surveyor:	ASSIGNMENT (Office)	
From (Person)	Ong HH of tpc	Date/Time:
Estimated Cos	t: Bill to:	
	hicle No: SMC 6365M	Insured: SJF 3505R
To Inspect Ve	11 0 1 0	Tel: 8866 8832
at Workshop	53 payer ubi Ind. Park #01-3	
of	53 page up Ma. Park #OFS	8/18/18/ VP05/02/144
Policy No:	Claim No:	8/18/18/19/05/02/149
Sum Insured:	Excess:	5.7.1.2
Make of Veh		D.O.A. 21/11/18
(Client's Recor		27/11/18
ATTACHMENT	/ REP. / REV 24 HRS WY	H.O.D. Endorsement:
	Calman of Alia	Vehicle IN OUT
	35 pm 26/11 R Person Contacted. + twi Qin	
	Action/Instruction (×) Estimate	
Date/Time:	Action/Instruction (×) Estimate	
Date/Time:	Action/Instruction (×) Estimate SMC G365M-X	DOA: 21/11/18
Date/Time:	Action/Instruction (×) Estimate	•

			9
PRS	REF: 1-PC		
House Hume Die	- COS	IGNMENT	
	24061	1471314145143	
FOM:	Date: 27/1/18		Yr Regn 27 Jun 2018
stimated Cost:		Type: M.Cycle / Bus / Van /	Lorry / Taxi / Prime Mover /
D (TP) WS / TP RES / OD R	ES / EVA / INV / MV	Truck / Trailer or	
nspect Vehicle No:	SMC 6365M	Make: Lexus	00 2494
Workshop m/s Mu	Car Consultant	Colour White	A/C: Insured / Std / NI / NA
53 ubi Ave	1 # 01-33	Sp.Reading 34-68	T/Radio: Insured / Std / NI / NA
sured:	V 10.4 14-0 32.0320	Eng/No:	
olicy No.		CINO: JTJBJRE	52202091408
laims No.		Gen. Cond. Good / Fair / Poor / Bu	
um Insured:	Excess	Steering: I forder / Jammed / Leak	ed / Burnt or
(Client's Record)		Brake: Inordor / Jammed / Leak	ed / Burnt or
Take of Veh:		Modi: Nil / S/Rim / ST.D A/Rim	Of
		Tyre Size: F: 225/60	R18
(Policy Condition)		R: —	
emark. The veh had comme	enced its N/S O/S	63/ DUN / EXNOVA / GY / FS / LE	ZA / MIC / OHTSU / PIR / SUMI /
repair at the time of	inspection.	TOYO / YOKO or	
al. or Market Value:		Front	Rear
DAC Accident Rport:	Consistent? : Yes or No	R/Bal. 7 mm	R/Bal. 7 mm
AA / PR Seen:	Consistent? : Yes or No	L/Bal. 7 mm	L/Bal. 7 mm
st. Repairs:	days Res.: Yes or No	D.O.A. 21 (11/18	0.01 27/11/18 10.12
um Sum:	% 3 Val.: Yes or No	Survey held at	@ 1015
CA / REV / REP. / 24	HRS (up)	Des. of Damages : Frt / Rear / C	NS / N/S / U/C / Rooftop or
Date: Person	Vehicle: IN / OU n Contacted:	1111-3-1674	Body Structure affected due to collision.
Date / Time   Action / Ins	truction		
	PRS report.		
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Date/Time, File Pass to?	: Preli. Report	Days Of Repair:	/
Tinst _	: Final Report	Resurvey No. of Trip:	Survey Fee:
Date/Time, Fife Return to?	AddE	ee: Site Insp (\$	Transportation.  S+RS, St
)	Add Fe	programmed	
Example 1		Interview (\$	) Photos
	PRS	princesor. 2	) Others
Lump Sum / I.B.I: (\$	3)	: Weekend (\$	

TOTAL

# Nivitha (LKK Auto)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Monday, 26 November 2018 3:22 PM

To:

