

22/03/2002

ASS. REC. BY:

REF:

CS/40118021203/Rlvds

Special Instruction:

Surveyor:

Paul

ASSIGNMENT (Office)

From (Person):

Jenny Jew

of

401

Date/Time:

23/11/18 @ 9:47am

Estimated Cost:

Bill to:

☒ TP

WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFF28T

Insured:

at Workshop m/s

Cycle & Carriage Ind.

Tel:

67714401 / 83320062

of

188 pandan loop

Policy No:

Claim No:

DHOM110140361503

Sum Insured:

Excess:

\$800-00

Make of Veh:

(Client's Record)

D.O.A.

22/11/2018

CA ☒ REV

/ REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:58am @ 23/11/18

Person Contacted:

Vincent

Vehicle:

☒ IN ☐ OUT

Date/Time	Action/Instruction (✓) Estimate
	SFF28T-X
26/11/18	Revert to Jenny by email
26/11/18	Rece authorise repair from Jenny by email
26/11/18	Informed Vincent CIA ex \$800 by email
21/12/18	Final fig \$6641.74 confirmed by email (Ref 3846.56, 3799)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 26 November 2018 2:06 PM
To: SUR; 'Vincent Seah'
Subject: FW: SFF 28T-DOA: 22/11/2018 (UOI OD)
Attachments: OD DV.pdf

Dear Vincent,

Attached DV.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 26 November 2018 2:05 PM
To: SUR <sur@lkkauto.com>; 'Vincent Seah' <vincent.seah@cyclecarriage.com.sg>
Subject: SFF 28T-DOA: 22/11/2018 (UOI OD)

Dear Vincent,

As instructed by our client , please proceed to repair the **insured vehicle SFF 28T (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: LEW JENNY <jennylew@uoi.com.sg>
Sent: Monday, 26 November 2018 1:38 PM
To: Veron Chen (LKKAuto)
Cc: SUR
Subject: RE: DHOM110140361503 / OD claim SFF28T / 22.11.2018
Attachments: OD Template.zip

Dear Veron,

Please proceed with the repair authorisation up to S\$9,510.66.
Excess: S\$800.00

Enclose the discharge voucher for client's due execution.

Thank You.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • jennylew@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, 26 November, 2018 12:13 PM
To: LEW JENNY <jennylew@uoi.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: DHOM110140361503 / OD claim SFF28T / 22.11.2018

Dear Jenny,

Enclosed preliminary revised of vehicle SFF 28T
Date of survey: 23/11/2018
Number of days : 3 days

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Admin-D (LKKAuto)
Sent: Friday, 23 November 2018 12:43 PM
To: 'LEW JENNY' <jennylew@uoi.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: DHOM110140361503 / OD claim SFF28T / 22.11.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEW JENNY [<mailto:jennylew@uoi.com.sg>]
Sent: Friday, 23 November 2018 9:47 AM
To: Vincent Seah Yong Kuan <vincent.seah@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: DHOM110140361503 / OD claim SFF28T / 22.11.2018

Dear Vincent,

We will arrange LKK to inspect the vehicle.

Dear Catherine/Denise,

Please assist to survey the vehicle at Cycle & Carriage.
Excess: S\$800.00

Thank You.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • jennylew@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 26 November 2018 12:13 PM
To: 'LEW JENNY'
Cc: SUR
Subject: RE: DHOM110140361503 / OD claim SFF28T / 22.11.2018
Attachments: SFF 28T (PRELI REVISED).pdf

Dear Jenny,

Enclosed preliminary revised of vehicle SFF 28T
Date of survey: 23/11/2018
Number of days : 3 days

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 23 November 2018 12:43 PM
To: 'LEW JENNY' <jennylew@uoi.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: DHOM110140361503 / OD claim SFF28T / 22.11.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEW JENNY [<mailto:jennylew@uoi.com.sg>]
Sent: Friday, 23 November 2018 9:47 AM
To: Vincent Seah Yong Kuan <vincent.seah@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: DHOM110140361503 / OD claim SFF28T / 22.11.2018

Dear Vincent,

We will arrange LKK to inspect the vehicle.

Dear Catherine/Denise,

Please assist to survey the vehicle at Cycle & Carriage.
Excess: S\$800.00

Thank You.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • jennylew@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.



