Vic (LKKAuto)

From: ONG LI LI < llong@lonpac.com>
Sent: Wednesday, 10 July, 2019 2:53 PM

To: Vic (LKKAuto)

Cc: Admin A; MT_Claim_SG

Subject: RE: <SEEK MANDATE> Our Ref: 18/18/18/VP05/021142 arrange survey for third

parts vehicle no : JNK 3232 /SMC 5900 A DOA : 21.11.2018 LKK REF

CC4/LPC18021224/Kha3 [External General]

Lonpac External - General

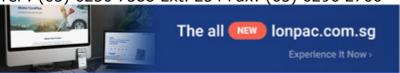
Dear Vic

Please proceed to negotiate and settle at lowest possible sum (m'sia vehicle).

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Wednesday, 10 July, 2019 1:13 PM

To: ONG LI LI

Cc: Admin A; MT_Claim_SG; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no : JNK

3232 /SMC 5900 A DOA: 21.11.2018 LKK REF CC4/LPC18021224/Kha3 [External General]

Der Li Li,

Please find attached TP Insurance Certificate as requested.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Monday, 1 July, 2019 5:54 PM

To: Vic (LKKAuto)

Cc: Admin A; MT_Claim_SG

Subject: RE: <SEEK MANDATE> Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no: JNK 3232

/SMC 5900 A DOA: 21.11.2018 LKK REF CC4/LPC18021224/Kha3 [External General]

Lonpac External - General

Dear Vic

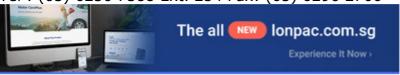
Please request for TP's certificate of insurance.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, 1 July, 2019 4:03 PM

To: ONG LI LI

Cc: Admin A; Vic (LKKAuto); MT_Claim_SG

Subject: <SEEK MANDATE> RE: Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no : JNK

3232 /SMC 5900 A DOA: 21.11.2018 [External General] LKK REF CC4/LPC18021224/Kha3

Your Ref: 18/18/18/VP05/021142 Our Ref: CC4/LPC18021224/Kha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SMC 5900K(OI) AND JNK 3232 (TP) ON 21/11/2019

We refer to the subject matter and to the assignment dated 23rd November 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that our Insured vehicle was making a turn at the junction towards main road when collided to the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "S & H MOTOR PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair w/gst	\$ 12,043.86	\$ 10,700.00
Loss of Use (\$150 x 18 days) – 3499cc	\$ 2,700.00	\$ 720.00 (\$60 x 12 days) – foreign
VEP Fee	\$ 476.40	\$ 476.40

TOTAL \$ 15,220.26 \$ 11,896.40	
---------------------------------	--

Breakdown of days is as follows:

Our surveyor's recommended days to repair	9 days
Downtime/Weekends	3 days
TOTAL	12 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Joy Irene (LKKAuto)

Sent: Monday, 1 July, 2019 3:05 PM

To: 'ONG LI LI'; Vic (LKKAuto)

Cc: Admin A

Subject: RE: Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA

: 21.11.2018 [External General]

Dear Li Li,

We attach herewith our PA and marked estimate for your records.

We will be requesting for mandate shortly.

Thank you.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: <u>joyirene@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender

immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Admin-D (LKKAuto)

Sent: Friday, 5 April 2019 11:15 AM

Subject: FW: Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA

: 21.11.2018 [External General]

Dear Li Li,

Noted with thanks.

Dear Joy,

For your ref: CC4/LPC18021224/Kja3

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Friday, 5 April 2019 11:12 AM

To: Admin-D (LKKAuto) < admin-d@lkkauto.com >; assignments < assignments@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/021142 arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA

: 21.11.2018 [External General]

Lonpac External - General

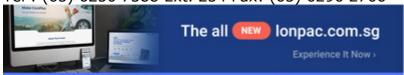
Dear Nivitha

Please forward the attached TP LOD to the case handler.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Friday, 23 November, 2018 11:17 AM

To: ONG LI LI; assignments

Cc: Admin A

Subject: RE: Our Ref: 18/18/18/VP05/021142 FW: arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A

DOA: 21.11.2018

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Friday, 23 November, 2018 10:51 AM

To: <u>assignments@lkkauto.com</u>; <u>admin-d@lkkauto.com</u> **Cc:** Doris (<u>doris@sh-motor.com</u>) <<u>doris@sh-motor.com</u>>

Subject: Our Ref: 18/18/18/VP05/021142 FW: arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA

: 21.11.2018

Dear Catherine/Nivitha

Please arrange TP survey.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: GERALD POH WEE BIN

Sent: Friday, 23 November, 2018 10:21 AM

To: ONG LI LI

Subject: FW: arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA: 21.11.2018

Hi Li Li,

FYA

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Doris [mailto:doris@sh-motor.com]
Sent: Friday, 23 November, 2018 9:54 AM

To: GERALD POH WEE BIN

Subject: arrange survey for third parts vehicle no: JNK 3232 /SMC 5900 A DOA: 21.11.2018

Dear Gerald	
Forward vehicle no	: JNK 3232 estimated for arrange survey
Thank	
Doris	
	This email has been checked for viruses by AVG antivirus software. www.avg.com