Armelia Binte Abdul Wahab; assignments@lkkauto.com; 'Admin-D (LKKAuto)'

Cc:

MT Claim SG; Charles Hoon; Nur Ardiilah Ramli

Subject:

RE: YOUR REF: AP/2018/000408 OUR REF: 18/18/18/VP05/021144 CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 21 NOVEMBER 2018 AT ABOUT 19:20HRS

INVOLVING MOTOR VEHICLES NO(S). SMC6365M, SJF3505R AND SLQ5361T

ALONG YIO CHU KANG ROAD

Attachments:

GIA Report.pdf

Without Prejudice

Dear Armelia

Please provide the workshop's details to LKK Auto Consultants Pte Ltd.

Dear Catherine/Nivitha

Attached is the TP GIA report, please follow up.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI

Sent: Monday, 26 November, 2018 2:35 PM

To: 'Armelia Binte Abdul Wahab'; assignments@lkkauto.com; 'Admin-D (LKKAuto)'

Cc: MT Claim SG; Charles Hoon; Nur Ardiilah Ramli

Subject: RE: YOUR REF: AP/2018/000408 OUR REF: 18/18/18/VP05/021144 CLAIM ARISING FROM A ROAD

TRAFFIC ACCIDENT ON 21 NOVEMBER 2018 AT ABOUT 19:20HRS INVOLVING MOTOR VEHICLES NO(S). SMC6365M,

SJF3505R AND SLQ5361T ALONG YIO CHU KANG ROAD

Without Prejudice

Dear Armelia

We are not agreeable with your proposed list of surveyors and we shall appoint LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Catherine/Nivitha

Please arrange.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

# Nivitha (LKK Auto)

From:

Armelia Binte Abdul Wahab lia@aplp.com.sq>

Sent:

Monday, 26 November 2018 3:40 PM

To:

ONG LI LI; assignments@lkkauto.com; 'Admin-D (LKKAuto)'

Cc:

MT\_Claim\_SG; Charles Hoon; Nur Ardiilah Ramli; admin@mycar.sq

Subject:

RE: YOUR REF: AP/2018/000408 OUR REF: 18/18/18/VP05/021144 CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 21 NOVEMBER 2018 AT ABOUT 19:20HRS INVOLVING MOTOR VEHICLES NO(S). SMC6365M, SJF3505R AND SLQ5361T

ALONG YIO CHU KANG ROAD

#### WITHOUT PREJUDICE

Dear Li Li,

We refer to your email on even date.

Our client's vehicle can be inspected at:

## My Car Consultant

53 Paya Ubi Industrial Park #01-33 Singapore 408934

Contact person: Huigin

Tel: 88668832

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

# Best regards,

Armelia

#### Secretary to Mr Charles Hoon

AP Law Practice

9 Temasek Boulevard #09-01 Suntec Tower 2 Singapore 038989

T: 64071429 F: 64071427 E: lia@aplp.com.sg

Singapore UEN No.: 53380739E

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From: ONG LI LI < llong@lonpac.com>

Sent: Monday, 26 November 2018 3:22 PM

To: Armelia Binte Abdul Wahab <lia@aplp.com.sg>; assignments@lkkauto.com; 'Admin-D (LKKAuto)' <admin-

d@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Charles Hoon <charles@aplp.com.sg>; Nur Ardiilah Ramli

<ardiilah@aplp.com.sg>

Subject: RE: YOUR REF: AP/2018/000408 OUR REF: 18/18/18/VP05/021144 CLAIM ARISING FROM A ROAD TRAFFIC

From: Armelia Binte Abdul Wahab [mailto:lia@aplp.com.sg]

Sent: Monday, 26 November, 2018 2:25 PM

To: ONG LI LI

Cc: MT\_Claim\_SG; Charles Hoon; Nur Ardiilah Ramli

Subject: RE: YOUR REF: AP/2018/000408 OUR REF: 18/18/18/VP05/021144 CLAIM ARISING FROM A ROAD

TRAFFIC ACCIDENT ON 21 NOVEMBER 2018 AT ABOUT 19:20HRS INVOLVING MOTOR VEHICLES NO(S). SMC6365M,

SJF3505R AND SLQ5361T ALONG YIO CHU KANG ROAD

## WITHOUT PREJUDICE

Dear Li Li,

We spoke earlier.

