



**江氏修理汽車私人有限公司**  
**KANG CAR REPAIRERS PTE LTD**

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883  
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg  
Co. Reg. No. 201300201N GST Reg. No. 201300201N

Our Ref : KCR1120185376LON  
Your Ref : 18/18/18/VP05/021138

Date : **12 MAR 2019**

WITHOUT PREJUDICE

**Lonpac Insurance Bhd**  
C/O LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Pk  
Singapore 408933  
Attention : Motor Claim Department

Dear Sirs,

**Accident Involving SLF5376J and SFV91A on 20.11.2018 along Tan Tock Seng Hospital basement 3 carpark.**

We refer to the above accident. On our record showed that you are the insurer of motor vehicle SFV91A.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense.

On behalf of and as authorized by Mdm Goh Cheng Cheng Karine, the owner of motor-vehicle no: SLF5376J, we submit her claim to you:

Cost of repairs (Inclusive of 7% GST)	\$ 12,626.00
Loss of rental (9 days x \$180.00)	\$ 1,620.00
GIA search fee	\$ 2.00
	<u>\$ 14,248.00</u>

=====

Enclosed herewith are copies of the following documents in support of our client's claim:

- 1) Tax invoice no: KCR-INV1900134
- 2) GIA report of SLF5376J
- 3) GIA search fee and invoice
- 4) Rental agreement and invoice

We hope to receive your early reply soon.

Thank you.

Yours faithfully,  
**KANG CAR REPAIRERS PTE LTD**

.....



# 江氏修理汽車私人有限公司

## KANG CAR REPAIRERS PTE LTD

1 KAKI BUKIT AVE 6 #02-06 AUTOBAY@KAKI BUKIT SINGAPORE 417883  
TEL: 67477636, 67473005 FAX: 67485071 Email: kangcar@singnet.com.sg  
Co. Reg. No. 201300201N GST Reg. No. 201300201N

M/S : LONPAC INSURANCE BHD  
100 BEACH ROAD  
#19-00 SHAW TOWERS  
SINGAPORE 189702

TEL: 62507388 FAX: 62962706  
ATTN: Motor Claim Department

Final No: KCR-INV1900134

Claim No: EST1800365

Date: 26 Feb 2019

Policy No: 5083804885-02

Veh Reg No: SLF5376J

Make/Model: CHEVROLET  
ORLANDO 1.4AT  
TURBO

Chassis No: KL1YA7589HK604496

Engine No: A14NET161450742

Reg. Date: 30/08/2016

Your Ref No: 18/18/18/VP05/021138  
Claim Type: Third Party  
Accident Date: 20/11/2018  
TP Veh Reg No: SFV91A

### Tax Invoice to Vehicle No :SLF5376J

			PAGE:1
Description	Quantity	List Price	Amount
		S\$	S\$
As recommended by surveyor to proceed repair at total cost/lumpsum cost			S\$ 11,800.00
Add GST @ 7%			826.00
Total Amount payable			S\$ 12,626.00

TOTAL: SINGAPORE DOLLAR TWELVE THOUSAND SIX HUNDRED TWENTY SIX ONLY

For Kang Car Repairers Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	20/11/2018 22:04
Date Of Accident	20/11/2018 13:30
Exact Location Of Accident	TAN TOCK SENG HOSPITAL BASEMENT 3 CARPACK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF5376J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	GOH CHENG CHENG KARINE (WU JINGJING)
NRIC No	S7527842Z
Email Address	KARINE1806@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96908553
Alternative Phone No	OFFICE-96908553

### Vehicle Particulars

Manufacturer	CHEVROLET
Model	ORLANDO-1.4 (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5083804885-02
Cover Note Number	

### Driver

Name of Driver	LOI HENG HOW EUGENE (LI XINGTAO)
NRIC No	S7936875Z
Date Of Birth	17/11/1979
Occupation	INDOOR
Date Of Driving Pass	09/06/2008
Driving Experience	10 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	+65-96908535
Fax Number	
Contact Number	
EEmail Address	LOI.EUGENE@GMAIL.COM

Address	BLK 26 CHAI CHEE ROAD SINGAPORE #10-411
Postcode	460026
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CHINESE /30S / WIFE OF DRIVER GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SFV91A
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TEE BOO CHYE
NRIC/Passport Number	S0459728A
Contact Number	98172173
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SJF7060E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LAZAROO ROSARYIO
NRIC/Passport Number	S1411148D
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### Sketch Plan

The sketch plan is based on the closest scenario.

Please refer to "Circumstances of the Accident".



### Describe Circumstances of the Accident

My Car Position : IN BETWEEN CAR

#### DESCRIPTION :

I was going through the gantry when I felt an impact from behind. my vehicle surged forward and hit the vehicle in front.

### Declaration

I/We declare the foregoing particulars are true in every respect.

LOI HENG HOW EUGENE

20/11/2018 14:34

\_\_\_\_\_  
Policyholder's Signature / Date &  
Time

\_\_\_\_\_  
Driver's Signature (if driver is not the policyholder) / Date  
& Time

\_\_\_\_\_  
Witnessed by Reporting Centre  
Personnel

## Sketch Plan #2

### SKETCH PLAN

#### IMPORTANT NOTICE

- 1 Please report correctly the details of the accident to speed up the claims process
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability
- 4 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- 5 Any false reporting may be referred to the Police for investigation
- 6 The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7 By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid
- 8 Consent under the Personal Data Protection Act (PDPA)  
I understand, acknowledge, agree and consent that:
  - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"); the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
    - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
    - (ii) investigating the accident and/or my claims;
    - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
    - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
    - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
  - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
  - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
  - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
  - (e) the information so collected under (d) above may be shared / disclosed
  - (f) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (u) for complying with requirements under any regulations, laws or court orders

LOI HENG HOW EUGENE

20/11/2018 14:34

\_\_\_\_\_  
Policyholder's Signature / Date &  
Time

\_\_\_\_\_  
Driver's Signature (if driver is not the policyholder) / Date  
& Time

\_\_\_\_\_  
Witnessed by Reporting Centre  
Personnel

## EZ-Swift Car Rental & Leasing Pte Ltd

1 Kaki Bukit Ave 6  
Blk C #01-41  
Autobay @ Kaki Bukit  
Singapore 417883

## Invoice

Date	Invoice #
26/1/2019	201901-136

### Invoice To

Goh Cheng Cheng, Karine  
Blk 26 Chai Chee Road  
#10-411 Singapore 460026

### Terms

Description	Qty	Amount
Rental - SJV758M . Mit Grandis 20/11/2018 - 29/11/2018 [9 days  Your ref: SLF5376J		1,620.00
<b>Total</b>		\$1,620.00
<b>Payments/Credits</b>		\$0.00
<b>Balance Due</b>		\$1,620.00





# EZ-SWIFT CAR RENTAL & LEASING PTE LTD

1 Kaki Bukit Avenue 6 Blk A #01-11 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545 HP: 8533 9983 (Josh) / 9234 5563 (Lester)

SLF53765-

UEN: 201724540N

## VEHICLE RENTAL AGREEMENT

Invoice: \_\_\_\_\_

### HIRER'S PARTICULARS

Name: Goh Cheng Cheng, Karine

NRIC/Passport No: S75278422

Address: Blk 26 Chai Chee Road  
#10-411 (460026)

Driving Licence No: S75278422

Date of Birth: 10/19/1975

I: \_\_\_\_\_ Mobile: 96908553

Vehicle No: SJV758M

Non-Waiver Excess: \$2500

Duration: 20/11/18 -

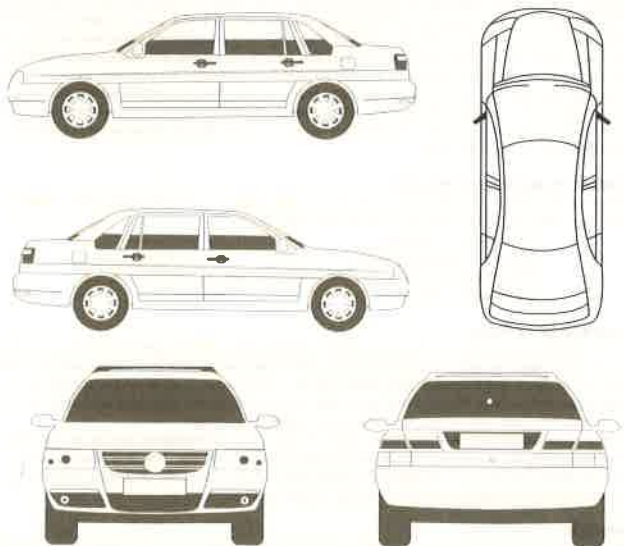
Date & Time OUT: 20/11/18 3.45pm

Date & Time IN: 29/11/18 6.30pm

Chargeable Rates				Amount
9	Days	@	\$ 180	1620.00
	Weeks	@	\$	
	Months	@	\$	
Deposit:				SGD\$
Subtotal:				SGD\$

Total Charge(SGD\$): 1620.00

### Vehicle Checklist



Legend: D - Dents S - Scratches M - Missing C - Cracks

### Additional Remarks:

02-06  
Jeffrey.

### PETROL LEVEL (\*Rates does not include Petrol)

OUT	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
IN	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Mileage Out:

Mileage In:

### Payment Records:

Cash / Nets / Credit Cards

Reference: \_\_\_\_\_

Staff:

Hirer's Signature:

I have read and agree to the terms and condition on both sides of this rental agreement.

### NOTE:

HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC VIOLATIONS.

AN ADMINISTRATIVE CHARGE WILL BE LEVIED UPON ANY TRAFFIC VIOLATIONS REDIRECTED.

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT DRIVE OUT OF SINGAPORE.



# EZ-SWIFT CAR RENTAL & LEASING PTE LTD

1 Kaki Bukit Avenue 6 Blk A #01-11 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545 HP: 8533 9983 (Josh) / 9234 5563 (Lester)

SLF53765-

UEN: 201724540N

## VEHICLE RENTAL AGREEMENT

Invoice: \_\_\_\_\_

### HIRER'S PARTICULARS

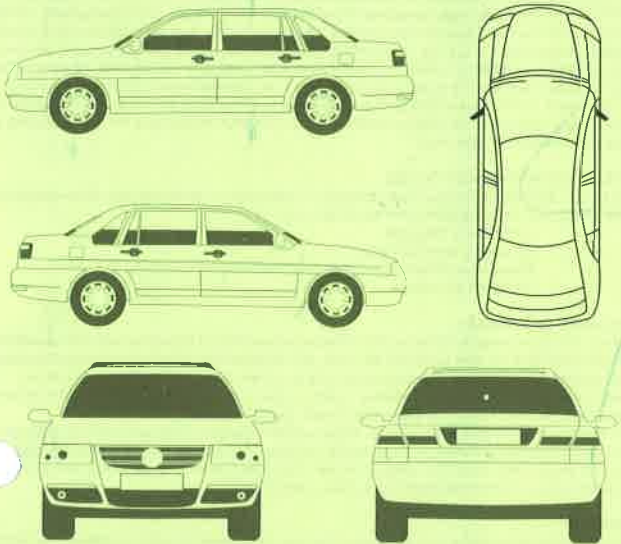
Name: Goh Cheng Cheng, Karine  
NRIC/Passport No: S7527842Z  
Address: Blk 26 Chai Chee Road  
#10-411 (460026)  
Driving Licence No: S7527842Z  
Date of Birth: 10/11/1975  
Mobile: 96908553

Vehicle No: SDV758M  
Non-Waiver Excess: 0.5500  
Duration: 20/11/18 -  
Date & Time OUT: 20/11/18 3.45pm  
Date & Time IN: 29/11/18 6.30pm

Chargeable Rates				Amount
9*	Days	@	\$	1620.00
	Weeks	@	\$	
	Months	@	\$	
Deposit:				SGD\$
Subtotal:				SGD\$

Total Charge(SGD\$): 1620.00

### Vehicle Checklist



Legend: D - Dents S - Scratches M - Missing C - Cracks

### Additional Remarks:

02.06  
Jeffrey

### PETROL LEVEL (\*Rates does not include Petrol)

OUT	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
IN	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Mileage Out:

Mileage In:

### Payment Records:

Cash / Nets / Credit Cards

Reference: \_\_\_\_\_

Staff: \_\_\_\_\_

Hirer's Signature: \_\_\_\_\_

I have read and agree to the terms and condition on both sides of this rental agreement.

### NOTE:

HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC VIOLATIONS.

AN ADMINISTRATIVE CHARGE WILL BE LEVIED UPON ANY TRAFFIC VIOLATIONS REDIRECTED.

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT DRIVE OUT OF SINGAPORE.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-179919

Date of Request: 20/11/2018

Your Ref No: Online Purchase

Kang Car Repairers Pte Ltd  
No 1 Kaki Bukit Ave 6  
#02-06 AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 20/11/2018  
Enquiry By Yee Mei Cheng  
TP Vehicle No. SFV91A  
Accident Date 20/11/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFV91A	Lonpac Insurance Bhd	13/02/2018-12/02/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-179919

Date of Request: 20/11/2018

Your Ref No: Online Purchase

Kang Car Repairers Pte Ltd  
No 1 Kaki Bukit Ave 6  
#02-06 AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 20/11/2018  
Enquiry By Yee Mei Cheng  
TP Vehicle No. SFV91A  
Accident Date 20/11/2018

DESCRIPTION	AMOUNT (\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque