

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 6 September 2019 3:16 PM
To: Claims Dept; SUR
Subject: RE: RE : OD Claim for SLH 5579 E-DOA: 22/11/2018
Attachments: Adjuster Report.pdf; photo.pdf

Dear Tony,

Enclosed survey report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 6 September 2019 3:06 PM
To: 'Claims' <claims@premiumauto.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: RE : OD Claim for SLH 5579 E-DOA: 22/11/2018

Dear All,

Kindly assist provide surveyor report as we assisting owner for UIL claim.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d.** +65 67689911

e. <mailto:claims@premiumauto.com.sg> **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 16 August 2019 8:00 PM
To: 'Veron Chen (LKKAUTO)'; 'SUR'
Cc: Claims
Subject: RE: RE : OD Claim for SLH 5579 E-DOA: 22/11/2018

Dear Claims Team,

Please find attached above LOD for your perusal. We will mailing the original to your office.

Kindly take a look out and process the payment to us within 7 days.

**Best Regards,
 Kee Siang
 Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 10 June, 2019 8:37 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: RE : OD Claim for SLH 5579 E-DOA: 22/11/2018

Dear Tony,

Pending for invoice and DV.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 8 June 2019 3:36 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: RE : OD Claim for SLH 5579 E-DOA: 22/11/2018

Dear Veron,

Kindly assist provide surveyor report as we assisting owner for UIL claim.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, November 28, 2018 1:00 PM

To: SUR <sur@lkkauto.com>; Claims <claims@premiumauto.com.sg>

Subject: RE: RE : OD Claim for SLH 5579 E-DOA: 22/11/2018

Dear Phua,

As instructed by our client , please proceed to repair the **insured vehicle SLH 5579E (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 23 November 2018 2:34 PM

To: assignments <assignments@lkkauto.com>

Subject: FW: RE : OD Claim for SLH 5579 E

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, 23 November 2018 2:30 PM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE : OD Claim for SLH 5579 E

Good afternoon all ,

Here are the attachments of estimate and GIA for your kind reference .

Note : There is a survey arranged on 27/11/2018 @ 10.30am (owner waiting) . Kindly assist for the arrangement .

Thank you .

Best Regards,

Phua

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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