Your email below actually went to my junk mail.

Thank you for the facsimile.

Anyway, our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Lee Kok Weng
- g. Seah Kwang Boon
- h. LHTeo
- i. Mr Willy Goh
- j. Nicky Seah
- k. Jayson Liaw

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

Best regards,

Armelia

# Secretary to Mr Charles Hoon

AP Law Practice

9 Temasek Boulevard #09-01 Suntec Tower 2 Singapore 038989

T: 64071429 F: 64071427 E: lia@aplp.com.sg

Singapore UEN No.: 53380739E

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From: ONG LI LI < llong@lonpac.com>

Sent: Monday, 26 November 2018 10:58 AM

To: Armelia Binte Abdul Wahab < lia@aplp.com.sg>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: YOUR REF: AP/2018/000408 OUR REF: 18/18/18/VP05/021144 CLAIM ARISING FROM A ROAD TRAFFIC

ACCIDENT ON 21 NOVEMBER 2018 AT ABOUT 19:20HRS INVOLVING MOTOR VEHICLES NO(S). SMC6365M, SJF3505R AND SLQ5361T ALONG YIO CHU KANG ROAD

Without Prejudice Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick √
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: CHEW BENG KEE

Sent: Monday, 26 November, 2018 9:58 AM

To: MT\_Claim\_SG; 'lia@aplp.com.sg'; 'servicecenter@libertyinsurance.com.sg'

Subject: FW: OUR REF: AP/2018/000408 CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 21 NOVEMBER 2018 AT ABOUT 19:20HRS INVOLVING MOTOR VEHICLES NO(S). SMC6365M, SJF3505R AND SLQ5361T ALONG YIO CHU KANG ROAD

Hi Gerald/Li Li, pls assist to handle this case. TQ.

Best Regards Chew Beng Kee Head of Claims | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

From: Armelia Binte Abdul Wahab [mailto:lia@aplp.com.sq]

Sent: Friday, November 23, 2018 5:53 PM

To: CHEW BENG KEE; servicecenter@libertyinsurance.com.sg

Cc: Charles Hoon; Nur Ardiilah Ramli; admin@mycar.sg

Subject: OUR REF: AP/2018/000408 CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 21 NOVEMBER 2018 AT ABOUT 19:20HRS INVOLVING MOTOR VEHICLES NO(S). SMC6365M, SJF3505R AND SLQ5361T ALONG YIO CHU

KANG ROAD

Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Best regards, Armelia Secretary to Mr Charles Hoon

AP Law Practice

9 Temasek Boulevard #09-01 Suntec Tower 2 Singapore 038989

T: 64071429 F: 64071427 E: lia@aplp.com.sg

Singapore UEN No.: 53380739E

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#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

A STAR

S1728164Z NRIC No. NOEMAIL Email Address

(LOCAL) +65-83399118 Mobile Phone No OTHERS-83399118 Alternative Phone No

Vehicle Particulars

LEXUS Manufacturer

NX300H-2.5 E LUXURY (A) Model

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken THIRD PARTY PRIVATE CAR Vehicle Category

Insurance Company

AXA INSURANCE PTE LTD Name of Insurance Company

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

P2142940 Policy Number

Cover Note Number

Driver

LAI POK KHIN STEPHEN Name of Driver

S1728164Z NRIC No 06/03/1965 Date Of Birth INDOOR Occupation 31/03/2008 Date Of Driving Pass

