

CC 4, QBE 180 2125, Ufa 34/1

Maurice

ASSIGNMENT
DOI: 23-11-18

Date / Time: 23-11-18

Registered in Merimen: =

Pre-assign: CCU / FTE



Insured Vehicle No.: 6BC 480H
 Name of Insured: Therese PL
 Insured Tel No.: _____ HP: _____
 Excess Sec II :SS _____ D.O.A: 16-11-18
 Is driver the owner? (YES / NO) _____ Nature of Accident: _____
 If NO, Driver Name / Age: MOOR PROHIL B. DARGOD
 Driver Tel No.: 94599115 (V/L: YES / NO) _____

Claim No.: V0012079
 Policy No.: _____
 Make / Model: _____
 Place of Accident: Fornvale close

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Insured Liability: % _____ Final ? Yes / No



INSRS: _____
 WSP: hntw.
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/ Time

6/12
opt

6564350 C-X ; 606480H-X

BOLA 23, 100%, 039 rear ended TP vehicle. send letter to OI

15/8/19

* pending OI addendum form (TP vehicle quoted wrongly).
- file passed to type mandate.9/3/2020
Khorshid

File pass to MK to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):
 Non-Reporting ltr (2nd):
 Non-Reporting ltr (Final):
 Notification ltr (if non-pickup):
 Call OI:
 After call ltr to OI: > 28/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)	<input type="checkbox"/>	<input type="checkbox"/>
After call ltr to OI	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>	<input type="checkbox"/>
Towing Invoice	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA :	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>	<input type="checkbox"/>
PIR:	<input type="checkbox"/>	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD	<input type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>	<input type="checkbox"/>
Others:	<input type="checkbox"/>	<input type="checkbox"/>

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: LIS \$S 2,850 (3 days) Reduction: 71 %Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐Final Liability: % 100 (Agreed / Assessed) BOLA S/N No: 27

If NO or B 28, Ass. Lia :

Repair Cost: \$S 2,850

Loss of Rental (LOR): \$S _____ (_____ days)

Loss of Use (LOU): \$S 400 (\$ 80 x 5 days)

Loss of Income (LOI): \$S _____ (\$ _____ x _____ days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]GIA/LTA Search: \$S 2.00

Medical: \$S _____

Disbursement: \$S _____ (e.g. Tow/ Independent)

Legal Cost: \$S _____

Total: \$S 3,252

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐Payee 1: \$S 3,252Name 1: LIM'S BROTHER AUTO ENGINEERING WORKSHOPPayee 2: (Strike W) ☒ \$S _____

Name 2:

Payee 3: (Strike W) ☐ \$S _____

Name 3:

COPY SENT
11/3/2020

1) Claim status: Normal/Reject/Private Settle
 2) Report Format: TP
 3) Survey fee: \$400

(05/11/13) wef

REF:

ASS. REC. BY: *Morris*

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: *436 4300*at Workshop m/s *11253*

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: *3* days Res.: Yes or NoLum Sum: *20* % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: *436 4300* Yr Regn: *2.17*

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or *LM*Make: *Toyota Hiace* c.c. *2982*Colour: *Silver* A/C: Insured / Std / NI / NASp. Reading: *5-5-567* T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: *KDH/2010208711*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: *NI* / S/Rim / STD A/Rim orTyre Size: F: *195R15*

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or *Austone*Front *6* mm Rear *6* mmR/Bal. *6* mm R/Bal. *6* mmL/Bal. *6* mm L/Bal. *6* mmD.O.A. *16/11/14* D.O.I. *23/11/14*

Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

*CLIS \$2,850 / Red \$7,027.757 71%)**3 days + 1 Sunday + 1 PRS = 5 days*

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

____ \$ + RS. ____ \$

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

LIU'S BROTHER AUTO ENGINEERING WORKSHOP

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 51207031, Tel: 6744-1770 / 711, Fax: 6744-5746, Email: liushbro@gmail.com