AVG

This email has been checked for viruses by AVG antivirus software.

www.avg.com



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: DHOM110140361503

Our ref: CS/UOI18021203/R1vd3

Date: 26/11/2018

The Motor Claims Department
M/s UNITED OVERSEAS INSURANCE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SFF 28T

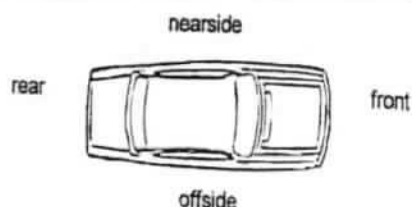
We thank you for your instruction on 23/11/2018.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 23/11/2018 at the premises of M/s CYCLE & CARRIAGE INDUSTRIES PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$10,350.66
Revised Estimate Amount	: S\$6,489.86
"Check" Items Amount	: S\$3,020.80
Total	: S\$9,510.66
Market Value	: S\$82,000.00
LTA Reimbursement Value	: S\$61,674.00
Nett Value	: S\$20,326.00

Description of Damage:

The vehicle sustained damages at the front n/s portion



Comments/Present Status:

Damages Consistent
Repair Cost Economical

Yours faithfully,

MOHAMMED RASUL
Automotive Assessor

Nivitha (LKK Auto)

From: LEW JENNY <jennylew@uoi.com.sg>
Sent: Friday, 23 November 2018 9:47 AM
To: Vincent Seah Yong Kuan; SUR; assignments
Subject: DHOM110140361503 / OD claim SFF28T / 22.11.2018
Attachments: 3813_001.zip

Dear Vincent,

We will arrange LKK to inspect the vehicle.

Dear Catherine/Denise,

Please assist to survey the vehicle at Cycle & Carriage.
Excess: S\$800.00

Thank You.

Warmest Regards

Jenny Lew

Claims Department

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • jennylew@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5964C
Vehicle Details	
Vehicle No.:	SFF28T
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Nov 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CLA200 (R18)
Primary Colour:	Silver
Manufacturing Year:	2013
Engine No.:	27091030313885
Chassis No.:	WDD1173432N059428
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$30,161.00
Original Registration Date:	09 Jan 2014
First Registration Date:	09 Jan 2014
Transfer Count:	0
Actual ARF Paid:	\$24,226.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Jan 2024
PARF Rebate Amount:	\$18,169.00
Intended COE Rebate Details	
COE Expiry Date:	08 Jan 2024
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$85,000.00
COE Rebate Amount:	\$43,505.00
Total Rebate Amount:	\$61,674.00

The information contained herein is correct as at 26 Nov 2018

OK

82,000
61,674

20,326

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg 01 Mar 2003

NP 428A

Licence No: S8323106H

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: S8323106H

Name:

PEH JUNJIE
(BAI JUNJIE)

Birth Date: 05 Aug 1983

Issue Date: 17 May 2017



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/11/2018 17:33
Date Of Accident	22/11/2018 08:15
Exact Location Of Accident	BLK 467 ANG MO KIO AVE 10 CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFF28T
Insured/Policyholder	
Name Of Registered Owner	KIAN HUA HARDWARE PTE LTD
Co Reg No	198305964C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91153535
Alternative Phone No	OFFICE-68617233

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	CLA200

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	UNITED OVERSEAS INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DHOM110140361503
Cover Note Number	

Driver

Name of Driver	PEH JUNJIE (BAI JUNJIE)
NRIC No	S8323106H
Date Of Birth	05/08/1983
Occupation	INDOOR
Date Of Driving Pass	01/03/2003
Driving Experience	15 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91153535
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	2 JALAN CHUNLEK
Postcode	557445
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : NG ZI HUI GENDER: : FEMALE
Passenger 2	NAME: : CELENE PEH XUAN XUAN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING STRAIGHT TWDS THE CARPARK EXIT. SUDDENLY CAR B (SLD6420T) WAS DRIVING HIS CAR OUT OF THE CARPARK LOT AND HIT THE LEFT FRONT SIDE OF MY CAR AND I STOPPED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLD6420T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	JOHNSON ONG POH KOK
NRIC/Passport Number	S7817423D
Contact Number	92722086
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time

