

ASS. REC. BY:

REF:

CS/III18021296/Kvd3er

Special Instruction:

Surveyor:

Kenneth

From (Person):

Gabriel Wee

ASSIGNMENT (Office)

III

Date/Time:

26/11/18 @ 1:44pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

JLR G188

Insured:

SHD 6534X

at Workshop m/s

Rc Auto

Tel:

9761 9383

of

160 Sin Ming Drive # 06-20

Policy No:

mcom0015

Claim No:

MCT18110528

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

18/11/18

CA / REV / REP. / REV 24 HRS

lup

H.O.D. Endorsement:

Date/Time:

1:47pm @ 26/11/18

Person Contacted:

Mr. Tan

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction (✓) Estimate
	JLR G188-X
	SHD 6534X-X
4/1/19	@ 343pm Mr Tan will prepare the estimate
14/1/19	@ 438pm Spoken to Mr Tan, he said will talk to his lawyer
15/1/19	@ 1106am Spoken to Mr Tan will provides est to surveyor.

ASS. REC. BY:

REF: 711 /Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s RC

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/> N/S	<input type="checkbox"/> O/S
<input type="checkbox"/> N/S	<input type="checkbox"/> O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: JLR 6188 Yr Regn: 1

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Yamaha 135LC c.c.Colour: Multi Colou A/C: Insured / Std / NI / NASp. Reading: 20084 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: 70/90R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or MaxxisFront 3 mm Rear 4 mmR/Bal. 3 mm R/Bal. 4 mmL/Bal. 1 mm L/Bal. 1 mmD.O.A. 1/18 D.O.I. 26/11/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or N/S body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/11 File pass to Catherine, CUTE car not ready17/1/19 Final fig \$ 377.50 (Red 407.50, 520)OK 18/1/19

RECEIVED 21 JAN 2019

Date/Time, File Pass to?

☐ : Prell. Report☐ : Final Report

1)

Date/Time, File Return to?

2) 21/1 - typistDays Of Repair: 2Resurvey No. of Trip: 2

Survey Fee:

Transportation:

\$ - R.S. \$

Fixtures

Others

TOTAL

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$Report Format: merimenLump Sum / I.B.I.: (\$ 377.50)260

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Dec 2018 Edit Reg		26 Nov 2018 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R			
Main Claimant:	SEE CHIEN YEW, ID: G8492960W			
Vehicle Reg. No.:	JLR6188	Date of Loss:	18/11/2018 20:00 - :59	
Claim Type:	TP / MCT18110528	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)	
Vehicle Reg. No. (Insured):	SHD6534X	Policy No. (Claimant):		
		Excess:		
Repairer:	RC AUTO (HQ) 18 Sin Ming Industrial Estate Sector A, #01-43, 575676 Sin Ming - Tel:			
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pooi Chin Han Daniel]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 05/12/2018]			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 26 November 2018 1:44 PM
To: Kelly Cheng; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Pooi Chin Han Daniel
Subject: RE: YOUR REF: SHD 6534 X OUR REF: TKS/R469-JLR6188.18/kc
Attachments: SHD6534X JOEL_20181123153147.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle JLR6188 and let us have your report urgently.

This claim will be handled by Daniel.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Kelly Cheng [mailto:kelly.cheng@ksteoptr.com]
Sent: 26 November, 2018 9:33 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: YOUR REF: SHD 6534 X OUR REF: TKS/R469-JLR6188.18/kc

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to your email dated 23 November 2018.

We have instructions to appoint **LKK Auto Consultants Pte Ltd** as a Single Joint Expert.

Kindly arrange for Pre-Repair Survey with our client's repairer, Mr Tan, at 9761 9383, immediately.

Thank you.

