

INS CASE OWNER

SMAHA

CC 3, AIG 180 21295, T. KAZ

LKK:
IDAC:

Surveyor:

THURKH

DOI:

ASSIGNMENT

28/11/18

Date / Time:

26-11-18

Registered in Merimen:

26-11-18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDY 929S

Name of Insured:

Ming Bit Kwan

Insured Tel No.:

HP:

Excess Sec II : \$

D.O.A: 25/11/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Yong Weng Hong

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

60216237405G

Policy No.:

Make / Model:

Place of Accident:

Sjrm North Ave 2

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SKL 3506 U



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PTR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS 2,305.90

(3 days)

Reduction:

32 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

24

If NO or B 28, Ass. Lia:

Repair Cost:

P/P

SS 2,467.31

Loss of Rental (LOR):

SS

300.00

(3 days)

X \$100

Loss of Use (LOU):

SS

-

(\$ - x - days)

Loss of Income (LOI):

SS

-

(\$ - x - days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

JP \$320

Total:

SS

2,767.31

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2,467.31

Name 1:

PREMIUM AUTOCARE CENTRE

Payee 2: (Strike if N.A.)

SS

300.00

Name 2:

SAMUEL ANG PEI-MING

Payee 3: (Strike if N.A.)

SS

Name 3:

612981TH

Date / Time	Action / Instruction
-------------	----------------------

The U/C / Chassis frame / Body Structure affected due to collision:

N/S	O/S

CP/p \$ 2,305.90 / Red \$ 1,084.10 / 32%.)

Lump Sum / 1.6 to 5

15488 • J. Neurosci., September 24, 2008 • 28(39):15481–15488

03 days
Resting before paint-
sur@lkkanda.com

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.
Tel : 6474 3323 Fax : 6264 6786

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6474 3323 for appointment.

Yours faithfully,
Premium Autocare Centre

Allan Wu
Body Shop Manager

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.

Tel : 6474 3323 Fax : 6264 6786

Email: Nora.khai@premiumautocare.com.sg / claims@premiumautocare.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PAC/OD/0058/2018/GW
Date : 26-Nov-18

Vehicle not in workshop . Kindly arrange for survey.

Your insured vehicle no : SDS 929 S

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Taufikh,
Total 3 working days

Attn: - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Samuel Ang Pei- Ling
Address : 18 A Vanda Drive

Singapore 287870
Telephone : (HP) +65 96655240
Type of Claim : Third Party Claims
Policy No. : 1800111239
Vehicle No : **SKL 3506 U**
Model Code : VW TOURAN 1.4 TFSI AT
Model / Year : Oct-13
Engine No : CTH 091063
Chassis No : WVGZZZ1TZEW011263
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By :
Accident Date : 25-Nov-18
Place of Accident : Junction Serangoon North Ave 2 & Yio Chu Kang Rd

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.

Tel : 6474 3323 Fax : 6264 6786

Telefax

Estimated Labour Charges for Accident Vehicle SKL 3506 U

S/n	Nature of Jobs		Estimated Charges		Remarks
1	To remove and transfer rear bumper & rear lid harness.	S/N	\$ 150.00	\$	150.00
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.		\$ 500.00	\$	350.00
3	To respray rear bumper.		\$ 500.00	\$	350.00
4	To carry out diagnostic.	S/N	\$ 150.00	\$	150.00
TOTAL LABOUR CHARGES		:	<u>\$ 1,300.00</u>	<u>\$</u>	<u>1,000.00</u>

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.
Tel : 6474 3323 Fax : 6264 6786

Telefax

Material List for Accident Vehicle Regn No. SKL 3506 U

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,451.00	\$ 1,451.00
2	REAR BUMPER GUIDE PROFILE - LH	\$ 49.00	x nn
3	REAR BUMPER GUIDE PIECE - LH	\$ 60.00	x nn
4	REAR LIGHT REFLECTOR -LH	\$ 80.00	x nn
5	REAR PARKING SENSOR	\$ 250.00	x nn
6	SUNDRIES	\$ 200.00	x nn
TOTAL SPARE PARTS CHARGES		\$ 2,090.00	\$ 1,451.00
TOTAL LABOUR CHARGES		\$ 1,300.00	\$ 1,000.00
GRAND TOTAL		\$ 3,390.00	\$ 2,451.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

TOTAL: \$2305.90

10% - \$1305.90

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.
Tel : 6474 3323 Fax : 6264 6786

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6474 3323 for appointment.

