for the accident.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Thursday, 15 August 2019 3:13 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: RE: sid : 13612376 oc : 7025534524SG (CTC INSD @ 97498970)

Hi Saliha,

Enclosed the response from insured to our letter.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 14 August 2019 9:31 AM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: RE: sid : 13612376 oc : 7025534524SG (CTC INSD @ 97498970)

Hi Saliha,

We refer to the email below.

We have spoken to TP repairer and waiting for the claimant to revert on the evidence.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Tuesday, 13 August 2019 10:29 AM

To: Rumli, Sharizah <Sharizah.Rumli@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Chua, Tienzhu (SG) <Tienzhu.Chua1@aig.com>

Subject: RE: sid : 13612376 oc : 7025534524SG (CTC INSD @ 97498970)

Dear Shasha,

Spoken to insured & addressed his concern.

Aside to Asher (LKK),

Please contact insured should TP revert with evidence against insured and we are inclined to settle the claim.

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner

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From: Rumli, Sharizah

Sent: Tuesday, August 13, 2019 9:51 AM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>; Chua, Tienzhu (SG) <Tienzhu.Chua1@aig.com>

Subject: sid : 13612376 oc : 7025534524SG (CTC INSD @ 97498970)

Hi Saliha,

OI would also want to know more about the TP claims as he is disputing it.

Pls assist to ctc insd and refer call ctr note.

Thanks ‘

CALL CTR NOTE:-

**** Entered By: ssbry (Lum, Bryan) @ 13/08/2019 09:20 AM ****

2100489693 SDP3738D AUTO AUTO AUTO A 14/11/2019 17/10/2018 030210

Hi Team,

(7025534524SG)

Per insured, he would like to know more about the email we sent him (O00120240A).

OI would also want to know more about the TP claims as he is disputing it.

Tel: 97498970

Thank you
Bryan

Claim History 7025534524SG

*Claim Number

7025534524SG x

History Type

Select... v

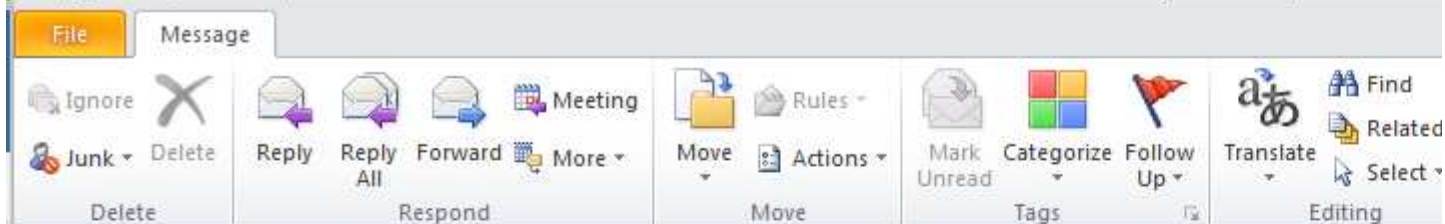
Feature

Select... v

Search

Clear

| Feature | History Text |
|-------------------------------------|---|
| TAN BENG BENG (Third Party Vehicle) | Adjuster WAN NUR SALIHA BINTE SYED YUSOFF marked WL-31559464 as 'Done' |
| TAN BENG BENG (Third Party Vehicle) | Notification WL-31559464 Created and Assigned to wan nur saliha binte syed yusoff |
| TAN BENG BENG (Third Party Vehicle) | New SETTLEMENT AGREEMENT/RELEASE document stored to electronic |
| TAN BENG BENG (Third Party Vehicle) | Adjuster WAN NUR SALIHA BINTE SYED YUSOFF marked WL-30791776 as 'Done' |
| 005 PD (TAN BENG BENG) | TP accepted our offer. released DV |
| TAN BENG BENG (Third Party Vehicle) | Notification WL-30791776 Created and Assigned to wan nur saliha binte syed yusoff |
| 005 PD (TAN BENG BENG) | TP solicitor accepted our offer and fwd WTA.. released DV |
| 005 PD (TAN BENG BENG) | TP c/proposed \$6574.49, revised offer to global sum \$6000 |
| TAN BENG BENG (Third Party Vehicle) | Adjuster WAN NUR SALIHA BINTE SYED YUSOFF marked WL-29202926 as 'Done' |
| 005 PD (TAN BENG BENG) | dup doc. TP chasing for settlement offer. PIC acted |
| TAN BENG BENG (Third Party Vehicle) | Notification WL-29202926 Created and Assigned to wan nur saliha binte syed yusoff |



From: Syed-Yusoff, Saliha
 To: ALAN_TONG@YAHOO.COM
 Cc:
 Subject: AIG ref: 7025534524SG-005 II accident involving SDP3738D , SKB2249X & SGL5011P on 21/11/2018

Dear Mr. Alan,

We refer to the above-captioned.

We write to inform that we have received 2 property damage claims from owner of SKB2249X & SGL5011P against your auto policy, 2100489693.

We have tried to contact you via your mobile number but to no avail.

We would be grateful if you could contact the undersigned at 6419 1917 as soon as possible.

Kind Regards,
 Saliha

Saliha Syed Yusoff
AIG

Complex Claims Examiner
 Claims | AIG Asia Pacific Insurance Pte. Ltd

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Sharizah Rumli (Shasha)
AIG

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