

Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 21 May 2019 9:23 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] Direct Settlement - Accident Involving YN1975K (OI : LPC - TBA) AND SJX3335U (TP : LKK REF - CC6/LPC18021328/eb3) on 23.11.2018 [External Confidential]

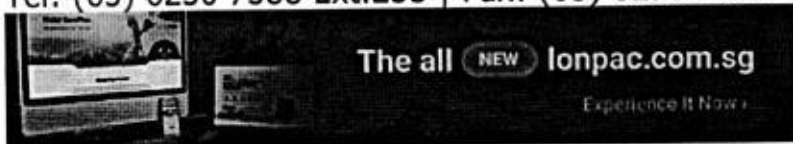
Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - Confidential

Dear Asher,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Monday, 13 May, 2019 12:42 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YN1975K (OI : LPC - TBA) AND SJX3335U (TP : LKK REF - CC6/LPC18021328/eb3) on 23.11.2018

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 29/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured make a sharp right turn and collided with third party vehicle (refer to third party video).

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **HITACHI CAPITAL (S) PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,773.00	\$ 957.65
2. Loss of Rental (3days x \$140)(w/GST)	\$ 449.40	\$ 449.40 (3days x \$140)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,224.40	\$ 1,409.05

**3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 5 December 2018 9:31 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving YN1975K (OI : LPC - TBA) AND SJX3335U (TP : LKK REF - CC6/LPC18021328/eb3) on 23.11.2018

Dear Asher,

You may proceed with direct settlement

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Tuesday, 4 December, 2018 4:56 PM

To: Shu Pei (LKKAuto); GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A

Subject: RE: Direct Settlement - Accident Involving YN1975K (OI : LPC - TBA) AND SJX3335U (TP : LKK REF - CC6/LPC18021328/eb3) on 23.11.2018

Hi Gerald,

We refer to the above matter.

Enclosed a copy of the third party video for your easy reference.

Video clearly show that insured make a sharp right turn can hit third party vehicle that was traveling on the right.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 29 November 2018 5:46 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YN1975K (OI : LPC - TBA) AND SJX3335U (TP : LKK REF - CC6/LPC18021328/eb3) on 23.11.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJX 3335U at M/s Hitachi Capital Asia Pacific Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 27 November 2018 11:34 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YN1975K (OI : LPC - TBA) AND SJX3335U (TP : LKK REF - CC6/LPC18021328/eb3) on 23.11.2018

Our Ref :18/18/18/VC00/021155

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Please request the claim handler to obtain the video footage from the third party.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 26 November, 2018 4:47 PM

To: GERALD POH WEE BIN; ericwoo; ONG LI LI

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAUTO)

Subject: Direct Settlement - Accident Involving YN1975K (OI : LPC - TBA) AND SJX3335U (TP : LKK REF - CC6/LPC18021328/eb3) on 23.11.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Hitachi Capital Asia Pacific Pte Ltd and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's EST & GIA report

Please be informed that preliminary advice is not ready yet.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road
Singapore 629705

Date : 01/02/2019

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Re : Accident involving vehicle no.: SJX3335U and vehicle no(s): YN1975K on 23/11/2018 at Woodlands Avenue 9 X
Woodlands Avenue 2

Dear Sir,

Reference to the above accident, we are submitting the following claims on damages to our client's vehicle caused by your insured's vehicle.

<input checked="" type="checkbox"/> Workshop repair bill (Cost of repairs) <u>TP10087142</u>	\$957.65
<input type="checkbox"/> Loss of use vehicle for <u>0</u> days at (\$ <u>0.00</u> /day)	
<input type="checkbox"/> Medical expenses	
<input type="checkbox"/> Surveyor report fee	
<input checked="" type="checkbox"/> Rental invoice	\$449.40
<input type="checkbox"/> Pain & suffering	
<input type="checkbox"/> Traffic police investigation fee	
<input checked="" type="checkbox"/> Search fee	\$2.00
<input type="checkbox"/> Others :	
Grand Total :	\$1,409.05

Please find the following documents enclosed,

- | | |
|--|--|
| <input type="checkbox"/> Accident Report | <input type="checkbox"/> Police Investigation Result |
| <input checked="" type="checkbox"/> Repair Bill | <input type="checkbox"/> Medical Receipt |
| <input checked="" type="checkbox"/> Vehicle Rental Receipt | <input type="checkbox"/> Surveyor Bill |
| <input checked="" type="checkbox"/> Search Fee Receipt | <input type="checkbox"/> Excess Bill |
| <input type="checkbox"/> My Insurance Company | |
| <input type="checkbox"/> Policy No | |
| <input type="checkbox"/> Others | |

We look forward to your settlement within 30 days failing which you have to bear all costs incurred for engaging a solicitor to enable us to recover full settlement from your company.

Thank you.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


TAKASHI SEKIMOTO (MR)
Manager

Hitachi Capital Asia Pacific Pte. Ltd.
Total Vehicle Solutions Department



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VC00/021155
DATE : 28 MAY 2019

DISCHARGE VOUCHER

I/We, HITACHI CAPITAL ASIA PACIFIC PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner YN 1975K the sum of Singapore Dollars ONE THOUSAND FOUR HUNDRED NINE AND CENTS FIVE ONLY. (\$1,409.05) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SJX 3335U on 23/11/2018 along/at WOODLANDS AVE 9 WOODLANDS AVE 2.

