

Hsiao Tong (LKKAUTO)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Wednesday, 22 July 2020 10:26 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: <OFFER> Your ref: T 1118/ SHB4167X/ JW(st) Our ref: CC3/EQI18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) & SHB 4167X ON 23/11/2018]

Dear Ms Chew

Please process settlement in sum \$ 1670.00 to resolve our property damage claim amicably.

Furthermore, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver and/or passengers.

Thank you.

Best Regards
Jim Wong
Claims Dept / ComfortDelgro Engineering Pte Ltd



Think Before Printing

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 21 July 2020 5:24 PM
To: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: RE: <OFFER> Your ref: T 1118/ SHB4167X/ JW(st) Our ref: CC3/EQI18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) & SHB 4167X ON 23/11/2018]

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Without Prejudice

Dear Mr Jim,

We refer to below email.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 2 June 2020 12:40 PM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: Re: <OFFER> Your ref: T 1118/ SHB4167X/ JW(st) Our ref: CC3/EQ18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) & SHB 4167X ON 23/11/2018]

Without Prejudice

Dear Mr Jim,

We refer to your below email.

We have reviewed the matter and we have our principal instruction to maintain offer at **\$1,670.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Friday, 14 February 2020 11:47 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: <OFFER> Your ref: T 1118/ SHB4167X/ JW(st) Our ref: CC3/EQ18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) & SHB 4167X ON 23/11/2018]

Dear Ms Chew

Please refer the attached video footage. Your client MOVED OUT from CAR PARK LOT and not from a road lane. Bola 24 applicable whereby your insured liable 100% of taxi losses.

Nonetheless, we counter propose of sum \$2350.00 to resolve our property damage claim amicably.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



Think Before Printing

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 14 February 2020 10:14 AM

To: Jim Wong See Pah <jimwong@cde.com.sg>

Subject: <OFFER> Your ref: T 1118/ SHB4167X/ JW(st) Our ref: CC3/EQI18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) & SHB 4167X ON 23/11/2018]

Without Prejudice

Dear Mr Jim,

Apologised for late response.

We have reviewed the matter and we are of the view that both parties should exercise caution on this matter. Therefore, we propose settlement at **\$1,670.00(all-in).**

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>

Sent: Monday, 9 September 2019 10:11 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: <Request for Video> Your ref: T 1118/ SHB4167X/ JW(st) Our ref: CC3/EQI18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) & SHB 4167X ON 23/11/2018]

Dear Ms Chew

Please find the attached video footage.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 7 September 2019 10:27 AM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: <Request for Video> Your ref: T 1118/ SHB4167X/ JW(st) Our ref: CC3/EQI18021311/K1pb3 [ACCIDENT INVOLVING SLZ 8269K(EQ) & SHB 4167X ON 23/11/2018]

Your ref: **T 1118/ SHB4167X/ JW(st)**

Without Prejudice

Our ref: CC3/EQI18021311/K1pb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLZ 8269K(EQ) & SHB 4167X ON 23/11/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that he was stationary and hit by your client who cut into his path. Attached is a copy of our insured accident report for your easy reference.

As per EQ instruction, we would like to request a copy of your client's video footage as stated in his accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