Yours faithfully,
Premium Autocare Centre

Allan Wu
Body Shop Manager



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 DECEMBER 2018

CHENG BIK KWAN
BLOCK 500 SERANGOON NORTH AVENUE 4
#14-518
SINGAPORE 550500

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG18021295/ha3
YOUR REF : SDY 929S
ACCIDENT INVOLVING SDY 929S AND SKL 3506U ALONG SERANGOON NORTH
AVENUE 2 ON 25.11.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKL 3506U against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKL 3506U. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

evaqwis@hotmail.com
(Email)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 14 August 2019 2:36 PM
To: claims@premiumautocare.com.sg
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SKL 3506 U AND YOUR INSURED SDS 929 S DATED ON 25/11/2018 LKK REF CC3/AIG18021295/T1ka3

Tracking:	Recipient	Delivery
	claims@premiumautocare.com.sg	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 14/8/2019 2:36 PM
	olivialau@lkkauto.com	Delivered: 14/8/2019 2:36 PM
	shupei@lkkauto.com	Delivered: 14/8/2019 2:36 PM

Our Ref: CC3/AIG18021295/T1ka3
Your Ref: SKL3506U

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,467.31
2. Loss of Rental (3 days x \$100)	\$ 300.00
TOTAL	\$ 2,767.31

We will proceed to do the necessary accordingly and close file.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Premium Autocare Centre

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SDY 929 S

Lim Kee Siang
6474 3323
6264 6786
claims@premiumautocare.com.sg
Body & Paint Dept
PAC/TP/0058/2018/GW

26 July 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir/Mdm,

1

total pages

RE: INSURANCE CLAIM FOR SKL 3506 U, VOLKSWAGEN TOURAN 1.4

Premium Autocare Centre
24 Benoi Sector
Singapore 629857
Telephone (65) 6474 3323
Telefax (65) 6264 6786

With reference to the above-mentioned vehicle: **SKL 3506 U**
Claimant: **SAMUEL ANG PEI-MING**
Please find the related document as per attached.

1. A copy of the Original invoice no. 15000345 – S\$ 2,467.31
2. A copy of the Discharge Voucher duly signed by client
3. A copy of the Letter of Authorisation duly signed by client
4. A copy of the Breakdown of Payment.
5. Rental bill – S\$300.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6474 3323.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Manager

Encls

AIG ASIA PACIFIC PTE LTD – SKL 3506 U

BREAKDOWN OF PAYMENT

Vehicle No: SKL 3506 U

Accident on 25/11/2018 at Junction Serangoon North Ave 2 and Tio Chu Kong Rd

Involving vehicle/s SD/ 929 S

1) Repair cost \$ 2,467.31 Payable to: Premium Autocare Centre

2) GIA/LTA search fee \$ — Payable to: Premium Autocare Centre

3) Loss of Use or Rental Car \$ 300.00 Payable to: Samuel Ang Pei-Ming

4) Medical fees \$ — Payable to: —

5) Others \$ — Payable to: —

From: Vic (LKKAuto)
Sent: Monday, 3 December, 2018 4:11 PM
To: evagwis@hotmail.com
Cc: Admin A; Vic (LKKAuto)
Subject: YOUR REF: SDY 929S_ACCIDENT INVOLVING SDY 929S AND SKL 3506U ALONG SERANGOON NORTH AVENUE 2 ON 25.11.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 DECEMBER 2018

CHENG BIK KWAN
BLOCK 500 SERANGOON NORTH AVENUE 4
#14-518
SINGAPORE 550500

By Post & By Email

Dear Sir/Madam,

OUR REF : CC3/AIG18021295/ha3
YOUR REF : SDY 929S
ACCIDENT INVOLVING SDY 929S AND SKL 3506U ALONG SERANGOON NORTH AVENUE 2 ON 25.11.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKL 3506U against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SKL 3506U. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter if not provided at AIG's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, SAMUEL ANG PEI-MING (the third party claimant) of 18A VANDA DRIVE
Singapore 287870 (address), owner of SKL3506U (vehicle no.)
hereby authorize PREMIUM AUTOCARE CENTER ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKL3506U that was damaged pursuant to the accident which occurred on 25/11/2018
(date) along JUNCTION SERANGOON NORTH AVE 2 AND YIO CHU KANG RD (location) involving vehicle no/s
SDY929S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of AUGUST (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Autocare Centre ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 21467.31 (Repair Cost), S\$ 300.00 (Loss of rental/use), S\$ - (Disbursement), for vehicle no. SKL 3506U that was damaged pursuant to the accident which occurred on 25/11/18 (date) along Junction Semgong North Ave 2 & Yio Chu Kang Rd (location) involving vehicle no/s SDY9295. This is pursuant to the inspection conducted on 28/11/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Samuel Ang Pei-Ming ("the third party claimant") of vehicle no. SKL 3506U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKL 3506U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of AUGUST (month) 20 19 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