Invoice/Ref No: GBG4750C18u16

Estimate

Customer

Name: QBE Insurance (International) Limited

Date: 23-11-18

Address Motor Claims Department

Vehicle No: GBG4350C

1 Raffles Quay #29-10

Model/Make: Toyota Hiace

South Tower

Singapore 048581

DX 2.0 Auto

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Tailgate	\$ 2,051.60	2025.00
2	Tailgate Lock	\$ 359.00	X
3	Tailgate Weatherstrip	\$ 391.20	X
4	Tailgate "Toyota Logo" Motif	\$ 167.00	-
5	Tailgate "Hiace" Sticker	\$ 60.35	-
6	Tailgate "70 KM/H" Sticker	\$ 12.00	SN 105.00
7	Tailgate "8 PAX" Sticker	\$ 12.00	SN 105.00
8	Number Plate Lamp Outer Garnish	\$ 346.50	X
9	Number Plate & Base	\$ 48.00	SN Y
10	Tailgate Windscreen Glass	\$ 1,311.30	-
11	Tailgate Windscreen Glass Moulding	\$ 219.00	X
12	Tailgate Windscreen Glass Sealant	\$ 50.00	SN 40
13	Tail Lamp 02 pcs (@ \$5365.10)	\$ 730.20	1 pc 365.10
14	Bumper	\$ 465.00	X
15	Bumper Bracket 02 pcs (@ \$539.10)	\$ 78.20	X
16	Bumper Clips 1 set	\$ 48.00	SN X
17	Bumper Reverse Sensor	\$ 220.00	SN X
18	Bumper Step Panel	\$ 262.30	X
19	End Panel Outer	\$ 566.10	X
20	End Panel Sealant	\$ 50.00	SN X
21	Tailgate "Corporate" Advertisement Sticker	\$ 450.00	SN 405.00
	Remove and refix rear tailgate components & wiper mechanism	\$ 80.00	- 60
	To check all wiring & electrical component for proper function	\$ 80.00	- 20
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts E	\$ 800.00	- 300
	To putty & spray painting & including touch up paint on accident	\$ 800.00	- 200
	To apply Rust Proofing, reseal tuff-coating treatment on accident a	\$ 80.00	- 30
	Remove & reinstall Windscreen Glass to facilitate repairs	\$ 140.00	- 120

Total Parts & Labour of estimate for damaged vehicle

\$9,877.75

Total amount in Lump Sum Basis for repaired vehicle	
---	--



SDLS:

M/s Liu's Brother Auto Engrg/Wks

UKH Auto Consultants hence notify

The Repair Consultants hence notify

- To resurvey **either of the followings**
- To display **any additional signs**
- Parts prices **or damaged parts** during resurvey
- Third party **claims on a "cash for scrap"** basis
- No illegal **modification or "bolt-on"** basis
- Supplier **is not to be involved** and is subject to final approval from Insurance Company

Acknowledged by Receiver

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**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793 | Tel: 6741-1730 / 731 Fax: 6744-5746 Email: liusbros@gmail.com

Invoice/Ref No: GBG4350C18116

Estimate

Customer			
Name:	QBE Insurance (International) Limited	Date:	23-11-18
Address:	Motor Claims Department	Vehicle No:	GBG4350C
	1 Raffles Quay #29-10	Model/Make:	Toyota Hiace
	South Tower		DX 3.0 Auto
	Singapore 048583		

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Tailgate	\$ 2,051.60	
2	Tailgate Lock	\$ 359.00	
3	Tailgate Weatherstrip	\$ 391.20	
4	Tailgate "Toyota Logo" Motif	\$ 167.00	
5	Tailgate "Hiace" Sticker	\$ 60.35	
6	Tailgate "70 KM/H" Sticker	\$ 12.00	SN
7	Tailgate "8 PAX" Sticker	\$ 12.00	SN
8	Number Plate Lamp Outer Garnish	\$ 346.50	
9	Number Plate & Base	\$ 48.00	SN
10	Tailgate Windscreen Glass	\$ 1,311.30	
11	Tailgate Windscreen Glass Moulding	\$ 219.00	
12	Tailgate Windscreen Glass Sealant	\$ 50.00	SN
13	Tail Lamp 02 pcs (@ \$5365.10)	\$ 730.20	
14	Bumper	\$ 465.00	
15	Bumper Bracket 02 pcs (@ \$539.10)	\$ 78.20	
16	Bumper Clips 1 set	\$ 48.00	SN
17	Bumper Reverse Sensor	\$ 220.00	SN
18	Bumper Step Panel	\$ 262.30	
19	End Panel Outer	\$ 566.10	
20	End Panel Sealant	\$ 50.00	SN
21	Tailgate "Corporate" Advertisement Sticker	\$ 450.00	SN
	Remove and refix rear tailgate components & wiper mechanism	\$ 80.00	
	To check all wiring & electrical component for proper function	\$ 80.00	
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts E	\$ 800.00	
	To putty & spray painting & including touch up paint on accident	\$ 800.00	
	To apply Rust Proofing, reseal tuff-coating treatment on accident a	\$ 80.00	
	Remove & reinstall Windscreen Glass to facilitate repairs	\$ 140.00	

Total Parts & Labour of estimate for damaged vehicle

\$ 9,877.75

Total amount in Lump Sum Basis for repaired vehicle

SDLS:



M/s Liu's Brother Auto Engrg Wks

[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	1196N
Vehicle Details	
Vehicle No.:	GBG4350C
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Nov 2018
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE DX 3.0 AUTO
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	1KD2659511
Chassis No.:	KDH2010208711
Maximum Power Output:	-
Open Market Value:	\$35,191.00
Original Registration Date:	03 Aug 2017
First Registration Date:	03 Aug 2017
Transfer Count:	1
Actual ARF Paid:	\$1,760.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	02 Aug 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$21,155.00
COE Rebate Amount:	\$18,391.00
Total Rebate Amount:	\$18,391.00

The information contained herein is correct as at 23 Nov 2018

OK



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-181386
Date of Request: 22/11/2018
Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 22/11/2018
Enquiry By: Susan Low Siew Yian
TP Vehicle No: GBC480H
Accident Date: 16/11/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBC480H	QBE Insurance (Singapore) Pte Ltd	01/07/2018-30/06/2019	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Catherine Chong (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 23 November, 2018 11:33 AM
To: 'assignments'
Cc: Jenny Toh
Subject: FW: Request for 3rd party claims survey GBG4350C Claims against GBC480H

Our ref: V0015489

Dear Sir

Kindly survey the third party claim :=

Insured : GBC480H
TP Vehicle : GBG4350C
Date of accident :16/11/2018
Contact : as below

23.11.2018 @ 1135am

Susan. Veliq

Marius

Kindly acknowledge receipt.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone : +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Susan Low <liusbro@ymail.com>
Sent: Friday, 23 November 2018 10:53 AM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: Re: Request for 3rd party claims survey GBG4350C Claims against GBC480H

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

On Friday, 23 November 2018, 9:49:10 AM SGT, Jenny Toh <jenny.toh@qbe.com> wrote:

Our ref : V0015489

Dear Susan

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225



From: Susan Low <liusbro@ymail.com>
Sent: Friday, 23 November 2018 9:07 AM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Gwen Tan <gwen.tan@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>; QBE - Lauren Boo <lauren.boo@qbe.com>; Angeline Koh <angeline.koh@qbe.com>
Subject: Fw: Request for 3rd party claims survey GBG4350C Claims against GBC480H

We refer to our email dated 22/11/2018 and requested.

Kindly arrange.

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

----- Forwarded message -----

From: Susan Low <liusbro@ymail.com>

To: QBE - Joyce Heng <joyce.heng@qbe.com>; QBE - Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Sent: Thursday, 22 November 2018, 3:08:50 PM SGT

Subject: Request for 3rd party claims survey GBG4350C Claims against GBC480H

Accident on 16/11/2018 Along Fernvale Close Round About

Involving GBG4350C and GBC480H

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :-

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Mei Kwan (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 5 December, 2018 4:12 PM
To: Mei Kwan (LKKAuto)
Cc: Jenny Toh
Subject: FW: Request for 3rd party claims survey GBG4350C Claims against GBC480H
Attachments: TP ESTIMATE.PDF; TP GIA REPORT.PDF; GBC480H-16112018.pdf

Categories: HMK

Our ref: VC012079

Dear Mei Kwan

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 5 December 2018 8:46 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>
Subject: RE: Request for 3rd party claims survey GBG4350C Claims against GBC480H

WITHOUT PREJUDICE
SAVE AS TO COSTS

QBE ref: V0015489
LKK REF: CC4/QBE18021225/Ufa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report.

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Friday, 23 November, 2018 11:33 AM
To: 'assignments' <assignments@lkkauto.com>
Cc: Jenny Toh <jenny.toh@qbe.com>
Subject: FW: Request for 3rd party claims survey GBG4350C Claims against GBC480H

Our ref: V0015489

Dear Sir

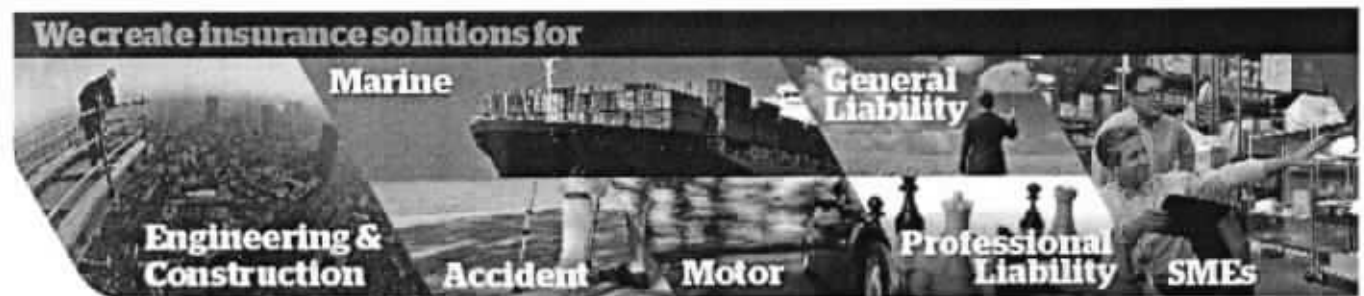
Kindly survey the third party claim :=

Insured : GBC480H
TP Vehicle : GBG4350C
Date of accident :16/11/2018
Contact : as below

Kindly acknowledge receipt.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Susan Low <liusbro@ymail.com>
Sent: Friday, 23 November 2018 10:53 AM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: Re: Request for 3rd party claims survey GBG4350C Claims against GBC480H

We did like to chose as follow

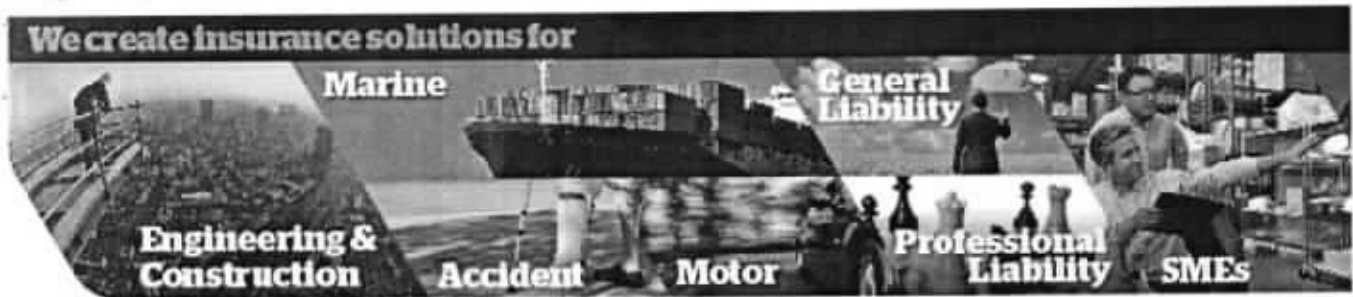
LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low



From: Susan Low <liusbro@ymail.com>
Sent: Friday, 23 November 2018 9:07 AM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Gwen Tan <gwen.tan@qbe.com>; Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>; QBE - Lauren Boo <lauren.boo@qbe.com>; Angeline Koh <angeline.koh@qbe.com>
Subject: Fw: Request for 3rd party claims survey GBG4350C Claims against GBC480H

We refer to our email dated 22/11/2018 and requested.

Kindly arrange.

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

----- Forwarded message -----

From: Susan Low <liusbro@ymail.com>

To: QBE - Joyce Heng <joyce.heng@qbe.com>; QBE - Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Sent: Thursday, 22 November 2018, 3:08:50 PM SGT

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 15 August 2019 1:47 PM
To: ashton.sia@jec.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBC480H (QBE) & GBG4350C ALONG FERNVALE CLOSE ON 16/11/2018
Attachments: GIA Addendum form GBC 480H.pdf

Our Ref: CC4/QBE18021225/Uka3
Your Ref: GBC 480H (QBE)[Driver: NOOR FADHLI BIN DARSOO]

THERMAL PTE LTD
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBC480H (QBE) & GBG4350C ALONG FERNVALE CLOSE ON 16/11/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE Insurance Pte Ltd to deal with the third party claim against your policy.

Please fill up the addendum form on the Third party's vehicle number (as attached) and e-mail us **(LKK) a copy for our further action.**

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

OFFER- ACCIDENT INVOLVING VEHICLES GBG 4350C (TP) & GBC 480H (OI - QBE)
on 16/11/2018

1

From: Khanchna (LKK Auto) (khanchna@lkkauto.com)

To: liusbro@gmail.com

Cc: admin-a@lkkauto.com

Date: Wednesday, 4 December 2019, 9:50 am SGT

Without Prejudice

Dear Sir/Madam,

We refer to the above matter and your e-mail below.

We confirm settlement as per your LOD on this matter.

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



QBE DV.pdf
193.7kB

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 4 December 2019 9:50 AM
To: 'Susan Low'
Cc: Admin A
Subject: OFFER- ACCIDENT INVOLVING VEHICLES GBG 4350C (TP) & GBC 480H (OI - QBE) on 16/11/2018
Attachments: QBE DV.pdf

Without Prejudice

Dear Sir/Madam,

We refer to the above matter and your e-mail below.

We confirm settlement as per your LOD on this matter.

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 16 October 2019 10:24 AM
To: Jenny Toh
Cc: Admin A
Subject: Mandate Request - ACCIDENT INVOLVING VEHICLES GBG 4350C (TP) & GBC 480H (OI) on 16/11/2018
Attachments: DS Supporting docs.pdf; INSURED AMENDED REPORT.pdf; LKK Inspection Report.pdf; LKK Reinspection Photos.pdf; LKK Survey Photos.pdf; LKK Survey Report.pdf

QBE REF: V0015489
LKK REF: CC4/QBE18021225/Ufa3
=====

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBG 4350C (TP) & GBC 480H (OI) on 16/11/2018

We refer to the above matter.

This is a head to rear end collision.

We had informed to the Insured company of the TP claim and NCD issues and they agreed to let Insurance handle.

In view of the above, we are of the view that BOLA 27 is applicable.

Summary to offer to repairer LIU'S BROTHER AUTO ENGINEERING WORKSHOP is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 9,877.75	\$ 2,850.00
Loss of Use (\$80 x 5 days)	\$ 400.00	\$ 400.00(\$80 x 5 days)
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 10,279.75	\$ 3,252.00

Breakdown of days is as follows:

*3 days recommendation for repair + 1 Sunday + 1 PRS = 5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 11 February 2020 11:55 AM
To: liusbrow@gmail.com
Cc: Admin A
Subject: RE: OFFER- ACCIDENT INVOLVING VEHICLES GBG 4350C (TP) & GBC 480H (OI - QBE)
on 16/11/2018
Attachments: QBE DV.pdf

Tracking:	Recipient	Delivery
	liusbrow@gmail.com	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 11/2/2020 11:55 AM
	olivialau@lkkauto.com	Delivered: 11/2/2020 11:55 AM

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.

We confirm settlement as per your LOD for **(S\$3,252.00)** on this matter.

We attach herewith the amended DV.

Please e-mail us the DV as QBE does not require hardcopy.

Sorry for any inconvenience caused.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

~ Wishing you a Happy and Prosperous Lunar New Year ~



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18021225/Uka3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 12-03-2020



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBC 480H	Veh. Inspected	GBG 4350C
Policy No.	8V0015489-MVA-E002	Coverage (\$)	0.00
Claim No.	VC012079	Excess (\$)	0.00
Assign From	JENNY	Assign Date	23/11/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HIACE (M)	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	KDH2010208711	Colour	SILVER
Odometer	55567	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15	AUSTONE	6 mm
L/H Front Tyre	195 R15	AUSTONE	6 mm
R/H Rear Tyre	195 R15	AUSTONE	6 mm
L/H Rear Tyre	195 R15	AUSTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	16/11/2018	Inspection Date	23/11/2018
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 4350C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR TAILGATE LOCK	NOT NECESSARY	359.00	-
1	REAR TAILGATE WEATHERSTRIP	NOT NECESSARY	391.20	-
1	REAR TAILGATE 'TOYOTA LOGO' MOTIF	NECESSARY	167.00	68.10
1	REAR TAILGATE 'HIACE' STICKER	NECESSARY	60.35	60.35
1	REAR NUMBER PLATE LAMP OUTER GARNISH	NOT NECESSARY	346.50	-
1	REAR TAILGATE WINDSCREEN GLASS	SHATTERED	1,311.30	1,311.30
1	REAR TAILGATE WINDSCREEN GLASS MOULDING	NO SUCH PARTS	219.00	-
2	REAR TAIL LAMP @\$365.10	O/S CRACKED	730.20	365.10
1	REAR BUMPER	TO REPAIR SEE LABOUR	465.00	-
2	REAR BUMPER BRACKET @\$39.10	NOT NECESSARY	78.20	-
1	REAR BUMPER STEP PANEL	NOT NECESSARY	262.30	-
1	REAR END PANEL OUTER	NOT NECESSARY	566.10	-
	LESS 25% DISCOUNT		-	-451.21
			4,956.15	1,353.64
<u>SPECIAL NETT ITEMS</u>				
1	REAR TAILGATE (50%) (SN)	DENTED	2,051.60	1,025.80
1	REAR TAILGATE '70KM/H' STICKER (SN)	NECESSARY	12.00	10.00
1	REAR TAILGATE '8 PAX' STICKER (SN)	NECESSARY	12.00	10.00
1	REAR NUMBER PLATE & BASE (SN)	NOT NECESSARY	48.00	-
1	REAR TAILGATE WINDSCREEN GLASS SEALANT (SN)	NECESSARY	50.00	40.00
1	SET REAR BUMPER CLIPS (SN)	NOT NECESSARY	48.00	-
1	REAR BUMPER REVERSE SENSOR (SN)	NOT NECESSARY	220.00	-
1	REAR END PANEL SEALANT (SN)	NOT NECESSARY	50.00	-
1	REAR TAILGATE 'CORPORATE' ADVERTISEMENT STICKER (SN)	NECESSARY	450.00	400.00
			2,941.60	1,485.80
<u>LABOUR</u>				
	REMOVE AND REFIX REAR TAILGATE COMPONENTS & WIPER MECHANISM.		80.00	60.00
	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FO		80.00	20.00

Report Ref No. CC4/QBE18021225/Uka3q2



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Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOR FOR PANEL BEATING ,CUT,WELD ,STRAIGHTEN & REPLACING PARTS ETC.INCLUSIVE OF THE REPAIR OF REAR BUMPER .		800.00	300.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT.		800.00	200.00
	TO APPLY RUST PROOFING ,RESEAL TUFF-COATING TREATMENT ON ACCIDENT.		80.00	30.00
	REMOVE & REINSTALL WINDSCREEN GLASS TO FACILITATE REPAIRS.		140.00	120.00
			1,980.00	730.00
GRAND TOTAL			9,877.75	3,569.44
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,850.00

Report Ref No. CC4/QBE18021225/Uka3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.