--

Best Regards,

Kelly Cheng

Tel: 6333 4222 ext 72

Fax: 6333 5675

Teo Keng Siang LLC
111 North Bridge Road
Peninsula Plaza, #29-07/08
Singapore 179098

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

张景祥大律師樓
(律師樓在亞答街)

TEO KENG SIANG LLC

Advocates & Solicitors • Notary Public • Commissioner For Oaths

111 North Bridge Road #29-07/08 Peninsula Plaza Singapore 179098. Tel: 6333 4222 Fax: 6333 5676/5688
 ROC: 201510228C GST Reg No.: 201510228C Email: KSTEOCO@singnet.com.sg
 (FAX - NOT FOR SERVICE OF COURT DOCUMENTS)

Our Ref : TKS/R469-JLR6188.18/kc
 Your Ref : SHD 6534 X
 Date : 23rd November 2018

India International Insurance Pte Ltd
 64 Cecil Street
 #04-05/00, IOB Building
 Singapore 049711
 Attn: Motor Claims Dept /

COMFORT TRANSPORTATION PTE LTD
 383 Sin Ming Drive
 Gas Building
 Singapore 575717



Secretary in charge: Kelly
 Tel: 6333 4222 (ext 72)
 Fax: 6333 5676 / 5688
 Email: Kelly.cheng@ksteoptr.com
 BY PDX #8172 & FAX: 6224 4174
 PDX Intercompany Exchange Pte Ltd



FROM TEO KENG SIANG LLC
 PDX Box No. 8802
 BY POST

Dear Sirs

NOTIFICATION OF ACCIDENT

RE: ACCIDENT INVOLVING JLR 6188 / SHD 6534 X ON 18th NOVEMBER 2018 ALONG WEST COAST WAY TOWARDS WEST COAST DRIVE

We act for SEE CHIEN YEW in the accident above.

We are instructed by the abovenamed Claimant to notify you of a road traffic accident on 18th November 2018 at 20:10PM along WEST COAST WAY TOWARDS WEST COAST DRIVE involving our client's motor vehicle JLR 6188 and motor vehicle SHD 6534 X driven by you or your authorized driver at the material time. A copy of the GIA/Traffic Police Report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before we proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle JLR 6188 is now at the following workshop: -

RC AUTO
 160 Sin Ming Drive
 #06-20, Sin Ming AutoCity
 Singapore 575722
 Person I/C : Mr Tan
 Contact : 9761 9383

Yours faithfully,

M/S TEO KENG SIANG LLC
 cc. Clients - By Email

Teo Keng Siang
 LL.M(Singapore),
 LL.B (Hons) (Singapore)

Wong Yong Sheng, Kenneth
 LL.B (Hons) University of Bristol

 *** FAX TX REPORT ***

TRANSMISSION OK

JOB NO. 4451
 DESTINATION ADDRESS 963335676
 SUBADDRESS
 DESTINATION ID
 ST. TIME 24/12 10:33
 TX/RX TIME 00' 20
 PGS. 1
 RESULT OK

FAXED
 24 DEC 2018
 MOTCLM DEPT.

张景祥大律師樓
 (律師辦公証及營業證)

TEO KENG SIANG LLC

Advocates & Solicitors • Notary Public • Commissioner For Oaths

111 North Bridge Road #29-07/08 Peninsula Plaza, Singapore 079898. Tel: 6333 4222 Fax: 6333 5676/5688
 ROC: 201510228C GST Reg No.: 20154228C Email: KSTEOCO@singnet.com.sg
 (NOT FOR SERVICE OF COURT DOCUMENTS)

Our Ref : TKS/R469-ACC-4124818/kc
 Your Ref : SHD 6534 X
 Date : 19th December 2018



Secretary In charged: Kelly
 Tel: 6333 4222 (ext 72)
 Fax: 6333 5676 / 5688
 Email: Kelly.cheng@ksteoptr.com

WITHOUT PREJUDICE
BY PDX #8172

PDX Intercompany Exchange Pte Ltd



010808622037
 FROM TEO KENG SIANG LLC
 PDX Box No. 8902

To: India International Insurance Pte Ltd
 64 Cecil Street
 #04/05 IOB Building
 Singapore 049711
 Attn: Motor Claims Dept/

cc: COMFORT TRANSPORTATION PTE LTD
 383 Sin Ming Drive
 Gas Building
 Singapore 575717