Premium Autocare Centre

Collision Repair Centre
24 Benoi Sector
Singapore 629857
Main Telephone 64743323
Main Telefax 62545795

Alexandra Reporting Centre
291 Alexandra Road
Singapore 159638
Main Telephone 66900293
Main Telefax 64751023

INS TAX INVOICE

Page 1 11:35

Company Reg. No. 201009676M
GST Reg. No. 201009676M

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #08-16 SINGAPORE 079120 079120	Invoice: 15000345 Date: 13/07/2019 Order: SKL3506U Term: 30	Account: A0003 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #08-16 SINGAPORE 079120
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Regn No: SKL3506U (V 285) Regn Date: 30/10/2013 Mileage: 56241 WIP No.: 10334

Model: VW TOURAN 1.4 TSI AT Chassis: WVGZZZ1TZEW011263 Engine: CTH 091063 Dept: W

You have been assisted by:- Chang Chee Sing (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	N: TO REMOVE AND TRANSFER REAR BUMPER WIRE HARNESS.	150.00	1.00	150.00
S	BODYWORK	N: TO DISMANTLE AND RENEW REAR BUMPER. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	350.00	1.00	350.00
S	BODYWORK	N: TO RESPRAY REAR BUMPER	350.00	1.00	350.00
S	BODYWORK	N: TO CARRY OUT DIAGNOSTIC CHECK	150.00	1.00	150.00
X	A1T0807421K GRU	REAR BUMPER Less 010%	1.00	1451.00	1,305.90

Parts 1,305.90
Labour 0.00
Sublet 1,000.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,305.90

7% GST 161.41

Grand Total 2,467.31



Received by

For & on behalf of
Premium Autocare Centre

RENTAL AGREEMENT

HA201812-0090

Hirer's Name Samuel Ang Pei-Ming		Date of Birth	Passport/ Nric No. S7413188C	Nationality
Address 18A Vanda Drive		Occupation	Driving Licence No.	Date of Expiry
Postal Code 287870		Contact No.	Mobile Phone No. 96655240	
Joint Hirer's / Guarantor's Name Lim Siew Hui, Esther		Date of Birth 10/8/81	Passport/ Nric No. S8124757/I	Nationality
Address As Above		Occupation	Driving Licence No. As Above	Date of Expiry Life
Postal Code		Contact No.	Mobile Phone No. 97919190	

CHECK OUT

Date 11.12.2018	Time 10am	Mileage KM	E	1/4	1/2	3/4	F
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CHECK IN

Date 13.12.18	Time 5.01pm	Mileage KM	Remarks
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IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension: One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3	@ 100 net	
DISCOUNT			
GST @ 7%			
TOTAL			300
EXTENSION			¥100897
201812-0106			
Benoi / George.			
SKL3506U			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SL5 9976E

MODEL

FROM

11.12.2018

RETURN

*Estimate Date For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-938900-M

chan's
www.chans.com.sg

TAX INVOICE**LIM SIEW HUI ESTHER**

NO. 18A
VANDA DRIVE
SINGAPORE 287870

ATTN : LIM SIEW HUI ESTHER

INVOICE : AR1812-0197
DATE : 14/12/2018
TERMS : C.O.D
STAFF ID : AINI
AGREEMENT NO. : HA201812-0090

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SLJ9976E 280.37
Make / Model :
Rental Dates : Rental Billing From 11/12/2018 To 13/12/2018 (Inclusive)
Period : 3 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SKL3506U

AMOUNT : S\$

THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00

TAXABLE VALUE : 280.37

GST 7% : 19.63

TOTAL S\$: 300.00Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

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www.chans.com.sg

Hirer:

LIM SIEW HUI ESTHER

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	: 201812-0106		
Account of	: LIM SIEW HUI ESTHER		
Date Issued	: 14/12/2018		
Vehicle Reg No.	: SLJ9976E		
Rental Dates	: 11/12/2018		
Amount Received	: S\$ 300.00		
Payment Type:	VISA	V100897	S\$ 300.00
Payment for Invoice	: AR1812-0197		
Comments	:		
TOTAL AMOUNT RECEIVED		S\$	300.00

* This is a computer generated document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Nov 2018 Edit Reg		28 Nov 2018 00:00 Edit Adj Rpt	S\$2,305.90 Edit Estimates	S\$2,305.90 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHENG BIK KWAN , ID: S2185944C								
Main Claimant:	SAMUEL ANG PEI-MING , ID: S7413188C								
Vehicle Reg. No.:	SKL3506U	Date of Loss:	25/11/2018 13:00 - :59 [60 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6021623740SG	Policy/Cover Note No.:	2100425905-03 (Comprehensive)						
Vehicle Reg. No. (Insured):	SDY929S	Policy No. (Claimant):	1800111239						
		Excess:							
Repairer:	Premium Autocare Centre (Alexandra) 281 Alexandra Road, 159938 Alexandra - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 05/12/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKL3506U (6021623740SG)
[SDY929S]
TP
SAMUEL ANG PEI-MING
Nov 25 2018 1:00PM
[CHENG BIK KWAN]
Premium Autocare Centre