22/11/18
17:33 pm

Driver's Signature

(If driver is not the policyholder)

Date & Time

22/11/18
17:33 pm

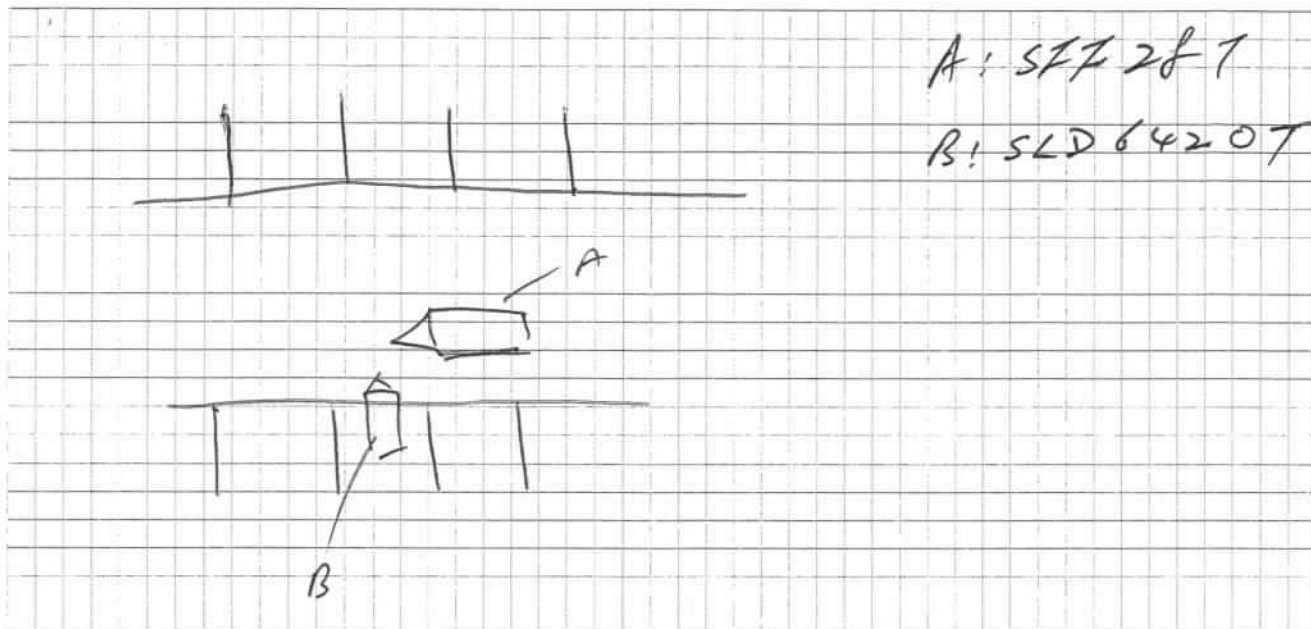
Reporting Centre Personnel's

Name:

NRIC/FIN No.:

DID: 621 4401
E-Mail: vincent.seah@cyclearth.com
Cyclar Vincent Seah
Body Care & Repair Center
Tel: 8332 0062 Fax: 6877 1111

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving straight towards the carpark exit. Suddenly a vehicle was ~~driving~~ driving his car out of the carpark lot and hit the ^{left side} front of my vehicle and I stop.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature

Date & Time

22/11/18

17:20pm

Driver's Signature

(If driver is not the policyholder)

Date & Time

22/11/18

17:20pm

Reporting Centre Personnel's

Name:

NRIC/FIN No.:

Vincent Seah
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
BID: 6771 4401 HP: 8332 0062 Fax: 6771 1133
Email: vincentseah@cycletechnologies.com

ESTIMATE FOR SFF28T 23/11/18

Kian Hua Hardware Pte Ltd

14 Penjuru Road
Singapore 609125

Attn : Mr David Peh
Mobile: 92788288 PEH

Vehicle & Document Information
 WIP No **28641**
 Reg No/Reg Date **SFF28T / 09/01/2014**
 Date In/Mileage **/ 96588**
 Chassis No **WDD1173432N059428**
 Engine No **27091030313885**
 Make/Model **MB/CLA 200 BlueEFFICIENCY (C**
 Colour/Trim **027 761 Polar Silv/ 046 651 DINAMICA/AR**