BY CERTIFICATE OF POSTING
 (For your information only)

Dear Sirs,

ACCIDENT INVOLVING JLR 6188 / SHD 6534 X ON 18th NOVEMBER 2018 ALONG WEST COAST WAY TOWARDS WEST COAST DRIVE

We are instructed by **SEE CHIEN YEW** to claim damages against you in connection with a road accident **ON 18th NOVEMBER 2018 ALONG WEST COAST WAY TOWARDS WEST COAST DRIVE** involving our client's motor vehicle registration number **CLIENT'S JLR 6188** and motor vehicle registration number **DEFENDANT'S SHD 6534 X** driven by you or your authorised driver at the material time.

We are instructed that your negligent driving and/or management of your vehicle caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense. particulars of which are as follows:

张景祥大律師樓
(律師兼公証及宣誓官)

TEO KENG SIANG LLC

Advocates & Solicitors • Notary Public • Commissioner For Oaths

111 North Bridge Road #29-07/08 Peninsula Plaza, Singapore 079098. Tel: 6333 4222 Fax: 6333 5676/5688
ROC: 201510228C GST Reg No.: 201510228C Email: KSTEOCO@singnet.com.sg
(FAX) NOT FOR SERVICE OF COURT DOCUMENTS

Our Ref : TKS/R469-ACC-41248-18/kc
Your Ref : SHD 6534 X
Date : 19th December 2018



Secretary in charged: Kelly

Tel: 6333 4222 (ext 72)

Fax: 6333 5676 / 5688

Email: Kelly.cheng@ksteoptr.com

WITHOUT PREJUDICE

BY PDX #8172

PDX Intercompany Exchange Pte Ltd



010808622037

FROM TEO KENG SIANG LLC

PDX Box No. 8902

To: **India International Insurance Pte Ltd**
64 Cecil Street
#04/05 IOB Building
Singapore 049711
Attn: Motor Claims Dept/

cc: **COMFORT TRANSPORTATION PTE LTD**
383 Sin Ming Drive
Gas Building
Singapore 575717

BY CERTIFICATE OF POSTING
(For your information only)

Dear Sirs,

ACCIDENT INVOLVING JLR 6188 / SHD 6534 X ON 18th NOVEMBER 2018 ALONG WEST COAST WAY TOWARDS WEST COAST DRIVE

We are instructed by **SEE CHIEN YEW** to claim damages against you in connection with a road accident **ON 18th NOVEMBER 2018 ALONG WEST COAST WAY TOWARDS WEST COAST DRIVE** involving our client's motor vehicle registration number **CLIENT'S JLR 6188** and motor vehicle registration number **DEFENDANT'S SHD 6534 X** driven by you or your authorised driver at the material time.

We are instructed that your negligent driving and/or management of your vehicle caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows:

• Cost of Repair	\$ 377.50
• Pre-repair loss of use (\$30 x 2 days)	\$ 60.00
• Loss of Use (\$30 x 2 days)	\$ 60.00
• LTA search fee	\$ 7.49
• GIA search and report fees	\$ 30.00
• Survey report fee	\$ -
• Costs incl. GST	\$ 749.00
• Total	<u>\$ 1,283.99</u>

We are in receipt of your letter, which is receiving our attention.
We shall keep it on file. Kindly note that we are preserving our
right to conduct a medical examination on your client where
necessary.

Our Ref: MCT18110528
Name: Daniel.
Date: 24/12/18
India International Insurance Pte Ltd

Teo Keng Siang
LL.M(Singapore),
LL.B (Hons) (Singapore)

Wong Yong Sheng, Kenneth
LL.B (Hons) University of Bristol

M/s Teo Keng Siang LLC

• Our Ref : TKS/R469-ACC-41248.18/kc
Your Ref : **SHD 6534 X**
Date : 19th December 2018

WITHOUT PREJUDICE

A copy each of the following supporting documents is enclosed:


- Traffic police report of **CLIENT'S JLR 6188**
- LTA search on **DEFENDANT'S SHD 6534 X**

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

Please note that you or your insurer should send to us an acknowledgment of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer.

