Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Monday, 1 July, 2019 4:03 PM

To: ONG LI LI

Cc: Admin A; Vic (LKKAuto); MT_Claim_SG

Subject: <SEEK MANDATE> RE: Our Ref: 18/18/18/VP05/021142 arrange survey for third

parts vehicle no: JNK 3232 /SMC 5900 A DOA: 21.11.2018 [External General] LKK

REF CC4/LPC18021224/Kha3

Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION

PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; TP

LOD.pdf

Your Ref: 18/18/18/VP05/021142 Our Ref: CC4/LPC18021224/Kha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SMC 5900K(OI) AND JNK 3232 (TP) ON 21/11/2019

We refer to the subject matter and to the assignment dated 23rd November 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle was making a turn at the junction towards main road when collided to the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "S & H MOTOR PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair w/gst	\$ 12,043.86	\$ 10,700.00
Loss of Use (\$150 x 18 days) – 3499cc	\$ 2,700.00	\$ 720.00 (\$60 x 12 days) – foreign
VEP Fee	\$ 476.40	\$ 476.40
TOTAL	\$ 15,220.26	\$ 11,896.40

Breakdown of days is as follows:

Our surveyor's recommended days to repair	9 days
Downtime/Weekends	3 days
TOTAL	12 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Joy Irene (LKKAuto)

Sent: Monday, 1 July, 2019 3:05 PM

To: 'ONG LI LI'; Vic (LKKAuto)

Cc: Admin A

Subject: RE: Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA

: 21.11.2018 [External General]

Dear Li Li,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Admin-D (LKKAuto)

Sent: Friday, 5 April 2019 11:15 AM

To: 'ONG LI LI' < ! Joy Irene (LKKAuto) < JoyIrene@lkkauto.com> Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: FW: Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA

: 21.11.2018 [External General]

Dear Li Li,

Noted with thanks.

Dear Joy,

For your ref: CC4/LPC18021224/Kja3

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Friday, 5 April 2019 11:12 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA

: 21.11.2018 [External General]

Lonpac External - General

Dear Nivitha

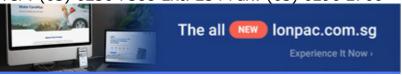
Please forward the attached TP LOD to the case handler.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Friday, 23 November, 2018 11:17 AM

To: ONG LI LI; assignments

Cc: Admin A

Subject: RE: Our Ref: 18/18/18/VP05/021142 FW: arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A

DOA: 21.11.2018

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Friday, 23 November, 2018 10:51 AM

To: <u>assignments@lkkauto.com</u>; <u>admin-d@lkkauto.com</u> **Cc:** Doris (<u>doris@sh-motor.com</u>) <<u>doris@sh-motor.com</u>>

Subject: Our Ref: 18/18/18/VP05/021142 FW: arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA

: 21.11.2018

Dear Catherine/Nivitha

Please arrange TP survey.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: GERALD POH WEE BIN

Sent: Friday, 23 November, 2018 10:21 AM

To: ONG LI LI

Subject: FW: arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA: 21.11.2018

Hi Li Li,

FYA

Best Regards Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Doris [mailto:doris@sh-motor.com]
Sent: Friday, 23 November, 2018 9:54 AM

To: GERALD POH WEE BIN

Subject: arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA: 21.11.2018

Dear Gerald

Forward vehicle no: JNK 3232 estimated for arrange survey

Thank

Doris



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