Account No	Terms	Date/Time Printed	CSE	Operator
CSI00003	Cash	22/11/2018/ 18:46	VS	356 / Vincent Seah

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BPNSUN POLICY NO/ACC DATE : DHOM110140361503 // 22.11.18 DRIVE IN/EXCESS : 22.11.18 // DATE IN/DATE SURVEY: 22.11.18 // BY/AUTHORIZED ON :				
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			0.10	✓ 380.00
A BPILAB TO REMOVE, REPLACE HEADLAMP WITH FOCUS . NETT				✓ 120.00
A BPILAB DISASSEMBLE AND REPLACE ON FRONT BUMPER, LEFT HEADLIGHT				✓ 960 1200.00
A BPIRES RESPRAY ON FRONT BUMPER				✓ 600 1200.00
M FRONT BUMPER <i>SCR</i>	1.00	1684.61	00.00	1684.61
M LEFT HEADLIGHT NOZZLE COVER ? <i>X AASUC</i>	1.00	47.27	00.00	47.27
M COMPANY SIGN <i>new</i>	1.00	59.73	00.00	59.73
M IMPACT ABSORBER ? <i>X su</i>	1.00	137.64	00.00	137.64
M TOP BASIC MOUNTING FOR BUMPER ? <i>X su</i>	1.00	137.64	00.00	137.64
M LHF FENDER LINEAR <i>DE</i>	1.00	183.04	00.00	183.04
M LEFT FOGLAMP COVER <i>DIS</i>	1.00	44.92	00.00	44.92
M LEFT HEADLAMP <i>BRO</i>	1.00	2457.56	00.00	2457.56
M LEFT HEADLIGHT CONTROL UNIT ? <i>X su</i>	1.00	789.95	00.00	789.95
M LEFT XENEON CONTROL UNIT ? <i>X su</i>	1.00	285.65	00.00	285.65
M CROSS MEMBER ? <i>X su</i>	1.00	310.54	00.00	310.54
M SUPPORT <i>new</i>	1.00	14.24	00.00	14.24
M CENTRAL LEFT COVER CROSS MEMBER ? <i>X su</i>	1.00	66.98	00.00	66.98
M LEFT AIR DUCT ? <i>X</i>	1.00	37.32	00.00	37.32
M BEAM FRONT SUPPORT ? <i>X</i>	1.00	622.03	00.00	622.03
M LEFT ABSORBER ? <i>X</i>	1.00	146.16	00.00	146.16
M THREADED HOLE PLATE ? <i>X</i>	2.00	11.22	00.00	22.44
M CROSS MEMBER ? <i>X AN</i>	1.00	402.94	00.00	402.94
				10,488.30

Confirmed & accepted by

LKK Auto Consultants hence notify
 the Repairer of the following:
 • To resurvey before spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Nett **10,350.66**
 7% GST on **10350.66** **724.55**

Authorized signatory and company stamp

Total Payable 11,075.21

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
 188 Pandan Loop
 Singapore 128378
 Tel: 6777 8388
 Fax: 6779 5383
 www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SFF28T

Kian Hua Hardware Pte Ltd

14 Penjuru Road
Singapore 609125

Attn : Mr David Peh

WIP No
Reg No/Reg Date
Date In/Mileage
Chassis No
Engine No
Make/Model
Colour/Trim

Vehicle & Document Information

28641
SFF28T / 09/01/2014
26/11/2018 / 96588
WDD1173432N059428
SFF28T
27091030313885
MB/CLA 200 BlueEFFICIENCY (C
027 761 Polar Silv/ 046 651 DINAMICA/AR

Account No	Terms	Date/Time Printed	CSE	Operator			
CSI00003	Cash	20/12/2018/ 15:00	VS	356 / Vincent Seah			
Description of Goods / Services				Qty	Unit Price	Disc%	Amount

