

RE: DM18HO03252/JT: Your Ref: SLZ8269K *Our Ref: CC3/EQ18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) AND SHB 4167X ON 23/11/2018]

Janice Goh <janice.goh@eqinsurance.com.sg>

Mon 1/6/2020 9:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Hsiao

Please maintain at 50%.

FYI, our insured has successfully claimed at 90% against TP insurer on his claim and we have settled TP injury claim at 50%.

Thank you.

Announcement

-

In line with the [MOM advisory on Safe Distancing Measures](#) in workplace, our operation remains "Business As Usual" – except most of us are on Work-From-Home arrangement - still reachable by phone or email.

We seek your understanding in bearing with us in this adjustment and any inadvertent delay in service.

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-

00 Tower Block MND

Complex Singapore

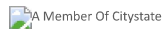
069110

did 65 6496 9032 | tel 65

6223 9433 ext 032 |

fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, May 29, 2020 1:55 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: DM18HO03252/JT: Your Ref: SLZ8269K *Our Ref: CC3/EQ18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) AND SHB 4167X ON 23/11/2018]

Hi Janice,

We refer to our below email.

Kindly let us have your instruction.

Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 17 April 2020 10:57 AM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: DM18HO03252/JT: Your Ref: SLZ8269K *Our Ref: CC3/EQ18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) AND SHB 4167X ON 23/11/2018]

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Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 16 March 2020 12:44 PM
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: DM18HO03252/JT: Your Ref: SLZ8269K *Our Ref: CC3/EQI18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) AND SHB 4167X ON 23/11/2018]

Hi Janice,

We refer to the above matter.

Please be informed that third party rejected our offer at g/s \$1,670.00(all-in) and proposed 100% based on BOLA 24(Our insured was moving out from parking lot and not from a road lane).

The summary of claim is as follows: -

	Our Offer	3 rd party proposed
1. Cost of Repair (w/GST)	\$ 2,835.50	\$ 2,835.50
2. Loss of Rental (3days x \$119.28)	\$ 357.84	\$ 357.84
3. Loss of Income (3days x \$50.00)	\$ 150.00	\$ 150.00
	\$ 3,343.34	\$ 3,343.34
@ 50%	\$ 1,671.67	
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 1,679.16	\$ 3,350.83
Global Sum	\$ 1,670.00	\$ 3,350.00

Kindly advise if we shall maintain offer at 50% or else advise further instruction.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Monday, 9 September 2019 3:19 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: DM18HO03252/JT: Your Ref: SLZ8269K *Our Ref: CC3/EQI18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) AND SHB 4167X ON 23/11/2018]

Dear Hsiao Tong

Please proceed to offer 50%.

Regards,

Janet Tan

Senior Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, September 9, 2019 1:59 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Your Ref: SLZ8269K *Our Ref: CC3/EQ18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) AND SHB 4167X ON 23/11/2018]

Your Ref: **SLZ8269K**

Our Ref: CC3/EQ18021311/K1pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLZ 8269K(EQ) AND SHB 4167X ON 23/11/2018

We refer to the above matter.

Attached is a copy of video footage from third party. We are of the view that both parties should exercise caution. Third party moved into the parking lot in front of OID while OID was moving out from stationary position. As such, we would like propose 50/50 on this matter.

Kindly let us have your comments/ instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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