

## Asher Sng (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 19 February 2019 5:44 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] ACCIDENT INVOLVING SHB2265J AND SJU9350B ON 18/11/2018 ARRANGE SURVEY Our Ref: TBA [External Confidential]

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

## Lonpac External - Confidential

Dear Asher,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Thursday, 14 February, 2019 12:05 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG  
**Subject:** [MANDATE REQUEST] RE: ACCIDENT INVOLVING SHB2265J AND SJU9350B ON 18/11/2018 ARRANGE SURVEY Our Ref: TBA

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 27/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **DING AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,227.45	\$ 1,177.00
2. Loss of Rental (2days x \$107.47)	\$ 214.94	\$ 214.94 (2days x \$107.47)
3. Loss of income (2days x \$80)	\$ 160.00	\$ 100.00 (2days x \$50)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 4,609.84</b>	<b>\$ 1,499.39</b>

\*\*2 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 27 November 2018 6:02 PM

**To:** 'ONG LI LI' <llong@lonpac.com>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Subject:** RE: ACCIDENT INVOLVING SHB2265J AND SJU9350B ON 18/11/2018 ARRANGE SURVEY Our Ref: TBA

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 2265J at M/s Ding Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, 26 November 2018 9:14 AM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SHB2265J AND SJU9350B ON 18/11/2018 ARRANGE SURVEY Our Ref: TBA

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Monday, 26 November 2018 9:05 AM

**To:** [taxiscs@stengg.com](mailto:taxiscs@stengg.com); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [ACCOUNTS@DINGAUTO.SG](mailto:ACCOUNTS@DINGAUTO.SG); [ADMIN@DINGAUTOMOTIVE.COM.SG](mailto:ADMIN@DINGAUTOMOTIVE.COM.SG); [carlor.chan@dingauto.sg](mailto:carlor.chan@dingauto.sg)

**Subject:** RE: ACCIDENT INVOLVING SHB2265J AND SJU9350B ON 18/11/2018 ARRANGE SURVEY Our Ref: TBA

Dear Catherine/Nivitha

Please arrange TP survey.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** [taxiscs@stengg.com](mailto:taxiscs@stengg.com) [<mailto:taxiscs@stengg.com>]

**Sent:** Friday, 23 November, 2018 5:40 PM

**To:** MT\_Claim\_SG; CHEW BENG KEE

**Cc:** [ACCOUNTS@DINGAUTO.SG](mailto:ACCOUNTS@DINGAUTO.SG); [ADMIN@DINGAUTOMOTIVE.COM.SG](mailto:ADMIN@DINGAUTOMOTIVE.COM.SG); [carlor.chan@dingauto.sg](mailto:carlor.chan@dingauto.sg)

**Subject:** ACCIDENT INVOLVING SHB2265J AND SJU9350B ON 18/11/2018 ARRANGE SURVEY

Dear Officer ,

Please arrange survey SHB2265J ASAP

The vehicle SHB2265J already in 31 Corporation Road 649825 .

Thanks

Best Regards

Ding Automotive Pte Ltd  
Alex Khong  
Hp : 83039588 / 62657130

NOTE !!!

All mailed letter & cheque payment is to be mailed to our main office address :  
BLOCK 10 #01-20  
SIN MING INDUSTRIAL EST. SEC C  
SINGAPORE 575645

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]

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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

**DING AUTOMOTIVE PTE LTD****OUR REF : 50111155/ TP/SHB2265J/AD /18/11/2018/ DD HASHIM****YOUR REF : SJU9350B/--****7 January 2019****Motor Claims Department****LONPAC INSURANCE SINGAPORE****300 BEACH ROAD 07 THE CONCOURSE****#17-04 SINGAPORE 199555****ACCIDENT INVOLVING: SHB2265J AND SJU9350B on 18/11/2018****LOCATION ALONG: JUNCTION OF LORONG 7 GEYLANG&GEYLANG ROAD****We refer to the above matter.**

	Rate per day	Repair days	AMOUNT BEFORE GST	GST 7%	AMOUNT AFTER GST
Cost of Repair	\$0.00	2	\$1,100.00	\$77.00	\$1,177.00
Loss of Rental	\$107.47	2	\$214.94	\$0.00	\$214.94
Loss of Income	\$80.00	2	\$160.00	\$0.00	\$160.00
Medical Fee	\$0.00	0	\$0.00	\$0.00	\$0.00
LTA/GIA Search Fee	\$0.00	0	\$6.96	\$0.49	\$7.45
Surveyor Fee	\$0.00	0	\$0.00	\$0.00	\$0.00
Total	\$187.47	3	\$1,481.90	\$77.49	\$1,559.39

The accident was caused solely by the negligence of your insured and as a result, We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

☺	Repair Estimate	☺	Discharge Voucher
☺	GIA/Police Accident Report	☺	Certificate Of Insurance
☺	LTA 3rd Party Search Fee	☺	Letter Of Demand
☺	Mileage Record	☺	Repair Tax Invoice
☺	Rental Rates Confirmation	☺	Confirmation Finalize&Liability Email Copy
☺	Letter Of Authority	☺	

Our insurer has authorized DING AUTOMOTIVE PTE LTD to deal with the repair and accept payment in relation to the claim for repairs or loss of use and execute documents on behalf of insurer.