10 YEARS AND 7 MONTHS Driving Experience

MALE Gender

(LOCAL) +65-83399118 Mobile Number

Fax Number

OTHERS-83399118 Contact Number

EMail Address NOEMAIL BLK 273C COMPASSVALE LINK #06-166

SINGAPORE

543273 Postcode

Was driver an employee of the Insured's Company NO

OWNER If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Address

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

3

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

n resjagantat whomi

## Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE CAR CARE PTE LTD TEL 6741 5336

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

## **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SJF3505R

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

# **DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number

SLQ5361T

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

# **DETAILS OF INJURED PERSON 1**

Name

LAI POK KHIN STEPHEN

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SMC6365M

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

#### Sketch Plan

#### Tell Street

#### IMPURIAR NOTES

- 1. Plante report corner by the decady of the accident to speed up the child's process
- 3 This Paper must be contributed by the Polleyholder and/or the Authorised Driver
- Enformation provided must be as traditful and security as possible. Any willful microprosentation or withhobling of material facts may allow insurance companies to repudiate uplies (lightling).
- The issue and acceptance of this Form by insurance companies is not an admission of policy inhiby on the part of the insurance companies.
- 5. Any faire reporting may be referred to the Police for investigation
- 6 The report will be formeded by the insurers of the GIA Records Management Contral established by the General insurance Association of Engapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the benine and to copies of the report being made available aforesald.
- 3. Consent under the Personal Data Protection Act (PDPA)
  - Lunderstand, azimowledge, agree and consent that
  - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such. Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
    - (i) processing, handling end/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the delimit.
    - (ii) investigating the accident and/or my dains:
    - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by my
    - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me.
      which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the
      external cover of envelopes/mail packages); and/or
    - (v) complying with applicable law in administrating, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have boured vehicle(s) involved in this accident and the Insurers' sawven/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents[including their lawyers/low firms], which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all issurers and/or any other third perdes that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature ciasa & Times

( f driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

moun

Narms

NRIC/FIN No.

# Sketch Plan #2

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then I rentre	that vehice is and bong	on to my tent parties of my
2000 N & 64	all those one 3 ins more	e.d.
THERE A . T		
DECLARATION		()
I/We declard the foregoing part	iculars are true in every respect surer may have a 14 day clouse whereby the cla date of occurrence. Kindly check your policy for	alm against own policy must be made within the emore details.
1000		
Policyholdwis Signature Date & Time:	Driver's Signature (if driver is not the policyholder)	Name Name  Agricum



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### PRE-REPAIR INSPECTION REPORT CS3/LPC18021327/Jsd3s2 Ref: LONPAC INSURANCE BHD 27-11-2018 Date: 300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555 Code: LPC2 Policy Particulars :- (THIRD PARTY CLAIM) 1. SMC 6365M SJF 3505R Veh. Inspected Insured Veh. 0.00 Coverage (\$) Policy No. 0.00 Claim No. 18/18/18/VP05/021144 Excess (\$) 26/11/2018 Assign Date ONG LI LI Assign From Vehicle Particulars & Condition 2. 2494 LEXUS C.C Make & Model 2018 Engine No. HIDDEN Year of Reg. WHITE JTJBJRBZ202091408 Colour Chassis No. IN ORDER 3468 KM Steering Odometer SPORTS RIM IN ORDER Modification Brakes GOOD General Conditions of Tyres 3 Balance Size Make BRIDGESTONE 7 mm 225/60R18 R/H Front Tyre BRIDGESTONE 7 mm L/H Front Tyre 225/60R18 BRIDGESTONE 7 mm 225/60R18 R/H Rear Tyre BRIDGESTONE 7 mm 225/60R18 L/H Rear Tyre **Description of Damages** 4. THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION **General Information** 5. 27/11/2018 ( 10:12 AM ) 21/11/2018 Inspect Date / Time **Accident Date** MY CAR CONSULTANT PTE. LTD Survey held at 53 UBI AVENUE 1 #01-33 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934 Remarks 5a. A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.

Report Ref No. CS3/LPC18021327/Jsd3s2

THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS

Inspected By

000

ONG HWEE JIE

**Automotive Assessor** 

L

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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