

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 28 November 2018 2:09 PM
To: 'Claims'
Cc: SUR
Subject: RE: OD Claim for SKX 1085 S

Dear James,

As instructed by our client, please proceed at repair cost not exceeding \$28,000.00 (inclusive supplementary) to repair the insured vehicle **SKX 1085S** (Excess \$ 600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 27 November 2018 11:03 AM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD Claim for SKX 1085 S

Dear Shirley,

We are able to repair the vehicle within the limit repair of \$28,000.
Kindly advise on authorization.
Thanks.

Best Regards,
James Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 26 November 2018 4:55 PM

To: carrine.leong@premiumauto.com.sg

Cc: 'Claims'

Subject: FW: OD Claim for SKX 1085 S

Good afternoon Carrine ,

Kindly assist to print this mail for Mr Boo . He need it .

Thank you .

Best Regards,

Phua

Claims Advisor

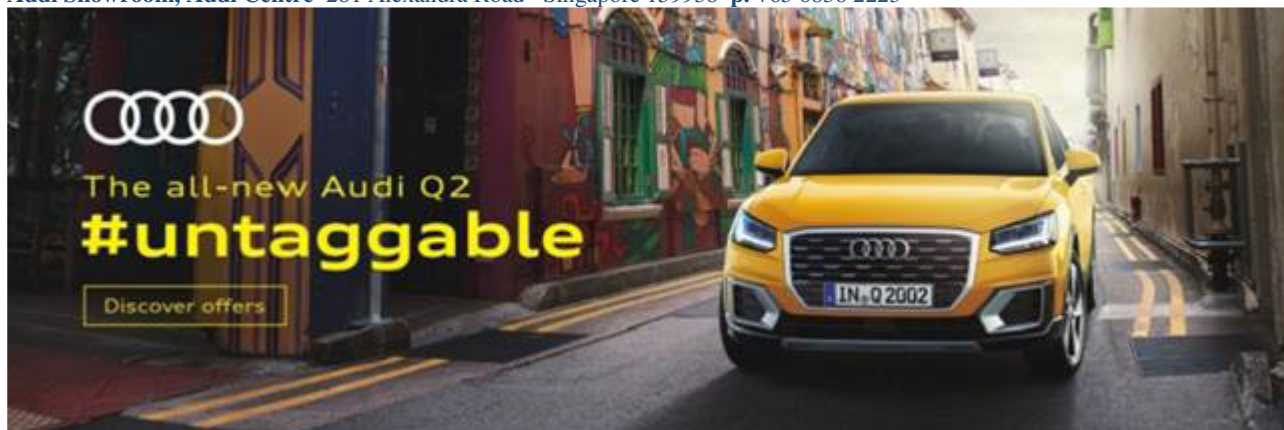
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 26 November 2018 9:39 AM

To: 'Claims'
Cc: SUR; Admin A
Subject: RE: OD Claim for SKX 1085 S

Hi James,

Kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 28,000.00 .

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 23 November 2018 4:07 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD Claim for SKX 1085 S

Dear All,

Kindly assist Approval and Excess for the above mentioned vehicle.

Survey was done this morning.

Also, please give us the repair limit for this vehicle.

Thanks.

Best Regards,

James Tan

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 22 November 2018 6:12 PM
To: 'SUR'; 'Admin A'
Cc: 'Claims'
Subject: RE : OD Claim for SKX 1085 S

Good evening all ,

Here is the attached estimate and GIA for your kind reference .

Note : There is a survey arrange on 23/11/2018 (Vehicle in) .Kindly assist the arrangement .

Thank you .

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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