M BPNSUN
POLICY NO/ACC DATE : DHOM110140361508 / 22.11.18
DRIVE IN/EXCESS : 22411.18 // \$800
DATE IN/DATE SURVEY: 22.11.18 // 23.11.18 RASUL-LKK 15:55pm
BY/AUTHORIZED ON : VERON CHEN-LKK // 26.11.18
A BPILAB
USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO
IDENTIFICATION STANDARD. NETT
A BPILAB
TO REMOVE, REPLACE HEADLAMP WITH FOCUS . NETT
A BPILAB
DISASSEMBLE AND REPLACE ON FRONT BUMPER, LEFT HEADLIGHT
A BPIRES
RESPRAY ON FRONT BUMPER
X BPNEXC
INSURANCE EXCESS
X FRONT BUMPER
X COMPANY SIGN
X LHF FENDER LINEAR
X LEFT FOGLAMP COVER
X LEFT HEADLAMP
X SUPPORT
X TOP BASIC MOUNTING FOR BUMPER

0.10 380.00

120.00

960.00

600.00

-800.00

1.00 1684.61 00.00 1684.61

1.00 59.73 00.00 59.73

1.00 183.04 00.00 183.04

1.00 44.92 00.00 44.92

1.00 2457.56 00.00 2457.56

1.00 14.24 00.00 14.24

1.00 137.64 00.00 137.64 (A)

Finalization

3 days

Confirmed & accepted by

Nett 5,841.74
7% GST on 5841.74 408.92
Total Payable 6,250.66

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SFF28T

Kian Hua Hardware Pte Ltd

14 Penjuru Road
Singapore 609125

Attn : Mr David Peh

Vehicle & Document Information

WIP No 28641
Reg No/Reg Date SFF28T / 09/01/2014
Date In/Mileage 26/11/2018 / 96588
Chassis No WDD173432N059428
Engine No 27091030313885
Make/Model MB/CLA 200 BlueEFFICIENCY (C
Colour/Trim 027 761 Polar Silv/ 046 651 DINAMICA/AR

Account No	Terms	Date/Time Printed	CSE	Operator			
CSI00003	Cash	20/12/2018/ 15:00	VS	356 / Vincent Seah			
Description of Goods / Services				Qty	Unit Price	Disc%	Amount

M BPN SUN

POLICY NO/ACC DATE : DHOM110140361508 // 22.11.18
DRIVE IN/EXCESS : 22.11.18 // \$800
DATE IN/DATE SURVEY : 22.11.18 // 23.11.18 RASUL-LKK 15:55pm
BY/AUTHORIZED ON : VERON CHEN-LKK // 26.11.18
X TOP BASIC MOUNTING FOR BUMPER

1.00 137.64 00.00 CM 137.64

THIS IS NOT AN OFFICIAL TAX INVOICE

ESTIMATE

SUPPLEMENTARY

Confirmed & accepted by

7% GST on **Nett** 137.64 137.64 9.63
Total Payable 147.27

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 21 December 2018 1:37 PM
To: 'Dennis Yap'; Vincent Seah
Cc: SUR
Subject: RE: SFF 28T-DOA: 22/11/2018 (UOI OD)

Dear Vincent,

Confirmed amount \$6641.74 before excess \$800 and GST

No of days: 3 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dennis Yap <dennis.yap@cyclecarriage.com.sg>
Sent: Friday, 21 December 2018 9:20 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SFF 28T-DOA: 22/11/2018 (UOI OD)

Hi Veron,

Photos as requested

With thanks & best regards

Dennis Yap

Technical Executive

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

TEL : 67778388 | DID 67714434 | HP 94506582

Website: www.mercedes-benz.com.sg

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 21 December, 2018 9:11 AM
To: Dennis Yap; Vincent Seah
Cc: SUR
Subject: FW: SFF 28T-DOA: 22/11/2018 (UOI OD)

Dear Dennis/Vincent,

Kindly provide us supplementary photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Sent: Thursday, 20 December 2018 3:09 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SFF 28T-DOA: 22/11/2018 (UOI OD)

Afternoon

Finalize

Vincent Seah

Cycle & Carriage Ind. Pte Limited

Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378

Tel : 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, 20 December 2018 2:53 PM

To: SUR <sur@lkkauto.com>; Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Subject: FW: SFF 28T-DOA: 22/11/2018 (UOI OD)

Dear Vincent,

Kindly advise vehicle status.

