

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 5 December 2018 11:07 AM  
**To:** 'JiongHow, Ng'  
**Cc:** Vonn, LM Siow; Jamilah, Binte MohdKassim; Admin A; assignments; Shu Pei (LKKAuto)  
**Subject:** RE: SJX3335U / YN1975K TP Lonpac \*\*\*LKK REF:CC6/LPC18021328/eb3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** JiongHow, Ng <jionghow.ng@hcspl.com.sg>  
**Sent:** Monday, 3 December 2018 9:16 AM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Subject:** RE: SJX3335U / YN1975K TP Lonpac \*\*\*LKK REF:CC6/LPC18021328/eb3

Good Morning Asher,

As refer to the email below,

I have attached the link for your reference

<https://drive.google.com/file/d/1ePdrk31ptcNKIQjwRUZBaU2t-vKXygiF/view?usp=drivesdk>

Thank you

Regards

Ng Jiong How  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

**Hitachi Capital Asia Pacific Pte. Ltd.**

**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6282

e: [jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)

w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Saturday, December 1, 2018 1:30 PM

**To:** JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>

**Cc:** Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>; Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Shu Pei (LKKAuto) <[shupeai@lkkauto.com](mailto:shupeai@lkkauto.com)>

**Subject:** RE: SJX3335U / YN1975K TP Lonpac \*\*\*LKK REF:CC6/LPC18021328/eb3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage** in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>

**Sent:** Friday, 30 November 2018 11:50 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>; Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Subject:** RE: SJX3335U / YN1975K TP Lonpac \*\*\*LKK REF:CC6/LPC18021328/eb3

Hi Asher,

Please kindly update the liability

Thank you

Regards

Ng Jiong How

Motor Claims Advisor

Auto Servicing

Total Vehicle Solutions Department

**Hitachi Capital Asia Pacific Pte. Ltd.**

**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705

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w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

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**From:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Sent:** Monday, November 26, 2018 4:50 PM

**To:** JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>

**Cc:** Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>; Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: SJX3335U / YN1975K TP Lonpac \*\*\*LKK REF:CC6/LPC18021328/eb3

Dear Jiong How,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler , you may contact the undersigned.***

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 26 November 2018 2:12 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: SJX3335U / YN1975K TP Lonpac

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** JiongHow, Ng [<mailto:jionghow.ng@hcspl.com.sg>]

**Sent:** Monday, 26 November 2018 10:44 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>; Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>

**Subject:** SJX3335U / YN1975K TP Lonpac

Dear all,

Please refer to above subject matter.

Attached with GIA Report and Estimate for your arrangement.

Kindly assign survey, NO.8 Fourth Lok Yang Road Singapore 629705

**CAR NOT IN FOR SURVEY, PLEASE ARRANGE.**

Regards

Ng Jiong How  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

**Hitachi Capital Asia Pacific Pte. Ltd.**

**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705

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