Please also note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Yours faithfully,


Teo Keng Siang LLC
encs.

cc: client **(by email only)**

Teo Keng Siang
*LL.M(Singapore),
LL.B (Hons) (Singapore)*

Wong Yong Sheng, Kenneth
LL.B (Hons) University of Bristol

Enquire Vehicle & Owner Information (Vehicle No. SHD6534X As At 18 Nov 2018 / 20:10:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: R469-JLR6188.18/KC

Current Owner Details

Owner ID Type: Company
Owner ID: 199303821R
Owner Name: COMFORT TRANSPORTATION PTE LTD
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.: 383
Registered Street Name: SIN MING DRIVE
Registered Unit No.: -
Registered Building Name: GAS BUILDING
Registered Postal Code: 575717

Current Vehicle Details

Vehicle No.: SHD6534X
Make Description/Model: HYUNDAI / I40 1.7L CRDI AT ABS AIRBAG 4DR
Insurance Company Name: INDIA INT'L INS PTE LTD



SINGAPORE POLICE FORCE



T/20181119/2013

1 of 3

Police Station Of Origin:
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129858
Tel No: 1800-8729999

Report No. T/20181119/2013

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 19/11/2018 04:19		Vide Report No.: D/20181118/0157		Station Diary No.: 29	
Informant's Particulars					
Name of Informant: SEE CHIEN YEW			Address:		
ID Type / ID No.: FIN NO / G8492960W			Contact No.: Home/Office: Mobile: 85991255		
Nationality: MALAYSIAN			Email:		
Sex: Male	Age: 29	Date of Birth: 21/03/1989	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: Deliveryman			Driving Licence Information: Class: Date of Expiry:		

General Information of the Accident				
Type of Accident:	Injury Attended by Police	Drink Drive: No	Date/Time of Accident: 18/11/2018 20:10	Type of Location: T-Junction
Location: Along Road 1 Traveling Toward Road 2 WEST COAST WAY WEST COAST DRIVE				
Weather: Dark		Road Surface: Dry		Road Speed Limit:
Traffic Flow: Two Way		Traffic Control: Not Controlled		Traffic Volume: No Traffic
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
JLR6188	Motorcycle				Seriously Damaged	0
SHD6534X	Car				Slightly Damaged	1.

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20181119/2013

Police Station Of Origin:
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129858
Tel No: 1800-8729999

2 of 3

Report No. T/20181119/2013

CONTINUATION OF REPORT

Driver			
Name	SEE CHIEN YEW	ID No.	G8492960W
Related Vehicle	JLR6188 (Motorcycle)	Contact No.	85991255
Hospital/Clinic	ACCESS MEDICAL BEDOK SOUTH	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	18/11/2018	Date Discharge	18/11/2018
No. of Days granted Medical Leave	07	Degree of Injury	NIL

Brief Details.

On 18/11/2018 at 2008hrs, I was driving along West Coast Way towards West Coast Drive in my motorcycle, bearing registration plate number: JLR6188, for work. I was driving past the T-Junction, when I saw a taxi bearing registration plate number: SHD6534X did not stop at the stop-line and hit onto the side of my vehicle. I thus fell onto the ground and the motorcycle fell on top of me. My left leg and both of my hands were grazed and injured. Some pedestrians then came over to help me immediately. The driver of the taxi also came out of his vehicle. My friend who happened to be there at the same time, then called for the police. The traffic police and ambulance then arrived at the scene shortly. The ambulance then attended to me but I was not conveyed to the ambulance. The police then asked me a few questions and asked me to go to the police station to lodge a traffic accident report after seeing the doctor.

I went to see the doctor at Access Medical Bedok South and was given 7 days of MC. My vehicle has no in-built camera. This is the first time such an accident has happened. I intend to get medical treatment at Malaysia.