Please look into our client's claim soonest possible.

Yours sincerely

**DING AUTOMOTIVE PTE LTD**

**DD HASHIM**

**HP: 81160811**

**Office: 6452 1208**

**Fax: 6452 0614**

# LETTER OF AUTHORITY

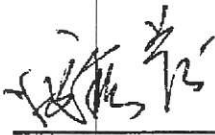
ACCIDENT

INVOLVING SHB2265J & SJU9350B ON 18/11/2018.

I, ANG CHEN HUAT NRIC NO. S8835998I of  
citycab pte ltd owner/ hirer of the Vehicle Registration  
No. SHB 2265J hereby authorize **Ding Automotive Pte  
Ltd** to submit, correspond, negotiate and settle my claim for  
cost of repair and uninsured losses arising from the above  
accident.

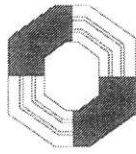
I further authorize that agreed settlement sum for cost of  
repair, loss of income and rental, survey report fee, third  
party vehicle insurance particulars enquiry fee etc. Be made  
in favour of the **Ding Automotive Pte Ltd** and that the said  
payment be forwarded to them as full and final discharge of  
my claim.

SIGNED BY:



DATE:

27 Nov 2018



## LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/021149  
DATE : 27 FEB 2019

Without Prejudice  
to our driver's Injury Claim

### DISCHARGE VOUCHER

I/We, CITYCAB PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SHB 2265J the sum of Singapore Dollars ONE THOUSAND THREE HUNDRED FORTY ONE AND CENTS NINETY TWO ONLY. (\$1,341.92) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SJU 9350B on 18/11/2018 along/at JUNCTION OF LORONG 7 GEYLANG & GEYLANG ROAD.

I/We hereby agree to indemnify and keep indemnify (YAP WEI SIANG /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s DING AUTOMOTIVE PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....  
Signature of vehicle owner/Date

.....  
Name of vehicle owner/Date

**DING AUTOMOTIVE PTE LTD**

Business Reg. No : 201619222G  
BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645  
Tel: 6452 1208 Fax: 6452 0614

**TAX INVOICE****LONPAC INSURANCE BHD**

300 BEACH ROAD  
#17-04/07 THE CONCOURSE  
SINGAPORE 199555

ATTN : MOTOR CLAIMS DEPARTMENT  
TEL : FAX :

INVOICE : I-000495  
DATE : 28/02/2019  
GST REG NO : 201619222G  
TERMS : C.O.D.  
PO NO : SJU9350B  
OUR REF : SHB2265J  
PAGE : 1 of 1

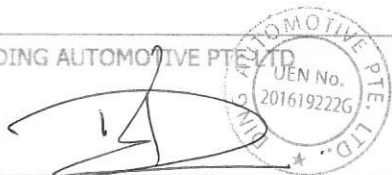
ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	COST OF CLAIM-ALL IN COR,LOR,LOI AND 3RD PARTY SEARCH FEE	1	1,254.13	1,254.13

**REMARKS :**

50111155  
TP CLAIM AGAINTS SJU9350B UNDER LONPAC INSURANCE  
OIC:MS ASHER (LKK)  
D.O.A:18/11/2018

SUB TOTAL : 1,254.13  
GST : 87.79  
TOTAL SGD : 1,341.92  
DEPOSIT :  
O/S BALANCE :

FOR DING AUTOMOTIVE PTE LTD



Authorised Signature

Customer Signature

I have inspected and hereby confirmed that  
the job done and the amount due herein  
are entire to my satisfaction



Our Ref: CC18110601



Date: 20 November 2018

**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON  
ALONG

INVOLVING

18/11/2018 @ 03:10 hrs  
JUNCTION OF LORONG 7 GEYLANG & GEYLANG  
ROAD.  
SJU9350B

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2265J** (the "Taxi"). The Taxi was hired to **ANG CHENG HUAT IC NO S08359981** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

67 47

[illegible]

SHB 265-T

&gt; Back to OneMotoring

# Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 26 Dec 2018 / 15:59:30

Receipt Date/Time : 26 Dec 2018 / 15:59:30

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-181226-002509

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SJU9350B

As at 18 Nov 2018/15:10:00

Insurance Co: LONPAC INSURANCE BHD

1 Insurance Enquiry - SJU9350B

Enquiry Fee

20181226155746449116

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Total Before Rounding

7.00 0.49 7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

xxxxxxxxxx5472 Credit Card:  
Visa/MasterCard

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.