

## Mei Kwan (LKKAuto)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Wednesday, 5 December, 2018 4:12 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Jenny Toh  
**Subject:** FW: Request for 3rd party claims survey GBG4350C Claims against GBC480H  
**Attachments:** TP ESTIMATE.PDF; TP GIA REPORT.PDF; GBC480H-16112018.pdf

**Categories:** HMK

Our ref: VC012079

Dear Mei Kwan

Please find attached as per requested.

regards

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 5 December 2018 8:46 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>  
**Subject:** RE: Request for 3rd party claims survey GBG4350C Claims against GBC480H

**WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**QBE ref: V0015489**  
**LKK REF: CC4/QBE18021225/Ufa3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 27 November, 2018 7:42 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: Request for 3rd party claims survey GBG4350C Claims against GBC480H

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**QBE ref: V0015489**

**LKK REF: CC4/QBE18021225/Ufa3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Friday, 23 November, 2018 11:39 AM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Request for 3rd party claims survey GBG4350C Claims against GBC480H

Dear Jenny,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Friday, 23 November, 2018 11:33 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** FW: Request for 3rd party claims survey GBG4350C Claims against GBC480H

Our ref: V0015489

Dear Sir

Kindly survey the third party claim :=

Insured : GBC480H  
TP Vehicle : GBG4350C  
Date of accident :16/11/2018  
Contact : as below

Kindly acknowledge receipt.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>  
**Sent:** Friday, 23 November 2018 10:53 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** Re: Request for 3rd party claims survey GBG4350C Claims against GBC480H

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

On Friday, 23 November 2018, 9:49:10 AM SGT, Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)> wrote:

Our ref : V0015489

Dear Susan

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225

Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



---

**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>

**Sent:** Friday, 23 November 2018 9:07 AM

**To:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>; Gwen Tan <[gwen.tan@qbe.com](mailto:gwen.tan@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; QBE - Lauren Boo <[lauren.boo@qbe.com](mailto:lauren.boo@qbe.com)>; Angeline Koh <[angeline.koh@qbe.com](mailto:angeline.koh@qbe.com)>

**Subject:** Fw: Request for 3rd party claims survey GBG4350C Claims against GBC480H

We refer to our email dated 22/11/2018 and requested.

Kindly arrange.

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

----- Forwarded message -----

**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>

**To:** QBE - Joyce Heng <[joyce.heng@qbe.com](mailto:joyce.heng@qbe.com)>; QBE - Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>

**Sent:** Thursday, 22 November 2018, 3:08:50 PM SGT

**Subject:** Request for 3rd party claims survey GBG4350C Claims against GBC480H

Accident on 16/11/2018 Along Fernvale Close Round About

Involving GBG4350C and GBC480H

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low  
M/s Liu's Brother Auto Engineering Workshop  
No. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 6741 1730  
Fax: 6744 5746

Date of Survey:- \_\_\_\_\_

Name of Authorise Surveyor:- \_\_\_\_\_

Surveyor Email: \_\_\_\_\_

Remark :- \_\_\_\_\_

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.