**SINGAPORE
POLICE FORCE**



T/20181119/2013

3 of 3

Report No. T/20181119/2013

Police Station Of Origin:
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129858
Tel No: 1800-8729999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

D /

Insp RANDY TEO RUI DI

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / GIT /

Staff Sgt SUFIYAN BIN KHAIRI

Contact No.: 65476390

SN 37

SINGAPORE
POLICE FORCE
Authentication Stamp
NP168

SIGNATURE

Signature Of Informant:

Date/Time:

19/11/2018 04:19

Classification Of Case:

RC AUTO
160 SIN MING DRIVE
#06-20, SIN MING AUTOCITY
SINGAPORE 575722
TEL: 9761 9383
EMAIL: RCAUTO5555@GMAIL.COM

Date: 17th December 2018

SEE CHIEN YEW
C/O 160 Sin Ming Drive
#06-20, Sin Ming AutoCity
Singapore 575722

FINAL REPAIR COSTS

JLR 6188

Contract Lump Sum Cost of Repair

\$377.50 NETT

**DOLLARS THREE HUNDRED SEVENTY-SEVEN AND FIFTY CENTS
ONLY**

RC AUTO
160, Sin Ming Drive
#06-20 Sin Ming AutoCity
Singapore 575722
HP: 9761 9383
Email: rcauto5555@gmail.com

Veron Chen (LKKAUTO)

From: Pooi Chin Han Daniel <danielpooi@iii.com.sg>
Sent: Thursday, 17 January 2019 9:26 AM
To: Veron Chen (LKKAUTO); SUR
Cc: Sundari Nagarajan - III
Subject: RE: III Ref: MCT18110528/01/DP Accident Invl SHD6534X(III) & JLR6188 on 18/11/2018
Attachments: 20190116162254775.pdf
Importance: High

U r g e n t

Dear Veron

We refer to the above accident.

Kindly expedite as TP is chasing for settlement. We have attached the final repair bill from the TP.

Please note that if the cost is escalated due to non receipt of the survey report we would be left with no choice but to recover the cost from you.

Daniel Pooi

Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 202 Fax: 6224 4174
S&P 'A-' rated Company



From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 15 January, 2019 11:16 AM
To: Pooi Chin Han Daniel <danielpooi@iii.com.sg>; SUR <sur@lkkauto.com>
Cc: Sundari Nagarajan - III <sundari@iii.com.sg>
Subject: RE: III Ref: MCT18110528/01/DP Accident Invl SHD6534X(III) & JLR6188 on 18/11/2018

Dear Daniel,

We are still pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

From: Pooi Chin Han Daniel <danielpooi@iii.com.sg>

Sent: Monday, 14 January 2019 4:23 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>

Subject: III Ref: MCT18110528/01/DP Accident Invl SHD6534X(III) & JLR6188 on 18/11/2018

Importance: High

Dear LKK,

Could you please send your report? TP lawyer has said that you are the joint single expert. I need the report to settle this claim

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 15 January 2019 11:16 AM
To: Pooi Chin Han Daniel; SUR
Cc: Sundari Nagarajan - III
Subject: RE: III Ref: MCT18110528/01/DP Accident Invl SHD6534X(III) & JLR6188 on 18/11/2018

Dear Daniel,

We are still pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pooi Chin Han Daniel <danielpooi@iii.com.sg>
Sent: Monday, 14 January 2019 4:23 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: Sundari Nagarajan - III <sundari@iii.com.sg>
Subject: III Ref: MCT18110528/01/DP Accident Invl SHD6534X(III) & JLR6188 on 18/11/2018
Importance: High

Dear LKK,

Could you please send your report? TP lawyer has said that you are the joint single expert. I need the report to settle this claim

Daniel Pooi

Motor Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 202 Fax: 6224 4174
S&P 'A-' rated Company