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser	
Letters/Correspondences													1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown										1	Edit			
Assessment Reports													1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print		
1	27/11/18 11:39	Accident Statement From: SC - Reg. No: SDY929S, Claimant: CHENG BIK KWAN										1	Load HTM			
Photos/Images													3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
2	14/08/19 14:19	Chassis Number										1	Load JPG	<input checked="" type="checkbox"/>		
3	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
4	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
5	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
6	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
7	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
8	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
9	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
10	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
11	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
12	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
13	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
14	14/08/19 14:19	General View										1	Load JPG	<input checked="" type="checkbox"/>		
15	14/08/19 14:19	Reinspection Photo										1	Load JPG	<input checked="" type="checkbox"/>		
16	14/08/19 14:19	Reinspection Photo										1	Load JPG	<input checked="" type="checkbox"/>		
17	14/08/19 14:19	Reinspection Photo										1	Load JPG	<input checked="" type="checkbox"/>		
Documentation													1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print		
1	26/11/18 13:46	TP GIA REPORT										1	Load PDF			
2	03/12/18 16:14	EMAIL TO OI										1	Load PDF			
3	03/12/18 16:14	LETTER TO OI										1	Load PDF			
4	06/12/18 11:56	TP ESTIMATE - MARKED										1	Load PDF			
5	28/08/19 13:59	WORKSHOP INVOICE										1	Load PDF			
6	28/08/19 13:59	AUTHORISATION TO ACT FORM										1	Load PDF			
7	28/08/19 13:59	Release Voucher										1	Load PDF			
8	28/08/19 13:59	RENTAL RECEIPT										1	Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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v

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDY929S (Insd veh)	Model:	VOLKSWAGEN TOURAN 1.4
	SKL3506U (TP veh)		TSI (A)
Date of Accident:	25/11/2018		

Global Sum Settlement	: [] Yes	: [X] No	
Repair Estimate	: \$	3,627.30	
Final Repair Cost	: \$	2,467.31	
Loss of Use	: \$		days at \$0.00 per day
Rental (if any)	: \$	300.00	3 days
LTA / GIA Search Fee	: \$	0.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	2,767.31	

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Autocare Centre	: \$	2,467.31
2)	Samuel Ang Pei-Ming	: \$	300.00

JOANNE LEE KHANG MIN

28 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No.199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18021295/T1KA3Q2

Date: 28/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100425905-03

Claimant Vehicle No: SKL3506U Insured Vehicle No: SDY929S

Date of Loss: 25/11/2018 Nature of Claim: TP Claim No: 6021623740SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKL3506U
 Make & Model: VOLKSWAGEN TOURAN, 1.4 TSI (A) Engine No: CTH091063
 Reg. Date: 30/10/2013 (Man. Year: 2013) Chassis No: WVGZZZ1TZEW011263
 Colour: Blue Odometer: 57771 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,090.00	1,305.90	784.10	37.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,300.00	1,000.00	300.00	23.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,390.00	2,305.90	1,084.10	31.98
+ GST 7.00/7.00% (S\$)	237.30	161.41	75.89	31.98
Nett Amount (S\$)	3,627.30	2,467.31	1,159.99	31.98
+ Car Rental (3.0 x S\$100.00/day) (S\$)		300.00		
Nett Liability (S\$)		2,767.31		

INSPECTION

Date of Assignment: 28/11/2018

Date Inspected: 28/11/2018 Inspected At:

Premium Autocare Centre (Alexandra)
281 Alexandra Road
Singapore 159938

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,451.00 FS	*1,305.90 FS
2	2		*REAR BUMPER GUIDE PROFILE -LH	Not Necessary	49.00 FS	*- FS
3	1		*REAR BUMPER GUIDE PIECE -LH	Not Necessary	60.00 FS	*- FS
4	1		*REAR LIGHT REFLECTOR -LH	Not Necessary	80.00 FS	*- FS
5	1		*REAR PARKING SENSOR	Not Necessary	250.00 FS	*- FS
6	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	2,090.00	1,305.90
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR BUMPER & REAR LID WIRING HARNESS	New	150.00	150.00
2	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	500.00	350.00
3	TO RESPRAY REAR BUMPER	New	500.00	350.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	150.00	150.00
Gross Labour Cost (S\$)			1,300.00	1,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >