Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 28 November 2018 10:28 AM

To: 'PBSP'

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKP4265L & GBE8772C ON 22/11/2018

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Friday, 23 November, 2018 10:41 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>; PBSP <pml-pbsp@simedarby.com.sg>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SKP4265L & GBE8772C ON 22/11/2018

Our Ref : 18/18/18/VC00/021145

Dear Catherine,

Kindly proceed to survey and revert to them on Direct Settlement.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Friday, 23 November, 2018 8:24 AM

To: MT_Claim_SG; GERALD POH WEE BIN; ericwoo

Subject: REQUEST FOR DIRECT SETTLEMENT - SKP4265L & GBE8772C ON 22/11/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

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