

Vic (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 8 August, 2019 3:37 PM
To: Vic (LKKAUTO)
Cc: Admin A; MT_Claim_SG
Subject: RE: <SEEK MANDATE> Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018 LKK REF CC4/LPC18021224/Kha3 [External General]

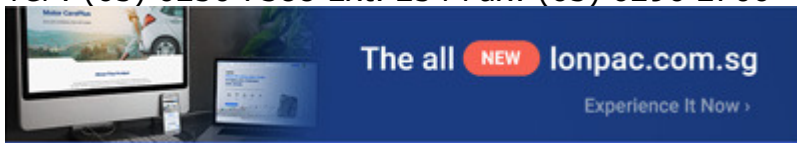
Lonpac External - General

Dear Vic

We should not be paying for the fine, toll charges & road charges incurred by TP under VEP.

As for the rest of the items, please proceed to negotiate and settle at best up to your proposed sum.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 8 August, 2019 11:21 AM
To: ONG LI LI
Cc: Admin A; MT_Claim_SG; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018 LKK REF CC4/LPC18021224/Kha3 [External General]

Dear Li LI,

We refer further to your below mandate.

Please be informed that our offer of Global Sum @ **\$11,000.00 (all in)** was rejected by the TP.

We were informed by TP repairer that the owner insisted to claim full amount as per LOD and also for the additional Medical Bills (please see attached email and amended LOD).

As such, we would like to re-seek mandate approval as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair w/gst	\$ 12,043.86	\$ 10,700.00
Loss of Use (\$150 x 18 days) – 3499cc	\$ 2,700.00	\$ 960.00 (\$80 x 12 days) – foreign
VEP Fee	\$ 476.40	\$ 476.40

Medical Bills	\$ 180.51	\$ 180.51
TOTAL	\$ 15,400.77	\$ 12,316.91

Breakdown of days is as follows:

Our surveyor's recommended days to repair	9 days
Downtime/Weekends	3 days
TOTAL	12 days

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Wednesday, 10 July, 2019 2:53 PM

To: Vic (LKKAuto)

Cc: Admin A; MT_Claim_SG

Subject: RE: <SEEK MANDATE> Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018 LKK REF CC4/LPC18021224/Kha3 [External General]

Lonpac External - General

Dear Vic

Please proceed to negotiate and settle at lowest possible sum (m'sia vehicle).

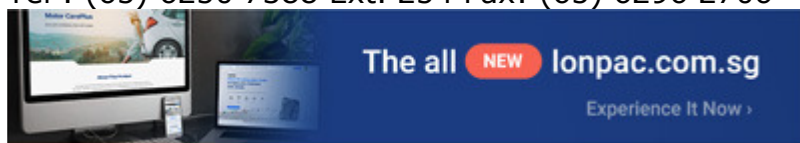
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 10 July, 2019 1:13 PM

To: ONG LI LI

Cc: Admin A; MT_Claim_SG; Vic (LKKAUTO)

Subject: RE: <SEEK MANDATE> Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018 LKK REF CC4/LPC18021224/Kha3 [External General]

Der Li Li,

Please find attached TP Insurance Certificate as requested.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 1 July, 2019 5:54 PM

To: Vic (LKKAUTO)

Cc: Admin A; MT_Claim_SG

Subject: RE: <SEEK MANDATE> Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018 LKK REF CC4/LPC18021224/Kha3 [External General]

Lonpac External - General

Dear Vic

Please request for TP's certificate of insurance.

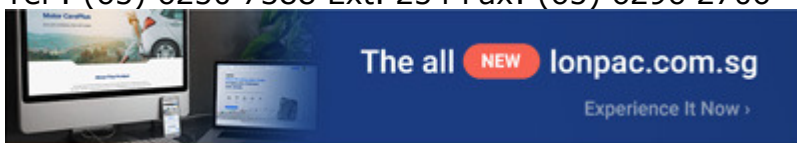
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 1 July, 2019 4:03 PM

To: ONG LI LI

Cc: Admin A; Vic (LKKAuto); MT_Claim_SG

Subject: <SEEK MANDATE> RE: Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018 [External General] LKK REF CC4/LPC18021224/Kha3

Your Ref: 18/18/18/VP05/021142

Our Ref: CC4/LPC18021224/Kha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SMC 5900K(OI) AND JNK 3232 (TP) ON 21/11/2019

We refer to the subject matter and to the assignment dated 23rd November 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle was making a turn at the junction towards main road when collided to the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**S & H MOTOR PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair w/gst	\$ 12,043.86	\$ 10,700.00
Loss of Use (\$150 x 18 days) – 3499cc	\$ 2,700.00	\$ 720.00 (\$60 x 12 days) – foreign
VEP Fee	\$ 476.40	\$ 476.40
TOTAL	\$ 15,220.26	\$ 11,896.40

Breakdown of days is as follows:

Our surveyor's recommended days to repair	9 days
Downtime/Weekends	3 days
TOTAL	12 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Joy Irene (LKKAUTO)
Sent: Monday, 1 July, 2019 3:05 PM
To: 'ONG LI LI'; Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018 [External General]

Dear Li Li,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Admin-D (LKKAUTO)
Sent: Friday, 5 April 2019 11:15 AM
To: 'ONG LI LI' <long@lonpac.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: FW: Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018 [External General]

Dear Li Li,

Noted with thanks.

Dear Joy,

For your ref : CC4/LPC18021224/Kja3

Best Regards,

G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

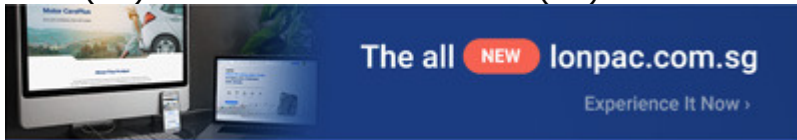
From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Friday, 5 April 2019 11:12 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018 [External General]

Lonpac External - General

Dear Nivitha

Please forward the attached TP LOD to the case handler.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 23 November, 2018 11:17 AM
To: ONG LI LI; assignments
Cc: Admin A
Subject: RE: Our Ref: 18/18/18/VP05/021142 FW: arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018

Dear Li Li,

Thank you for the assignment.

Best Regards,
Catherine Chong | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Friday, 23 November, 2018 10:51 AM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Doris (doris@sh-motor.com) <doris@sh-motor.com>
Subject: Our Ref: 18/18/18/VP05/021142 FW: arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018

Dear Catherine/Nivitha

Please arrange TP survey.

Regards,

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: GERALD POH WEE BIN
Sent: Friday, 23 November, 2018 10:21 AM
To: ONG LI LI
Subject: FW: arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018

Hi Li Li,

FYA

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

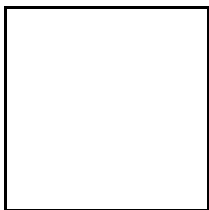
From: Doris [<mailto:doris@sh-motor.com>]
Sent: Friday, 23 November, 2018 9:54 AM
To: GERALD POH WEE BIN
Subject: arrange survey for third parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018

Dear Gerald

Forward vehicle no : JNK 3232 estimated for arrange survey

Thank

Doris



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