I /We hereby agree to indemnify and keep indemnify (**LION CITY DISTRIBUTION PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **HITACHI CAPITAL ASIA PACIFIC PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

TAKASHI SEKIMOTO (MR)

Manager

Auto Servicing

First Vehicle Solutions Department

Signature of vehicle owner/Date

29/5/19

Name of vehicle owner/Date

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
Tel: 64663022 Fax: 68966591
Co.Reg.No. 199400399N GST Reg. No. M2-0118999-3

TAX INVOICE

M/S : Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attn : Motor Claim Dept

Invoice No : TP10087142
Accident Date : 23/11/2018
Veh Regn : SJX3335U
Model : Toyota Estima G
Date : 29/01/2019
Terms : 0 days
Due Date : 29/01/2019
Your Insured : YN1975K
Total Pages : 1 / 1

	Qty	S\$Unit	S\$Amt	S\$Labor
1. Body Repair				
Parts & Labour Charges				
1 Parts				895.00
2 Labour				


SubTotal : 0.00 895.00

Grand Total : 895.00
Add 7 % GST : 62.65
Net Total After GST : 957.65

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :
Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


TAKASHI SEKIMOTO (MR)
Manager
Auto Servicing

Service Manager

Job done by :

Hitachi Capital Asia Pacific Pte. Ltd.
Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705
Tel: 64663022 Fax: 68966591
Co.Reg.No. 199400399N GST Reg. No. M2-0118999-3

TAX INVOICE

M/S : Ms Siti
111 Somerset Road
#11-05
Singapore 238164
Attn : Ms Siti

Invoice No : NR40087144
Accident Date : 23/11/2018
Veh Regn : SJX3335U
Model : Toyota Estima G
Date : 29/01/2019
Terms : 0 days
Due Date : 29/01/2019
Your Insured : YN1975K
Total Pages : 1 / 1

1. Rental Fee

1 Rental of SJN1694Z for 3 days


Qty	S\$Unit	S\$Amt	S\$Labor
3.00	140.00	420.00	
SubTotal :		420.00	0.00

Grand Total : 420.00
Add 7 % GST : 29.40
Net Total After GST : 449.40

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :
Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


TAKASHI SEKIMOTO (MR)
Manager
Auto Servicing

Total Vehicle Solutions Department

Service Manager
Job done by :

Replacement Vehicle Report

Particulars of Hirer

Name : Ms Siti
 Company's Name : Ms Siti
 Address : 111 Somerset Road #11-05 Singapore 238164
 Vehicle No : SJX3335U
 Tel :
 HP :

Vehicle Particulars

Vehicle No : SJN1694Z
 Maker : Nissan
 Model : PRESAGE 2.5

Reason for Replacement :

- ☒ Accident
☐ Repair
☐ Others

OUT

Petrol: 100

Date : 13/12/2018
 Time : 0930HRS
 Mileage (km) : 10124
 No of Keys (pcs) : 1

50

0

IN

Petrol: 100

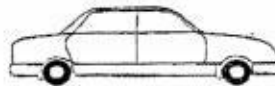
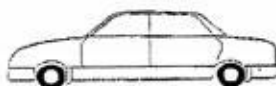
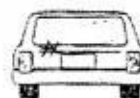
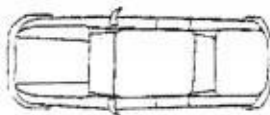
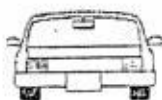
Date : 15/12/18
 Time : 14:30
 Mileage (km) : 101553
 No of Keys (pcs) : 1

50

0

Others:

Mark "X" on Damage Parts



We hereby confirm our acceptance:

Mohd Ischandar

Name:

HP: 87273970



Mohd Ischandar

Name:

HP:



For/on behalf of Hitachi Capital Asia Pacific Pte. Ltd.

For/on behalf of Hitachi Capital Asia Pacific Pte. Ltd.

- Excess \$1,000 in Singapore / \$1,500 in Malaysia. Additional Excess of \$3,000 for young driver age 25 years & below or driving license less than 2 years.
- In case of vehicle's Insurance is under Third Party only, Excess is to cover for any third party damage or injury claims.
- The Lessee shall be responsible for same petrol level (\$25.00 / quarter) and all traffic offences.

Others:



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-182473
Date of Request: 24/11/2018

Your Ref No: Online Purchase

Hitachi Capital Asia Pacific Pte. Ltd
No 8 Fourth Lok Yang Road
Singapore 629705

Dear Sir/Madam,

Enquiry Date 24/11/2018
Enquiry By Ng Jiong How
TP Vehicle No. YN1975K
Accident Date 23/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN1975K	Lonpac Insurance Bhd	22/03/2018-21/03/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-182473

Date of Request: 24/11/2018

Your Ref No: Online Purchase

Hitachi Capital Asia Pacific Pte. Ltd
No 8 Fourth Lok Yang Road
Singapore 629705

Dear Sir/Madam,

Enquiry Date 24/11/2018
Enquiry By Ng Jiong How
TP Vehicle No. YN1975K
Accident Date 23/11/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque