

Tampin

REF:

ALH

CC3 / ALH18021261 / Tlsbez

ASSIGNMENT

Front: _____ Date: _____
 Estimated Cost: _____
 (DD / TP / WS / TP RES / OD RES / EVA / INV / MV)

To inspect Vehicle No: _____

at Workshop n/s: _____

of _____

Insured _____

Policy No: _____

Claims No: _____

Sum Insured: _____

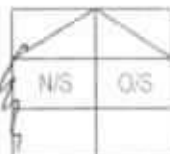
Excess: 1600

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: 98510

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: _____ days Res: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA (REV) / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKX10855 Y-Reg: 2015 NOV
 Type: M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Audi A3 Sedan cc: 1375
 Colour: Grey A/C: Insured / Std / NI / NA
 Sp Reading: 53834 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAMZZZ8VU61029220
 Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Bm / STD A/Rim or

Tyre Size F: 205/55R12R: 205/55R12

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front

Rear

R/Bal: 6 mmR/Bal: 6 mmL/Bal: 6 mmL/Bal: 6 mm

D.O.A

D.O.I: 23/1/18 eamSurvey held at: Premium UbiDes. of Damages: Frt / Rear / O/S (N/S) U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

- 26/1/13 @ 09:41 a.m. revised IA to Loo Tong Shing v.s merimer.
 26/1/13 @ 17:24 p.m. mandate requested authorize repair to Loo
 Tong Shing v.s merimer.
 28/1/13 @ 11:44 a.m. mandate approved by Victor Koh v.s merimer.
 28/1/13 @ 14:09 p.m. revert authorize repair to James (repairer) v.s email.
 14/05/19 Confirmed 1st + 22,038.84 @ 15 days with Truthful
 (\$ 15,743.16 Red - 42%)

RECEIVED 00 JUN 2019

ConsTime: File Pass: 06/06/19

Prell. Report

Days Of Repair: 15Type: Typist

Final Report

Resurvey No. of Trip: 1ConsTime: File Return: 06/06/19

Add Fee:



Site Insp (\$)



Interview (\$)



Tech Insp (\$)



After-end (\$)

Report Format: _____

Lump Sum / I.B.B: 22,038.84 pp

Survey Fee

Transporter

Lump Sum

Photo

Travel

Total

200

10

210

Johnanto
24/5/2019

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4688A
Vehicle Details	
Vehicle No.:	SKX10855
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Nov 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (AMBIENTE)
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CZC286820
Chassis No.:	WAUZZZ8V0G1027220
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$27,621.00
Original Registration Date:	26 Nov 2015
First Registration Date:	26 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$20,670.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Nov 2025
PARF Rebate Amount:	\$15,502.00
Intended COE Rebate Details	
COE Expiry Date:	25 Nov 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$59,200.00
COE Rebate Amount:	\$41,437.00
Total Rebate Amount:	\$56,939.00

The information contained herein is correct as at 26 Nov 2018

OK

Shirley Hiew (LKK Auto)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Tuesday, 14 May 2019 5:22 PM
To: 'Shirley Hiew (LKK Auto)'; 'Boo seng yak'; 'Chang Chee Sing';
jiayee.yap@premiumauto.com.sg
Cc: 'Adrian Ling (LKKAuto)'; 'SUR'
Subject: RE: FINAL REVISION - SKX1085S - OD AIG - SURVEYED - TAUFIKH - 23 NOV 18

Hi Shirley,

Confirm as per your below email.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, 14 May, 2019 9:11 AM
To: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Cc: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION - SKX1085S - OD AIG - SURVEYED - TAUFIKH - 23 NOV 18

Hi Johnny/Carrine,

According to the insurance, item no 6 of the labour reduce to \$ 3,325.00.

Kindly re-confirm the repair cost of \$ 22,038.84 @ 15 days of repairs before excess \$ 600/- & GST.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Thursday, 24 January 2019 5:44 PM

To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SKX1085S - OD AIG - SURVEYED - TAUFIKH - 23 NOV 18

Hi Adrian and all,

Revised estimate is attached with re-survey documents.

Please confirm repair cost of \$22,313.84 @ 15 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAUTO)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Thursday, 24 January 2019 5:44 PM
To: Adrian Ling (LKKAUTO); Shirley Hiew (LKK Auto); SUR; Carrine Leong; Chang Chee Sing; jlayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SKX1085S - OD AIG - SURVEYED - TAUFIKH - 23 NOV 18
Attachments: Resurvey SKX1085S.pdf; Copy of PA13542018 - SKX 1085 S- A3 SEDAN 1.4 TFSI - OD (AIG).xls

Hi Adrian and all,

Revised estimate is attached with re-survey documents.

Please confirm repair cost of \$22,313.84 @ 15 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 28 November 2018 2:09 PM
To: 'Claims'
Cc: SUR
Subject: RE: OD Claim for SKX 1085 S

Dear James,

As instructed by our client, please proceed at repair cost not exceeding \$28,000.00 (inclusive supplementary) to repair the insured vehicle **SKX 1085S**
(Excess \$ 600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 27 November 2018 11:03 AM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD Claim for SKX 1085 S

Dear Shirley,

We are able to repair the vehicle within the limit repair of \$28,000.
Kindly advise on authorization.
Thanks.

Best Regards,

James Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Monday, 26 November 2018 4:55 PM
To: carrine.leong@premiumauto.com.sg
Cc: 'Claims'
Subject: FW: OD Claim for SKX 1085 S

Good afternoon Carrine ,

Kindly assist to print this mail for Mr Boo . He need it .

Thank you .

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, 26 November 2018 9:39 AM

To: 'Claims'
Cc: SUR; Admin A
Subject: RE: OD Claim for SKX 1085 S

Hi James,

Kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 28,000.00 .

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 23 November 2018 4:07 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD Claim for SKX 1085 S

Dear All,

Kindly assist Approval and Excess for the above mentioned vehicle.

Survey was done this morning.

Also, please give us the repair limit for this vehicle.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902771W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 22 November 2018 6:12 PM
To: 'SUR'; 'Admin A'
Cc: 'Claims'
Subject: RE : OD Claim for SKX 1085 S

Good evening all ,

Here is the attached estimate and GIA for your kind reference .

Note : There is a survey arrange on 23/11/2018 (Vehicle in) .Kindly assist the arrangement .

Thank you .

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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View Received Message

This mail is associated with :

***SKX10855 (2761236180SG)**

OD

Nov 20 2018 6:10PM

[TAN SWAN LAM]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 28/11/2018 11:44 AM.**To** LKK_HQ**Subject** Alert - Adj Mandate Approved (S\$25530.00) - SKX10855 - Claim Handler: Mohd Zawaye, Norsazani

Approved:25530.00:As per your email no 6 & no 7 not necessary, end panel, sill panel and roof channel blending only counted as 1.5 panel. Total at \$3,325.00. Kindly amend your spray paint. Re-inspection to be done for damage check and supplementary

DOCUMENTS SUMMARY

There are no documents.

Workshop requested \$3600, half panel ^{more} to blend roof top as they replaced the near LH fender.

View Sent Message

This mail is associated with :

***SKX1085S (2761236180SG)**

OD

Nov 20 2018 6:10PM

[TAN SWAN LAM]

Premium Automobiles Pte Ltd

Resend

View Recipients

Print Message

Delete Message

Forward

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 27/11/2018 16:45 PM.
To Norsazani.Zawaye@aig.com
CC Victor-CK.Koh@aig.com; sur@lkkauto.com
Subject Fw: Re: Alert - Adj Mandate Maintained - SKX1085S - Claim Handler: Mohd Zawaye, Norsazani

Hi Norsazani/Victor,

We refer to your below email above matter.

According to our surveyor, Taufikh advised the spray painting at \$4700.00 as below:

- 1) LHS front door - \$ 550.00
- 2) LHS wing mirror - \$ 200.00
- 3) LHS rear door - \$ 550.00
- 4) LHS rear fender - \$ 550.00
- 5) LHS sill panel - \$ 550.00 x 2
- 6) Door entrance, roof channel & drain panel - \$ 550.00
- 7) LHS inner panel & LHS wheel housing - \$ 550.00. x 2
- 8) End panel - \$ 550.00 X 2
- 9) Rear bumper - \$ 550.00
- 10) Door handles - \$ 100.00

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Bk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 27/11/2018 12:11 PM

Subject: Alert - Adj Mandate Maintained - SKX1085S - Claim Handler: Mohd Zawaye, Norsazani

Maintained: Kindly advise why the spray painting at \$4700.00?

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 26 Nov 2018

Preliminary Advice

Vehicle No	: SKX1085S	Accident Date	: 20/11/2018
Make	: AUDI A3	Policy No.	: 2100439850-02
Assignment Date	: 24/11/2018	Excess	: S\$0.00
Date of Inspection	: 23/11/2018	Est. Duration of Repair	: 16 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	37,760.00
Revised Amount	:S\$	25,530.00
Check Items (Estimated)	:S\$	3,978.00
Total	:S\$	29,508.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	85,000.00
COE / PARF Rebate	:S\$	56,939.00
Salvage Value	:S\$	
Margin for Repair	:S\$	28,061.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : WE ARE PENDING REPAIR COST FROM REPAIRER.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/11/2018 13:34
Date Of Accident	20/11/2018 18:10
Exact Location Of Accident	ALONG SLE TOWARDS BKE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKX1085S
Insured/Policyholder	
Name Of Registered Owner	TAN SWAN LAM
NRIC No	S2554688A
Email Address	WISH010703@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98799128
Alternative Phone No	OFFICE-98799128

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100439850-02
Cover Note Number	

Driver

Name of Driver	TAN SWAN LAM
NRIC No	S2554688A
Date Of Birth	28/01/1961
Occupation	INDOOR
Date Of Driving Pass	04/08/1986
Driving Experience	32 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98799128
Fax Number	
Contact Number	OFFICE-98799128
EMail Address	WISH010703@GMAIL.COM

Address	345 CHOA CHU KANG AVENUE 3 #13-31
Postcode	689876
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WHILE DRIVING ALONG SLE TOWARDS BKE ON 1ST LANE, NEAR WOODLANDS AVE 2 EXIT 10, THEN A LORRY VEHICLE NO: XD5840D, MOVED FROM LEFT LANE TO 2ND LANE AND HIT MY CAR FROM BEHIND (LEFT SIDE) AT ABOUT, 6:10 PM ON 20/11/2018. AT FIRST, THE DRIVER, MY RAMESH, REFUSED TO PRODUCE THE DRIVING LICENSE AND EXCHANGED CONTACT FOR FILING INSURANCE CLAIM. AT THAT MOMENT, HAPPEN A POLICE CAR PASSED BY AND THE OFFICER HELPED TO REQUEST THE LORRY DRIVER TO PRODUCE THE LICENSE OF BOTH TO INSURANCE CLAIM. THE DRIVER HIMSELF TOLD THE POLICE THAT HE MOVED TO 2ND LANE WHEN THE ACCIDENT HAPPENED AND HIT MY CAR. THE OFFICER SAID THAT HE (LORRY) SHOULD NOT DRIVE ON 2ND LANE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD5840D
Vehicle Make/Model/Colour	LORRY
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	RAMESH
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 31/11/18 10:00 AM


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Person's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

on 1st lane

while driving along SLE towards PKE, near Woodlands Ave 2, exit 10, then a lorry vehicle no. XD 5840 D, moved from left lane to 2nd lane and hit my car from behind (left side) at about 6:10 pm on 20/11/18. At first the driver Mr. Romash refused to produce the driving licence and exchange contact for filing insurance claim. At that moment, happen a police car passed-by and the officer helped to request the lorry driver to produce the licence of both to claim insurance. The driver himself told the police that he moved to 2nd lane when the accident happened and hit my car. The officer said that he ^(lorry) should not drive on 2nd lane.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

 21/11/18 10:00am

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

 
Reporting Centre Person's Signature
Name:
NRIC/FIN No.:

Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Member: **S2554688A**

Name: **TAN SWAN LAM**

Birth Date: **26 Jan 1961**

Issue Date: **24 Jul 2003**

00066812910




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S2554688A**

Name: **TAN SWAN LAM**

陳 傳 南

Race: **CHINESE**

Date of birth: **26-01-1961**

Country/Place of birth: **MALAYSIA**

Sex: **M**

5189297





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 2B	Motorcycles not exceeding 200 cc	04 Aug 1996
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	04 Aug 1996

NP 426A

Licence No: **S2554688A**



5189297

NRIC No: **S2554688A**

Date of issue: **04-07-2013**

345 CHOA CHU KANG AVENUE 3 #13-31
SINGAPORE 888876

NRIC No: **S2554688A** Date: **27/07/2015**




AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN SWAN LAM
 Period of Insurance : 26 Nov 2017 To 25 Nov 2018
 Engine No. : CZC286820
 Chassis No. : WAUZZZ8V0G1027220

Vehicle No. : SKX1085S
 Policy No. : 2100439850-02
 Endorsement No. :
 Issued Date : 01 Nov 2017

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)
 Engine Capacity/Tonnage : 1,395.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2015
 Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN SWAN LAM - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408099 63663323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 9200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1999 (Malaysia).

0504125200

PREMIUM LEASING - AP
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORIZED REPRESENTATIVE

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other (vehicles) and vehicles).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other (vehicles) and vehicles), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.

What should I do in the event of an accident?

- Stay calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.
- Submit With/Surrender/Consent/Undertake (Form third copy) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **3** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 1085 S.

		Damage Parts & Prices	
S/N	Parts Description	S/NETT	REMARKS
1	FRONT DOOR - LH	\$ 2,190.00	bt ✓
2	OUTER DOOR SEAL - LH	\$ 139.00	ne ✓
3	BODING AGENT	\$ 43.00	ne ✓
4	CLEANING SOLUTION	\$ 64.00	ne ✓
5	ATTACHMENT PARTS FOR DOOR	\$ 206.00	ne ✓
6	DOOR CATCH	\$ 92.00	?
7	COVER FOR DOOR CATCH	\$ 13.00	?
8	DOOR HANDLE, EXTERIOR - LH	\$ 207.00	ad ✓
9	HOUSING FRONT LH	\$ 26.00	?
10	MOUNTING BAR FOR FRONT LH DOOR	\$ 143.00	?
11	WING MIRROR ASSEMBLY - LH	\$ 902.00	
12	MIRROR CAP - LH	\$ 132.00	Ry
13	MIRROR GLASS - LH	\$ 202.00	X
14	REAR DOOR - LH	\$ 2,190.00	bt ✓
15	OUTER DOOR SEAL - LH	\$ 139.00	ne ✓
16	BONDING AGENT	\$ 43.00	ne ✓
17	CLEANING SOLUTION	\$ 64.00	ne ✓
18	ATTACHMENT PARTS FOR DOOR	\$ 110.00	ne ✓
19	DOOR CATCH	\$ 82.00	?
20	COVER FOR DOOR CATCH	\$ 14.00	?
21	DOOR HANDLE, EXTERIOR - LH	\$ 207.00	Ry
SUB - TOTAL SPARE PARTS		\$ 7,208.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 1085 S.

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
21	DOOR HANDLE LOCK CAP, EXTERIOR	\$	26.00	Ky
22	REAR DOOR MOUNTING BAR FOR DOOR HANDLE	\$	143.00	?
23	POWER WINDOW LIFTER GUIDE RAIL	\$	45.00	?
24	POWER WINDOW LIFTER W/O MOTOR	\$	220.00	?
25	SECTIONAL PART - SIDE PANEL - LH	\$	2,006.00	bt
26	GROMMET	2 \$	30.00	?
27	REAR WINDSCREEN	\$	704.00	na
28	PRIMER	2 \$	38.00	na
29	REAR 1/4 GLASS	\$	502.00	na
30	TRIM STRIPS FOR SIDE WINDOW CHROME - LH REAR	\$	388.00	na
31	REINFORCEMENT FOR C PILLAR - LH LOWER	\$	172.00	?
32	WHEEL HOUSING INNER PART - LH	\$	532.00	de
33	REAR BUMPER	\$	1,619.00	de
34	FIXING PARTS FOR REAR BUMPER	\$	166.00	na
35	GUIDE SECTION - LH RH	2 \$	28.00	de
36	LOCKING MECHANISM	2 \$	50.00	? ca
37	REAR BUMPER SPOILER	\$	206.00	? sca
38	REAR BUMPER SENSOR	2 \$	421.00	?
39	GUIDE SECTION	\$	57.00	? ca
40	ALUMINIUM RIM - LH REAR	\$	645.00	X
SUB-TOTAL SPARE PARTS		:	\$ 7,998.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 1085 S.

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
41	REAR WHEEL HOUSING LINER	\$	215.00	de
42	ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$	77.00	no
43	WHEEL SPOILER - REAR LH	\$	30.00	?
44	ARCYLIC SEALANT	S/N \$	180.00	re
45	CAVITY WAX	S/N \$	140.00	re
46	STONE CHIP TREATMENT	S/N \$	180.00	re
47	METAL FILLER POWDER	S/N \$	280.00	re
48	REAR WINDSCREEN SEALANT	S/N \$	200.00	re
49	REAR 1/4 GLASS SEALANT	S/N \$	100.00	re
50	SUNDRIES	\$	800.00	?
TOTAL SPARE PARTS CHARGES		:	\$ 17,408.00	
TOTAL LABOUR CHARGES		:	\$ 20,352.00	
GRAND TOTAL		:	\$ 37,760.00	

All charges are not inclusive of GST.

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Spare parts are Special Nett.

To MR BOO. AIG HAD ADJUSTED PAINTING LABOUR BELOW. KINDLY REVIEW.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6641 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 1085 S.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓	
2	To renew lhs 1/4 glass and rear windscreen to facilitate fender renewal.	S/N \$ 600.00 ✓	
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✓	
4	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain air bag etc.	S/N \$ 1,400.00 ✓	
5	To dismantle lhs front door, lhs rear door, rear bumper and rear lid. Cut out and weld lhs rear fender, lhs inner side panel and lhs wheelinner housing. Renew lhs front door, lhs wing mirror assy, lhs rear door and bumper. Re-organize crash management components. Reinstall all parts removed.	\$ 9,300.00	4500.
6	To respray lhs front door, lhs wing mirror cover, lhs rear door, door handles, lhs rear fender, lhs sill panel, door entrances, roof channel, drain panel, end panelling, lhs side inner panel and lhs wheel housing inner. To carry out stone chip treatment and joint sealer works.	\$ 6,900.00	4700. 3325

SUB TOTAL LABOUR CHARGES

: \$ 19,880.00

LHS front door - 550 ✓
LHS wing mirror - 200 ✓
LHS rear door - 550 ✓
LHS rear fender - 550 ✓
LHS - sill panel - 550 275 ?
Door entrance & Roof Channel & drain panel - 550 275 ?
LHS inner panel & LHS wheel housing - 550 X
End panel ÷ 550 275 ?
Rear bumper - 550
Door handles - 100

Spoke with Adrian
to review ref 1
JB will agree
3600.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1354/2018/PH
Date : 22-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Tan Swan Lam
Address : Blk 345 Choa Chu Kang Ave 3
#13-31
Singapore 689876
Telephone : HP +65 98799128
Type of Claim : Own Damage Claim
Policy No. : 2100439850-02
Vehicle No : **SKX 1085 S**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Nov-15
Engine No : CZC 286820
Chassis No : WAUZZZ8V0G1027220
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 20-Nov-18
Place of Accident : Along SLE towards BKE

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[Signature]
28/11/18

Toufik 97495749
'WP'

23/11/18 @ 1115.

Not Authorise.

Resurvey before paint
sur@lkhauto.com

1 bdays.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 1085 S.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 ✓	
2	To renew lhs 1/4 glass and rear windscreen to facillitate fender renewal.	S/N \$ 600.00 ✓	
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✓	
4	To remove and reinstall rear seat, back rest, hat rlay, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain air bag etc.	S/N \$ 1,400.00 ✓	
5	To dismantle lhs front door, lhs rear door, rear bumper and rear lid. Cut out and weld lhs rear fender, lhs inner side panel and lhs wheelinner housing. Renew lhs front door, lhs wing mirror assy, lhs rear door and bumper. Re-organize crash management components. Reinstall all parts removed.	\$ 9,300.00	4500.
6	To respray lhs front door, lhs wing mirror cover, lhs rear door, door handles, lhs rear fender, lhs sill panel, door entrances, roof channel, drain panel, end panelling, lhs side inner panel and lhs wheel housing inner. To carry out stone chip treatment and joint sealer works.	\$ 6,900.00	4700. 3325 3600/-

SUB TOTAL LABOUR CHARGES

: \$ 19,880.00

LHS front door - 550 ✓
LHS wing mirror - 200 ✓
LHS rear door - 550 ✓
LHS rear fender - 550 ✓
LHS - ^{half} sill panel - 550 ✓, drain panel 275
Door Entrance & Roof Channel 550. 275
LHS inner panel & LHS wheel housing - 550 X
End panel ÷ 550 275
Rear bumper - 550
Door handles - 200

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 1085 S.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
7	To renew lhs rear rim ^{tyre} and carry out wheel alignment. ✓	S/N S 280.00 ✓	
8	To carry out diagnostic check.	S/N S 192.00 ✓	
TOTAL LABOUR CHARGES		: S 20,352.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 1085 S.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR - LH	S 2,190.00	bt ✓ 1752
2	OUTER DOOR SEAL - LH	S 139.00	ae ✓ 111.20
3	BODING AGENT	S 43.00	ae ✓ X
4	CLEANING SOLUTION	S 64.00	ae ✓ X
5	ATTACHMENT PARTS FOR DOOR	S 206.00	ae ✓ X
6	DOOR CATCH	S 92.00	? un
7	COVER FOR DOOR CATCH	S 13.00	? un
8	DOOR HANDLE, EXTERIOR - LH	S 207.00	at ✓ 165.60
9	HOUSING FRONT LH	S 26.00	? un
10	MOUNTING BAR FOR FRONT LH DOOR	S 143.00	? un
11	WING MIRROR ASSEMBLY - LH	S 902.00	Distorted ✓ 721.20
12	MIRROR CAP - LH	S 132.00	Ry
13	MIRROR GLASS - LH	S 202.00	X un
14	REAR DOOR - LH	S 2,190.00	bt ✓ 1752
15	OUTER DOOR SEAL - LH	S 139.00	ae ✓ 111.20
16	BONDING AGENT	S 43.00	ae ✓ X
17	CLEANING SOLUTION	S 64.00	ae ✓ X
18	ATTACHMENT PARTS FOR DOOR	S 110.00	ae ✓ X
19	DOOR CATCH	S 82.00	? X un
20	COVER FOR DOOR CATCH	S 14.00	? X un
21	DOOR HANDLE, EXTERIOR - LH	S 207.00	Ry
SUB - TOTAL SPARE PARTS		\$ 7,208.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 1085 S .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	DOOR HANDLE LOCK CAP, EXTERIOR	S	26.00 <i>Ky</i>
22	REAR DOOR MOUNTING BAR FOR DOOR HANDLE	S	143.00 <i>? X</i>
23	POWER WINDOW LIFTER GUIDE RAIL	S	45.00 <i>? X</i>
24	POWER WINDOW LIFTER W/O MOTOR	S	220.00 <i>? X</i>
25	SECTIONAL PART - SIDE PANEL - LH	S	2,006.00 <i>bt</i> <i>1604.80</i>
26	GROMMET	2 S	30.00 <i>de</i> <i>? X nn</i>
27	REAR WINDSCREEN	S	704.00 <i>de</i> <i>563.20</i>
28	PRIMER	2 S	38.00 <i>de</i> <i>29.12</i>
29	REAR 1/4 GLASS	S	502.00 <i>de</i> <i>401.20</i>
30	TRIM STRIPS FOR SIDE WINDOW CHROME - LH REAR	S	388.00 <i>de</i> <i>X nn</i>
31	REINFORCEMENT FOR C PILLAR - LH LOWER	S	172.00 <i>? X nn</i>
32	WHEEL HOUSING INNER PART - LH	S	532.00 <i>de</i> <i>? X nn</i>
33	REAR BUMPER	S	1,619.00 <i>de</i> <i>1295.20</i>
34	FIXING PARTS FOR REAR BUMPER	S	166.00 <i>de</i> <i>X nn</i>
35	GUIDE SECTION - <i>(LH/RH)</i>	2 S	28.00 <i>de</i> <i>10.72</i>
36	LOCKING MECHANISM	2 S	50.00 <i>? 39.84 de</i>
37	REAR BUMPER SPOILER	S	206.00 <i>? 164.40 de</i>
38	REAR BUMPER SENSOR	2 S	421.00 <i>? X nn</i>
39	GUIDE SECTION	S	57.00 <i>? 45.28 de</i>
40	ALUMINIUM RIM - LH REAR	S	645.00 <i>X nn</i>
SUB-TOTAL SPARE PARTS		S	7,998.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 1085 S .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	REAR WHEEL HOUSING LINER	\$ 215.00	de - 171.60
42	ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$ 77.00	new 60.88
43	WHEEL SPOILER - REAR LH	\$ 30.00	? X ny
44	ARCYLIC SEALANT	S/N \$ 180.00	new
45	CAVITY WAX	S/N \$ 140.00	new
46	STONE CHIP TREATMENT	S/N \$ 180.00	new
47	METAL FILLER POWDER	S/N \$ 280.00	new
48	REAR WINDSCREEN SEALANT	S/N \$ 200.00	new
49	REAR 1/4 GLASS SEALANT	S/N \$ 100.00	new
50	SUNDRIES	\$ 800.00	? 122.40 new
TOTAL SPARE PARTS CHARGES		:	\$ 17,408.00
TOTAL LABOUR CHARGES		:	\$ 20,352.00
GRAND TOTAL		:	\$ 37,760.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

37782

37782



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408689

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No 19-0002271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 / Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/1354/2018/PH
29-Nov-18
CHANG
1 of 1
SKX 1085 S
Audi A3 SEDAN 1.4 TFSI

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	REAR BUMPER SPOILER BRACKET - LH/RH 2	\$ 22.00 ^{11.40}	22.00 ^{11.40} <i>de✓</i>
GRAND TOTAL :		\$ 22.00	16.80

For Premium Automobiles Pte Ltd

Rashid
FM
29/11/18



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1354/2018/PH
Date	:	22-Nov-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

15 days - ok - jb - 24 Jan 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Tan Swan Lam
Address	:	Blk 345 Choa Chu Kang Ave 3 #13-31 Singapore 689876
Telephone	:	HP +65 98799128
Type of Claim	:	Own Damage Claim
Policy No.	:	2100439850-02
Vehicle No	:	SKX 1085 S
Model Code	:	Audi A3 Sedan 1.4 TFSI
Model / Year	:	Nov-15
Engine No	:	CZC 286820
Chassis No	:	WAUZZZ8V0G1027220
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	20-Nov-18
Place of Accident	:	Along SLE towards BKE

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 1085 S.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00	\$ 280.00
2	To renew lhs 1/4 glass and rear windscreen to facilitate fender renewal.	S/N \$ 600.00	\$ 600.00
3	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00	\$ 1,400.00
4	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain air bag etc.	S/N \$ 1,400.00	\$ 1,400.00
5	To dismantle lhs front door, lhs rear door, rear bumper and rear lid. Cut out and weld lhs rear fender, lhs inner side panel and lhs wheelinner housing. Renew lhs front door, lhs wing mirror assy, lhs rear door and bumper. Re-organize crash management components. Reinstall all parts removed.	\$ 9,300.00	\$ 4,500.00
6	To respray lhs front door, lhs wing mirror cover, lhs rear door, door handles, lhs rear fender, lhs sill panel, door entrances, roof channel, drain panel, end panelling, lhs side inner panel and lhs wheel housing inner. To carry out stone chip treatment and joint sealer works. (Computation by JB)	\$ 6,900.00	\$ 3,600.00
SUB TOTAL LABOUR CHARGES		: \$ 19,880.00	\$ 11,780.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 1085 S .

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		<i>c/f</i>		\$ 11,780.00
7	To renew lhs rear rim and carry out wheel alignment.	S/N	\$ 280.00	\$ 240.00
8	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 20,352.00</u>	<u>\$ 12,212.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 1085 S .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR - LH	\$ 2,190.00	\$ 1,752.00
2	OUTER DOOR SEAL - LH	\$ 139.00	\$ 111.20
3	BODING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	ATTACHMENT PARTS FOR DOOR	\$ 206.00	
6	DOOR CATCH	\$ 92.00	
7	COVER FOR DOOR CATCH	\$ 13.00	
8	DOOR HANDLE, EXTERIOR - LH	\$ 207.00	\$ 165.60
9	HOUSING FRONT LH	\$ 26.00	
10	MOUNTING BAR FOR FRONT LH DOOR	\$ 143.00	
11	WING MIRROR ASSEMBLY - LH	\$ 902.00	\$ 721.20
12	MIRROR CAP - LH	\$ 132.00	
13	MIRROR GLASS - LH	\$ 202.00	
14	REAR DOOR - LH	\$ 2,190.00	\$ 1,752.00
15	OUTER DOOR SEAL - LH	\$ 139.00	\$ 111.20
16	BONDING AGENT	\$ 43.00	
17	CLEANING SOLUTION	\$ 64.00	
18	ATTACHMENT PARTS FOR DOOR	\$ 110.00	
19	DOOR CATCH	\$ 82.00	
20	COVER FOR DOOR CATCH	\$ 14.00	
21	DOOR HANDLE, EXTERIOR - LH	\$ 207.00	
SUB - TOTAL SPARE PARTS		\$ 7,208.00	\$ 4,613.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 1085 S .

S/N	Parts Description	c/f	Damage Parts & Prices		REMARKS
			S/NETT	\$	
				\$	4,613.20
21	DOOR HANDLE LOCK CAP, EXTERIOR		\$ 26.00		
22	REAR DOOR MOUNTING BAR FOR DOOR HANDLE		\$ 143.00		
23	POWER WINDOW LIFTER GUIDE RAIL		\$ 45.00		
24	POWER WINDOW LIFTER W/O MOTOR		\$ 220.00		
25	SECTIONAL PART - SIDE PANEL - LH		\$ 2,006.00	\$	1,604.80
26	GROMMET	2	\$ 30.00		
27	REAR WINDSCREEN		\$ 704.00	\$	563.20
28	PRIMER	2	\$ 38.00	\$	29.12
29	REAR 1/4 GLASS		\$ 502.00	\$	401.20
30	TRIM STRIPS FOR SIDE WINDOW CHROME - LH REAR		\$ 388.00		
31	REINFORCEMENT FOR C PILLAR - LH LOWER		\$ 172.00		
32	WHEEL HOUSING INNER PART - LH		\$ 532.00		
33	REAR BUMPER		\$ 1,619.00	\$	1,295.20
34	FIXING PARTS FOR REAR BUMPER		\$ 166.00		
35	GUIDE SECTION - LH/RH	2	\$ 28.00	\$	10.72
36	LOCKING MECHANISM	2	\$ 50.00	\$	39.84
37	REAR BUMPER SPOILER		\$ 206.00	\$	164.40
38	REAR BUMPER SENSOR	2	\$ 421.00		
39	GUIDE SECTION		\$ 57.00	\$	45.28
40	ALUMINIUM RIM - LH REAR		\$ 645.00		
SUB-TOTAL SPARE PARTS			\$ 7,998.00	\$	8,766.96

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 1085 S .

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
		c/f	\$	8,766.96
41	REAR WHEEL HOUSING LINER		\$ 215.00	\$ 171.60
42	ATTACHMENT PARTS FOR WHEEL HOUSING LINER		\$ 77.00	\$ 60.88
43	WHEEL SPOILER - REAR LH		\$ 30.00	
44	ARCYLIC SEALANT	S/N	\$ 180.00	\$ 180.00
45	CAVITY WAX	S/N	\$ 140.00	\$ 140.00
46	STONE CHIP TREATMENT	S/N	\$ 180.00	\$ 180.00
47	METAL FILLER POWDER	S/N	\$ 280.00	\$ 280.00
48	REAR WINDSCREEN SEALANT	S/N	\$ 200.00	\$ 200.00
49	REAR 1/4 GLASS SEALANT	S/N	\$ 100.00	\$ 100.00
	SUPPLEMENTARY		\$ 22.00	Sundries
51	SUNDRIES		\$ 800.00	\$ 22.40
	TOTAL SPARE PARTS CHARGES	:	\$ 17,430.00	\$ 10,101.84
	TOTAL LABOUR CHARGES	:	\$ 20,352.00	\$ 12,212.00
	GRAND TOTAL	:	\$ 37,782.00	\$ 22,313.84

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKX 1085 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1354/2018/MAS

31 May 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKX 1085 S, Audi A3 Sedan 1.4 TFSI

With reference to the above-mentioned vehicle, no. **SKX 1085 S**, claimant, **Mr. Tan Swan Lam**, please find the related document per attached.

1. A copy of the Original invoice no. 85013798 – S\$22,939.56
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKX 1085 S

Premium Automobiles Pte Ltd
Showroom
9 Lang Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6471 3733

Ubi Service Centre
55 Ubi Road 1
Singapore 408799
Telephone: 6386 2223
Telefax: 6471 3733

Customer Service
Service Appointment
24-hour Breakdown Service
6386 2323
6328 1233
customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No: 199902271W

GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013798
Date : 24/05/2019
Order : SKX10855
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SKX10855 (V 27528)

Regn Date: 26/11/2015

Mileage: 59293

WIP No.: 32822

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8

Chassis: WAUZZZ8V0G1027220

Engine: CTC 286820

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee

(33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-500.00	1.00	-500.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW LHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	600.00	1.00	600.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAY, ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIM, LUGGAGE COMPARTMENT TRIM, DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	1400.00	1.00	1,400.00
S	BODYWORK	M:	4500.00	1.00	4,500.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2222
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2222
Telefax: 6475 1022

Ubi Service Centre
35 Ubi Road 1
Singapore 408693
Telephone: 6386 2222

Customer Service
Service Appointment
Singapore 408693
24-hour Breakdown Service
customer.care@premiumauto.com.sg
6386 2222
6386 1222

INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013798
Date : 24/05/2019
Order : SKX10855
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SKX10855 (V 27528) Regn Date: 26/11/2015 Mileage: 59293 WIP No.: 32822
Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V0G1027220 Engine: CZC 286820 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO DISMANTLE LHS FRONT DOOR, LHS REAR DOOR, REAR BUMPER AND REAR LID. CUT OUT AND WELD LHS REAR FENDER, LHS INNER SIDE PANEL AND LHS WHEEL LINER HOUSING. RENEW LHS FRONT DOOR, LHS WING MIRROR ASSY, LHS REAR DOOR AND BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED M:	3325.00	1.00	3,325.00
S	BODYWORK	TO RESPRAY LHS FRONT DOOR, LHS WING MIRROR COVER, LHS REAR DOOR, DOOR HANDLE, LHS REAR FENDER, LHS SILL PANEL, DOOR ENTRANCE, ROOF CHANNEL, END PANELLING AND REAR BUMPER. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK M:	240.00	1.00	240.00
S	BODYWORK	TO CARRY OUT WHEEL ALIGNMENT M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	1080.00	1.00	1,080.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Kodi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2223
Telefax: 6471 1021

Ubi Service Centre
55 Ubi Road 1
Singapore 408099
Telephone: 6386 2223
Telefax: 6471 1021

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6386 2323
6386 1233
customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013798
Date : 24/05/2019
Order : SKX10855
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SKX10855 (V 27520) Regn Date: 26/11/2015 Mileage: 59293 WIP No.: 32822

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V0G1027220 Engine: CTC 286820 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
		TO SUPPLY ACRYLIC SEALANT,CAVITY WAX,STONE CHIP TREATMENT,METAL FILLER POWDER,REAR WINDSCREEN SEALANT AND REAR 1/4 GLASS SEALANT				
X	ABV5809837	(A) (SK) SUBPART (29/11	Less 020%	1.00	2005.00	1,604.00
X	ABV58574096 989	MOUNTING	Less 020%	1.00	301.50	721.20
X	ABV5845297K NVB	SIDE WINDO	Less 020%	1.00	501.50	401.20
X	ABV5810171B	WHEEL HOUS	Less 020%	1.00	214.50	171.60
X	ABV5831051D	(A) (SK) DOOR (29/11/20	Less 020%	1.00	2190.00	1,752.00
X	ABV5833051C	(V) (GER) DOOR (29/11/2	Less 020%	1.00	2190.00	1,752.00
X	ABV5845501E NVB	REARWINDOW	Less 020%	1.00	704.00	563.20
X	ABV5807067A GRU	COVER	Less 020%	1.00	1619.00	1,295.20
X	ABV5807521B	SPOILER	Less 020%	1.00	205.50	164.40
X	ABV5807377	GUIDE	Less 020%	1.00	56.60	45.28
X	ABV0090629	ATT. PARTS	Less 020%	1.00	75.10	60.88
X	ABV5807329	BRACKET	Less 020%	1.00	10.50	8.40
X	ABV5807330	BRACKET	Less 020%	1.00	10.50	8.40
X	ABV5807571	GUIDE	Less 020%	1.00	13.40	10.72
					Sub-Total	
					7% GST	
					Grand Total	



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159908
Main Telephone: 6884 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159908
Telephone: 6884 2223
Telefax: 6471 3023

Uthi Service Centre
55 Uthi Road 1
Singapore 408809
Telephone: 6884 2223
Telefax: 6471 3023

Customer Service
Service Appointment
24-hour Breakdown Service
6396 2323
6828 1233
customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013798 Date : 24/05/2019 Order : SKX10855 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKX10855 (V 27528) Regn Date: 26/11/2015 Mileage: 59293 WIP No.: 32822

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V0G1027220 Engine: CTC 286820 Dept: U

VGB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
X	A0K0837199	CLIP	10.00	0.70	5.60
X	A0V5807975	CATCH	2.00	24.90	39.84
X	A0V5837911C	SEAL	1.00	139.00	111.20
X	A0V5839911C	(SK) SEAL	1.00	139.00	111.20
X	A0V0837205A GRU	HANDLE	1.00	207.00	165.60
X	AD 00920002	PRIMER (DG)	2.00	16.20	29.12

Parts 9,021.84
Labour 0.00
Sublet 13,017.00
Menus 0.00
Lubricant 0.00

Sub-Total 21,438.84
7% GST 1,500.72
Grand Total 22,939.56



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKX 1085 S

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1354/2018/JW
13 December 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 Sedan 1.4 TFSI
Vehicle Chassis No. : WAUZZZ8V0G1027220
Vehicle Regn No. : **SKX 1085 S**
Vehicle Mileage : 53584 KM
Vehicle Owner : Mr. Tan Swan Lam
Certificate No : 2100439850-02
Own Damage Excess : S\$ 642.00 (inclusive of 7% GST)
Accident Date : 20/11/2018
Place : Along SLE Towards BKE
Repair Cost : **\$ 22,939.56**
WIP No. : 32822
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 6pm
Date : 14/12/18



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN SWAN LAM
 Period of Insurance : 26 Nov 2017 To 25 Nov 2018
 Engine No. : CZC286820
 Chassis No. : WAUZZZ8V0G1027220

Vehicle No. : SKX1085S
 Policy No. : 2100439850-02
 Endorsement No. :
 Issued Date : 01 Nov 2017

ABOUT THE COVER

Make/Model : AUDI A3 SEDAN 1.4 TFSI (AMBIENTE)
 Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2015
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN SWAN LAM - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 E3662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 5200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

8/12/2017

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Nov 2018		24 Nov 2018 12:00 Edit Adj Rpt	S\$22,038.84 Edit Estimates	S\$22,038.84 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TAN SWAN LAM, ID: S2554688A, Tel: +6598799128, Email: WISH010703@GMAIL.COM								
Vehicle Reg. No.:	SKX1085S	Date of Loss:	20/11/2018 18:00 - :59 [35 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2761236180SG	Policy/Cover Note No.:	2100439850-02 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 04/12/2018]								
Driver/Custodian:	TAN SWAN LAM (57 / Male) , NRIC: S2554688A, Tel: +6598799128 Email: WISH010703@GMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (28/11/2018): Alert - Adj Mandate Approved (S\$25530.00) - SKX1085S - Claim Handler: Mohd Zawaye... - AIG_SG (27/11/2018): Alert - Adj Mandate Maintained - SKX1085S - Claim Handler: Mohd Zawaye, Norsazan...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKX1085S (2761236180SG)
 OD
 Nov 20 2018 6:10PM
 [TAN SWAN LAM]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Assessment Reports															1 per page		☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
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Assessment Reports			1 per page	☒
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2	26/11/18 09:08	ESTIMATE .pdf	 Load PDF	
3	24/05/19 10:27	ESTIMATE MARKED.pdf	 Load PDF	
4	24/05/19 10:33	SUPPLEMENTARY MARKED.pdf	 Load PDF	
5	06/06/19 11:04	Workshop Invoice	 Load PDF	
6	06/06/19 11:04	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

View

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	21/11/18 14:04	Accident Statement	 Load HTM	

Assessment Reports				1 per page	☒
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Photos/Images				3 per page	☒
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2	21/11/18 13:47	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18021261/T1SBE2

Date: 06/06/2019

REFERENCE

Insured/Claimant: TAN SWAN LAM Policy No: 2100439850-02
Date of Loss: 20/11/2018 Nature of Claim: OD Claim No: 2761236180SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKX1085S**
Make & Model: AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A) Engine No: CZC286820
Reg. Date: 26/11/2015 (Man. Year: 2015) Chassis No: WAUZZZ8V0G1027220
Colour: Grey Odometer: 53584 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$85,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,424.80	10,101.84	7,322.96	42.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	20,352.00	11,937.00	8,415.00	41.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	37,776.80	22,038.84	15,737.96	41.66
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	37,176.80	21,438.84	15,737.96	42.33
+ GST 7.00/7.00% (S\$)	2,602.38	1,500.72	1,101.66	42.33
Nett Amount (S\$)	39,779.18	22,939.56	16,839.62	42.33

INSPECTION

Date of Assignment: 24/11/2018
Date Inspected: 23/11/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 15.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT DOOR - LH	Bent	2,190.00 FS	*1,752.00 FS
2	1	*OUTER DOOR SEAL - LH	Necessary	139.00 FS	*111.20 FS
3	1	*BODING AGENT	Not Necessary	43.00 FS	*- FS
4	1	*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1	*ATTACHMENT PARTS FOR DOOR	Not Necessary	206.00 FS	*- FS
6	1	*DOOR CATCH	Not Necessary	92.00 FS	*- FS
7	1	*COVER FOR DOOR CATCH	Not Necessary	13.00 FS	*- FS
8	1	*DOOR HANDLE, EXTERIOR - LH	Cut	207.00 FS	*165.60 FS
9	1	*HOUSING FRONT LH	Not Necessary	26.00 FS	*- FS
10	1	*MOUNTING BAR FOR FRONT LH DOOR	Not Necessary	143.00 FS	*- FS
11	1	*WING MIRROR ASSEMBLY - LH	Distorted	902.00 FS	*721.20 FS
12	1	*MIRROR CAP - LH	Repair	132.00 FS	*- FS
13	1	*MIRROR GLASS - LH	Not Necessary	202.00 FS	*- FS
14	1	*REAR DOOR - LH	Bent	2,190.00 FS	*1,752.00 FS
15	1	*OUTER DOOR SEAL - LH	Necessary	139.00 FS	*111.20 FS
16	1	*BONDING AGENT	Not Necessary	43.00 FS	*- FS
17	1	*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
18	1	*ATTACHMENT PARTS FOR DOOR	Not Necessary	110.00 FS	*- FS
19	1	*DOOR CATCH	Not Necessary	82.00 FS	*- FS
20	1	*COVER FOR DOOR CATCH	Not Necessary	14.00 FS	*- FS
21	1	*DOOR HANDLE, EXTERIOR - LH	Repair	207.00 FS	*- FS
22	1	*DOOR HANDLE LOCK CAP, EXTERIOR	Repair	26.00 FS	*- FS
23	1	*REAR DOOR MOUNTING BAR FOR DOOR HANDLE	Not Necessary	143.00 FS	*- FS
24	1	*POWER WINDOW LIFTER GUIDE RAIL	Not Necessary	45.00 FS	*- FS
25	1	*POWER WINDOW LIFTER W/O MOTOR	Not Necessary	220.00 FS	*- FS
26	1	*SECTIONAL PART - SIDE PANEL - LH	Bent	2,006.00 FS	*1,604.80 FS
27	2	*GROMMET	Not Necessary	30.00 FS	*- FS
28	1	*REAR WINDSCREEN	Necessary	704.00 FS	*563.20 FS
29	2	*PRIMER	Necessary	38.00 FS	*29.12 FS
30	1	*REAR 1/4 GLASS	Necessary	502.00 FS	*401.20 FS
31	1	*TRIM STRIP FOR SIDE WINDOW CHROME - LH REAR	Not Necessary	388.00 FS	*- FS
32	1	*REINFORCEMENT FOR C PILLAR - LH LOWER	Not Necessary	172.00 FS	*- FS
33	1	*WHEEL HOUSING INNER PART - LH	Not Necessary	532.00 FS	*- FS
34	1	*REAR BUMPER	Deformed	1,619.00 FS	*1,295.20 FS
35	1	*FIXING PARTS FOR REAR BUMPER	Not Necessary	166.00 FS	*- FS
36	1	*GUIDE SECTION - LH / RH	N/S Deformed	28.00 FS	*10.72 FS
37	2	*LOCKING MECHANISM	Distorted	50.00 FS	*39.84 FS
38	1	*REAR BUMPER SPOILER	Cut	206.00 FS	*164.40 FS
39	2	*REAR BUMPER SENSOR	Not Necessary	421.00 FS	*- FS
40	1	*GUIDE SECTION	Deformed	57.00 FS	*45.28 FS
41	1	*ALUMINIUM RIM - LH REAR	Not Necessary	645.00 FS	*- FS
42	1	*REAR WHEEL HOUSING LINER	Deformed	215.00 FS	*171.60 FS
43	1	*ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Necessary	77.00 FS	*60.88 FS
44	1	*WHEEL SPOILER - REAR LH	Not Necessary	30.00 FS	*- FS
45	1	*ARCYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
46	1	*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
47	1	*STONE CHIP TREATMENT	Necessary	180.00 FS	*180.00 FS
48	1	*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
49	1	*REAR WINDSCREEN SEALANT	Necessary	200.00 FS	*200.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*REAR 1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
51	1		*SUNDRIES	Necessary	800.00 FS	*22.40 FS
52	1		*REAR BUMPER SPOILER BRACKET - LH / RH	Not Necessary	16.80 FS	*- FS
Total Parts (S\$)					17,424.80	10,101.84

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	New	280.00	280.00
2	TO RENEW LHS 1/4 GLASS AND REAR WINDSCREEN TO FACILITATE FENDER RENEWAL	New	600.00	600.00
3	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
4	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIR BAG ETC	New	1,400.00	1,400.00
5	TO DISMANTLE LHS FRONT DOOR, LHS REAR DOOR, REAR BUMPER AND REAR LID. CUT OUT AND WELD LHS REAR FENDER, LHS INNER SIDE PANEL AND LHS WHEELINNER HOUSING. RENEW LHS FRONT DOOR, LHS WING MIRROR ASSY, LHS REAR DOOR AND BUMPER. RE-ORGANIZE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	9,300.00	4,500.00
6	TO RESPRAY LHS FRONT DOOR, LHS WING MIRROR COVER, LHS REAR DOOR, DOOR HANDLES, LHS REAR FENDER, LHS SILL PANEL, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL, END PANELLING, LHS SIDE INNER PANEL AND LHS WHEEL HOUSING INNER. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	6,900.00	3,325.00
7	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	240.00
8	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			20,352.00	11,937.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >