

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 27 November, 2018 7:42 PM  
**To:** 'Jenny Toh'  
**Cc:** Admin A; Poh Kin (LKKAuto); CS A Team  
**Subject:** RE: Request for 3rd party claims survey GBG4350C Claims against GBC480H  
**Attachments:** TP ESTIMATE.pdf; TP GIA REPORT.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**QBE ref: V0015489**  
**LKK REF: CC4/QBE18021225/Ufa3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 23 November, 2018 11:39 AM  
**To:** 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Request for 3rd party claims survey GBG4350C Claims against GBC480H

Dear Jenny,

Thank you for the assignment.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Friday, 23 November, 2018 11:33 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** FW: Request for 3rd party claims survey GBG4350C Claims against GBC480H

Our ref: V0015489

Dear Sir

Kindly survey the third party claim :=

Insured : GBC480H  
TP Vehicle : GBG4350C  
Date of accident :16/11/2018  
Contact : as below

Kindly acknowledge receipt.

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>  
**Sent:** Friday, 23 November 2018 10:53 AM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** Re: Request for 3rd party claims survey GBG4350C Claims against GBC480H

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

On Friday, 23 November 2018, 9:49:10 AM SGT, Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)> wrote:

Our ref : V0015489

Dear Susan

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

| COMPANY                             |
|-------------------------------------|
| Appraisal Associates Pte Ltd        |
| Automobile Inspection Services      |
| KM Auto Assessors Pte Ltd           |
| LKK Auto Consultants Pte Ltd        |
| Priority Services                   |
| Infiniti Appraisal Service          |
| Quantum Risk Management (S) Pte Ltd |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225

Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>

**Sent:** Friday, 23 November 2018 9:07 AM

**To:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>; Gwen Tan <[gwen.tan@qbe.com](mailto:gwen.tan@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; QBE - Lauren Boo <[lauren.boo@qbe.com](mailto:lauren.boo@qbe.com)>; Angeline Koh <[angeline.koh@qbe.com](mailto:angeline.koh@qbe.com)>

**Subject:** Fw: Request for 3rd party claims survey GBG4350C Claims against GBC480H

We refer to our email dated 22/11/2018 and requested.

Kindly arrange.

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

----- Forwarded message -----

**From:** Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>

**To:** QBE - Joyce Heng <[joyce.heng@qbe.com](mailto:joyce.heng@qbe.com)>; QBE - Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>

**Sent:** Thursday, 22 November 2018, 3:08:50 PM SGT

**Subject:** Request for 3rd party claims survey GBG4350C Claims against GBC480H

Accident on 16/11/2018 Along Fernvale Close Round About

Involving GBG4350C and GBC480H

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low  
M/s Liu's Brother Auto Engineering Workshop  
No. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 6741 1730  
Fax: 6744 5746

Date of Survey:- \_\_\_\_\_

Name of Authorise Surveyor:- \_\_\_\_\_

Surveyor Email: \_\_\_\_\_

Remark :- \_\_\_\_\_

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