

Our Ref: GBG4350C181116

Date: 09/12/2018

Your Ref:

QBE Insurance (International) Limited
1 Raffles Quay #29-10
South Tower
Singapore 048583

Attn: Motor Claims Department

Dear Sir / Madam

**TRAFFIC ACCIDENT ALONG FERNVALE CLOSE ROUND ABOUT
INVOLVING GBG4350C AND GBC480H ON 16/11/2018**

We/I, **Messers Stve Pte Ltd** (Nric / ROC No: **198703585C**), the registered owners of m/vehicle – **GBG4350C** at all material times of the above accident. Our/my vehicle was surveyed by "QBE" authorized appraiser and we/I based our/my claims on his recommendation for **S\$2,850-00** being the repair for **03** Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle **GBC480H** when the same was involved in the aforesaid accident with our/my m/vehicle – **GBG4350C**.

We/I whereby you are the insurers of m/vehicle **GBC480H** and the driver / owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – **GBG4350C** has suffered loss and damage as follows:

(a) Cost of repairs	S\$	2,850-00
(b) LOU for pre-repair notice 02 days @\$80-00		160-00
(c) LOU Fee for 03 days @\$80-00		240-00
(d) GIA / LTA search fee		2-00

Total Amount	S\$	3,252-00
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We/I enclose herewith copies of the supporting documents for vehicle no. **GBG4350C** as follows:-


- (i) Motor Accident Report;
- (ii) Repair Invoices;
- (iii) Certificate of insurance and vehicle registration lot card;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,


The owner of m/vehicle **GBG4350C**
Messers STVE Pte Ltd
cc. Liu's Bro Auto Engrg Ws



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18021225/Uka3

02 AUGUST 2019

THERMAL PTE LTD
96 MANDAI ESTATE
SINGAPORE 729927

Dear Sir/Madam,

**ACCIDENT INVOLVING GBC 480H AND GBG 4350C ALONG/AT FERNVALE
CLOSE ON 16/11/2018**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Khanchna
Case Handler

Tel : 6841 2360

Fax: 6741 4108

Email : Khanchna@lkkauto.com

c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Authorization To Act

Attn: Motor Claims Department

QBE Insurance (International) Limited

1 Raffles Quay #29-10

South Tower

Singapore 048583

I / We, Messers Goldbell Leasing Pte Ltd ("the third party claimant") of No. 18 Tuas Avenue 10 Singapore 639142 (address), owner of GBG4350C (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me / us with respect to my / our claim for repair costs and / or rental and / or loss of use ("claim") for my / our vehicle no. GBG4350C that was damaged pursuant to the accident which occurred on 16/11/2018 (date) along Fernvale Close Round About (location) involving GBC480H ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 17th day of January (month) 20 20 (year)

3rd Party Claimant:

Workshop:

Signature: 

Name:

Goldbell Leasing Pte Ltd

Address:

No. 18 Tuas Avenue 10

Singapore 639142

ROC /Nric No: 199001196N



ly

Signature: 

Name:

Liu's Brother Auto Engineering Workshop

Address:

1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

ROB No:

53291793J



DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : GBG4350C
Our Reference : VC012079

I/We, **Goldbell Leasing Pte Ltd** do hereby acknowledge the sum of Singapore Dollars: **Three Thousand Two Hundred and Fifty-Two only (S\$3,252.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**THERMAL PTE LTD**', over damage to my/our vehicle **GBG4350C** from an accident involving **GBG4350C** and **GBC480H** at/along **Fernvale Close**, which occurred on **16 November 2018** at about **16:00hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**THERMAL PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 9 of (month) 3 (year) 2020

Signature

Goldbell Leasing Pte Ltd
Claimant's Name

199001196N
FIN/NRIC No.

No. 14 Benoi Road
Singapore 629887

Address



Company stamp if applicable

Witness's Signature

Low Siew Yian
Witness's Name

S1543134B
FIN/NRIC No.

Block 5 Pine Close #05-135
Singapore 391005

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793 | Tel: 6741-1730 / 731 | Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: GBG4350C18116

Final Bill

Customer		
Name:	QBE Insurance (International) Limited	Date: 09-12-18
Address:	Motor Claims Department	Vehicle No: GBG4350C
	1 Raffles Quay #29-10	Model/Make: Toyota Hiace
	South Tower Singapore 048583	DX 3.0 Auto

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Tailgate	\$ 2,051.60	\$ -
2	Tailgate Lock	\$ 359.00	\$ -
3	Tailgate Weatherstrip	\$ 391.20	\$ -
4	Tailgate "Toyota Logo" Motif	\$ 167.00	\$ -
5	Tailgate "Hiace" Sticker	\$ 60.35	\$ -
6	Tailgate "70 KM/H" Sticker	\$ 12.00	SN \$ -
7	Tailgate "8 PAX" Sticker	\$ 12.00	SN \$ -
8	Number Plate Lamp Outer Garnish	\$ 346.50	\$ -
9	Number Plate & Base	\$ 48.00	SN \$ -
10	Tailgate Windscreen Glass	\$ 1,311.30	\$ -
11	Tailgate Windscreen Glass Moulding	\$ 219.00	\$ -
12	Tailgate Windscreen Glass Sealant	\$ 50.00	SN \$ -
13	Tail Lamp 02 pcs (@ \$5365.10)	\$ 730.20	\$ -
14	Bumper	\$ 465.00	\$ -
15	Bumper Bracket 02 pcs (@ \$539.10)	\$ 78.20	\$ -
16	Bumper Clips 1 set	\$ 48.00	SN \$ -
17	Bumper Reverse Sensor	\$ 220.00	SN \$ -
18	Bumper Step Panel	\$ 262.30	\$ -
19	End Panel Outer	\$ 566.10	\$ -
20	End Panel Sealant	\$ 50.00	SN \$ -
21	Tailgate "Corporate" Advertisement Sticker	\$ 450.00	SN \$ -
	Remove and refix rear tailgate components & wiper mechanism	\$ 80.00	\$ -
	To check all wiring & electrical component for proper function	\$ 80.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Et	\$ 800.00	\$ -
	To putty & spray painting & including touch up paint on accident	\$ 800.00	\$ -
	To apply Rust Proofing, reseal tuff-coating treatment on accident a	\$ 80.00	\$ -
	Remove & reinstall Windscreen Glass to facilitate repairs	\$ 140.00	\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 9,877.75

Total amount in Lump Sum Basis for repaired vehicle

\$2,850.00

SDLS: Two Thousand Eight Hundred Fifty Only



M/s Liu's Brother Auto Engrg Wks



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-181386
Date of Request: 22/11/2018
Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 22/11/2018
Enquiry By: Susan Low Siew Yian
TP Vehicle No: GBC480H
Accident Date: 16/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBC480H	QBE Insurance (Singapore) Pte Ltd	01/07/2018-30/06/2019	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Khanchna (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 4 December 2019 9:31 AM
To: Khanchna (LKK Auto)
Cc: Admin A; claims-singapore
Subject: [VC012079] Mandate Request - ACCIDENT INVOLVING VEHICLES GBG 4350C (TP) & GBC 480H (OI) on 16/11/2018

Hi Khanchna

Kindly proceed with settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 4 December 2019 9:26 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Mandate Request - ACCIDENT INVOLVING VEHICLES GBG 4350C (TP) & GBC 480H (OI) on 16/11/2018

Dear Ms. Jenny,

We refer to the above and our email below.

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Wednesday, 16 October 2019 10:24 AM
To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Mandate Request - ACCIDENT INVOLVING VEHICLES GBG 4350C (TP) & GBC 480H (OI) on 16/11/2018

QBE REF: V0015489

LKK REF: CC4/QBE18021225/Ufa3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBG 4350C (TP) & GBC 480H (OI) on 16/11/2018

We refer to the above matter.

This is a head to rear end collision.

We had informed to the Insured company of the TP claim and NCD issues and they agreed to let Insurance handle.

In view of the above, we are of the view that BOLA 27 is applicable.

Summary to offer to repairer LIU'S BROTHER AUTO ENGINEERING WORKSHOP is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 9,877.75	\$ 2,850.00
Loss of Use (\$80 x 5 days)	\$ 400.00	\$ 400.00(\$80 x 5 days)
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 10,279.75	\$ 3,252.00

Breakdown of days is as follows:

*3 days recommendation for repair + 1 Sunday + 1 PRS = 5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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