If vehicle has been repaired, please forward us finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 26 November 2018 2:06 PM

To: SUR <sur@lkkauto.com>; 'Vincent Seah' <vincent.seah@cyclecarriage.com.sg>

Subject: FW: SFF 28T-DOA: 22/11/2018 (UOI OD)

Dear Vincent,

Attached DV.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 26 November 2018 2:05 PM

To: SUR <sur@lkkauto.com>; 'Vincent Seah' <vincent.seah@cyclecarriage.com.sg>

Subject: SFF 28T-DOA: 22/11/2018 (UOI OD)

Dear Vincent,

As instructed by our client , please proceed to repair the **insured vehicle SFF 28T (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
UNITED OVERSEAS INSURANCE LTD			Ref : CS/UOI18021203/R1vd3e2	
3 ANSON ROAD #28-01 SPRINGLEAF TOWER SINGAPORE 079909			Date : 26-12-2018	
			Code : UOI2	
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected		SFF 28T
Policy No. DHOM110140361503		Coverage (\$)		0.00
Claim No.		Excess (\$)		800.00
Assign From JENNY LEW		Assign Date		23/11/2018
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ CLA200 (R18)	c.c	1595	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	WDD1173432N059428	Colour	GREY	
Odometer	96588	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/40 R18	BRIDGESTONE	6 mm	
L/H Front Tyre	225/40 R18	BRIDGESTONE	6 mm	
R/H Rear Tyre	225/40 R18	BRIDGESTONE	6 mm	
L/H Rear Tyre	225/40 R18	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/11/2018	Inspection Date	23/11/2018	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A)THE MARKET VALUE IS S\$82,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFF 28T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER (SN)	SCRATCHED	1,684.61	1,684.61
1	LEFT HEADLIGHT NOZZLE COVER (SN)	SERVICEABLE	47.27	-
1	COMPANY SIGN (SN)	NECESSARY	59.73	59.73
1	IMPACT ABSORBER (SN)	SERVICEABLE	137.64	-
1	TOP BASIC MOUNTING FOR BUMPER (SN)	SERVICEABLE	137.64	-
1	LHF FENDER LINEAR (SN)	DEFORMED	183.04	183.04
1	LEFT FOGLAMP COVER (SN)	DISTORTED	44.92	44.92
1	LEFT HEADLAMP (SN)	BROKEN	2,457.56	2,457.56
1	LEFT HEADLIGHT CONTROL UNIT (SN)	SERVICEABLE	789.95	-
1	LEFT XENEON CONTROL UNIT (SN)	SERVICEABLE	285.65	-
1	CROSS MEMBER (SN)	SERVICEABLE	310.54	-
1	SUPPORT (SN)	NECESSARY	14.24	14.24
1	CENTRAL LEFT COVER CROSS MEMBER (SN)	SERVICEABLE	66.98	-
1	LEFT AIR DUCT (SN)	NOT NECESSARY	37.32	-
1	BEAM FRONT SUPPORT (SN)	NOT NECESSARY	622.03	-
1	LEFT ABSORBER (SN)	NOT NECESSARY	146.16	-
2	THREADED HOLE PLATE (SN)	NOT NECESSARY	22.44	-
1	CROSS MEMBER (SN)	NOT NECESSARY	402.94	-
1	TOP BASIC MOUNTING FOR BUMPER (SN) (ADDITIONAL)	CRACKED	137.64	137.64
			7,588.30	4,581.74
	<u>LABOUR</u>			
	USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD.		380.00	380.00
	TO REMOVE, REPLACE HEADLAMP WITH FOCUS.		120.00	120.00
	DISASSEMBLE AND REPLACE ON FRONT BUMPER, LEFT HEADLIGHT.		1,200.00	960.00
	RESPRAY ON FRONT BUMPER.		1,200.00	600.00
			-	-
			-	-
			-	-
			2,900.00	2,060.00
	GRAND TOTAL		10,488.30	6,641.74
	RECOMMENDED COST OF REPAIRS			6,641.74

Report Ref No. CS/UOI18021203/R1vd3e2



LESS EXCESS			-800.00
NETT LIABILITY			5,841.74

Report Ref No. CS/UOI18021203/R1vd3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.