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

Kv

5 1

Date : 6/12/2018

Not Authenticated

Running After Pains Q 377-50

$\frac{1}{x}$
 $\frac{1}{430}$
 $30L$
 $80L$

for RC AUTO

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To dislay damaged part(s) during resurvey
- Parts prices are subject to confirmation of R.O.E.
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Date:



Authorised Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Dec 2018 Edit Reg		26 Nov 2018 00:00 Edit Adj Rpt	S\$377.50 Edit Estimates	S\$377.50 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Main Claimant: SEE CHIEN YEW , ID: G8492960W									
Vehicle Reg. No.: JLR6188		Date of Loss:	18/11/2018 20:00 - :59						
Claim Type: TP / MCT18110528		Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured): SHD6534X		Policy No. (Claimant):							
		Excess:							
Repairer: RC AUTO (HQ) 18 Sin Ming Industrial Estate Sector A, #01-43, 575676 Sin Ming - Tel:									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 05/12/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***JLR6188 (MCT18110528)**
[SHD6534X]
TP
SEE CHIEN YEW
Nov 18 2018 8:00PM
[COMFORT TRANSPORTATION PTE LTD]
RC AUTO

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Video

1 per page

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	14/01/19 15:21	Video - Accident	Load MP4	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
2	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
3	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
4	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
5	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
6	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
7	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
8	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
9	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
10	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
11	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
12	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
13	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
14	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
15	17/01/19 10:03	General View	Load JPG	<input checked="" type="checkbox"/>
16	17/01/19 10:05	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
17	17/01/19 10:05	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
18	17/01/19 10:05	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
19	17/01/19 10:05	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
20	17/01/19 10:05	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	27/11/18 08:53	Singapore Accident Statement	Load PDF	
2	02/01/19 15:09	Letter of Demand from Third Party TPD LOD FROM TEO KENG SIANG LLC (SEE CHIEN YEW)	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST										Reset	Save	Print
There are no document checklists configured.												

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/III18021296/KVD3E2

Date: 21/01/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle
No : JLR6188

Insured Vehicle No : SHD6534X

Date of Loss: 18/11/2018

Nature of Claim: TP

Claim No: MCT18110528

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: JLR6188

Make & Model: YAMAHA 135LC, 135cc ES

Engine No: HIDDEN

Reg. Date: (Man. Year:)

Chassis No: HIDDEN

Colour: Multi-colour

Odometer: 20084 km

Engine Capacity: 0 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 70/90 R17

Rear Tyre Size:

70/90 R17

Front Left Side: Maxxis 3 mm

Rear Left Side:

Maxxis 4 mm

Front Right Side: 0 mm

Rear Right Side:

0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	605.00	267.50	337.50	55.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	180.00	110.00	70.00	38.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	785.00	377.50	407.50	51.91

INSPECTION

Date of Assignment: 26/11/2018

Date Inspected: 26/11/2018

Inspected At:

160 SIN MING DRIVE #06-20

Repairer : RC AUTO (HQ)

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 21 Jan 2019)	
Parts:	N/A	YAMAHA 135LC 135cc ES (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for JLR6188)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HEADLAMP COVERING	Buckled / Cracked	70.00 F	*70.00 FL
2	1		*SET BODY COVER	Serviceable	280.00 F	*- FL
3	1		*SET HANDLE GRIP	Dented	70.00 F	*70.00 FL
4	1		*SET BALANCER	Dented	50.00 F	*50.00 FL
5	1		*FRONT FOOTREST (2PCS)	Distorted-1PC ONLY	60.00 F	*30.00 FL
6	1		*SET WHEEL MUDGUARD	Dented / Cut	55.00 F	*55.00 FL
7	1		*NO PLATE STICKER	Necessary	20.00 FS	*20.00 FS
Sub Total (\$\$)					605.00	295.00
- List Item Discount on L Items 0.00/10.00% (\$\$)					0.00	27.50
Total Parts (\$\$)					605.00	267.50

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOWING FEES	New	60.00	30.00
2	LABOUR CHARGES TO RENEW ABOVE PARTS	New	120.00	80.00
Gross Labour Cost (S\$)			180.00	110.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >