

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 10 December, 2018 11:16 AM
To: kangcar@singnet.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Our Ref: 18/18/18/VP05/021138 RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SLF5376J; ACCDT INVLG SLF5376J / SFV91A & OTHER ON 20.11.2018 *** LKK REF: CC4/LPC18021232/Aha3

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: kangcar@singnet.com.sg [mailto:kangcar@singnet.com.sg]

Sent: Monday, 10 December, 2018 11:11 AM

To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)

Cc: Admin A

Subject: RE: Our Ref: 18/18/18/VP05/021138 RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SLF5376J; ACCDT INVLG SLF5376J / SFV91A & OTHER ON 20.11.2018 *** LKK REF: CC4/LPC18021232/Aha3

WITHOUT PREJUDICE

reminder

Dear All,

Kindly update us on the status of the liability and revert asap.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Tue Nov 27 2018 19:47:28 GMT+0800 (Malay Peninsula Standard Time) Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

----- Original Message -----

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending for our principal to release OI GIA report.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,
Mei Kwan
| Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
| fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:
kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Monday, 26 November, 2018 4:18 PM

To: Admin A <admin-a@lkkauto.com>

Cc: kangcar@singnet.com.sg

Subject: Fwd: Our Ref: 18/18/18/VP05/021138 RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SLF5376J; ACCDT INVLG SLF5376J / SFV91A & OTHER ON 20.11.2018

WITHOUT PREJUDICE

Dear Sirs,

We forward herewith Lonpac's email of even date and which is self-explanatory for your reference.

Could you please let us know the liability.

Thank you & Regards,

Alice
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Mon Nov 26 2018 14:53:45 GMT+0800 (Singapore Standard Time) ONG LI LI <llong@lonpac.com> wrote:

----- Original Message -----

Without Prejudice

Dear Alice

Please liaise with LKK Auto Consultants Pte Ltd for quantum and liability.

Dear Catherine/Nivitha

Please ask your officer-in-charge to reply to workshop.

Thanks,
Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254
Fax: (65) 6296 2706

From:
kangcar@singnet.com.sg [<mailto:kangcar@singnet.com.sg>]

Sent:
Monday, 26 November, 2018 2:16 PM

To:
ONG LI LI

Cc:
Kang Car (yahoo)

Subject:
RE: Our Ref: 18/18/18/VP05/021138 RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SLF5376J; ACCDT INVLG SLF5376J / SFV91A & OTHER ON 20.11.2018

WITHOUT PREJUDICE

Dear Ms Ong,

We refer to the above accident.

Our client's vehicle had been surveyed by Adrian Ling of LKK Auto Consultants and we would like to direct settle our client's claim with you.

Please let us know the liability.

Thank you & Regards,

Alice
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Fri Nov 23 2018 08:52:51 GMT+0800 (Singapore Standard Time) ONG LI LI <llong@lonpac.com> wrote:

----- Original Message -----

Dear Catherine/Nivitha

Please assign Adrian Ling to conduct the TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254
Fax: (65) 6296 2706

From:
kangcar@singnet.com.sg [<mailto:kangcar@singnet.com.sg>]

Sent:
Thursday, 22 November, 2018 5:55 PM

To:
ONG LI LI; MT_Claim_SG

Cc:
Kang Car (yahoo)

Subject:
Re: Our Ref: 18/18/18/VP05/021138 RE: NOTICE TON INSPECT
OUR CLIENT'S VEHICLE SLF5376J; ACCDT INVLG SLF5376J /
SFV91A & OTHER ON 20.11.2018

WITHOUT PREJUDICE

Dear LiLi,

Please appoint Adrian Ling to conduct the pre -repair inspection on our client's vehicle.

Attached herewith the estimate cost of repair and GIA report for your reference.

Thank you & Regards,
Sharon

Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Thu Nov 22 2018 16:53:56 GMT+0800
(Malay Peninsula Standard Time) ONG LI LI
<llong@lonpac.com> wrote:

----- Original Message -----

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input type="checkbox"/>
1	Kalvin Ang	<input type="checkbox"/>
2	Xing Guo Qiang	<input type="checkbox"/>
3	Mohamad Taufikh	<input type="checkbox"/>
4	Bryan Ang	<input type="checkbox"/>
5	Adrian Ling	<input type="checkbox"/>
6	Mohammed Rasul	<input type="checkbox"/>
7	Marcus Chua	<input type="checkbox"/>
8	Kenneth Kong	<input type="checkbox"/>
9	Muhammad Nazril Bin Abdullah	<input type="checkbox"/>
10	Sathya Sai Kathirrasen	<input type="checkbox"/>

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac
Insurance Bhd
300 Beach Road #17-04/07 The
Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254
Fax: (65) 6296 2706

From:

kangcar@singnet.com.sg
[<mailto:kangcar@singnet.com.sg>]

Sent:

Thursday, 22 November, 2018 4:52 PM

To:

MT_Claim_SG

Cc:

Kang Car (yahoo)

Subject:

Fwd: NOTICE TON INSPECT OUR CLIENT'S VEHICLE
SLF5376J; ACCDT INVLG SLF5376J / SFV91A &
OTHER ON 20.11.2018

WITHOUT PREJUDICE

Dear Sirs,

Our client's motor
vehicle no:
SLF5376J, which
was damaged as a
result of the above
accident, is now
lying at our
premises/worksho
p, awaiting for
repairs to be
carried out.

As you are the
insurers of motor
vehicle SFV91A,
we hereby give
you NOTICE TO
INSPECT OUR
CLIENT'S
DAMAGED
MOTOR
VEHICLE at our
premises/worksho
p. If your
representative/sur
veyor does not

inspect our client's
damaged motor
vehicle within the
next two(2) days,
we shall proceed
to repair our
client's damaged
motor vehicle
without any
further notice and
our client will
thereafter look to
you/your insured
for the repair
costs. This is
without prejudice
to our client's
claim for
damages, loss of
use and incidental
loss.

Our estimate cost
of repairs and our
client's accident
report will
forward to your
shortly.

Kindly forward us
a list of your
panel surveyors
for our
consideration.

Thank you &
Regards,
Sharon
Kang Car
Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071